

NATIONAL AUDIT OF VIOLENCE

HAZEL UNIT

Psychiatric Intensive Care Unit

Environmental Issues

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Previous Environment

➤ **Brockley House**

- 13 bed mixed gender unit
- Shared facilities
- No single gender areas
- Lack of space for activities
- Lack of privacy/quiet space to engage with staff or spend alone time
- Patients not able to make own drinks
- Patients not able to do own laundry
- Good lines of vision
- Separate staff area
- Good sized garden
- Maintenance poor

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New environment

➤ **Hazel Unit PICU**

- PFI build - opportunity to keep good elements of Brockley and redesign poorer elements
- Referred to *National Minimum Standards for General Adult Services in Psychiatric Intensive Care Units (PICU) and Low Secure Environments* for guidance
- Consulted service user and staff groups throughout design, build and commissioning process
- Art work commissioned for unit including garden furniture, paintings and display cases. Service users involved in choosing art work and worked on garden furniture

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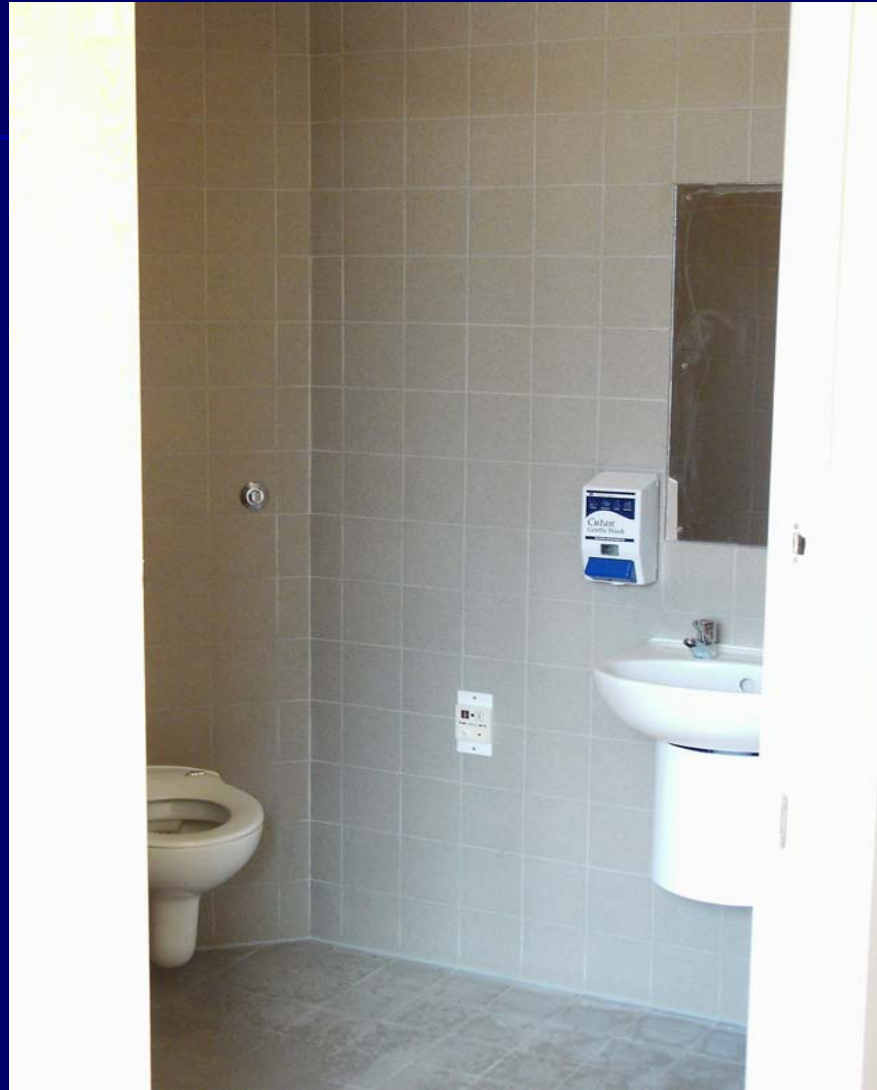
➤ **Hazel Unit PICU**

- 12 bed mixed unit initially
- Male only from 1st January 2007
- En-suite facilities
- Female only sleeping area, lounge and garden
- Staff only area retained with separate male and female showers/changing facilities
- Increased storage space
- Increased activity space:
 - Art/craft room
 - ADL kitchen
 - Laundry
 - Activity room
 - Numerous lounges/interview rooms/quiet rooms
 - Beverage bay
 - Increased garden space/OT garden area

Individual bedroom space.....



...with en-suite facilities.



Art & crafts room





ADL Kitchen



Laundry



Activity Room



Beverage Bay



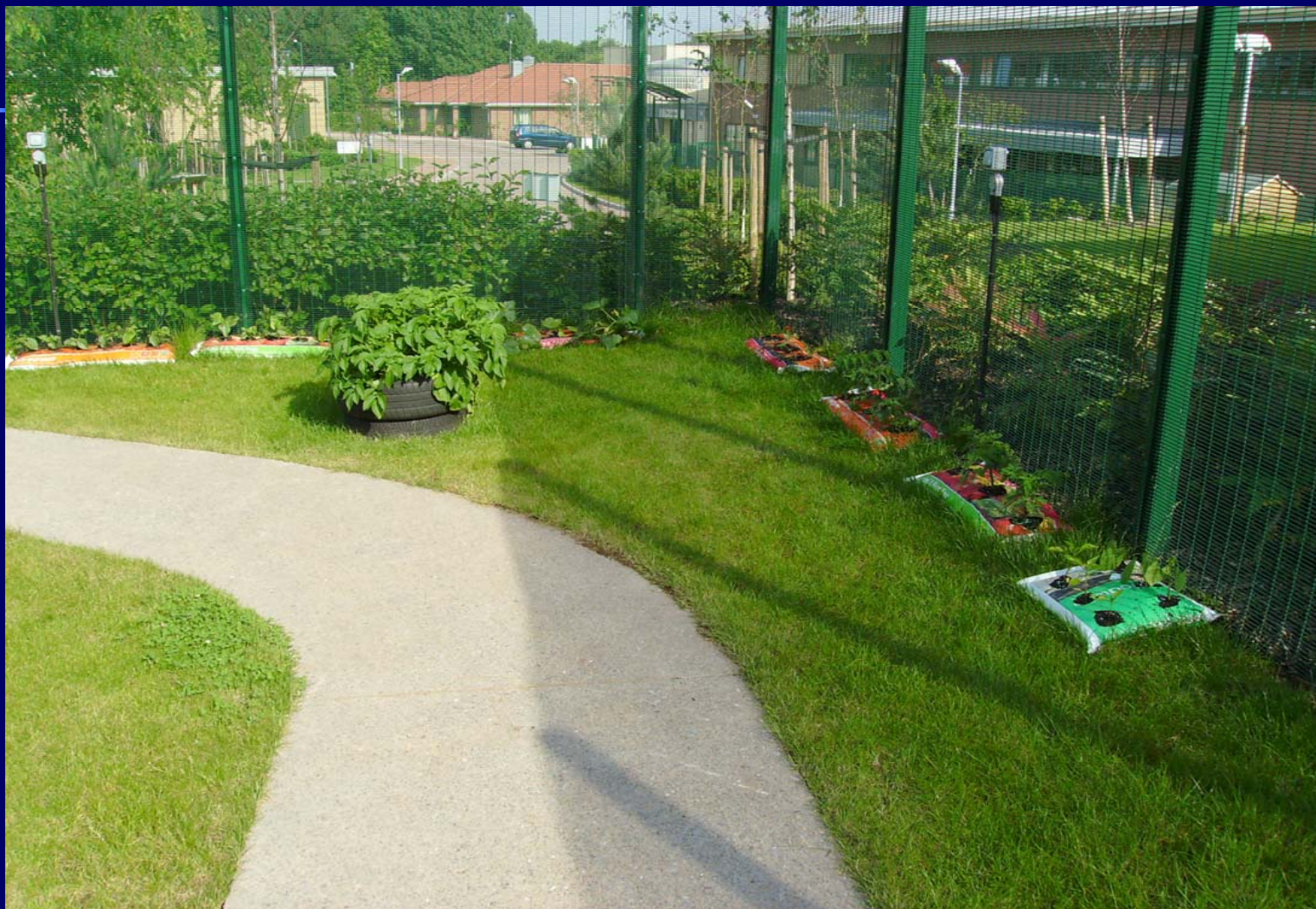
Main Garden Space



View to High Care Garden



OT Garden



Art in the environment



Art in the environment



Art in the environment



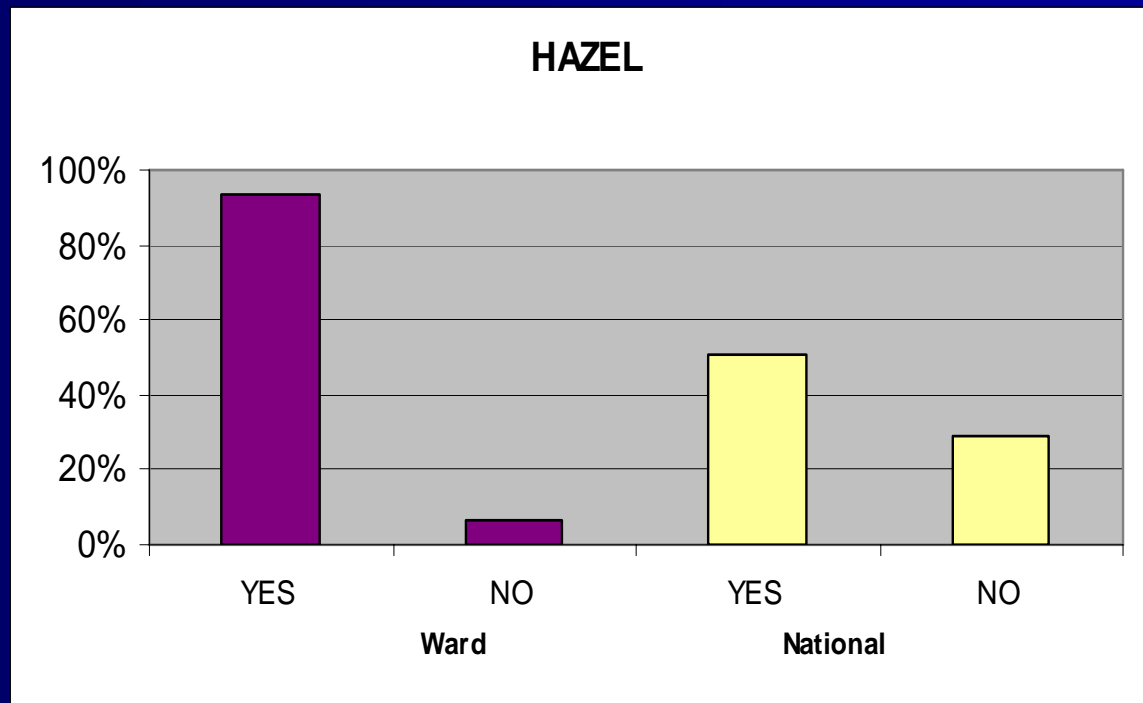
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Although these changes were not as a direct result of the NAV the audit did confirm that changes made were felt to be positive by service users and staff.

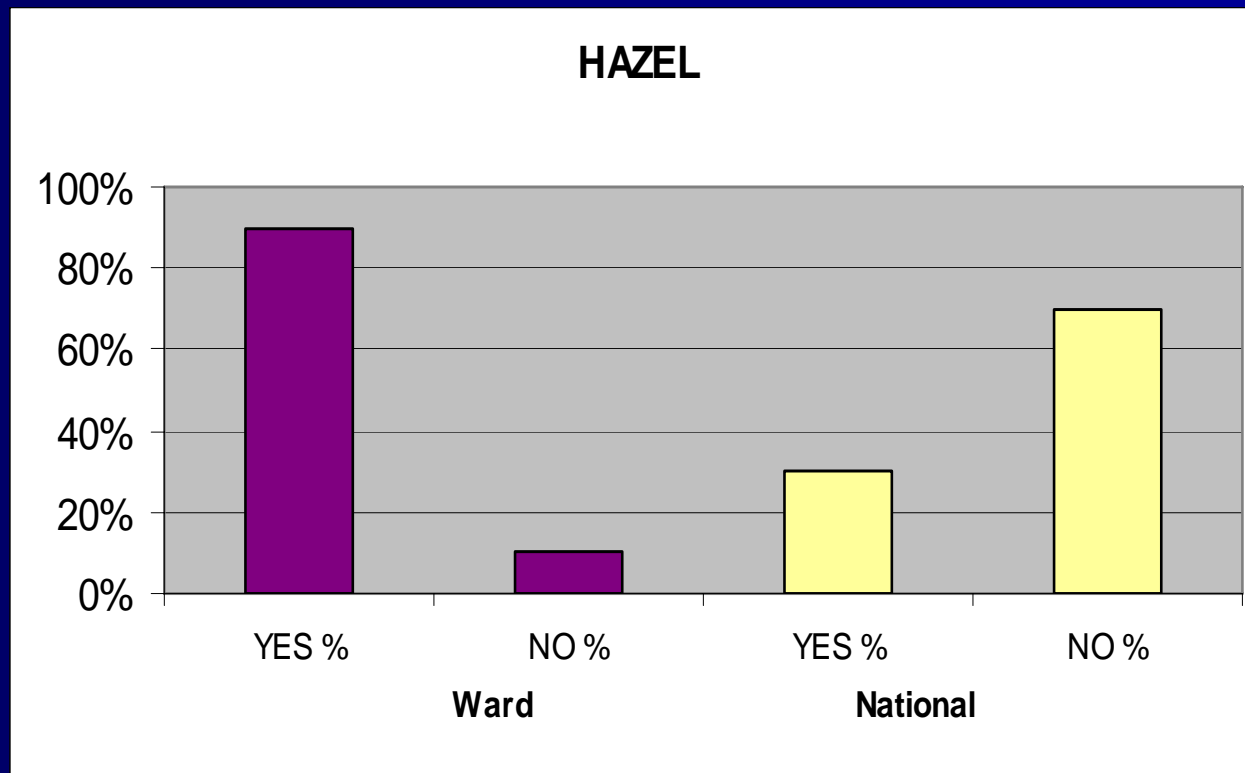
The environmental changes have made a difference but have been enhanced by the introduction of protected therapeutic engagement time.

The team has capitalised on the increased, and separate, activity space by being able to offer individual/group activities in different areas of the ward at the same time without encroaching on others.

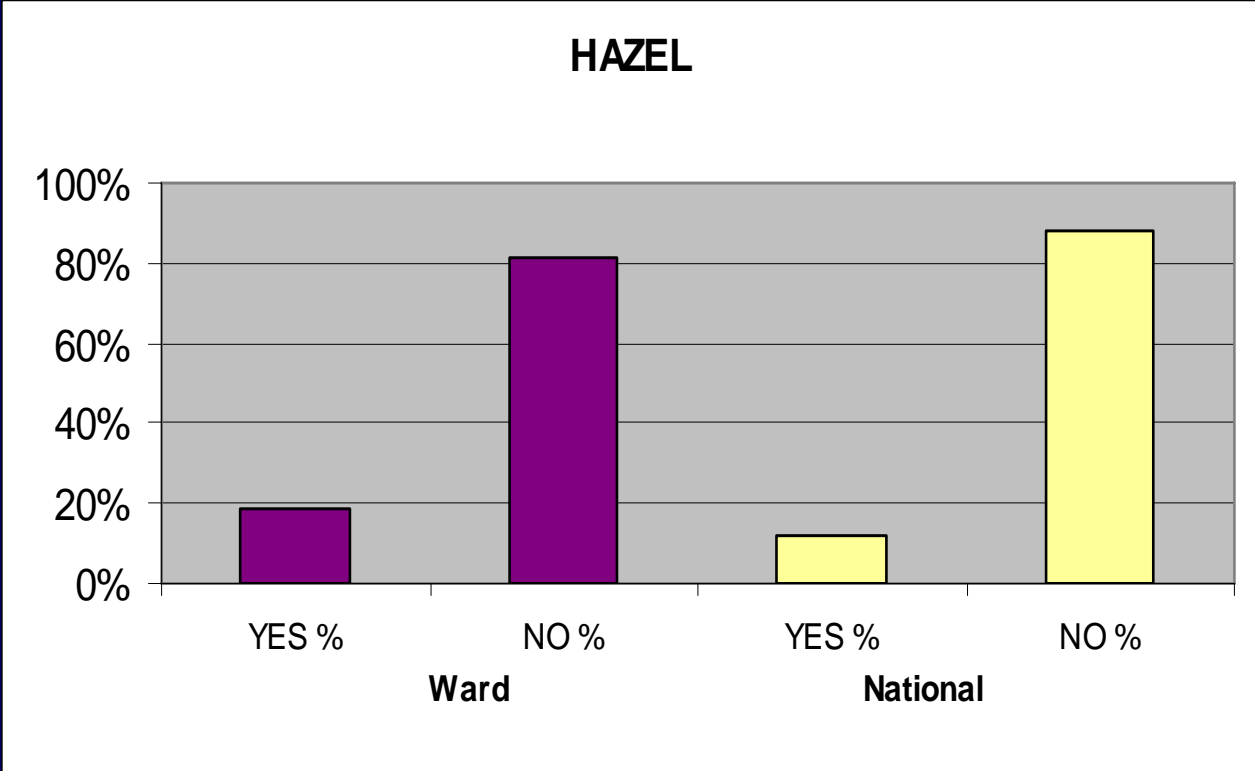
Is there enough space on this ward?



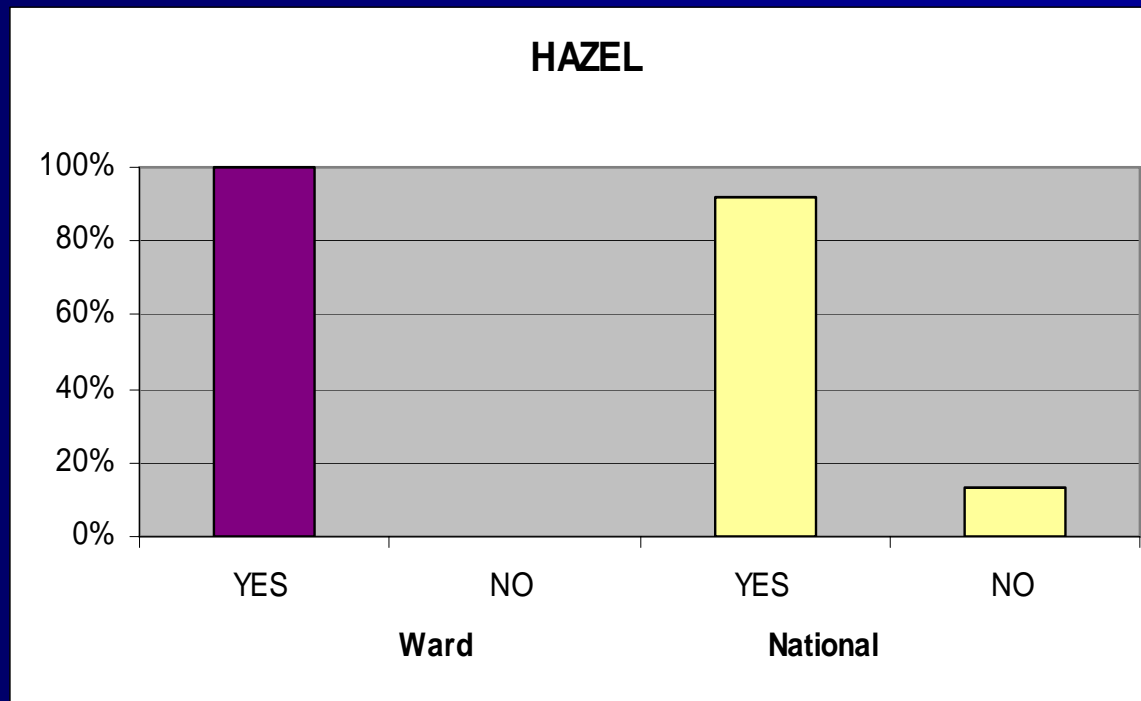
Is it usually excessively noisy during the day?



Is it usually excessively noisy during the night?



When patients have become distressed or angry, have you generally been able to access a quiet area/separate room on the ward where they can be supported by staff?



Do you have opportunities to go outdoors/leave the ward?

