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# “The Good, The Bad and The Ugly”

John Parker, Consultant Forensic  
Psychiatrist.

Sarah Krys, Ward Manager.

# Butler Clinic

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- Devon and Cornwall.
- 30 beds.
- All male.
- Semi-urban.

# Experience of the Quality Network.

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- SpR coordinated.
- User friendly documentation.
- Staff anxieties.
- Self-critical.

# Review took place on 26 November 2007 North London Forensic Service.

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- Colman Pyne
- Rob Bates
- Alice Taylor
- Emma Nicklin
- Kerry Painter.



# RESULTS

# “The Good”

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- Offers an excellent service to patients overall.
- Physical security ( 5.8 metre fence )
- Personal dignity –
  - Feel respected.
  - Access to fresh air.
  - Large outside recreational areas.

# “The Good” contd..

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- Core interventions:
  - Good O.T. department.
  - Work opportunities.
  - MDT groups.
- Patient involvement (CPA reviews).

# “The Bad and The Ugly”

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- Primary healthcare.
- Smokey atmosphere.
- Poor decoration.
- Limited psychology.
- Staffing shortages / reliance on overtime.

# “The Bad and The Ugly” contd...

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- Security awareness training updates not routine.
- Problems implementing supervision.
- Limited carer involvement.

# Changes since review and future plans.

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- G.P. sessions / nurse specialist clinics.
- New build to have dedicated primary healthcare suite.
- Smoking shelters.

# Changes since review and future plans – contd..

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- Consultant psychologist appointment.
- Nursing vacancies recruited to.
- New build will have improved facilities for carers.

# Post – review thoughts.

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- Possible bias re. service user feedback.
- Supportive and non-critical
- DH Medium Secure Services Health Check.

# Post – review thoughts contd...

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- Data can be used for other purposes.
- Informative
- Review of other service useful.

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