



St Andrew's  
HEALTHCARE

# NATIONAL AUDIT OF VIOLENCE

TOWNSEND DIVISION  
RAMBAUT WARD



St Andrew's  
HEALTHCARE

# UNDERSTANDING THE NEEDS OF PATIENTS

## RESPECT, PRIVACY, DIGNITY AND CHOICE



“I am happy with the care being given to my Husband on Rambaut Ward. He is always clean, as is his room. The staff are excellent, caring and friendly. They are very approachable and open. There is a family atmosphere on the Ward. It is obvious that everyone who works with my Husband (Consultant, OT, Physio, Nurses) have got to know him and care for his welfare. Thank you”

Carer/Next of Kin (NAV 2007)



## THE POOL ACTIVITY LEVEL (PAL) INSTRUMENT FOR OCCUPATIONAL PROFILING

- It is based on the Dialectical Model of a Person-Centred Approach, the Cognitive Disability Model and the Socio-Psychological Model and therefore has a person centred philosophy. The clinical application is grounded in OT and focuses the user on the biography of the person to determine meaningful activities.
- It is designed to enable carers at home and in formal care settings to engage people with cognitive impairment in meaningful occupation
- It facilitates carers to create the optimum environment to facilitate maximum occupational performance

(Pool, J 2002)



# ACTIVITY LEVELS

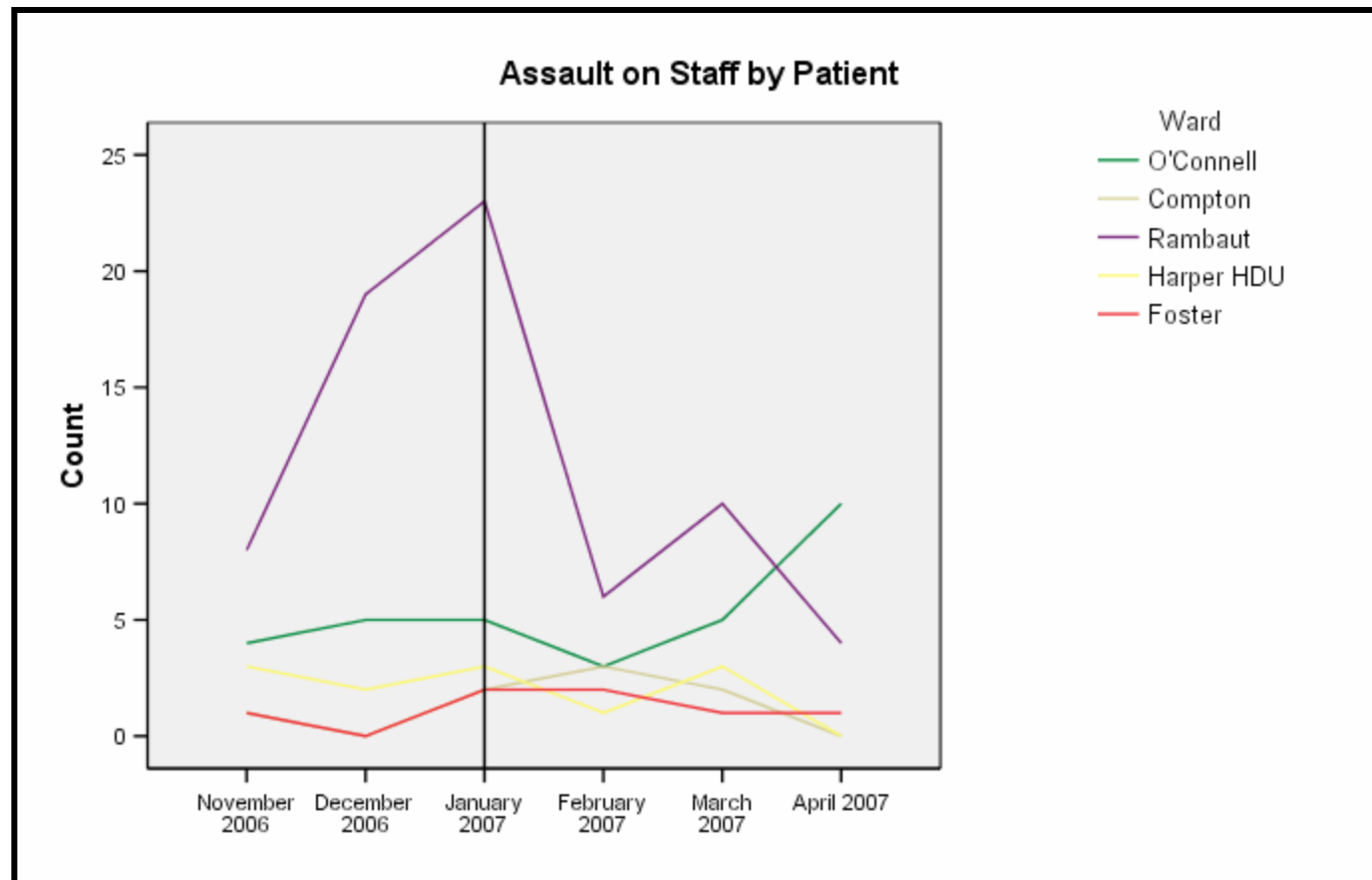
- Reflex Activity Level
- Sensory Activity Level
- Exploratory Activity Level



# PERSONAL HISTORY PROFILE & ACTION PLANS

- Personal History Profile
  - Three essential Activities of Daily Living
    - ❖ Bathing
    - ❖ Dressing
    - ❖ Feeding
- GEORGE

# APPLICATION OF PAL ACTION PLANS





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“I feel that the patients couldn't be in a better place and their treatment by the staff is fantastic.

Thank you all”

Carer/Next of Kin (NAV 2007)