

Previous	Previous	Previous Standard	Revised	Revised	Revised Standards	Changes made	CCQI Core
Standard Number	Standard Type		standard number	standard type		Changes made	Standard Number
[NEW]	N/A	N/A	1.1.3	2	The team offers appointments both in person and virtually and patient preference is taken into account.	New CCQI Core standard	1.7
1.2.3	1	The team assess patients, who are referred to the service, within locally-agreed timeframes. Guidance: Where timeframes are not in place, services should comply with NHS constitution standards.	1.2.3	1	The team assess patients, who are referred to the service, within an agreed timeframe.	CCQI Core Standard - wording updated	1.6
1.2.4	1	Outcomes of referrals are fed back to the referrer, patient and carer (where appropriate with the patient's consent) in writing. If a referral is not accepted, the team advises the referrer, patient and carer on alternative options.	1.2.4	1	Outcomes of referrals are fed back to the referrer, patient and carer (where appropriate with the patient's consent) in writing.	Original standard has been separated into two standards	
[NEW]			1.2.5	1	If a referral is not accepted, the team advises the referrer, patient and carer (where appropriate with the patient's consent) on alternative options.	Original standard has been separated into two standards	
1.2.6	1	When on the waiting list for treatment, there is a care plan in place to	1.2.7	1	When on the waiting list for treatment, there is a care plan in place that	Standard split into bullet points	



Previous	Previous	Previous Standard	Revised	Revised	Revised Standards	Changes made	CCQI Core
Standard Number	Standard Type		standard number	standard type			Standard Number
	31	ensure risk is monitored,		31	demonstrates that:		
		that there is a crisis plan			- risk is monitored,		
		and a named professional			- there is a crisis plan		
		within the eating disorder			- there is a named		
		service for the patient,			professional within the		
		carer (if appropriate) and			eating disorder service for		
		the GP to contact if they			the patient, carer (if		
		have concerns or			appropriate) and the GP to		
		questions.			contact if they have		
					concerns or questions.		
1.2.7	2	There is a protocol to follow	1.2.8	2	There is a protocol to follow	Standard split into bullet	
		for patients who are on the			for patients who are on the	points	
		waiting list, including			waiting list, including:		
		support for carers and			- support for carers		
		frequency of follow ups			- frequency of follow ups		
		with a defined timescale			with a defined timescale		
		and medical monitoring.			and medical monitoring.		
1.3.2	1	Patients have a	1.3.2	1	Patients have a	Removed "suicide risk" as	3.2
		comprehensive evidence-			comprehensive evidence-	covered by CCQI core	
		based assessment which			based assessment which	standard 3.4 in fourth	
		includes their:			includes their:	edition CCQI Core	
		- Mental health and			- Mental health and	Community Standards	
		medication;			medication;		
		- Psychosocial and			- Psychosocial and		
		psychological needs;			psychological needs;		
		- Strengths and areas for			- Strengths and areas for		
		development;			development;		
		- Suicide risk;			- Eating disorder history		
		- Eating disorder history			(assessment performed in		
		(assessment performed in			line with NICE guidelines).		
		line with NICE guidelines).					
1.3.3	1	A physical health review is	1.3.3	1	A physical health review is	Reworded to include	3.3
		conducted by a			conducted by a professional	"mental and physical co-	
		professional with specialist			with specialist ED	morbidities".	



Previous	Previous	Previous Standard	Revised	Revised	Revised Standards	Changes made	CCQI Core
Standard	Standard		standard	standard			Standard
Number	Type		number	type			Number
	<u> </u>	ED knowledge as part of		<u> </u>	knowledge as part of the		
		the initial assessment or as			initial assessment or as soon	Sustainability Principle:	
		soon as possible. The			as possible. The assessment	Prioritise Prevention	
		assessment includes			includes consideration of:		
		consideration of:			- Physical health checks		
		- Physical health checks			(including blood pressure,		
		(including blood pressure,			skin and mouth condition,		
		skin and mouth condition,			and squat (SUSS) test);		
		and squat (SUSS) test);			- Medical complications of		
		- Medical complications of			an eating disorder;		
		an eating disorder;			- Details of past medical		
		- Details of past medical			history;		
		history;			- Current physical health		
		- Current physical health			medication, including side		
		medication, including side			effects and compliance with		
		effects and compliance			medication regime;		
		with medication regime;			- Any mental and physical		
		- Any co-morbidities which			co-morbidities which may		
		may increase risk (e.g.			increase risk (e.g. pregnancy		
		pregnancy or diabetes);			or diabetes);		
		- Lifestyle factors.			- Lifestyle factors.		
					Sustainability Principle:		
					Prioritise Prevention		
1.3.4	1	Patients have a risk	1.3.4	1	Patients have a risk	Sustainability Principle:	3.4
		assessment and			assessment and	Prioritise Prevention	
		management plan which			management plan which is		
		is co-produced, updated			co-produced where possible		
		regularly and shared where			(including carers, if the		
		necessary with relevant			patient's consent is given),		
		agencies (with			updated regularly and		
		consideration of			shared where necessary		
		confidentiality). The			with relevant agencies (with		
		assessment considers risk			consideration of		



Previous Standard	Previous Standard	Previous Standard	Revised standard	Revised standard	Revised Standards	Changes made	CCQI Core Standard
Number	Type		number	type			Number
		to self, risk to others and risk from others.			confidentiality).		
					Guidance: The assessment considers risk to self, risk to others and risk from others.		
					Sustainability Principle: Prioritise Prevention		
1.3.5	2	The team sends correspondence detailing the outcomes of the assessment to the referrer, the GP and other relevant services within one week of the assessment.	1.3.5	2	The team sends correspondence detailing the outcomes of the assessment to the referrer, the GP and other relevant services within one week of the assessment. The patient receives a copy.	Updated CCQI Core Standard	3.6
1.4.1	1	The team follows up patients who have not attended an appointment/assessment. If patients are unable to be engaged, a decision is made by the assessor/team, based on patient need and risk, as to how long to continue to follow up the patient.	1.4.1	1	The team follows up patients (including carers, if the patient's consent is given) who have not attended an appointment/assessment. If patients are unable to be engaged, a decision is made by the assessor/team, based on patient need and risk, as to how long to continue to follow up the patient. Guidance: There is a protocol in place for staff to follow up on patients who are classed as Did Not Attend (DNA)/ Was Not	Wording changed by group consensus, guidance added. Updated CCQI Core Standard	4.1



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
					Brought (WNB). Where patients consent, the carer is contacted.		
2.1.1	1	The service has a mechanism for responding to low/unsafe staffing	2.1.1	1	The service has a mechanism for responding to low/unsafe staffing levels,	Updated CCQI Core community standard	19.1
		levels, when they fall below minimum agreed levels, including:			when they fall below minimum agreed levels, including:	Sustainability Principle: Staff Empowerment	
		- A method for the team to report concerns about staffing levels; - Access to additional staff			- A method for the team to report concerns about staffing levels; - Access to additional staff		
		members; - An agreed contingency plan.			members; - An agreed contingency plan, such as the minor and temporary reduction of non- essential services.		
					Sustainability Principle: Staff Empowerment		
2.1.2	1		2.1.2	1	There is dedicated sessional input from psychiatrists to: - Provide biopsychosocial assessment;	New Standard based on AED Guidance - https://www.england.nhs. uk/wp-	
					 Provide medical and psychological treatments Coordinate care, including assessment, diagnosis and 	content/uploads/2019/08/ aed-guidance.pdf	
					management of comorbidities; - Monitoring and managing of physical and		



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
- Name of	1,500			, ypc	psychological risks, especially for people with complex needs - Hold medico-legal responsibilities around using the Mental Health Act and Mental Capacity Act if needed		, talling a
3.2.2	1	There is dedicated sessional time from psychologists to: - Provide assessment and formulation of patients' psychological needs; - Ensure the safe and effective provision of evidence based psychological interventions adapted to patients' needs through a defined pathway.	2.1.3	1	There is dedicated sessional time from psychologists to: - Provide assessment and formulation of patients' psychological needs; - Ensure the safe and effective provision of evidence based psychological interventions adapted to patients' needs through a defined pathway.	Moved to Staffing and Training section. Previously 3.2.2	6.1.2
3.2.3	2	There is dedicated sessional time from psychologists to support a whole team approach for psychological management.	2.1.4	2	There is dedicated sessional time from psychologists to support a whole team approach for psychological management.	Moved to Staffing and Training section. Previously 3.2.3	6.1.3
3.2.4	1	There is dedicated sessional input from occupational therapists to: - Provide an occupational assessment for those patients who require it; - Ensure the safe and	2.1.5	1	There is dedicated sessional input from occupational therapists to: - Provide an occupational assessment for those patients who require it; - Ensure the safe and	Moved to Staffing and Training section. Previously 3.2.4	6.1.4



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
		effective provision of evidence based occupational interventions			effective provision of evidence based occupational interventions		
3.2.6	1	adapted to patients' needs. There is dedicated sessional input from dietitians to: - Provide nutritional assessments for all patients; - Ensure the safe and effective provision of evidence-based nutritional interventions adapted to patients' needs.	2.1.6	1	adapted to patients' needs. There is dedicated sessional input from dieticians to: - Provide dietetic assessment, advice and treatment to patients and to staff; - Support staff to devise meal plans, manage risk related to refeeding; - Oversee the nutritional care plan and psychoeducation regarding nutrition, weight and food	Moved to Staffing and Training section. Previously 3.2.6. Wording updated in line with AED Guidance	
[NEW]			2.1.7	1	There is dedicated sessional input from medical professionals (e.g. clinical nurse consultant, GP, physician) to: - Facilitate medical monitoring, blood tests, electrocardiograms (ECGs) - Liaise with other medical professionals (e.g. gastroenterologists and primary care)	New Standard based on AED Guidance - https://www.england.nhs. uk/wp- content/uploads/2019/08/ aed-guidance.pdf	
[NEW]			2.1.8	1	There is dedicated sessional input from nursing staff to: - Conduct initial patient contact - Facilitate engagement and	New Standard based on AED Guidance - https://www.england.nhs. uk/wp-	



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
					assessments - Deliver evidence-based individual and family psychological interventions - Liaise with the wider network	content/uploads/2019/08/ aed-guidance.pdf	
[NEW]			2.1.9	2	There is dedicated sessional input from family therapists to: - Provide family therapy - Support other clinicians within the team to work with the patient's families, partners, carers and support network	New Standard based on AED Guidance - https://www.england.nhs. uk/wp- content/uploads/2019/08/ aed-guidance.pdf	
[NEW]			2.1.10	2	There is dedicated sessional input from social workers to: - Provide individual, couple and family support - Facilitate support groups - Facilitate links to other community resources	New Standard based on AED Guidance - https://www.england.nhs. uk/wp- content/uploads/2019/08/ aed-guidance.pdf	
[NEW]			2.1.11	2	There is dedicated sessional input from peer support workers to: - Support the recovery model - Act as a mentor - Assist in the delivery of peer support groups, eating disorder training, education and awareness (with appropriate training and clinical supervision)	New Standard based on AED Guidance - https://www.england.nhs. uk/wp- content/uploads/2019/08/ aed-guidance.pdf	



Previous	Previous	Previous Standard	Revised	Revised	Revised Standards	Changes made	CCQI Core
Standard	Standard	Fievious Standard	standard	standard	Revised Standards	Changes made	Standard
Number	Type		number	type			Number
[NEW]	<u> </u>		2.1.12	2	There is dedicated sessional	New Standard based on	
					input from support workers	AED Guidance -	
					to:	https://www.england.nhs.	
					-Provide interventions and	uk/wp-	
					support for individuals or	content/uploads/2019/08/	
					groups (with appropriate	aed-guidance.pdf	
					supervision and training)		
					- Work with clinicians to		
					collect and analyse		
					outcomes and feedback		
[NEW]			2.1.13	2	There is dedicated sessional	New Standard based on	
					input from administrative	AED Guidance -	
					staff to provide	https://www.england.nhs.	
					administrative support to	uk/wp-	
					the service	content/uploads/2019/08/	
						aed-guidance.pdf	
3.2.5	3	There is dedicated	2.1.14	3	There is dedicated sessional	Moved to Staffing and	6.1.5
		sessional input from			input from arts or creative	Training section.	
		creative therapists.			therapists.	Previously 3.2.5	
						Updated CCQI Core	
						Community Standard	
[NEW]			2.1.16	1	There is an identified senior	New CCQI Core	19.3
					clinician available at all	Community standard	
					times who can attend the		
					team base within an hour.		
					Video consultation may be		
					used in exceptional		
					circumstances.		
					Guidance: Some services		
					may have an agreement		
					with a local GP to provide		
					this medical cover.		



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
2.2.1	2	Appropriately experienced patient or carer representatives are involved in the interview process for recruiting staff members.	2.2.1	2	Patients and carer representatives are involved in the interview process for recruiting potential staff members. Guidance: These representatives should have experience of the relevant service. Sustainability Principle: Empowering Individuals	Updated wording to CCQI Core Community Standards. Sustainability Principle: Empowering Individuals	20.1
2.2.5	2	Patients and carers who volunteer with the service receive monthly supervision.	2.2.5	2	Patients and carers who collaborate the service receive monthly supervision.	Wording updated	
2.3.1	1	The service actively supports staff health and well-being. Guidance: For example, providing access to support services, providing access to physical activity programmes, monitoring staff sickness and burnout, assessing and improving morale, monitoring turnover, reviewing feedback from exit reports and taking action where needed.	2.3.1	1	The service actively supports staff health and well-being. Guidance: For example, providing access to support services, providing access to physical activity programmes, monitoring staff sickness and burnout, assessing and improving morale, monitoring turnover, reviewing feedback from exit reports and taking action where needed.	Sustainability Principle: Staff Empowerment	21.1



Previous	Previous	Previous Standard	Revised	Revised	Revised Standards	Changes made	CCO! Cara
Standard	Standard	Previous Standard	standard	standard	Revised Standards	Changes made	CCQI Core Standard
Number	Type		number	type			Number
1101111001	1360		1101111001	3,60	Sustainability Principle:		1,41111201
					Staff Empowerment		
2.3.3	1	Staff members, patients and carers who are	2.3.3	1	Staff members, patients and carers who are affected by a	Sustainability Principle: Empowering Individuals	21.3
		affected by a serious incident are offered post			serious incident are offered post-incident support.		
		incident support.			Guidance: This includes attention to physical and		
					emotional wellbeing of the people involved and post-		
					incident reflection and learning review.		
					J		
					Sustainability Principle: Empowering Individuals		
2.4.1c	1	Safeguarding vulnerable adults and children.	2.4.1c	1	Safeguarding vulnerable adults and children.	Sustainability Principle: Prioritise Prevention	22.1c
		Guidance: This includes recognising and			Guidance: This includes recognising and responding		
		responding to the signs of abuse, exploitation or			to the signs of abuse, exploitation or neglect.		
		neglect.			Sustainability Principle: Prioritise Prevention		
2.4.1d	1	Risk assessment and risk	2.4.1d	1	Risk assessment and risk	Updated CCQI Core	22.1d
		management.			management.	community standard	
		Guidance: This includes			Guidance: This includes		
		assessing and managing			assessing and managing		
		suicide risk and self-harm			suicide risk and self-harm;		
		and the prevention and					



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
		management of					
2.4.1f	1	aggression and violence. Statutory and mandatory training. Guidance: This includes equality and diversity, information governance, and basic life support.	2.4.1f	1	Inequalities in mental health access, experiences, and outcomes for patients with different protected characteristics. Training and associated supervision should support the development and application of skills and competencies required in role to deliver equitable care.	New CCQI Core community standard	22.1f
[NEW]			2.4.1i	3	Atypical presentations including muscularity-oriented body image and disordered eating and people with a higher BMI	New standard suggested by the group	
1.3.2	1	The initial assessment is conducted by a staff member who is trained in a specialist ED assessment and formulation.	2.4.2	1	Specialist ED assessment and formulation.	Previously 1.3.2. Reworded and moved to training section	
2.4.4	2	Experts by experience are involved in delivering and developing staff training face-to-face.	2.4.4	2	Patient and Carer representatives are involved in delivering and developing staff training.	Updated CCQI Core community standard.	22.2
2.5.2	3	Staff members are able to access reflective practice groups at least every six weeks where teams can meet to think about team	2.5.2	3	Staff members are able to access reflective practice groups at least every six weeks where teams can meet to think about team	Sustainability Principle: Staff Empowerment	18.1



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
		dynamics and develop their clinical practice.			dynamics and develop their clinical practice.		
					Sustainability Principle: Staff Empowerment		
2.5.3	1	Staff members feel able to challenge decisions and to raise any concerns they may have about standards of care. They are aware of the processes to follow when raising concerns or whistleblowing.	2.5.3	1	Staff members feel able to challenge decisions and to raise any concerns they may have about standards of care. They are aware of the processes to follow when raising concerns or whistleblowing.	Sustainability Principle: Staff Empowerment	18.2
					Sustainability Principle: Staff Empowerment		
[NEW]	N/A	N/A	2.5.4	3	The service reviews the environmental and social value of its current practices against the organisation's or NHS green plan. It identifies areas for improvement and develops a plan to increase sustainability in line with principles of sustainable services (prevention, service user empowerment, maximising value/minimising waste and low carbon interventions).	New CCQI Core Community standard	
					Guidance: Progress against this improvement plan is		



Previous Standard	Previous Standard	Previous Standard	Revised standard	Revised standard	Revised Standards	Changes made	CCQI Core Standard
Number	Туре		number	type			Number
					reviewed at least quarterly		
					with the team.		
3.1.4	1	Every patient has a written care plan, reflecting their individual needs. Staff members collaborate with patients and their carers (with patient consent) when developing the care plan and they are offered a copy. Guidance: The care plan clearly outlines: - Agreed intervention strategies for physical and mental health; - Measurable goals and outcomes; - Strategies for selfmanagement; - Any advance directives or statements that the patient has made; - Crisis and contingency plans; - Review dates and	3.1.4	1	Every patient has a written care plan, reflecting their individual needs. Staff members collaborate with patients and their carers (with patient consent) when developing the care plan and they are offered a copy. Guidance: Where possible, the patient writes the care plan themselves or with the support of staff.	Updated CCQI Core Standard	5.3
3.2.1	1	discharge framework. Patients begin evidence-based interventions, which are appropriate for their bio-psychosocial needs, within a locally-agreed timeframe. Any exceptions	3.2.1	1	Following assessment, patients promptly begin evidence-based therapeutic interventions which are appropriate to the bio- psychosocial needs	Updated CCQI Core Community Standard	6.1.1



Previous	Previous	Previous Standard	Revised	Revised	Revised Standards	Changes made	CCQI Core
Standard	Standard	Pievious Staildaid	standard	standard	Revised Staildards	Changes made	Standard
Number	Type		number	type			Number
	.,,,,,	to this are documented in		-360			110111201
		the case notes.					
		Guidance: Where					
		timeframes are not in					
		place, services should					
		comply with NHS					
		constitution standards.					
3.2.7	2	The team supports	3.2.2	2	The team supports patients	Updated CCQI Core	6.1.6
		patients to undertake			to undertake structured	Community Standard	
		structured activities such			activities such as work,		
		as work, education and			education and volunteering.	Standard number	
		volunteering.				changed to 3.2.2.	
					Guidance: For patients who		
		Guidance: For patients			wish to find or return to		
		who wish to find or return			work, this could include		
		to work, this could include			supporting them to access		
		supporting them to access			pre-vocational training or		
		pre-vocational training or			employment programmes.		
		employment programmes.			This includes referral to the		
					individual Placement and		
					Support service where		
					appropriate.		
3.2.8	1	The team supports	3.2.3	1	The team supports patients	Updated CCQI Core	6.1.7
		patients to undertake			to access local green space	Community Standard	
		activities to support them			on a regular basis.		
		to build their social and			Guidance: This could		
		community networks.					
					include signposting to local walking groups or		
					arranging regular group		
					activities to visit green		
					spaces. Consideration		
					should be given to how all		
					Should be given to now all		



		David and Chandrad		D	Danie al Charalanda		ORDERS
Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
					patients are able to access these sessions including, for example, access to appropriate foot- or rainwear.		
3.2.12	1	Patients with severe and high risk illness whose condition has not improved with treatment or who have declined treatment are offered ongoing support and care with a specialist eating disorder clinician, with a focus on a personal recovery model.	3.2.7	1	Patients with severe and high-risk illness whose condition has not improved with treatment are offered ongoing support and care with a specialist eating disorder clinician in order to support the risk assessment Guidance: This support may be provided within the service or by providing support to another service.	Wording updated	
3.3.2	1	Patients have their medications reviewed regularly. Medication reviews include an assessment of therapeutic response, safety, management of side effects and adherence to medication regime. Guidance: Side effect monitoring tools can be used to support reviews.	3.3.2	1	Patients have their medications reviewed regularly. Medication reviews include an assessment of therapeutic response, safety, management of side effects and adherence to medication regime. Guidance: Medication reviews do not have to be carried out by the CED, however processes should be in place to monitor this. Side effect monitoring tools	Sustainability Principle: Consider Carbon	6.2.2



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
					can be used to support reviews.		
					Sustainability Principle: Consider Carbon		
3.3.3	1	Patients, carers and prescribers can contact a specialist pharmacist to discuss medications.	3.3.3	3	Patients, carers and prescribers can contact a specialist pharmacist to discuss medications.	Move to a Type 3 in accordance with the CCQI core community standard	6.2.3
3.3.5	1	For patients who are taking antipsychotic medication, the team maintains responsibility for monitoring their physical health and the effects of antipsychotic medication for at least the first months or until the person's condition has stabilised, whichever is longer. Thereafter, the responsibility for this monitoring may be transferred to primary care under shared care arrangements.	3.3.5	1	For patients who are taking antipsychotic medication, the team maintains responsibility for monitoring their physical health and the effects of antipsychotic medication for at least the first 12 months or until the person's condition has stabilised. Thereafter, the responsibility for this monitoring may be transferred to primary care under shared care arrangements.	Updated CCQI core community standard	6.2.4
3.4.3	1	Patients are offered personalised healthy lifestyle interventions appropriate to an eating disorder setting, such as advice on appropriate physical activity and access to smoking cessation	3.4.3	1	Patients are offered personalised healthy lifestyle interventions appropriate to an eating disorder setting, such as advice on appropriate physical activity and access to smoking cessation	Sustainability Principle: Consider Carbon	7.2



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		services. This is documented in the patient's care plan.			services. This is documented in the patient's care plan. Sustainability Principle: Consider Carbon		
[NEW]	N/A	N/A	3.4.4	3	Patients are supported to develop a plan for appropriate levels of exercise or movement as part of their recovery pathway	New standard. Supported by Physiotherapy Eating Disorder Professional Network document on Managing activity and exercise with an eating disorder (Feb 2016) - https://cpmh.csp.org.uk/sy stem/files/managing_activity_and_exercise_with_an_eating_disorder_booklet_v 5.pdf	
3.4.4	1	The team, including bank and agency staff, are able to identify and manage an acute physical health emergency.	3.4.5	1	The team, including bank and agency staff, are able to identify and manage an acute physical health emergency. Sustainability Principle: Prioritise Prevention	Sustainability Principle: Prioritise Prevention	7.3
3.4.6	1	The service has the capacity to provide at least weekly blood tests and physical health reviews from an eating disorder specialist for patients at high risk, as defined by MARSIPAN.	3.4.7	1	The service has the capacity to provide at least weekly blood tests and physical health reviews from an eating disorder specialist for patients at high-risk, as defined by the Guidance on Recognising and Managing	"MaRSiPAN" to be updated to "Guidance on Recognising and Managing Medical Emergencies in Eating Disorders"	



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
	372			SP	Medical Emergencies in Eating Disorders (formally known as MaRSiPAN (Management of Really Sick Patients with Anorexia Nervosa)).		
3.4.8	1	Patients who are prescribed mood stabilisers or antipsychotics have the appropriate physical health assessments at the start of treatment (baseline), at six weeks, at three months and then annually unless a physical health abnormality arises.	3.4.9	1	Patients who are prescribed mood stabilisers or antipsychotics have the appropriate physical health assessments at the start of treatment (baseline), at three months and then annually (or six-monthly for young people). If a physical health abnormality is identified, this is acted upon.	Updated CCQI Core Community Standard Standard number changed to 3.4.9.	7.4
3.5.1	1	Carers (with patient consent) are involved in discussions and decisions about the patient's care, treatment and discharge planning.	3.5.1	1	Carers (with patient consent) are involved in discussions and decisions about the patient's care, treatment and discharge planning. This includes attendance at review meetings where the patient consents.	Updated CCQI Core Community Standard	13.1
3.5.3	2	Carers are offered individual time with staff members to discuss concerns, family history and their own needs.	3.5.3	2	Carers are offered individual time with staff members to discuss concerns, family history and their own needs. Sustainability Principle: Empowering Individuals	Sustainability Principle: Empowering Individuals	13.3



Previous	Previous	Previous Standard	Revised	Revised	Revised Standards	Changes made	CCQI Core
Standard	Standard		standard	standard		3.1	Standard
Number	Type		number	type			Number
4.1.1	1 1	Patients are given accessible written information which staff members talk through with them as soon as is practically possible. The information includes: - Their rights regarding consent to treatment; - Their rights under the Mental Health Act; - How to access advocacy services; - How to access a second opinion; - Interpreting services; - How to view their records; - How to raise concerns, complaints and give compliments.	4.1.1	type 1	Patients are given accessible written information which staff members talk through with them as soon as is practically possible. The information includes: - Their rights regarding consent to treatment; - Their rights under the Mental Health Act; - How to access advocacy services; - How to access a second opinion; - How to access interpreting services; - How to view their health records; - How to raise concerns, complaints and give	Updated CCQI Core Standard	2.2
4.1.2	1	Patients (and carers, with patient consent) are offered written and verbal information about the patient's mental illness and treatment. Guidance: Verbal information could be provided in a 1:1 meeting with a staff member or in a psycho-education group. Written information could	4.1.2	1	compliments. Patients (and carers, with patient consent) are offered written and verbal information about the patient's mental illness and treatment. Guidance: Verbal information could be provided in a 1:1 meeting with a staff member or in a psycho-education group.	Sustainability Principle: Staff Empowerment	6.1.8



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
		include leaflets or websites.			Written information could include leaflets or websites. Sustainability Principle: Staff Empowerment		
4.1.3	2	The team provides each carer with accessible carer's information. Guidance: Information is provided verbally and in writing (e.g. carer's pack). This includes: • The names and contact details of key staff members in the team and who to contact in an emergency; • Local sources of advice and support such as local carers' groups, carers' workshops and relevant charities.	4.1.3	1	The team provides each carer with accessible carer's information. Guidance: Information is provided verbally and in writing (e.g. carer's pack). This includes: • The names and contact details of key staff members in the team and who to contact in an emergency; • Local sources of advice and support such as local carers' groups, carers' workshops and relevant charities.	Changed to type 1 standard	13.4
4.2.1	1	Assessments of patients' capacity to consent to care and treatment in hospital are performed in accordance with current legislation.	4.2.1	1	Assessments of patients' capacity (and competency for patients under the age of 16) to consent to care and treatment are performed in accordance with current legislation.	Wording updated in line with CCQI Core Community Standards	11.1
4.2.4	1	The team knows how to respond to carers when the patient does not	4.2.4	1	The team knows how to respond to carers when the patient does not consent to their involvement.	Updated CCQI Core Community Standards. Added 'Where consent is	16.2



Duardans	Previous	Previous Standard	Davisasi	Dovisori	Revised Standards	Changes made	CCOL Como
Previous		Previous Standard	Revised	Revised	Revised Standards	Changes made	CCQI Core
Standard	Standard		standard	standard			Standard
Number	Туре		number	type			Number
		consent to their			0	not given, carers are	
		involvement.			Guidance: The Team may	provided with general	
					receive information from	information and support	
					the carer in confidence.	from the service without	
					Where consent is not given,	specific information about	
					carers are provided with	the patient being shared'	
					general information and		
					support from the service		
					without specific information		
					about the patient being		
					shared.		
5.1.5	1	Patients feel welcomed by	5.1.5	1	Patients feel welcomed by	Updated CCQI Core	3.1
		staff members when			staff members when	Standard	
		attending the team base			attending their		
		for their appointments.			appointments.		
		Guidance: Staff members			Guidance: Staff members		
		introduce themselves to			introduce themselves to		
		patients and address			patients and address them		
		them using the name and			using their preferred name		
		title they prefer.			and correct pronouns.		
6.1.3	1	The service has a protocol	6.1.2	1	The service has a protocol	Reworded to "including	
		for prioritising patients on			for prioritising patients on	physical and psychosocial	
		the waiting list according			the waiting list according to	risk".	
		to clinical need. Factors to			clinical need. Factors to		
		consider include but not			consider include but not	Added diabetes to the list.	
		limited to:			limited to:		
		- Severity and risk			- Severity and risk (including	Standard number	
		(including psychosocial			physical and psychosocial	changed to 6.1.2.	
		risk);			risk);		
		- Recent onset/good			- Recent onset/good		
		prognosis;			prognosis;		
		- Transfer from inpatient or			- Transfer from inpatient or		
		day patient or other			day patient or other		



Previous	Previous	Previous Standard	Revised	Revised	Revised Standards	Changes made	CCQI Core
Standard	Standard		standard	standard			Standard
Number	Туре		number	type			Number
		specialist community			specialist community		
		services (CAMHS or Adult);			services (CAMHS or Adult);		
		- Pregnancy or impact on			- Pregnancy or impact on		
		young children.			young children. - Diabetes		
6.2.7	,	\A/bara a patient is	6.2.7	1		\Marding abanged for	
6.2.7	1	Where a patient is	6.2.7	1	Where a patient is attending	Wording changed for	
		attending university, the service has a protocol for			university, the service has a protocol for liaison and	clarity	
		liaison and collaborative			collaborative working with		
		working with the patient's			the patient's		
		university service.			home/university service.		
6.3.1	1	Patients can access help	6.3.1	1	Patients can access help	Updated CCQI Core	10.1
0.3.1	•	from mental health	0.5.1	'	from mental health services	Community Standard	10.1
		services 24 hours a day,			24 hours a day, seven days a	Community Standard	
		seven days a week.			week.		
		Severi days a week.			WCCK.		
		Guidance: Out of hours,			Guidance: Out of hours, this		
		this may involve			may involve crisis line/crisis		
		crisis/home treatment			resolution and home		
		teams, psychiatric liaison			treatment teams,		
		teams.			psychiatric liaison teams.		
6.3.2	1	The team supports	6.3.2	1	The team supports patients	Updated CCQI Core	10.2
		patients to access			to access:	Community Standard	
		organisations which offer:			- Housing support;	J	
		- Housing support;			- Support with finances,		
		- Support with finances,			benefits and debt		
		benefits and debt			management;		
		management;			- Social services.		
		- Social services.					
6.3.4	1	The service has invited	6.3.4	1	The service has invited their	"MaRSiPAN" updated to	
		their local district general			local district general hospital	"Guidance on Recognising	
		hospital to collaborate in a			to collaborate in a group	and Managing Medical	
		MaRSiPAN (Management			dedicated to working with	Emergencies in Eating	
		of Really Sick Patients with			the Guidance on	Disorders"	



Previous Standard	Previous Standard	Previous Standard	Revised standard	Revised standard	Revised Standards	Changes made	CCQI Core Standard
Number	Type		number	type			Number
		Anorexia Nervosa) group, and the team provides specialist ED input into any agreed MaRSiPAN pathway.			Recognising and Managing Medical Emergencies in Eating Disorders (formally known as MaRSiPAN (Management of Really Sick Patients with Anorexia		
					Nervosa)), and the team provides specialist ED input into an agreed pathway that is consistent with the pathway.		
7.1.3	1	The environment complies with current legislation on disabled access. Guidance: Relevant assistive technology equipment, such as handrails, are provided to meet individual needs and to maximise independence.	7.1.3	1	The environment complies with current legislation on accessible environments. Guidance: Relevant assistive technology equipment, such as handrails, are provided to meet individual needs and to maximise independence.	Updated CCQI Core community standard	17.3
7.1.4	1	Staff members follow a lone working policy and feel safe when conducting home visits.	7.1.4	1	There are measures in place to ensure staff are as safe as possible when conducting home visits. These include: Having a lone working policy in place; Conducting a risk assessment; Identifying control measures that prevent or reduce any risks identified.	Updated CCQI Core community standard	17.4



Duardana	Duniani	Bussians Standard	Davis and	Danie d	Davis ad Charadanda		SCOL Carra
Previous Standard	Previous	Previous Standard	Revised	Revised	Revised Standards	Changes made	CCQI Core
Number	Standard Type		standard number	standard type			Standard Number
7.1.6	1 ype	There is an alarm system in	7.1.6	type 1	There is a system by which	Updated CCQI Core	17.5
7.1.0	•	place (e.g. panic buttons or	7.1.0	'	staff are able to raise an	community standard	17.5
		personal alarms) and this is			alarm if needed.	Community standard	
		easily accessible for			didiffi fifecaca.		
		patients, carers and staff					
		members.					
8.1.1	1	The service asks patients	8.1.1	1	The service asks patients	Sustainability Principle:	12.1
		and carers for their			and carers for their feedback	Empowering Individuals	
		feedback about their			about their experiences of		
		experiences of using the			using the service and this is		
		service and this is used to			used to improve the service.		
		improve the service.					
					Sustainability Principle:		
					Empowering Individuals		
[NEW]	N/A	N/A	8.1.2	2	Feedback received from	New CCQI Core	12.2
					patients and carers is	Community standard	
					analysed and explored to		
					identify any differences of experiences according to		
					protected characteristics.		
8.1.2	2	Services are developed in	8.1.3	2	The service is developed in	Updated CCQI Core	12.3
0.1.2	_	partnership with	0.1.5	_	partnership with	Community Standard	12.5
		appropriately experienced			appropriately experienced	germinaring starraged	
		patients and carers, who			patients and carers, who		
		have an active role in			have an active role in		
		decision making.			decision making.		
8.2.1	1	Clinical outcome	8.2.1	1	Clinical outcome	Updated CCQI Core	23.1
		measurement data,			measurement is collected at	community standard	
		including progress against			two time points (at		
		user-defined goals, is			assessment and discharge).		
		collected as a minimum at					
		assessment, after six			Guidance: This includes		
		months, 12 months and			patient-reported outcome		
		then annually until					



Previous Standard Number	Previous Standard Type	Previous Standard	Revised standard number	Revised standard type	Revised Standards	Changes made	CCQI Core Standard Number
		discharge. Staff can access this data.			measurements where possible.		