

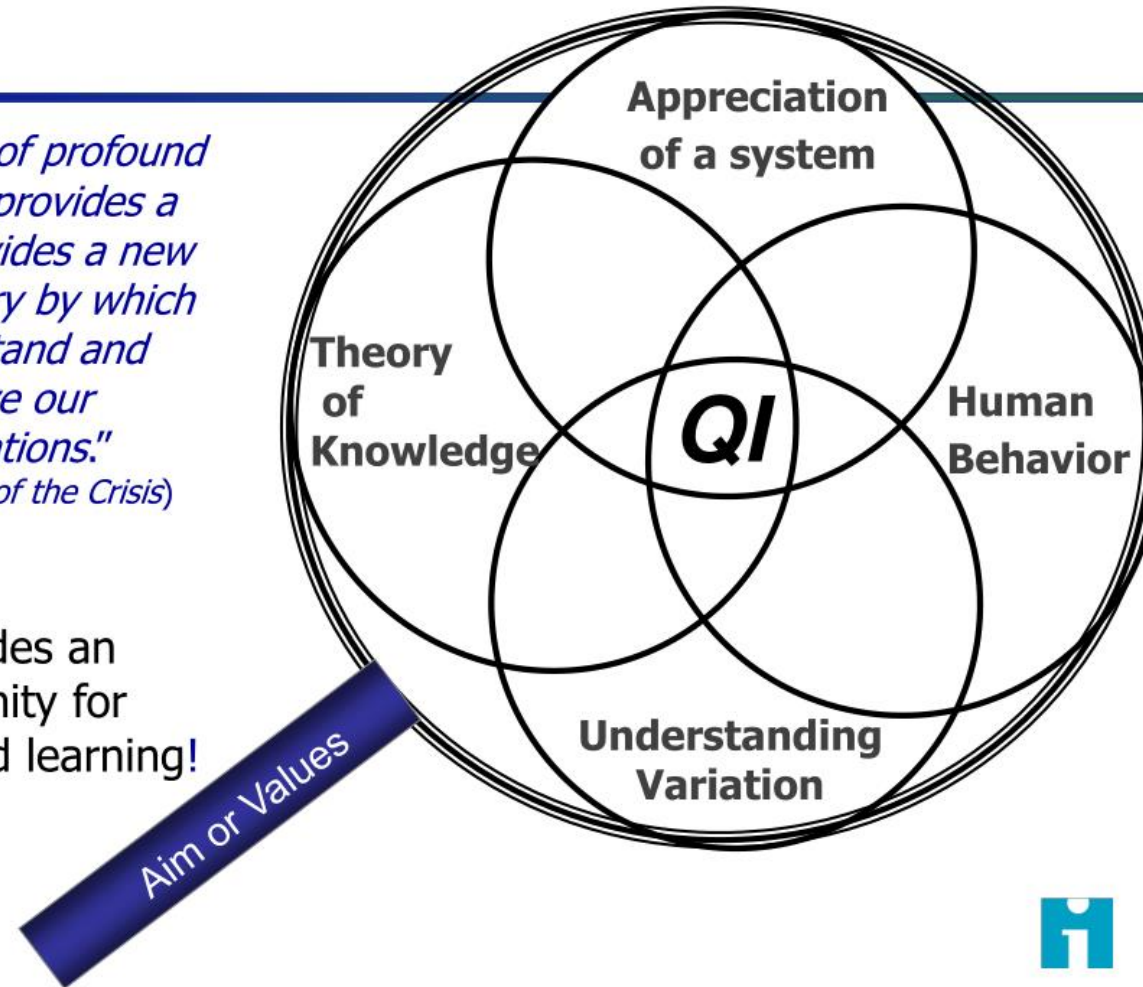
“A bad system will beat a good person every time.”

~W. Edwards Deming

The Lens of Profound Knowledge

*"The system of profound knowledge provides a lens. It provides a new map of theory by which to understand and optimize our organizations."
(Deming, *Out of the Crisis*)*

It provides an opportunity for dialogue and learning!



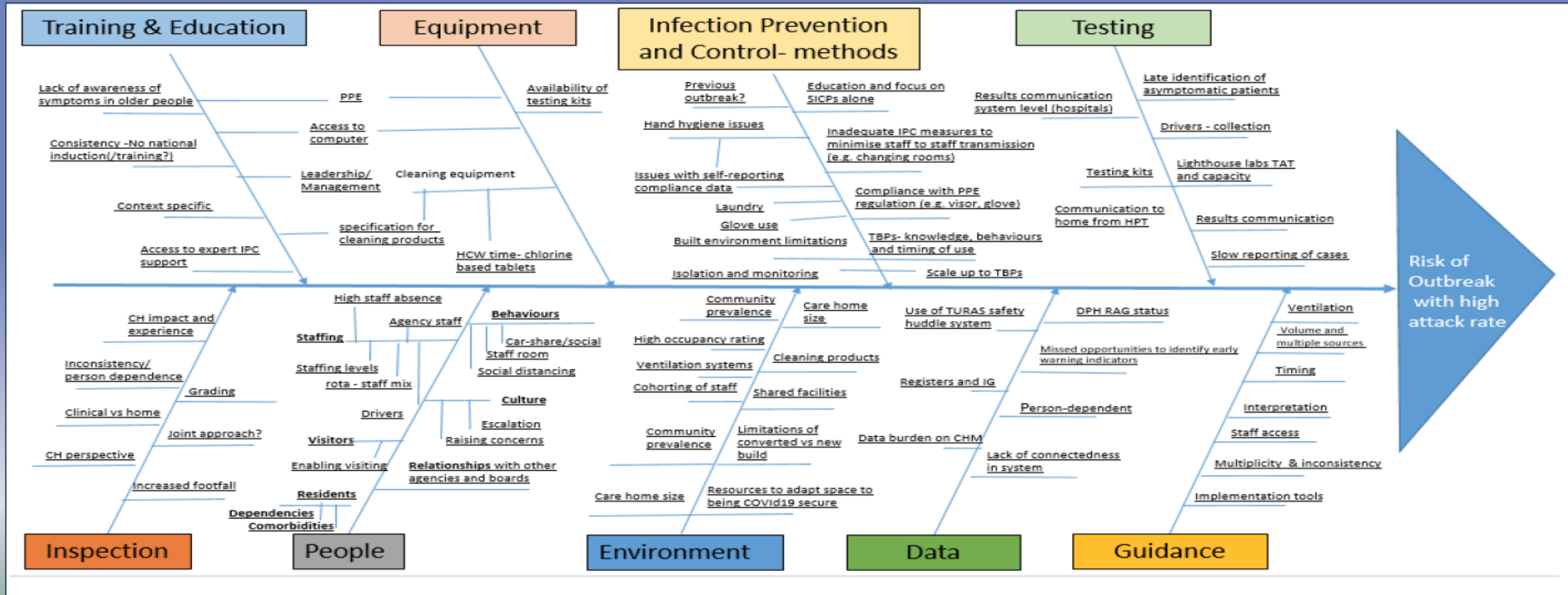


REFLECTIONS

“I feel there will be greater need to practice systematic thinking learnt through QI methodology and tools.

QI will evolve towards the need for faster learning, implementation and spread with the need for creativity for short, sharp, systems thinking”

SATWINDER KAUR



COMPLEX HEALTHCARE SYSTEMS: Fisbone Diagram

CLOSE



LUNCH :FISH FOR THOUGHT

Satwinder & Deepa