

**Thursday 7 May 2009,
Leeds**

**Thursday 1 October 2009
London**

Working in Emergency Care with People who Self Harm

09.30am Registration
and Coffee

10.00am Welcome
and Introductions

5.00pm Close

Training by professional and service user experts

A practical course supporting skills development, service improvement and implementation of the NICE Guideline on Self Harm

Ambulance Services and Emergency Departments (A&E) treat up to 170,000 people a year following self harm. The NICE Guideline on Self Harm, published in 2004, sets standards for care in the first 48 hours. However, staff in ambulance services and acute medical settings receive little training on self harm and often feel ill equipped to respond. Service users report that understanding and positive attitudes from staff are the most important factors in receiving quality care. This training draws on learning from good practice initiatives and the Royal College of Psychiatrists 'Better Services for People who Self Harm' Quality Improvement Project.

This course is designed for:

- ambulance staff
- all staff in Emergency Departments
- all staff in mental health liaison teams and self harm teams
- NHS managers, quality improvement and audit staff
- police officers and firefighters
- service users and carers

After this course you will be able to:

- communicate more confidently and effectively with people who self harm
- apply learning from research and innovative practice
- identify your own and your service's support and supervision needs around self harm
- develop better joint working between services
- create an action plan to share your learning with colleagues

Content:

- understanding reasons for self harm
- cultural differences and self harm
- consent and capacity
- self harm in triage and psychosocial assessment
- joint working between ambulance, acute and mental health services

Study Methods: Interactive presentation and discussion, and small group work.

Course Fee: £200 (£175 for members of Royal College of Psychiatrists' Quality Improvement Programmes). Some free places are available for service users and carers.

Accreditation: Each course is eligible for 6 CPD hours subject to your peer group approval.

This course can be delivered onsite

Contact Emma George on
0207 977 6654 or
egeorge@cru.rcpsych.ac.uk

Registration: Please complete the registration form overleaf and fax to our Programme Administrators or telephone for assistance on 020 7977 6652/57.



About the Trainers:

Paul Gill is a Consultant Liaison Psychiatrist at Sheffield Care Trust. He has played a key role in quality improvement in self harm services as part of the NICE Self Harm Guideline Development Group and the 'Better Services for People who Self Harm' Project.

Satveer Nijjar has been involved with mental health services for the last 8 years. She has been working with a variety of organisations promoting positive mental health awareness for the last five years. She has worked for organisations such as CSIP West Midlands, Newham Asian Women's Project, and the Royal College of Psychiatrists.

better services
for people who self-harm

NATIONAL QUALITY IMPROVEMENT PROGRAMME

Please indicate which date you wish to attend

- Thursday 7 May 2009 Leeds**
 Thursday 1 October 2009 London

Working in Emergency Care with People who Self Harm

How to book:

Fax: Complete and fax this registration form to **020 7481 4842** OR **Post:** Post a completed copy of this form to Programme Administrator • Education and Training Centre • Royal College of Psychiatrists • 6th Floor, Standon House • 21 Mansell Street • LONDON E1 8AA

Your Details:

(please complete a separate form per delegate)

Title: _____

First name: _____

Surname: _____

Job title: _____

Department: _____

Organisation: _____

Work address: _____

_____ Postcode: _____

Email: _____

Tel: _____

Fax: _____

RCPsych Membership No: _____

Please specify any dietary requirements: _____

Other special requirements (eg. disabled access): _____

Course fee:

£200 (£175 for members of Royal College of Psychiatrists' Quality Improvement Programmes). Some free places are available for service users and carers.

Accreditation:

This course is eligible for 6 CPD hours subject to your peer group approval. Delegates must register at the start and close of the course to be awarded a certificate of attendance.

Confirmation of registration:

All registrations will be confirmed in writing. Late registrations will be confirmed by fax. A map of the venue will be sent with confirmation of your booking. Applicants are advised not to book travel/accommodation until written confirmation from The Royal College of Psychiatrists (RCPsych) has been received.

The RCPsych reserve the right to change the programme without prior notice. Where for any reason beyond its reasonable control, the RCPsych cancels an event, the liability of the RCPsych shall be limited to a refund of the fee payable to the RCPsych for that particular event.

Payment:

BY CHEQUE

A cheque for £_____ made payable to:

The Royal College of Psychiatrists is enclosed.

CREDIT CARD

Please enter your credit card details as they appear on the card.

Please debit my VISA /MASTERCARD/SWITCH CARD

(delete as appropriate)

Cardholder's name: _____

Home address: _____

Card no:

Start date: _____ Expiry date: _____

Issue No (Switch only): _____

Signature: _____

Accommodation:

DeSouza Associates provides a delegate hotel accommodation booking service. Contact by email on info@desouza-associates.com, via website www.desouza-associates.com or by telephone on 01420 520 300.

Cancellations/substitutions:

To be entitled to a refund all cancellations MUST be received in writing no later than 2 weeks prior to the event date. An 80% refund will be given if cancelled more than 4 weeks prior to the event and 50% refund if less than 4 weeks notice is given. No refund will be given if cancellations are received within 2 weeks before the event. Should you be unable to attend, a substitute delegate is welcomed.

Data Protection Statement:

The RCPsych Data Protection Statement can be viewed at www.rcpsych.ac.uk/dataprotection.