

Who is running the Survey?

- A team at the Royal College of Psychiatrists.



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- To find out more about this survey, go to www.rcpsych.ac.uk/napt

Or contact us directly:

FREEPOST - RLTY-GCSU-TBHX

NAPT

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THANK YOU for taking the time to read this Information Sheet.



'Talking Treatment'

A national satisfaction survey



What is Talking Treatment?

- A **national survey** of how you feel about the treatments you have received for anxiety and depression.
- All relevant services in England and Wales have been invited to take part.

What is the aim of the survey?

- To find out if you are happy with the treatment you have received.
- To find out what things your service does well and what things can be improved.
- To help us get a national picture of where improvements need to be made.

What will happen to the information that you give.

- The answers will be collected and analysed.
- Your service will receive a report about how satisfied people are with their service.
- Any written comments will be analysed and used to compile a national report about how people feel about the care they are receiving.
- A copy of the national report will be available from October 2011. This will be downloadable from www.rcpsych.ac.uk/napt

Author and date of upload: Elizabeth Hancock, 5 July 2011

Will I be identified personally?

- **No.** Your feedback will be **ANONYMOUS**.
- Please do **NOT** write your name on the form.
- Return the survey directly to the team at the Royal College of Psychiatrists who are organising the survey.
- The team give feedback to your therapy service but it will not be possible for them to tell which people completed the survey.

Do I have to fill in this survey?

- **No.** it is entirely your choice whether or not you wish to complete and return the survey.
- Your treatment will **NOT** be affected whether you fill in this questionnaire or not.

What do I do with the survey once I have completed it?

- Please place it in the envelope provided, seal it and either hand it into the service or mail it freepost back to us.
- If you lose your questionnaire a new one can be downloaded from www.rcpsych.ac.uk/napt
- Or you can fill the questionnaire through a link on our website
- If you lose the envelope you can return it to the freepost address overleaf.
- Please return it by Monday 20 December 2010