

National Audit Of Violence

2007

Good Practice

Older People's Services:

- **Creating quiet areas**
- **1-1 time engagement time**
- **Training on Person Centred Care and Wellbeing**
- **MDT Formulations; Life story work**
Trigger factors
- **Care Planning**

Future Developments

Adult Acute Services

Therapeutic Management of Aggression/Violence Pathway

Context

- **Project emerged from previous NAV project in adult acute mental health services**
- **Linked to Admission Pathway work**
- **Linked to good practice initiatives identified by NIMHE and NICE Guidance**
- **Builds on learning from local untoward incident analysis**

Principles

- **Service User Collaboration**
- **Carer Involvement**
- **MDT involvement**
- **Service User being the expert**
- **Based on current evidence and best practice**

Objectives of the Pathway

- **To engage more effectively with service users whom are at risk of becoming aggressive or violent**
- **To ensure the safety of the service user, carer, others and mental health professionals.**
- **To develop individualised plans of care in relation to the prevention and therapeutic management of violence and aggression**

Objectives continued

- To develop evidence-based interventions for service users.**
- To ensure the assessment process informs the decision making process within disciplinary teams.**
- To provide an auditable process, which supports and promotes clinical governance within multi disciplinary teams.**

Content of Pathway

- **Assessment /Formulation**
- **Framework for engagement and boundary setting**
- **Understanding and developing strategies to cope with and reduce levels of anger and aggression**
- **Physical Intervention**
- **Safety Planning**

The next steps....

- **Identify leads for each ward to form a project group**
- **Establish User and Carer involvement**
- **Develop the audit tools**
- **Consider Links to Training e.g.MVA**
- **Plan roll out**

Any Questions??