

*West London Mental Health
NHS Trust*

**The West London Forensic
Service**

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West London Mental Health Trust

- Large mental health trust + wide variety of services
- Two divisions : Forensic and Local
- Local division provides adult, CAMHS, elderly services to Ealing, H & F and Hounslow
- Forensic includes Broadmoor and West London Forensic Services

West London Forensic Service

- 4 Directorates : 2 x Mens, Adolescent and Womens
- 305 beds on Ealing site (20 wards)
- 3 Medium secure buildings
- Wards include admission / assessment, HDU / ICU, rehabilitation, LTMS and 'hospital hostel', WEMS

- Community follow-up
- Court Diversion Scheme
- In-patient & CMHT services at Feltham
YOI
- Drug & Alcohol Support Service
- Income of £43 million, 1000 staff
- Covers – Ealing, Hammersmith, Hounslow,
Brent, Harrow, K&C, Westminster,
Hillingdon, Herts & Beds

Quality Network 2007

- 2nd review cycle – Dec 07
- 4 rehabilitation wards
- Based within Tony Hillis Wing
- 1st review – 3 wards (2 admission/1 HDU)
in Three Bridges Unit

Peer Review December 07

- 5/14 all standards met
- Equality + Diversity
- Patient involvement
- Advocacy
- Inter agency working
- Management

Highlighted

- Positive relationships between patients and staff
- “Relaxed atmosphere” on wards
- Staff friendly and approachable
- Work rehabilitation unit

Key Challenges

- 71% standards met (70% 1st review)
- Procedural security
- Physical security
- Personal dignity
- Supervision + support
- Carer involvement

Procedural Security

- 5/16 standards unmet
- Policies – length, frequency of updates
- Contingency planning – lack of policies
- Illicit substances – policy re-removal
- Perimeter fence
- Equality + Diversity – access to chaplain, monitoring arrangements

Physical Security

- 85% standards met
- 1 unmet standard – personal alarms
- Inspection of perimeter fence
- Unit design

Personal Dignity

- 11/15 met
- Access to Primary Care
- Physical healthcare screening
- Standard of food
- Quality of environment - ventilation