

Costs



Find out more

To find out more about the Quality Network for Older Adult Mental Health Services and how to join, visit our website or contact us in any of the following ways:



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www.rcpsych.ac.uk/qnoamhs



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Participation in the quality network is funded on a subscription basis.

We offer three types of memberships:

- Associate
- Developmental
- Accreditation

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CCQI
COLLEGE CENTRE
FOR QUALITY
IMPROVEMENT



QNOAMHS

QUALITY NETWORK FOR
OLDER ADULT MENTAL
HEALTH SERVICES



What is the Quality Network for Older Adult Mental Health Services?

The Quality Network for Older Adult Mental Health Services (QNOAMHS) works with inpatient wards and units providing services to older people, to assess and improve the quality of care they provide.

QNOAMHS engages staff, patients, and their carers in a comprehensive process of self and peer-review, to enable services to identify good areas of practice and areas for development.

Member services are encouraged to use peer review visits, and other member events, to share knowledge and ideas with others, thereby creating a mutually supportive environment which encourages learning, and leads to positive change. QNOAMHS also offers accreditation for those members who can demonstrate a high level of compliance with the standards.

The Quality Network for Older Adult Mental Health Services is an initiative of the College Centre for Quality Improvement (CCQI)

Our approach

- We involve and listen to the people on the frontline, including service staff from all professional backgrounds, service users, and their carers or loved ones.
- We involve service users and carers in every stage of our work, from developing our standards and processes, to reviewing services.
- We promote sharing of best practice as services are engaged with a network of peers providing a forum for advice and information sharing.
- We celebrate good practice and the achievements of staff as they are identified through the review process.
- We engage our members in a range of quality improvement activities in order to prepare them for our accreditation process.



Francesco Santino Palma
- Patient Representative

How we help services

We support services to evaluate their performance and improve their practice through:

- **Self-review** of their service.
- **Peer-review** identifying and discussing challenges with the review team made up of fellow professionals and service user and carer representatives.
- **A detailed report** recognising areas of achievement and recommendation.
- **Organised visits to other services** supported by an experience lead-reviewer.
- **Our Annual Forum** discussing themes from across the network and sharing service development initiatives.
- **Our national report** identifying trends and enabling benchmarking with other services.
- **Special Interest Day** dedicated to a topic identified by the network and led by members.
- **Email discussion group** providing access to experienced and knowledgeable professionals from a range of disciplines.