

Memory Services Spotlight Audit 2023

Casenote Audit

ID.	Username (eg ORGMSXXX)
name	

Sample

50 consecutive patients seen for initial assessment from 01/01/2023 per registered service/clinic/team participating in the audit. This therefore excludes patients who were referred but declined to be seen by the service/ clinic or failed to attend.

You can enter more than 50 if you wish. If your service does not have 50 patients with an initial assessment in January, you may continue into February.

Please contact us if you need to continue into March, or if patients have not completed the pathway to diagnosis.

Please **do not** include patient identifiers such as name, address or NHS number.

Who should complete this audit?

The audit should be completed by memory service staff, this can include students and unqualified/junior staff with supervision. The audit does not need to be completed by the same person (e.g. 5 people can audit 10 case notes each).

Save: This will allow you to return and complete the questionnaire at a later date. To resume please log back into the survey.

Reset: Clears your answers on the current page.

Submit: Once you have answered all of the questions please click submit to send the data to the NAD team.

A	Please enter the 3 digit organisational code number, that follows ORGMS : Unique identifier for your service for this audit. This will be in the form ORGMS 001 etc. Please get in contact if you do not have this number. E.g. 001	
В	Please enter the audit patient number. The number you have allocated for the set of patient notes you are auditing, Do not include NHS number or clinic ID number.	
С	Is this an inter-rater reliability check?	
	Yes No	
D	My service or clinic is in: There are some additional/ differing questions for services in Wales aligning with Welsh Government guidance. England Wales	
1.	1. Age at referral	
	Age in whole years at the date of referral Age calculator available, or alternatively.	
2.	2. Sex Please respond with sex assigned at birth Male Female	
3.	3. Gender Please select option patient most identifies with Male Female Non-binary/Other Unknown/Not documented	

4.	4. Sexual Orientation
	Heterosexual/Straight Gay or Lesbian
	Bisexual
	Other sexual orientation
	Unknown/Not documented
5.	5. Ethnicity These are standard NHS ethnicities. Select unknown/ not documented if no ethnicity recorded
	Asian or Asian British (includes any Asian background e.g. Bangladeshi, Chinese, Indian, Pakistani)
	Black, African, Black British or Caribbean (includes any Black background) Mixed or multiple ethnic groups (includes any mixed background)
	White (includes any White background)
	Another ethnic group (includes any other ethnic group, e.g. Arab) Unknown/Not documented
6.	6. Is English the patient's first language?
	Yes
	□ No
	The patient is Welsh speaking
	Unknown/Not documented
7.	7. Did the patient need an interpreter?
	Yes, provided by family member
	Yes, provided by interpreter No
	Unknown/Not documented
	Interpreter not available/service unable to provide
8.	8. Does the patient live alone?
	☐ Yes
	Unknown/Not documented
	Unknown/Not documented
9.a	9. Lower Super Output Area - Name Field (England)
	To find the
	Enter the postcode and this will give you the LSOA Name. E.g. SW1A 0AA will give you the name field Westminster 020C – please enter BOTH PARTS of this information, including the name as well as code, in the online form. DO NOT submit the postcode in the data entry form.
	The state of the s

9.b	9b. Lower Super Output Area - Name Field (Wales)
	and click on Postcode to WIMD rank look up to download the spreadsheet. Enter the postcode in column A WITHOUT a space and this will give you the LSOA name. E.g. entering CF105AL will return the name Butetown 4. Enter the WHOLE of this as Butetown 4 on the data entry form.
Refe	erral
10.	10. Who was the patient referred by?
	☐ GP ☐ CMHT ☐ Acute Hospital
	Day Hospital
	Other
10.a	If other, please specify:
11.	11. Date referral received (must be in format DD/MM/YYYY)
12.	12. Date seen for initial assessment (must be in format DD/MM/YYYY)
Asse	essment
13.	13. Place of assessment Tick all that apply
	Clinic
	Patient's usual place of residence (select this if assessed at home or in a care home)
	Other (inpatient rehabilitation unit, short stay unit etc) Phone call
	☐ Video call
14.	14. Was the video call facilitated by someone else? e.g. children or spouse
	Yes
	No
	Unknown/Not documented

15.	15. Reported alcohol consumption per v	veek	
	0 units		
	1-4 units		
	5-9 units		
	10-14 units		
	More than 14 units		
	Unknown/Not documented		
16.	16. Is there evidence of a discussion ab	out:	
		Yes	No
	a) The patient's eyesight/vision (e.g.		
	does the patient wear glasses, last opticians appointment)		
	b) The patient's hearing (e.g. does		
	the patient wear hearing aids)		
16.	16. In addition to the above, if your serv	ice is in Wales is there evide	ence of a
	discussion about:		
	a) The individuals general current	Yes	No
	c) The individuals general current physical health status and any		
	current difficulty		
17.	17. Was the patient referred to occupati	onal therapy for a functional	assessment?
	Yes OR Yes, but patient declined		
	No service provided / available for referral		
	NA not appropriate		
	Not referred, reason unknown or unclear		
18.	18. Was a falls history taken?		
	e.g. number of falls in the last 12 month	s, fear of falling	
	Yes		
	No		
19.	19. Was the patient referred to diagnost	ic neuropsychological asses	ssment?
	Yes OR Yes, but patient declined		
	No service provided/ available for referral		
	NA not appropriate		
	Not referred, reason unknown or unclear		
	Any other comments about the assessm	nent (optional)	

Investigations

20.	20. Was a brain scan requested by memory service? Tick Yes if requested even if subsequently not carried out
	Yes
	□ No
21.	21. Reason scan was not requested:
	Previous Scan
	Contraindicated
	Patient declined
	Not required
	Not known
22.	22. Date scan requested? (must be in format DD/MM/YYYY)
23.	23. Who requested the scan?
	If request goes through the GP but requested by Memory Service (due to local
	pathways) please select Memory Service.
	☐ GP
	Memory Service
	Hospital
24.	24. Was a scan performed?
	Tick no here if requested but not performed
	Yes
	No No
25.	25. What scan was performed?
	Tick both if the patient had a CT and MRI scan
	MRI
	□ CT
26.	26. Reason scan was not performed:
	Previous scan
	Contraindicated
	Patient declined
	Not required
	Not known
27.	27 Date of scan? (must be in format DD/MM/VVVV)
∠ 1.	27. Date of scan? (must be in format DD/MM/YYYY)

28.	28. Were specialised investigations performed? e.g. PET/DAT/SPECT scan/CSF examination	
	Yes	
	☐ No	
29.	29. What specialised investigations were performed? Tick all that apply	
	PET scan	
	DAT scan	
	SPECT scan	
	CSF examination	
30.	30. Recorded diagnosis:	
	Alzheimer's disease	
	Vascular dementia	
	Dementia with Lewy bodies	
	Behavioural variant frontotemporal dementia - Primary progressive aphasia	
	Posterior cortical atrophy	
	Parkinson's disease dementia	
	Mixed dementia (dementia of more than one type)	
	Alcohol related dementia included Korsakoff Syndrome	
	Unspecified dementia (if working diagnosis please select this option)	
	Other dementia	
	Mild Cognitive Impairment (MCI)	
	Subjective cognitive impairment/no illness specified	
	Primary psychiatric diagnosis (e.g. depression, anxiety, schizophrenia)	
	Functional cognitive disorder	
	Other (not dementia)	
31.	31. Was this diagnosis confirmed/ working? Working diagnosis option can be ticked if diagnosis is yet to be confirmed due to outstanding tests	
	Confirmed	
	Working	
32.	32. Date diagnosis was given? (must be in format DD/MM/YYYY). This is the date the patient/ carer are informed of the diagnosis	

Treatment and post diagnostic support

33.	33. Was anti-dementia medication prescribed? This question refers to initial prescription of medication, at time of diagnosis
	Yes
	Patient declined
	No, not appropriate
	No, contraindicated
34.	34. Which medication was prescribed? This question refers to initial prescription of medication, at time of diagnosis
	Donepezil
	Rivastigmine oral
	Rivastigmine transdermal patch
	Galantamine
	Memantine
	AChEl and Memantine (select if prescribed a Cholinesterase Inhibitor and Memantine)
35.	35. Was the patient offered cognitive stimulation therapy (CST)?
	Yes, this was offered
	No, not appropriate (e.g. advanced dementia, no dementia, language barrier)
	No, service not available
	Not recorded
	Any other comments about CST (optional)
35.b	35b. Was this provided:
	Face to Face
	Virtual (online or other virtual)
	Patient declined
	Other
35.c	If other, please specify:
36.	36. Was the patient offered a dementia advisor or navigation type service (either in
	house or referral on)?
	England only. E.g. ongoing memory service care coordination, Alzheimer's Society care navigators, primary care dementia review clinic
	Yes, this was offered
	No, service not available
	No, other
	NA, not appropriate (e.g. patient did not have dementia)
	—

36.a	If other, please specify:
36.b	36b. Was the patient offered a dementia advisor or navigation type service from diagnosis to end of life (either in house or referral on)? Wales only. E.g. ongoing memory service care coordination, Alzheimer's Society care navigators, primary care dementia review clinic Yes, this was offered No, service not available No, other NA, not appropriate (e.g. patient did not have dementia)
36.c	If other, please specify:
37.	37. Was the carer offered a psychoeducation course (either in house or referral on)? For example: START, CRISP programme Yes, carer accepted Yes, carer declined No, patient did not have dementia No, no carer or relative No, service not available No, other
37.a	If other, please specify:
38.	38. Was the patient asked about being contacted for research? Yes, patient consented Yes, patient declined Not appropriate No documented discussion
Prim	ary care correspondence
39.	39. Were SNOMED codes (formerly READ codes) in relation to diagnosis included in letter correspondence to the GP? Yes No

40.	40. Were other codes identifying the diagnosis included in letter correspondence to the GP?
	Yes No
	Any other comments about diagnosis identification codes (optional)