

National Audit of Dementia 2023/2024

January 2024 National Learning, Sharing and Networking Event Feedback Report

Background

On 26 January 2024, we hosted an in-person National Learning, Sharing and Networking event, our first face-to-face event since the pandemic. The focus of this event was sharing good practice and feedback between teams, identifying collective themes, and networking.

The event included presentations from the NAD Team, quality improvement presentations from local audit leads, and group discussions around quality improvement activities and collecting data.

Feedback forms were handed out at the end of the event. A total of 50 forms were returned to us.

Below is an overview of the questions and responses.

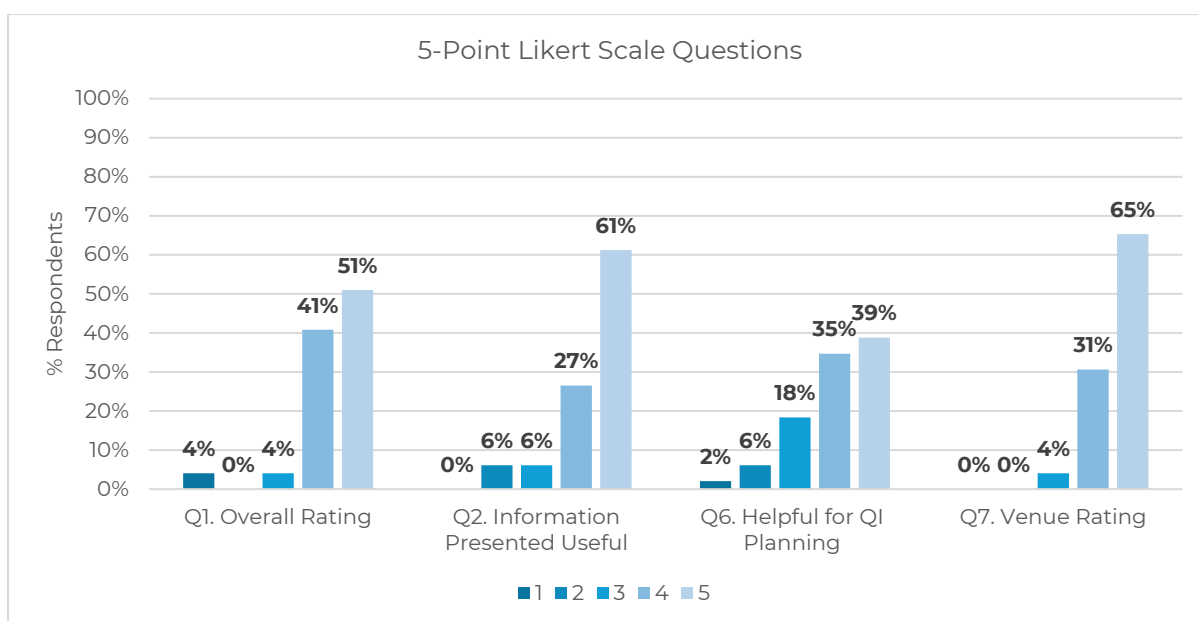
Questions with a 5-point rating scale

Q1: Overall, how would you rate this National audit of Dementia workshop? (1 – could be better, 5 – excellent)

Q2: Did you find the information presented useful? (1 – not at all useful, 5 – very useful)

Q6: How helpful has the event been for thinking about and planning QI? (1– not at all, 5 – much more prepared)

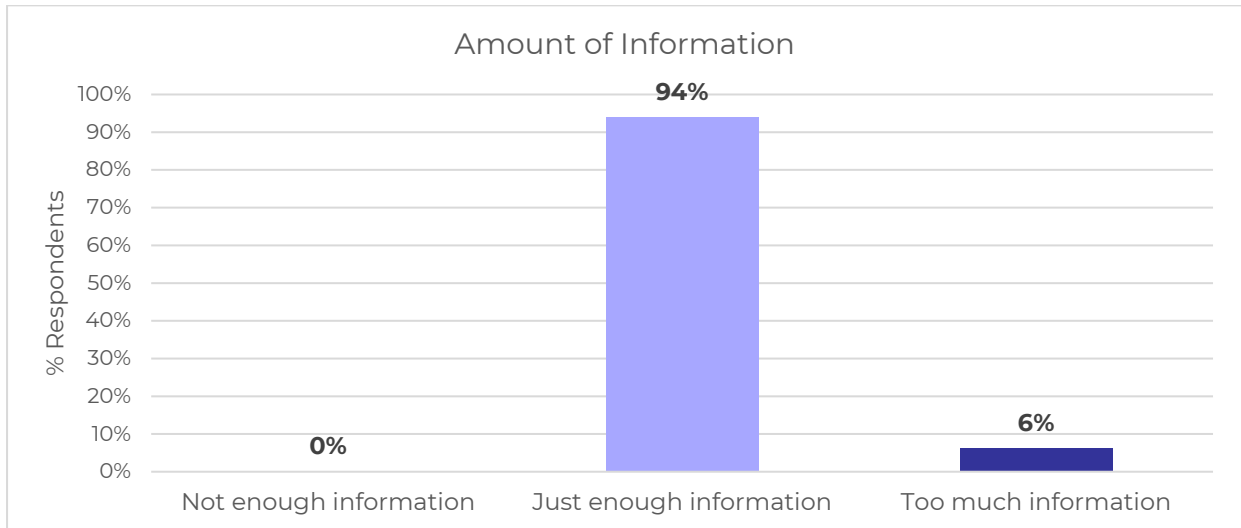
Q7: How would you rate this venue (including the food provided)? (1 – could be better, 5 – excellent)



Question with a 3-point rating scale

Q3. How did you feel about the amount of information presented?

Question 3 had a 3-point scale, with the middle option the most positive.



Free-text responses

Q4. What did you like the most about the event?

There were 47 comments from 50 evaluation forms.

Common topics were:

- Networking
- Being face-to-face
- Group discussions
- Presentations
- Shared learning

Example comments:

The networking was great, sharing ideas to improve patient care without reinventing the wheel.

All presentations were excellent from hospitals.

Great event in person, you don't get the same quality or experience over teams.

I liked the pace and flow of the day. I liked the use of shared practice through presentations + discussions.

Q5. What would you like to see done differently at future events/how could this event be improved?

There were 24 comments from 50 evaluation forms.

Common topics were:

- Understanding the NAD results
- Having more face-to-face events
- More group work and discussions
- Receiving presentations in advance
- Discussing additional questions and topics

Example comments:

Audit process + enabling us to provide feedback re. audit + systems everyone is using to screen

Go through the NAD papers - how to understand the results.

Would like to have presentations in advance if possible to give time to think of questions.

All levels of staff inputting the audit, doctors, band 4's maybe (volunteers inputting data their experience)

Include info on identifying patients and higher stakeholder engagement

Able to discuss any additional questions at the end

Tips/guidance from the facilitators as well.

Higher frequency of events. Much better face-to-face

Q8. Do you have any further comments regarding the event?

There were 28 comments from 50 evaluation forms.

Example comments:

It would be useful to know what standards we are auditing against as well as where you send the data we collect - what purpose does it serve? Bigger gap between audit cycles to be able to implement QI more.

More people, so different groups e.g. AM to PM. So you meet more and can network more + more ideas. Avoid using the word sufferers e.g., dementia sufferers.

Comfortable environment. Felt safe to share positive + negative experiences.

Maybe an icebreaker to invite conversation with people that don't know each other.

Nice to be face to face. Good venue - easy to get to! More frequent events like this would be good.