

# National Audit of Violence

Feedback from

Northamptonshire Healthcare Trust

10<sup>th</sup> May 2007

# What we will cover...

- **Background**
- **Benefits and Limitations**
  - **Module 1 – Ward Surveys**
  - **Module 2 – Environmental Audit**
  - **Module 3 – Rapid Tranquilisation and Review of Incidents**
- **Area of Improvement and Good Practice**
- **Conclusion and Action Plans**
- **Q+A**

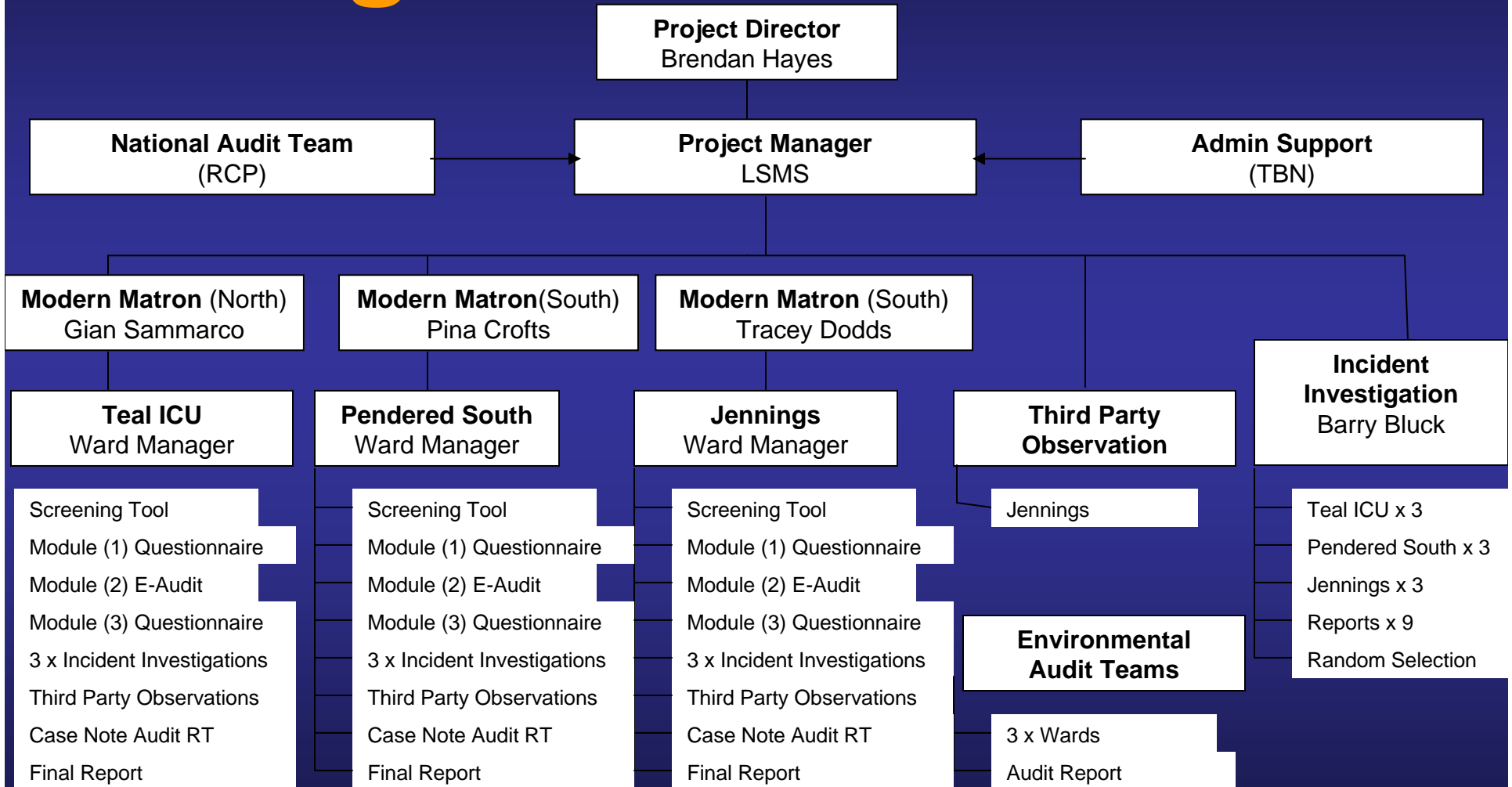


# Background

- **National Audit of Violence 2005**
- **National Audit of Violence 2006**
  - **Violence and Aggression Steering Group**
  - **Catching up/ Briefing Sessions**
  - **Staff Involvement**
  - **Coordinating, monitoring and hitting targets – sharing G.P**



# Organisational Chart



# Ward Surveys

## Benefits

- Staff involvement with distribution and implementation
- Good response rate from all areas
  - Identification of improvements relevant to local area

## Limitations

- OPMH - problems with the patients being able to complete questionnaires due to the nature of their illness - more dependant on 3rd party people – learning for re-audit.

# Environmental Audit

## Benefits

- In tandem with Cleaning Audit
- Involved NEDS and Service Users – Good Practice in Audit
- Consensus meeting meant issues were shared.

## Limitations

- Some parts of the tool were difficult to answer for non-clinicians – split the audit tool into sections.
- Lengthy document
  - Resources

# Rapid Tranquilisation

## Benefits

- Highlighted that auditors didn't have to be clinicians
- Gave impetus to develop guideline into a Trust-wide policy

## Limitations

- Separate guidelines for older people
- Feedback to team led to slight adjustment of tool
- Audit not Trust-wide – separate audit being undertaken in Learning Disability Service
- Reaching required sample

# Review of Incidents

## Benefits

- Meeting people and sharing experiences
- Gave assurance that our incident investigation processes were robust
- Identified training needs

## Limitations

- Time consuming – very complex process
- Extensive staff involvement not always possible
  - Audit and Investigation overload

# Areas of Improvement

- Rapid Tranquilisation Policy
  - development from a guideline, based on NICE
  - will provide better framework for staff to comply with e.g. training, equipment etc.

- Uptake of training

## Good Practice

- Protected time for therapy on ICU
  - wider range of stimulating activities provided
  - delivered by MDT and voluntary sector – access to a broader skill mix
  - 50% reduction in reported incidents following implementation

# Conclusion

- Participation in the National Audit of Violence has been hard work but worth it.
  - VASG established
  - Key players round the table
  - Focused work streams
- Next Steps
  - Move forward Action Plans for all areas/modules
  - Re-audit

# Good News for NHT...

- Significant reduction in reported violent incidents
- 2005/06 – 1500 reported violent incidents trust-wide
- 2006/07 – 800 reported violent incidents trust-wide
- A reduction of 47%
- Further analysis to be undertaken

**Questions?**

**Thank you**