

Casenote audit

Standards are derived from NICE guidelines and recommendations for delirium and dementia, and from NHS England key principles:

<p>Delirium screening and assessment</p>	<p>At presentation people with dementia or cognitive impairment should be assessed for recent changes or fluctuations in behaviour which may indicate delirium (<i>CG103</i>). If any of these changes are present, the person should have an assessment (see recommendation 1.6.1). [2010, amended 2023]</p>
<p>Pain assessment</p>	<p>People with dementia or cognitive impairment should be assessed for pain using an appropriate measurement or tool including self-reported pain and/or structured observational pain assessment tools (<i>NG97</i> Overview Dementia: assessment, management and support for people living with dementia and their carers Guidance NICE)</p>
<p>Discharge planning</p>	<p>Discharge planning should start within 24 hours of admission NHS England and NHS Improvement have worked with a number of partners to identify five key principles which can help ensure that patients are discharged in a safe, appropriate and timely way. Plan for discharge from the start</p>
<p>Annual Dementia Statement Standards are derived from the Dementia Friendly Hospital Charter DF HOSPITAL CHARTER 2018.cdr (dementiaaction.org.uk)</p>	
<p>Staff knowledge and skills</p>	<p>Care is provided by staff who are appropriately trained in dementia care Staff demonstrate a proactive approach to caring for people and are knowledgeable and skilled in identifying and addressing needs</p>
<p>Assessment</p>	<p>People with dementia and their family carers have access to an accurate assessment of their needs and care is delivered accordingly</p>

Environment	The care environment is comfortable and supportive, promoting patient safety, well-being and independence and people with dementia are enabled to find their way around the hospital
Governance	Systems are in place to support continuous improvement of quality of care for people with dementia and their carers whilst in hospital, including resources and governance structures that support staff to deliver care that is dementia-friendly
<p style="text-align: center;">Carer questionnaire</p> <p>The carer questionnaire was independently developed by the Patient Experience Research Centre at Imperial College London and has been used in 2 previous rounds of the audit. Items were identified by a panel of carers as top priority items relating to the care of people with dementia and as questions which all carers/family members visiting people with dementia in hospital would find relevant, and would be able to answer.</p> <p>The carer questionnaire also aligns with the statements of the Dementia Friendly Hospital Charter:</p>	
Partnership	<p>People with dementia and their families/carers are recognised as partners in their care. This includes:</p> <ul style="list-style-type: none"> • Choice and control in decisions affecting their care • Support whilst in hospital and on discharge
Care	People with dementia and their family/ carers receive care that is person-centred and meets specific individual needs