In line with the Carers Charter we welcome the assistance family and friends can offer when patients are in hospital especially if they have dementia or are unsettled for any reason. The following will ensure the best results from extended visiting:

- The extended visiting arrangements should be discussed with the Ward Sister or a Registered Nurse and is for one visitor only outside regular visiting hours.

- Although you may be used to assisting your relative or friend at home they may have become less able since their admission. Please check with one of the Registered Nurses before you give assistance particularly with walking, eating and drinking.

- If another patient nearby needs assistance please inform one of the nursing staff – do not provide the assistance yourself.

- Please don’t lift your relative or friend as you may hurt yourself.

- Please wash your hands regularly with soap and water to reduce the risk of infection and follow any isolation precautions if required.

- You may be eligible for reduced parking fees. Please speak to the Ward Sister or one of the Registered Nurses.

If we can do anything to improve your relative or friend’s stay in Ward xx please let us know.

THANKYOU

Contact: Ward Sister or speak to one of the Registered Nurses