

North Glamorgan



Gogledd Morgannwg

National Audit of Violence

Thursday, 5 July 2007

North Glamorgan NHS Trust and Population it serves

- Established on 1st April 1996
- Provides acute, community and mental health services
- Catchment population is approximately 150,000
- Serves three well-known industrial valleys
- Services are provided from four hospitals, five health centres and 17 community clinics.
- Deprived area
- High unemployment
- Social Problems

Wards taking part in Audit

- Medical Assessment Unit (MAU) – Medical Directorate
- Ward 1 – Acute Mental Health
- Penderyn Ward – Psychiatry of old age

Clinical Institute of Withdrawal of Alcohol (CIWA)

- Introduced by liaison team 2004
- Response to identification of significant alcohol problem with hospital attendees
- Related problem of aggression
- Prior to its introduction withdrawal dealt with by mental health service

Improvements on MAU following Audit

- Improved assessment on admission
- Staff asking the right questions
- Staff awareness of CIWA and improved knowledge of how to handle violence and aggression
- Education of CIWA – nurses and doctors

Outcome of Environmental Audit Mental Health

- Heating system to be modernised
- More personalised facilities i.e. smaller dormitories, gender specific areas
- Redesign of wards – more 1-1 rooms
- Improved lighting both electrical and natural

Area of good practice highlighted – Mental Health

- Protected time – MAU and Mental Health
- Therapeutic Nurse
- More Group work
- More 1-1 work
- Increased level of patient contribution to their care



Thank you for listening

Any questions????