

Are we happy with virtual teaching and learning?

Aims

- To analyse the quality and satisfaction of the Local Academic Programme (LAP) at Mersey Care NHS FT as delivered on a virtual platform during COVID-19.

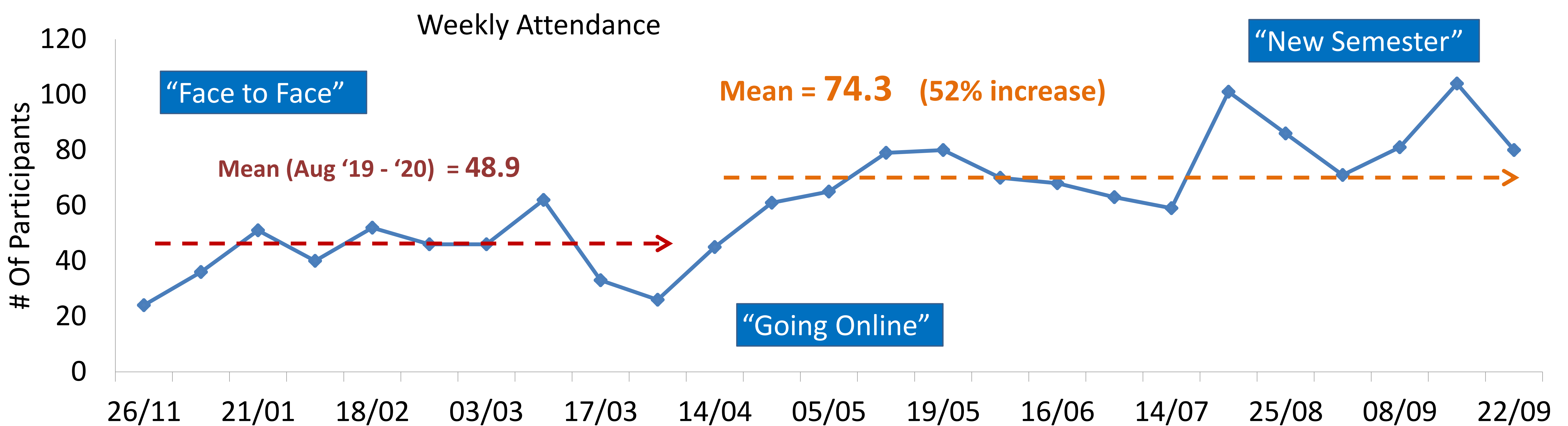
Methods

- Online Survey using Google Forms
- Circulated to all LAP attendees
- Included both Quantitative and Qualitative questions
- Attendance figures collected weekly

Background

- COVID-19 has changed education dramatically
- The rise of E-Learning / Virtual Learning are here to stay
- There are many potential benefits of online learning
- Mersey Care adapted the LAP MRCPsych Course using the online platform, Zoom to ensure that teaching continued through COVID-19.
- A subsequent survey was delivered to evaluate quality and satisfaction

Results



Positives

- Improved accessibility, attending from multiple sites
- Ability to join on zero days
- Reduced travel burden
- Increased interactivity through 'chat' feature

Negatives

- 18% reported technological issues
- Journal Club breakout groups struggled
- Miss richness of face to face interaction and teaching

“Environmentally friendly”

“...being able to access it from anywhere, so can attend before clinics start more easily “

“Face2face teaching did make the experience richer and facilitated collegiality & developing trust, in a way.”

“Online LAP teaching is more time efficient”

“I have found it easier to ask questions and respond to questions as well”

Overall, how much do you feel that we are making the most of the online platform?

	June 2020 Survey	New Semester
For the whole LAP Programme	85%	87%
For Journal Club	73%	82%

Conclusions and Next Steps

- Virtual teaching has allowed Mersey Care LAP to continue with no gaps in 2020
- Attendance has been higher since moving to Virtual weekly teaching
- Technology and accessibility remain an issue for a minority
- We are currently working on the Journal Club aspect of LAP, involving the trust QI team
- An LAP Trainee Lead role has been created so that juniors can be involved in further development of LAP online
- Clear guidance for presenters has been disseminated and we will repeat the satisfaction survey mid-semester