

National Audit of Dementia
Care in General Hospitals Round 6
Regional Report December 2024

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The National Audit of Dementia (care in general hospitals) is commissioned by the Healthcare Quality Improvement Partnership (HQIP) as part of the National Clinical Audit and Patient Outcomes Programme (NCAPOP). HQIP is led by a consortium of the Academy of Medical Royal Colleges, the Royal College of Nursing, and National Voices. Its aim is to promote quality improvement in patient outcomes, and in particular, to increase the impact that clinical audit, outcome review programmes and registries have on healthcare quality in England and Wales. HQIP holds the contract to commission, manage and develop the National Clinical Audit and Patient Outcomes Programme (NCAPOP), comprising around 40 projects covering care provided to people with a wide range of medical, surgical and mental health conditions. The programme is funded by NHS England, the Welsh Government and, with some individual projects, other devolved administrations and crown dependencies.

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Introduction

Background

The National Audit of Dementia care in general hospitals (NAD) examines aspects of care received by people with dementia in general hospitals in England and Wales. The audit is commissioned by the Healthcare Quality Improvement Partnership on behalf of NHS England/NHS Improvement and the Welsh Government, as part of the National Clinical Audit Programme.

Data collection

Round 6 of NAD collected data between August 2023-January 2024. The audit was open to all general acute hospitals in England and Wales providing acute services on more than one ward which admits adults over the age of 65. In England and Wales, 177 hospitals (93% of eligible hospitals) took part in this round. Round 6 repeats the sampling methodology from Round 5 with a reduced casenote dataset, ([see National Report p 13](#)).

Participating hospitals were asked to complete:

- Prospective identification of people with dementia or suspected dementia admitted to the hospital for more than 24 hours from 14 August – 10 September 2023
- A casenote audit of the first 40-80 of these patients (some hospitals extended their identification period to achieve their sample). To promote more proportionate requirements for audit sample, in Round 6, a varying sample size was introduced which requested different sample sizes from hospitals based on the number of hospital beds and whether they mostly used paper records.
- A survey of carer experience of the quality of care
- Data submission of hospital level information relating to training, resources and planning care, collated with key metrics from the casenote audit and carer questionnaire into the Annual Dementia Statement (ADS) for each hospital.

Hospitals were also asked to use a newly developed tool to collect data from patients with dementia admitted to the hospital (3-5 patients per month, once fit for discharge). This data is reported back separately every 6 months.

Results in this report

This report contains summary data returned for the prospective casenote audit and carer questionnaire. The ADS data for each hospital is available in poster form.

This report contains results for your region/country. Please note that due to rounding, percentages may not add up to 100%.

Your Data

Comparison of key metrics across all hospitals is available in National Report [Appendix I](#).

Data verification, analysis and outlier analysis

Participating sites were asked to check their data at the end of the data collection period, and also received specific data cleaning queries relating to anomalous entries. Further, following outlier analysis of this dataset, hospital sites notified of negative outlier status were given an opportunity to check their data and submit amendments.

The confirmed datasets were aggregated and analysed for national reporting. All data presented in the national report and this regional report is post-outlier amended data.

Key metrics results are shown in [Appendix I](#).

Recommendations

[*Please see National Report page 7 for Round 6 recommendations.*](#)

Summary

Total Patients Identified



Total Selected Sample

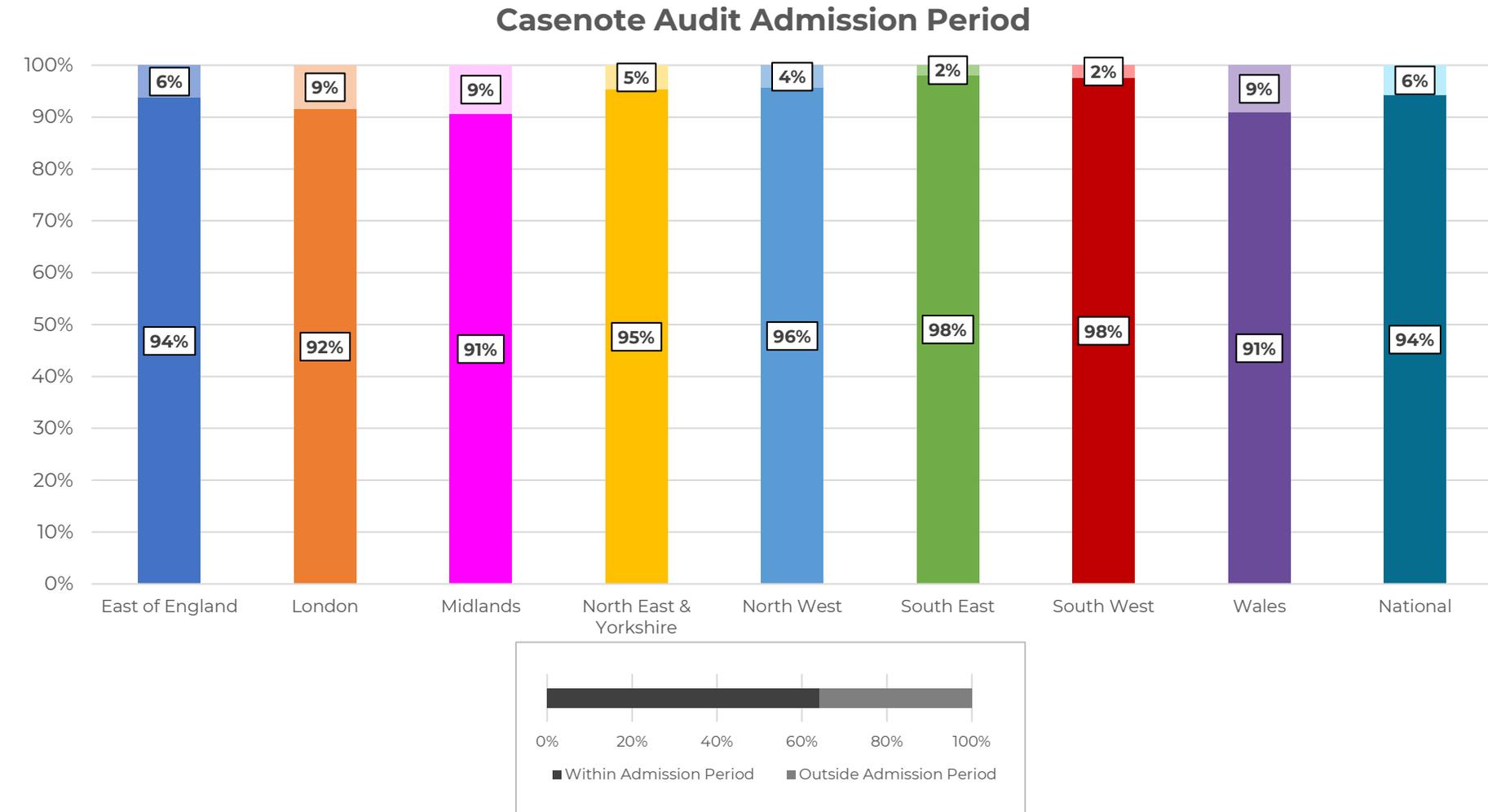


Total Carer Questionnaire Returns



Figure 1: Proportion of patients in each region/country that were identified within the 4-week admission identification period in the casenote audit.

Participating hospitals were asked to complete prospective identification of people with dementia or suspected dementia admitted to the hospital from 14 August – 10 September 2023. Some hospitals extended their identification period to achieve their sample.



Demographic Information for Patients included in Casenote Audit

Figure 2: Gender

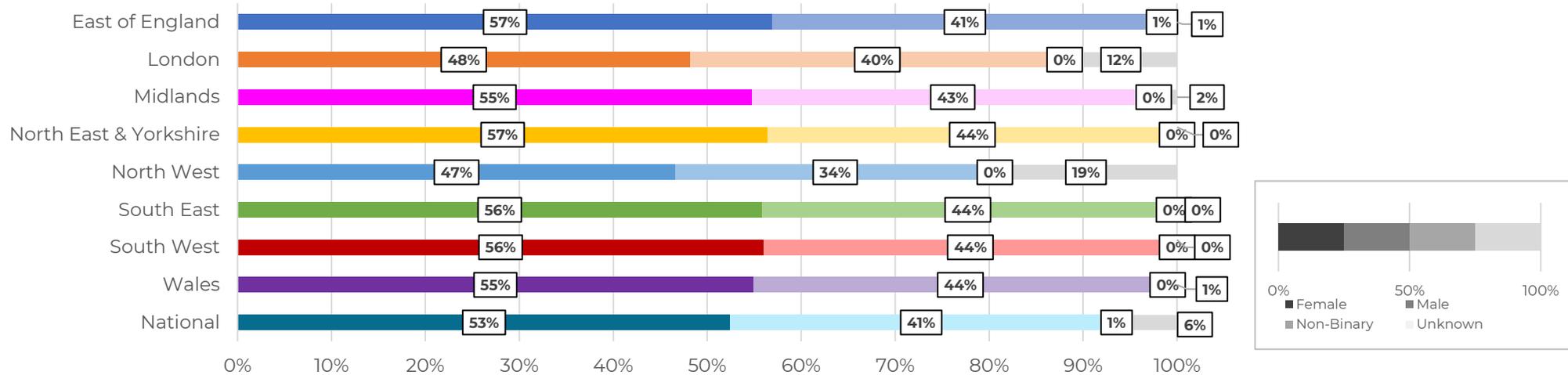


Figure 3: Age

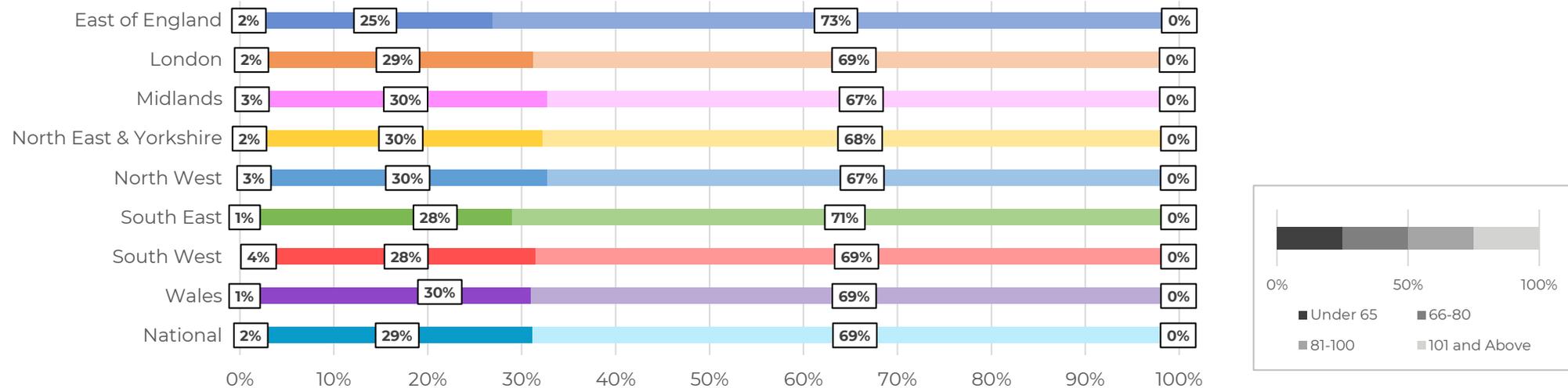


Figure 4: Ethnicity

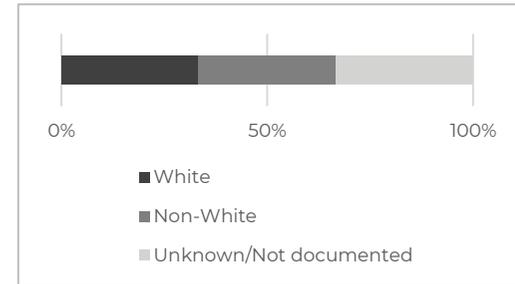
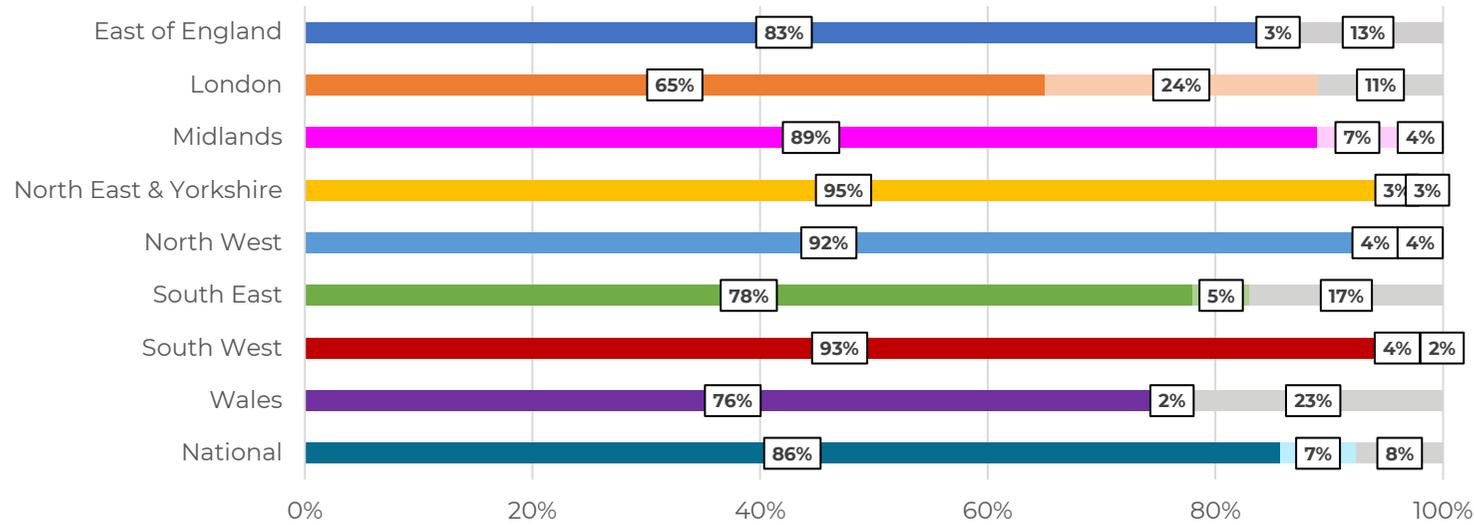
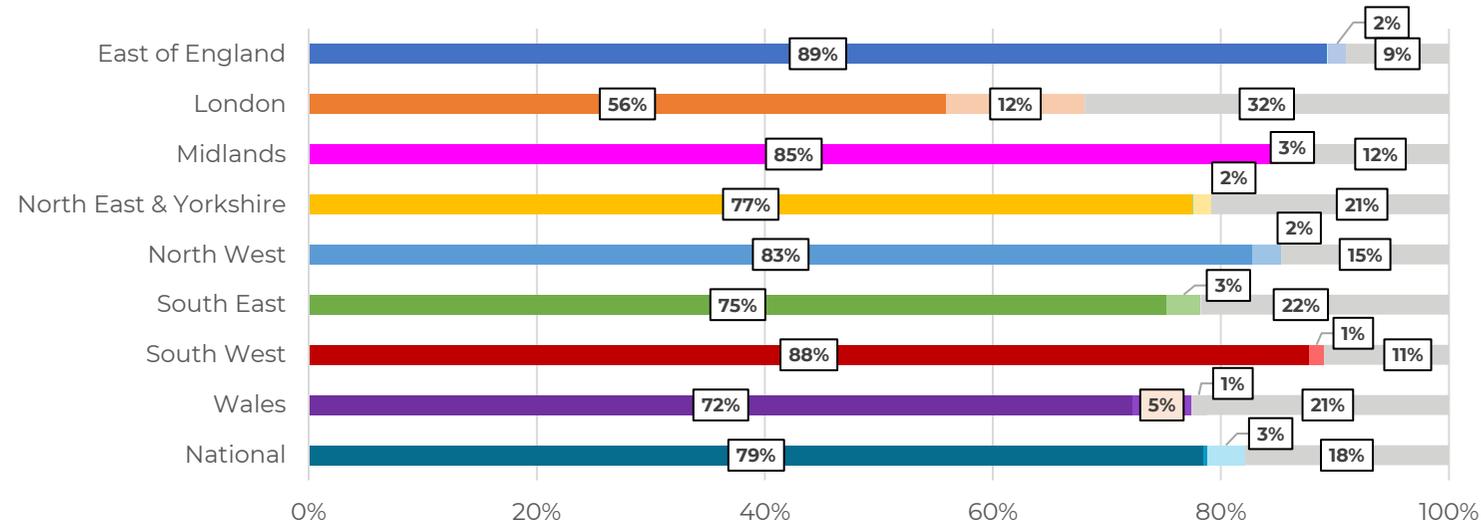
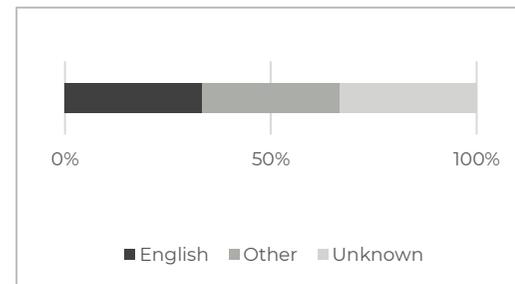


Figure 5: First Language



*Wales includes 5% patients with Welsh as their first language.



Delirium Screening and Assessment

People with dementia have a five-fold risk of developing delirium. The casenote audit asked about *any* screening for signs of delirium. If delirium had been noted on admission this was also taken into account. Figure 6 below shows the breakdown by screen type.

Figure 6: Initial Delirium Screening, including Delirium Noted on Admission

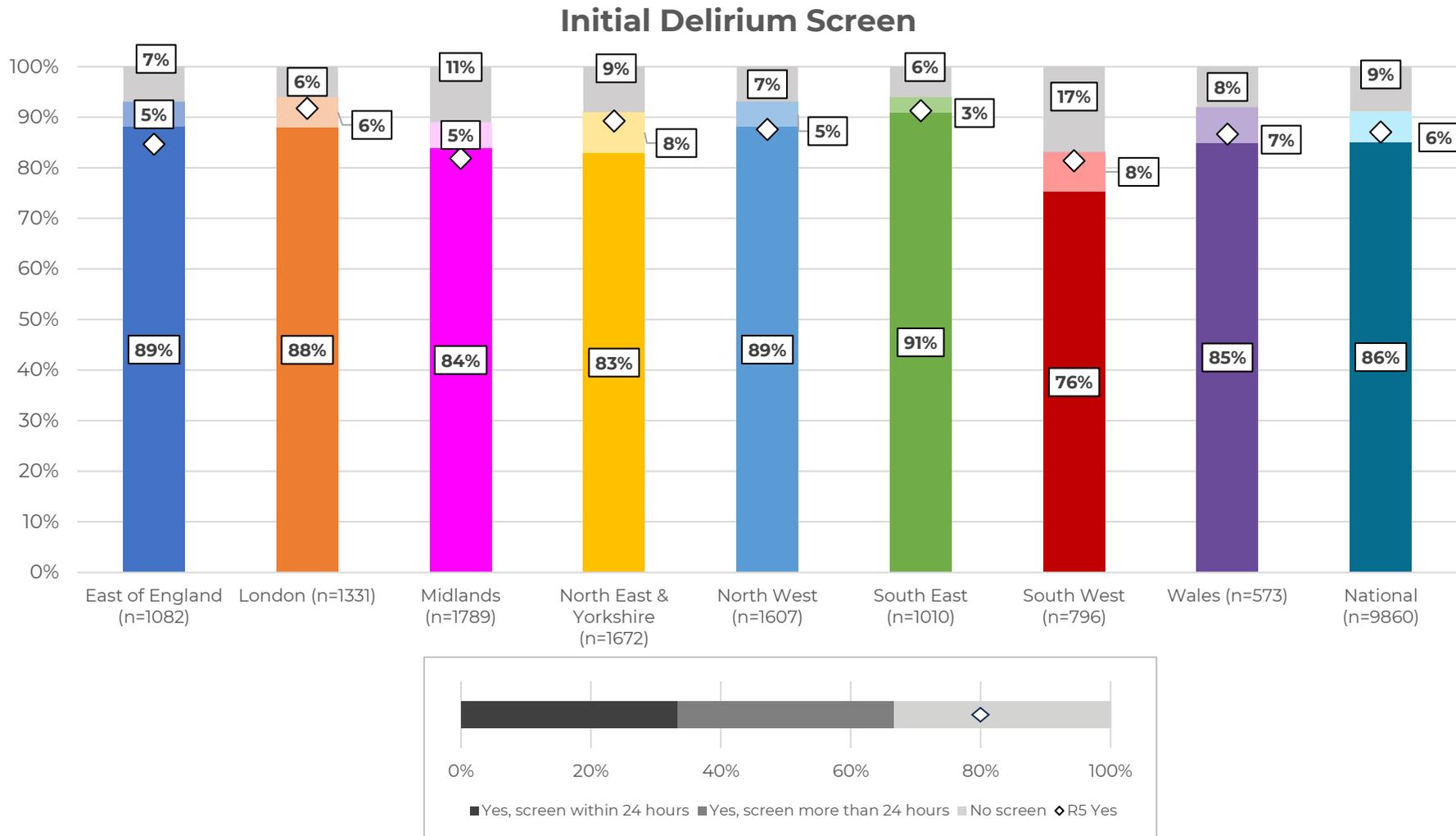
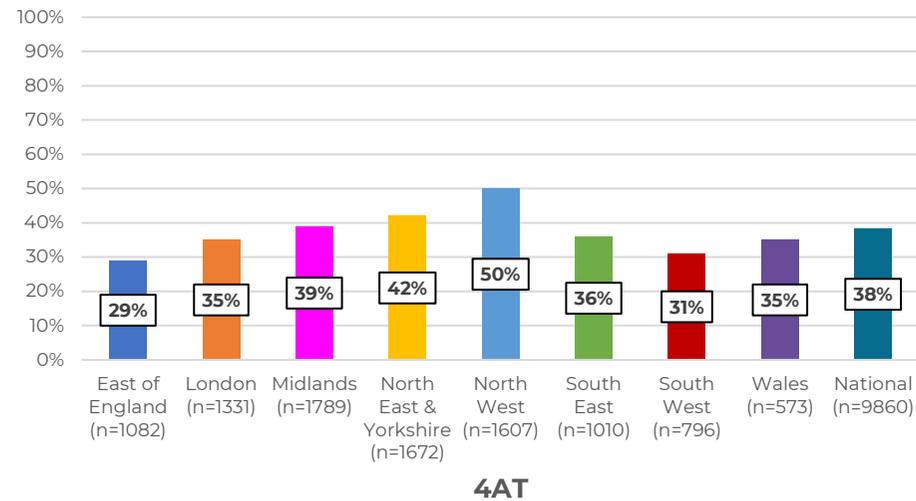
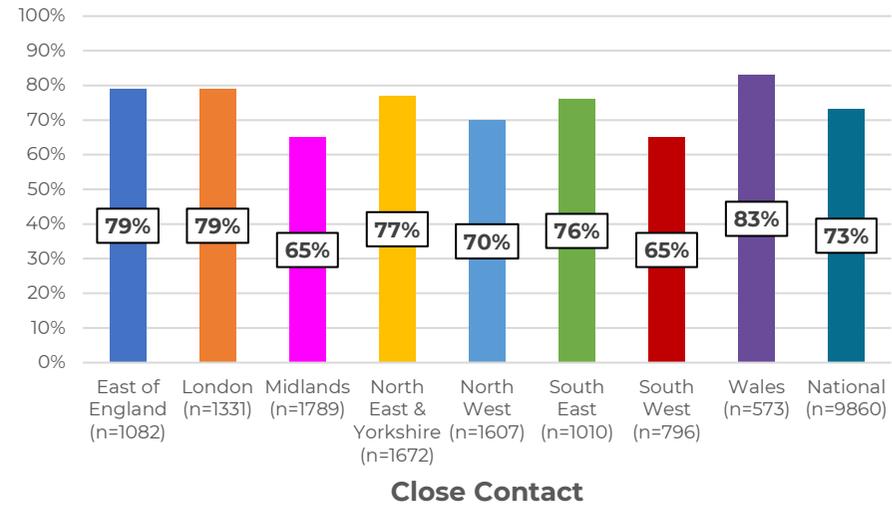
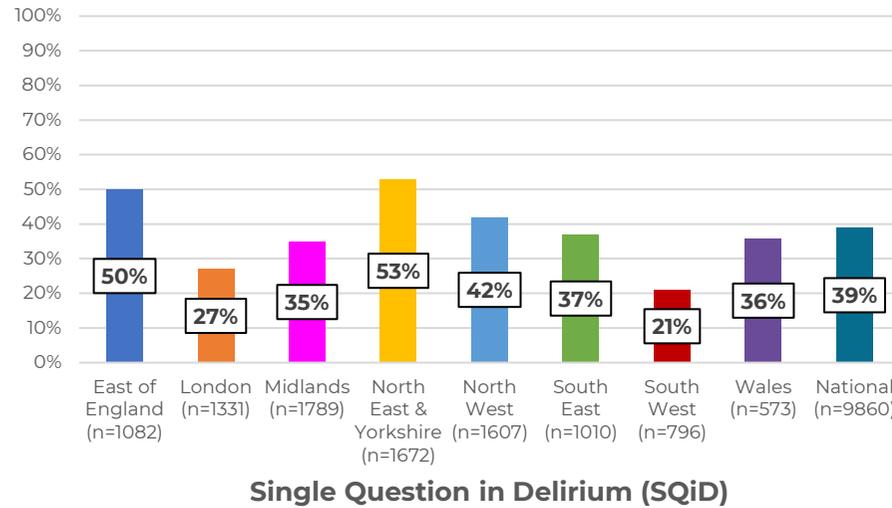


Figure 7: Delirium Screen Type Breakdown.

NB. More than one screen may have been used per patient.



Delirium Screen Type Breakdown continued

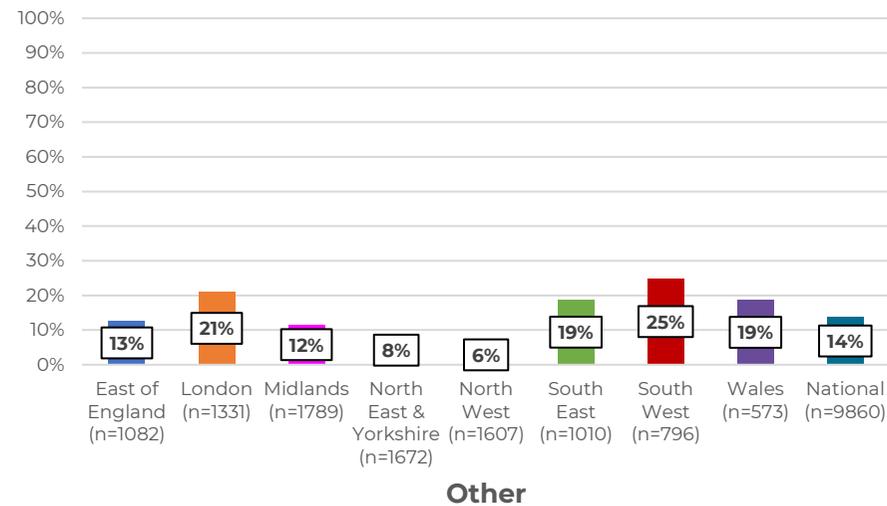
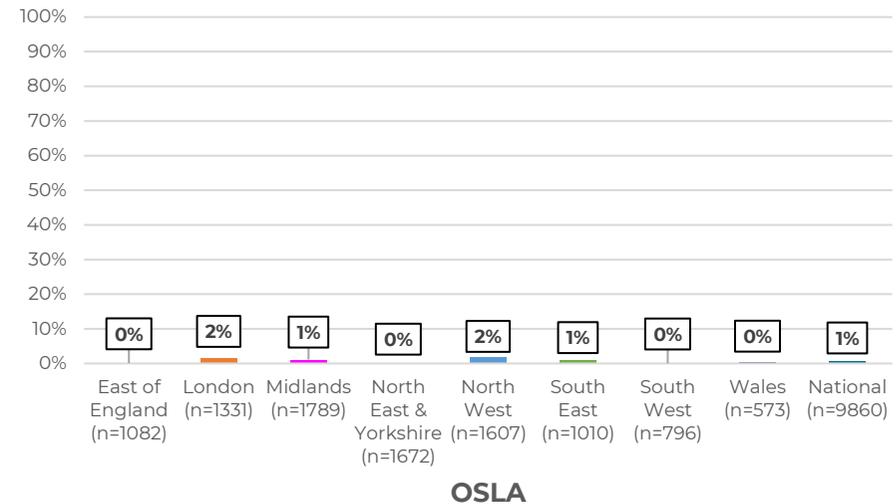
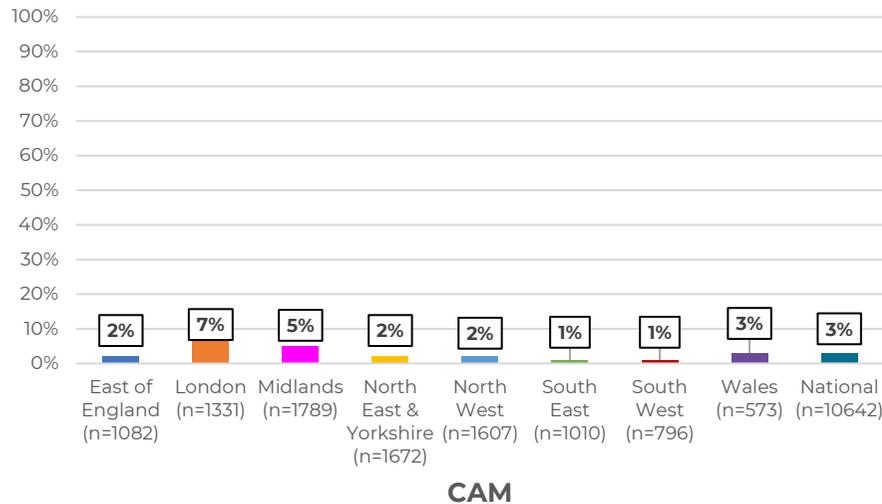
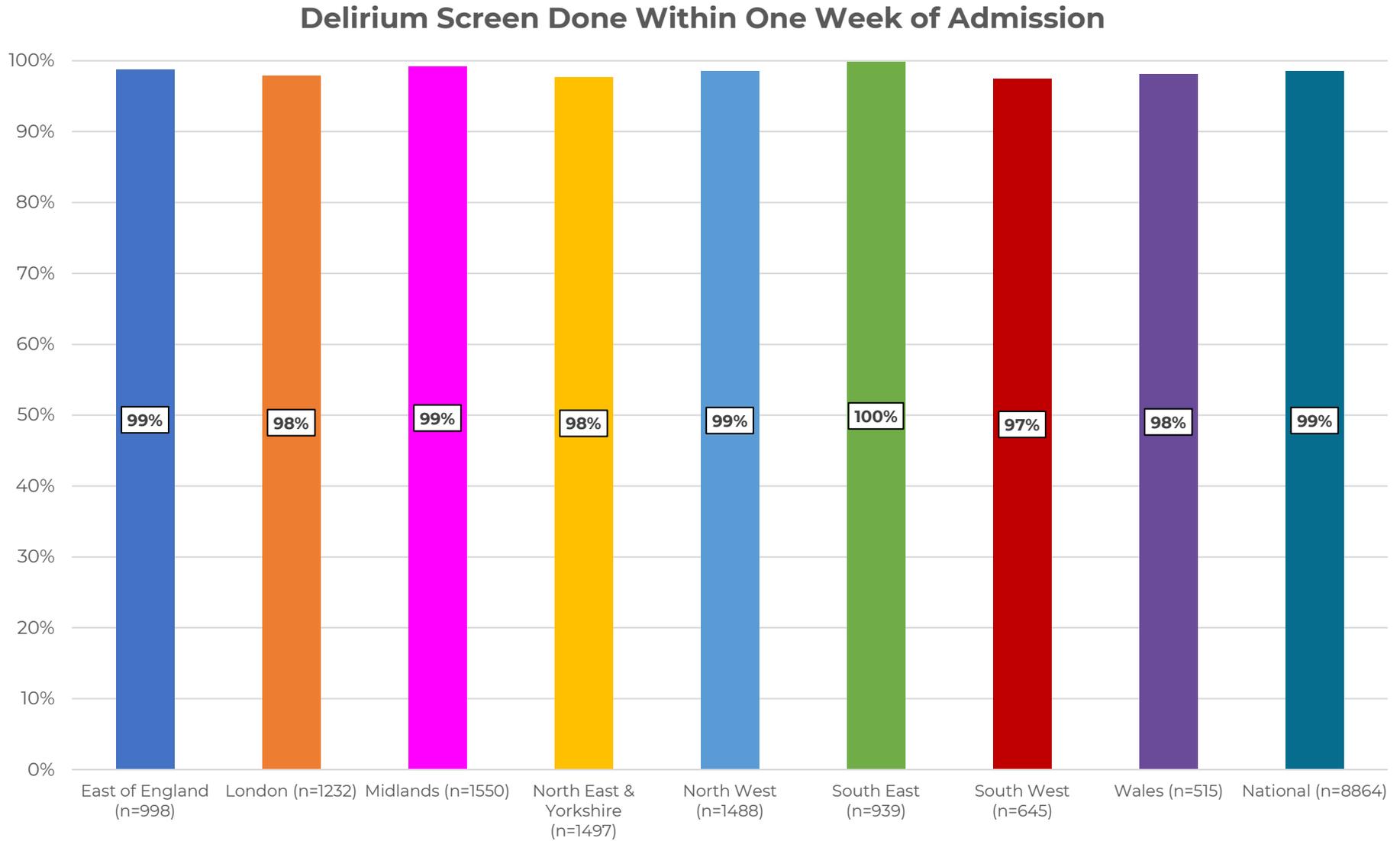


Figure 8: Delirium Screen Date Range



Pain Assessment and Reassessment

As some symptoms of dementia may mean that people living with the condition are unable to report pain, or respond appropriately to questions about it, NICE recommends that use of a structured tool is always considered. The figures below show any pain assessment, including question only, then the breakdown by assessment type. Pain reassessment is shown in figures 13 through 16. The casenote audit tool allows the response “N/A for recorded reasons” and these responses have been excluded from totals.

Figure 9: Any Pain Assessment

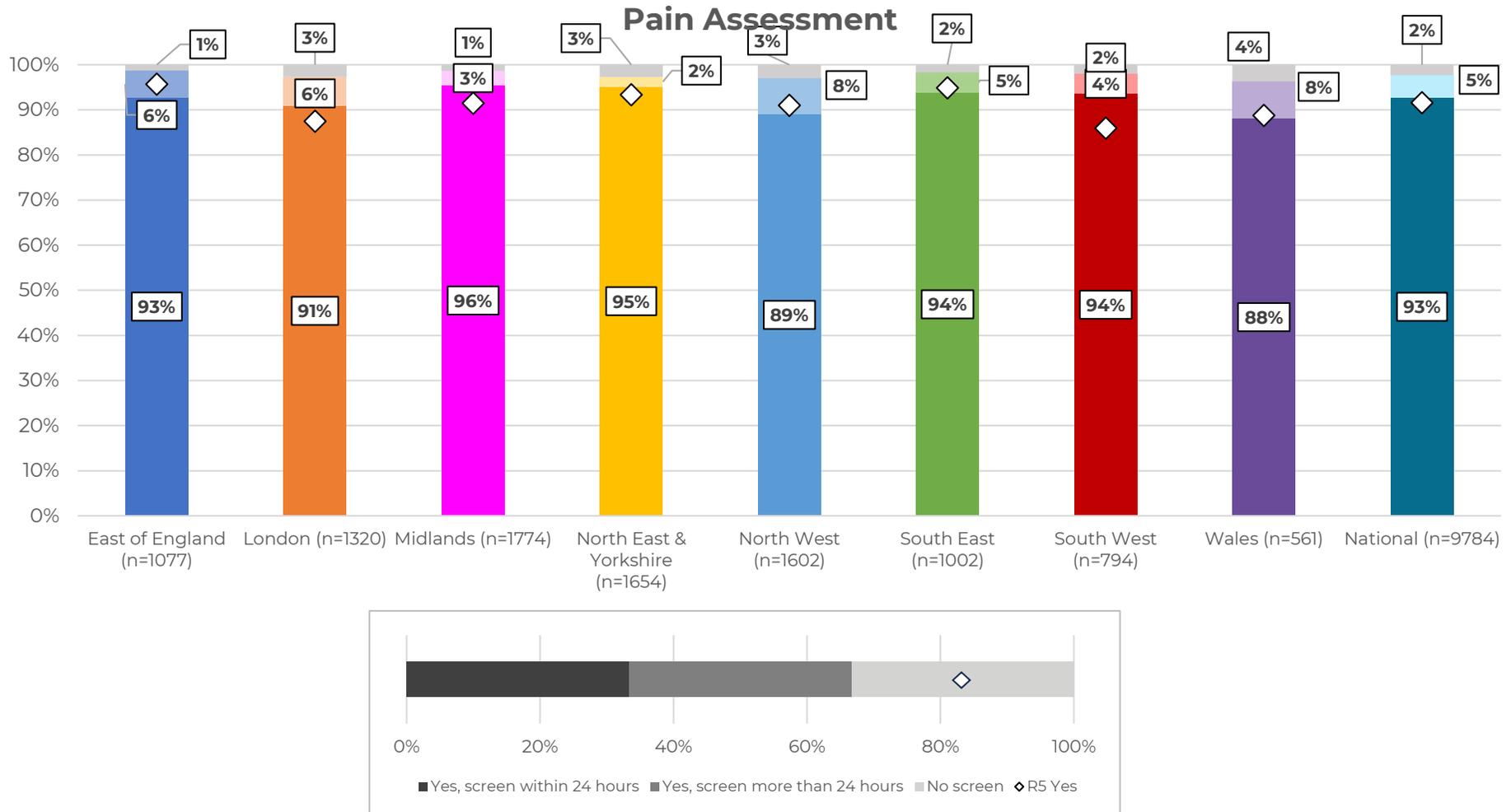


Figure 10: Proportion of patients across each region/country that received a pain assessment using a structured tool compared to receiving only a question as pain assessment tool.

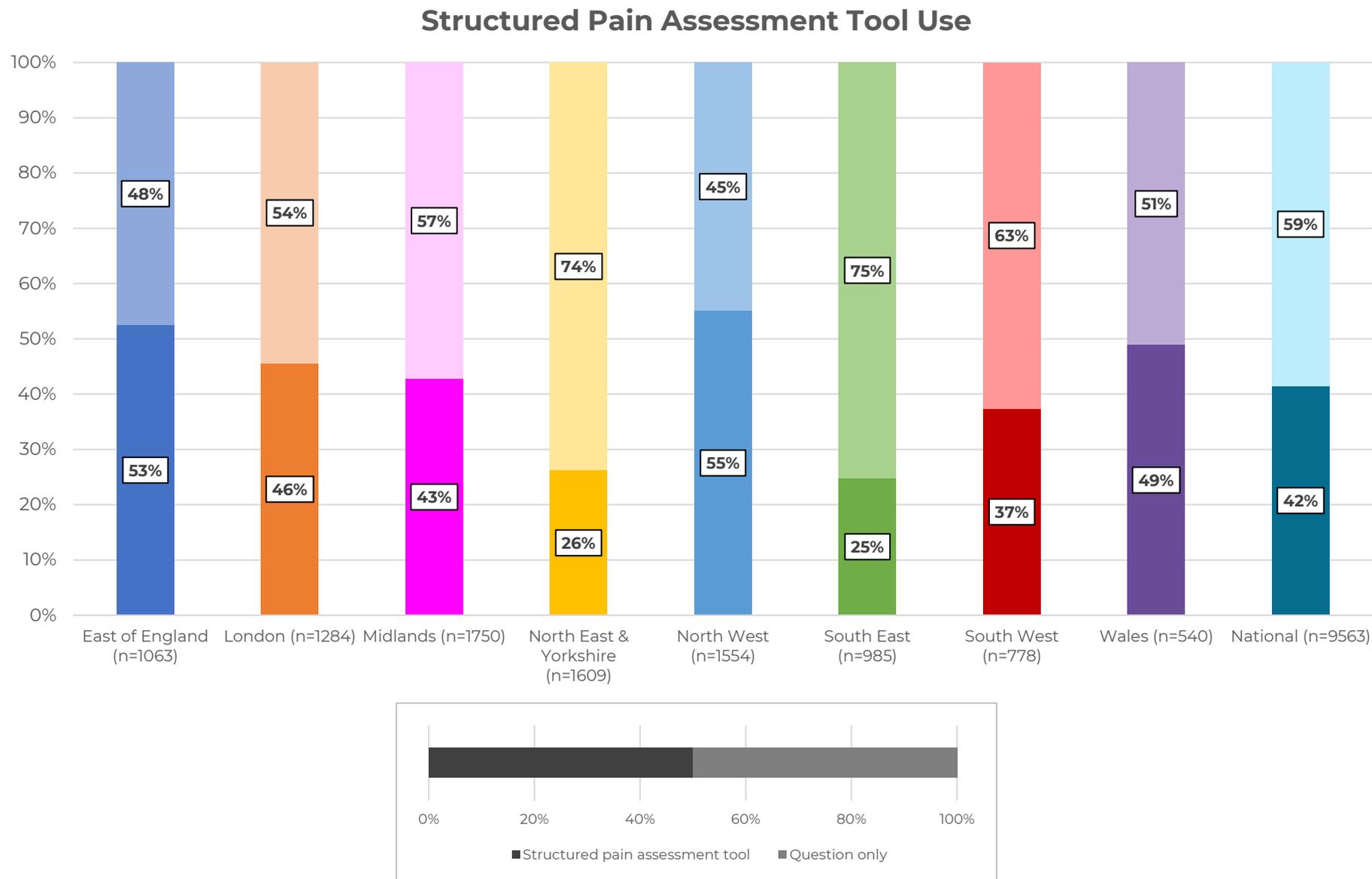


Figure 11: Pain Assessment Tool Breakdown.

NB More than one pain assessment tool may have been used per patient.

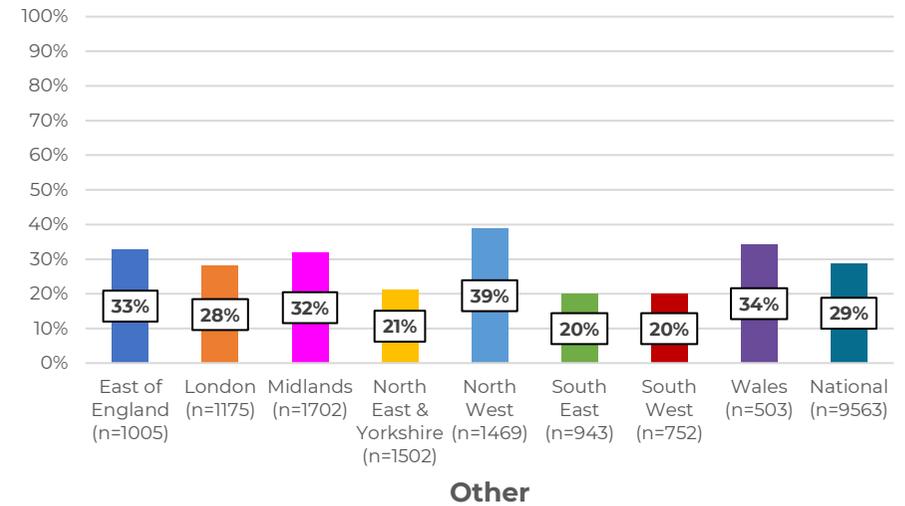
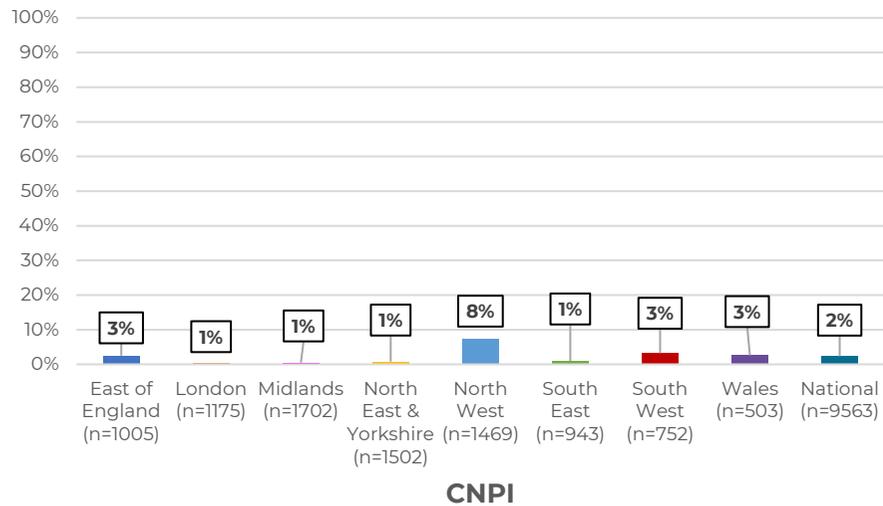
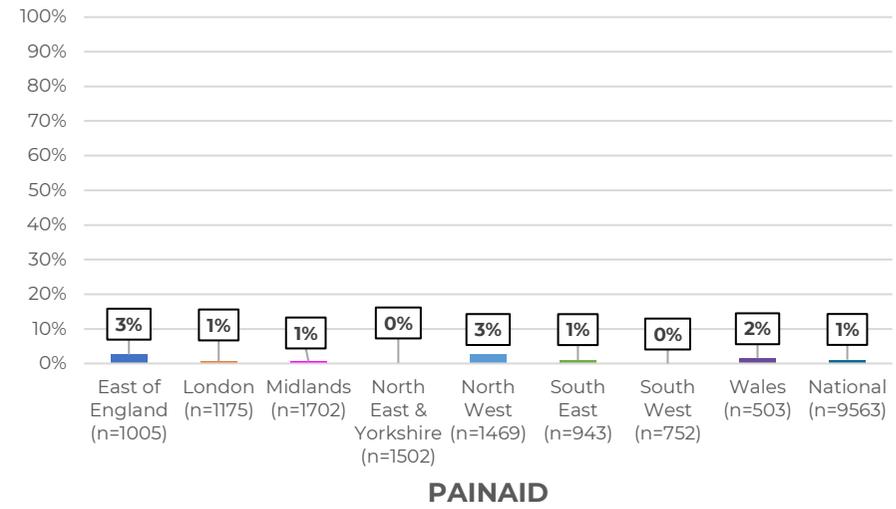
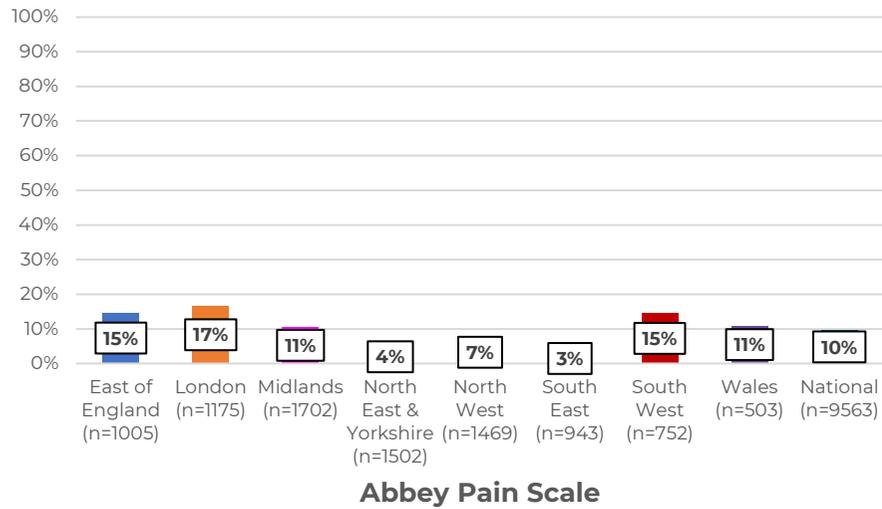


Figure 12: Pain Assessment Date Range

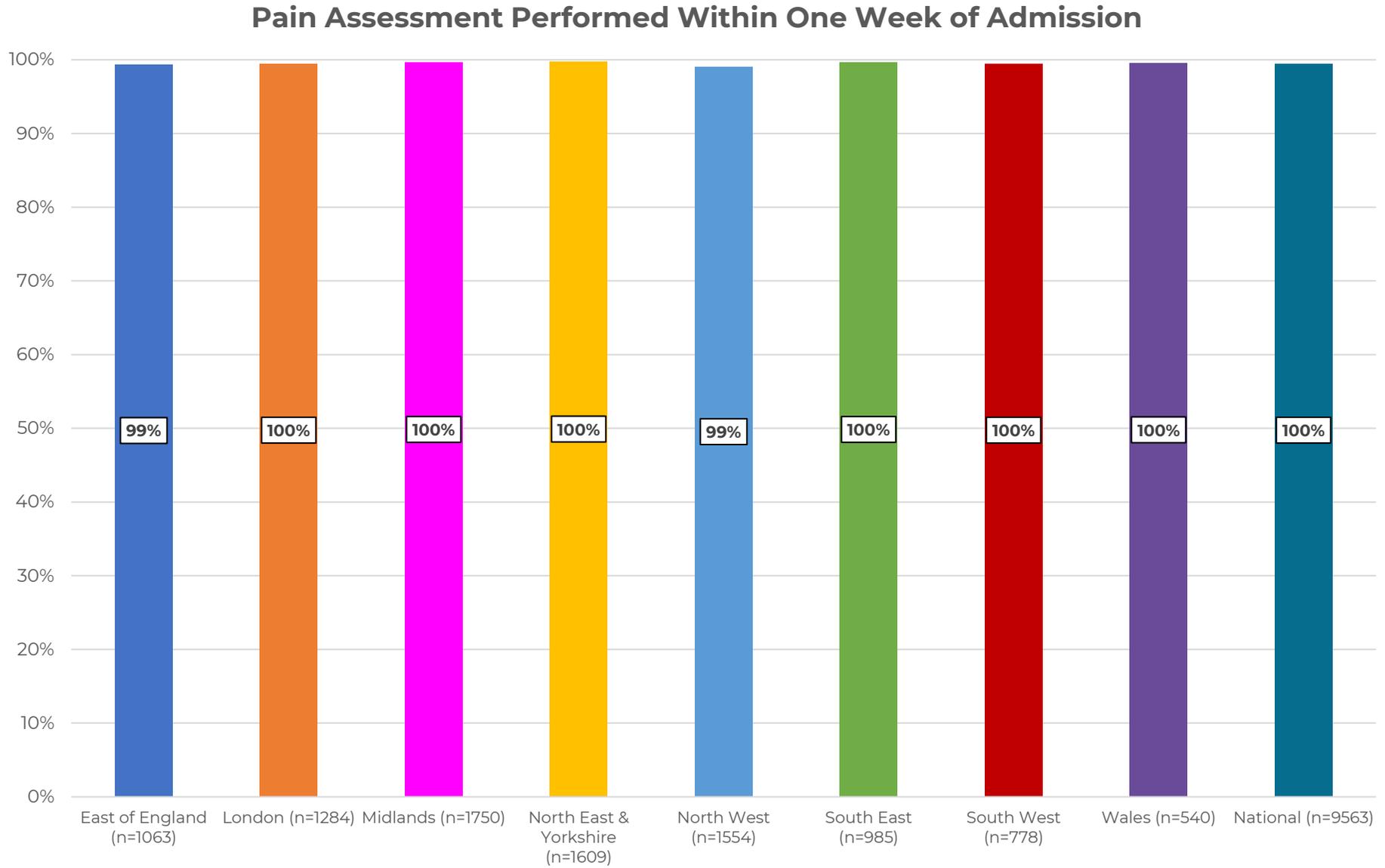


Figure 13: Any Pain **Reassessment**, and whether within 24 hours of the first assessment.

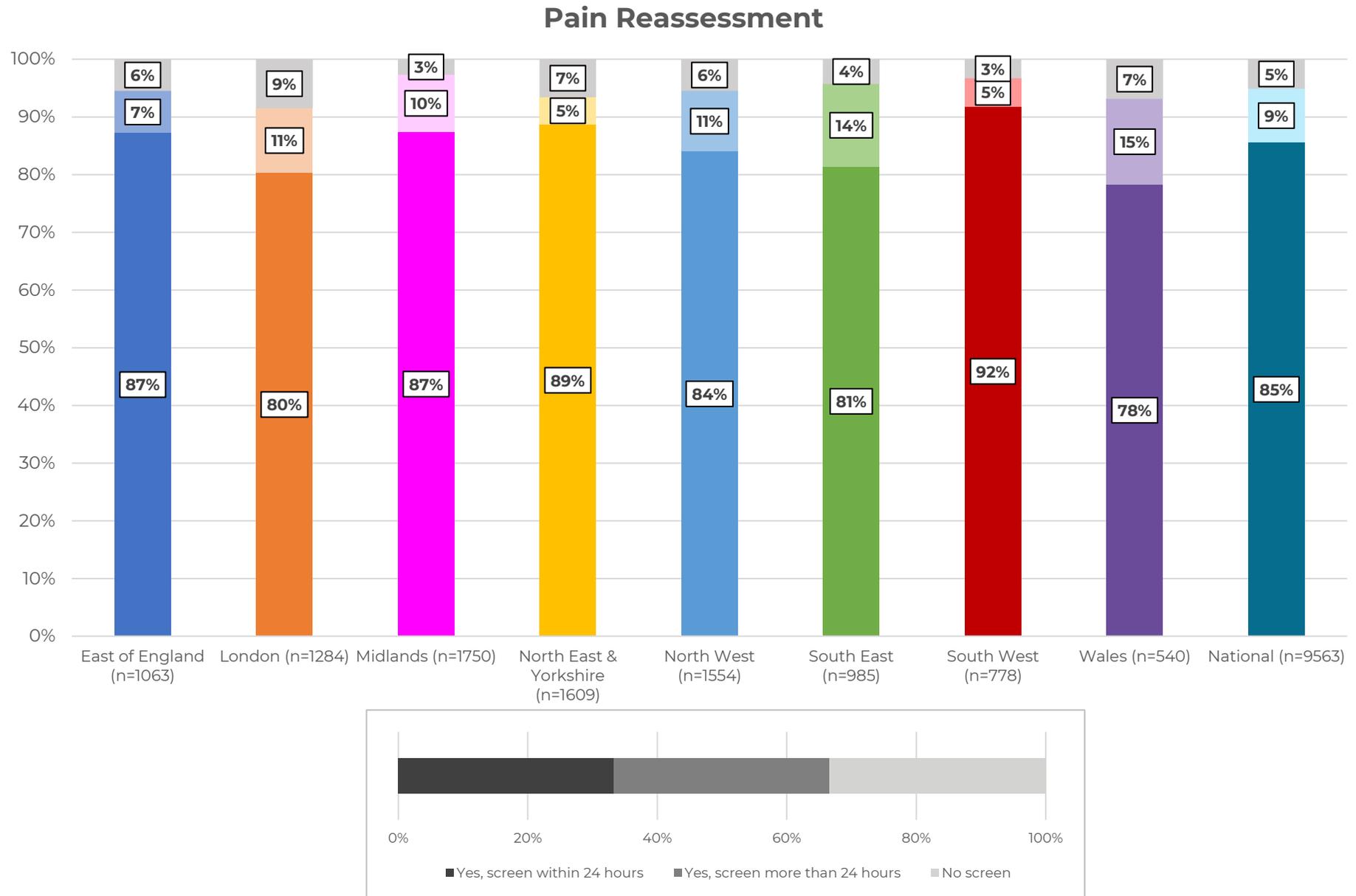


Figure 14: Proportion of patients across each region/country that received pain reassessment tool using a structured tool, compared to receiving only a question as pain reassessment tool.

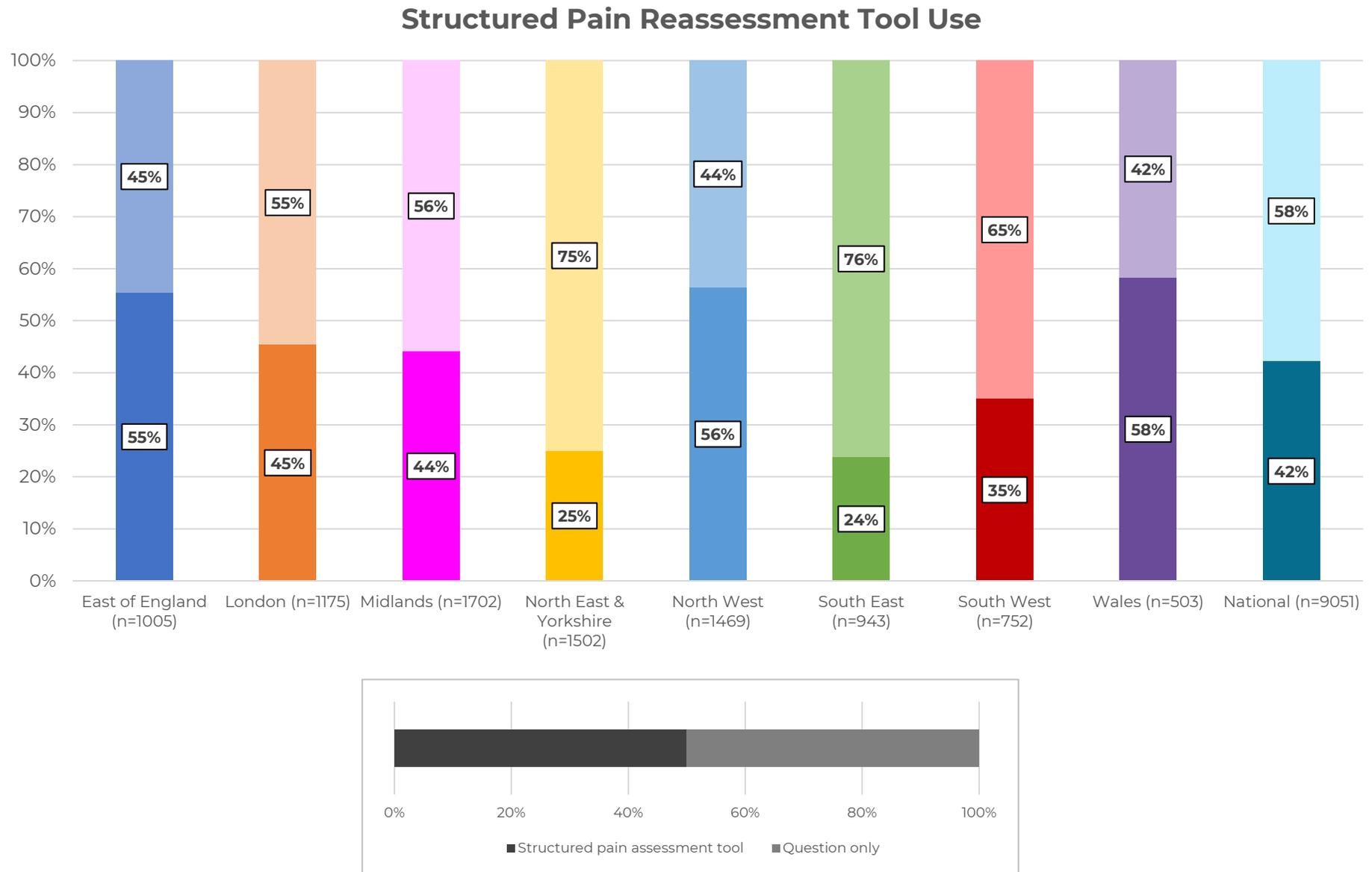
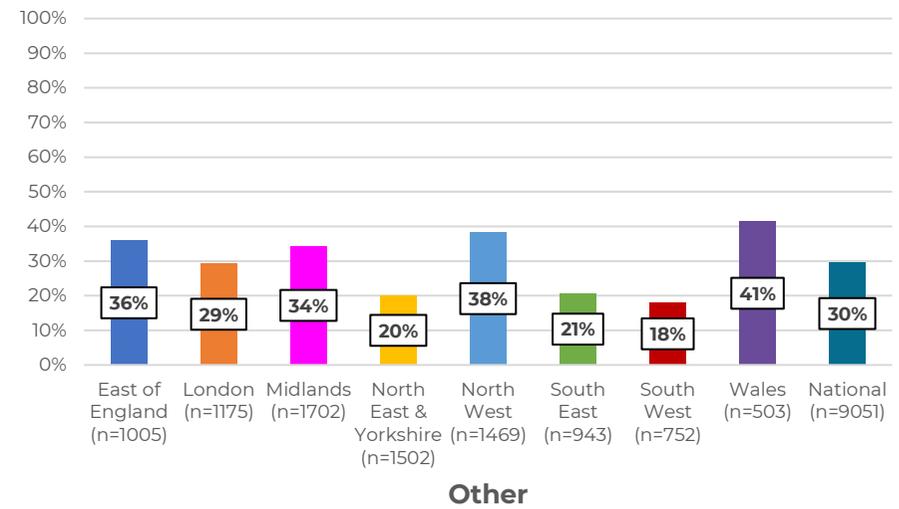
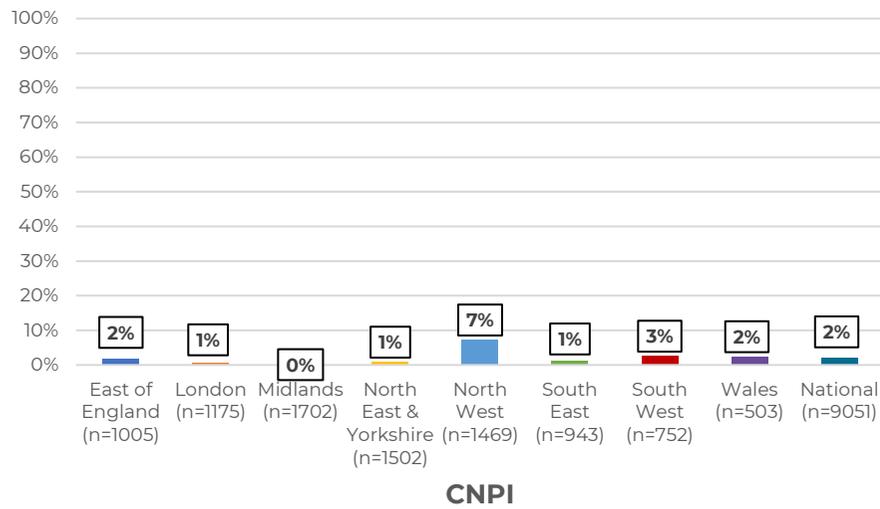
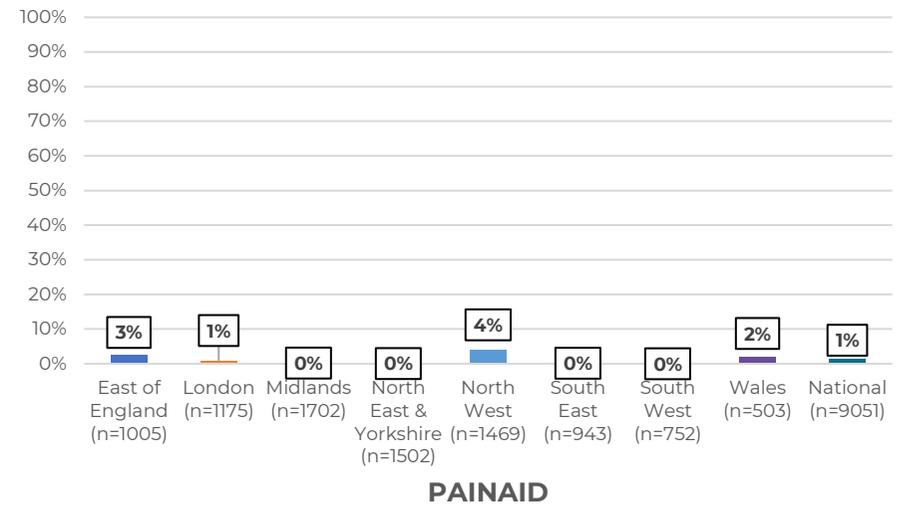
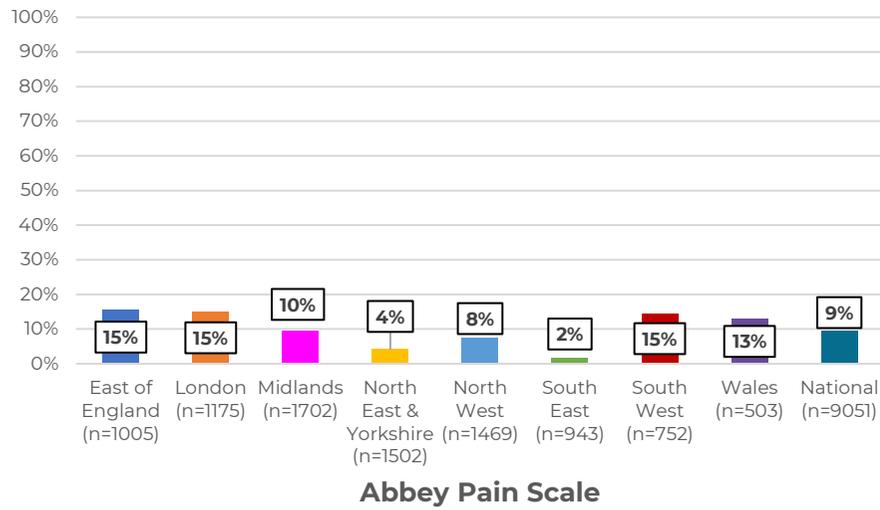


Figure 15: Pain Reassessment Tool Breakdown



Discharge Planning

NHS England [Principles for Reducing Length of Stay](#) highlight the importance of early discharge planning. Figure 16 shows all responses on discharge planning and point of initiation. The audit tool also allowed respondents to indicate any reasons for later initiation of discharge, including awaiting results or surgical outcomes, and the acuity of the patient's condition.

Figure 16: Discharge Planning Initiated

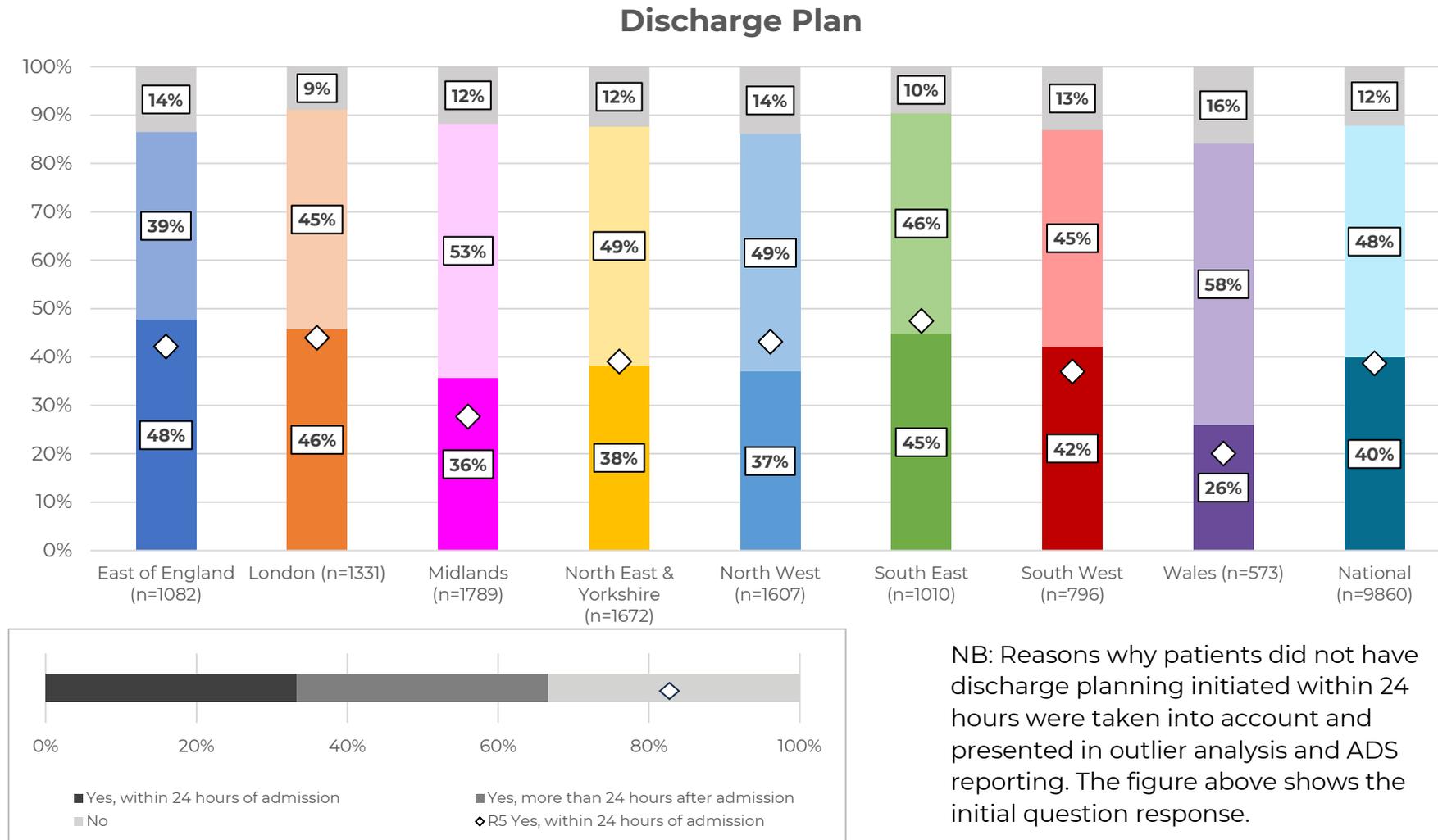


Figure 17: Expected Date of Discharge Recorded

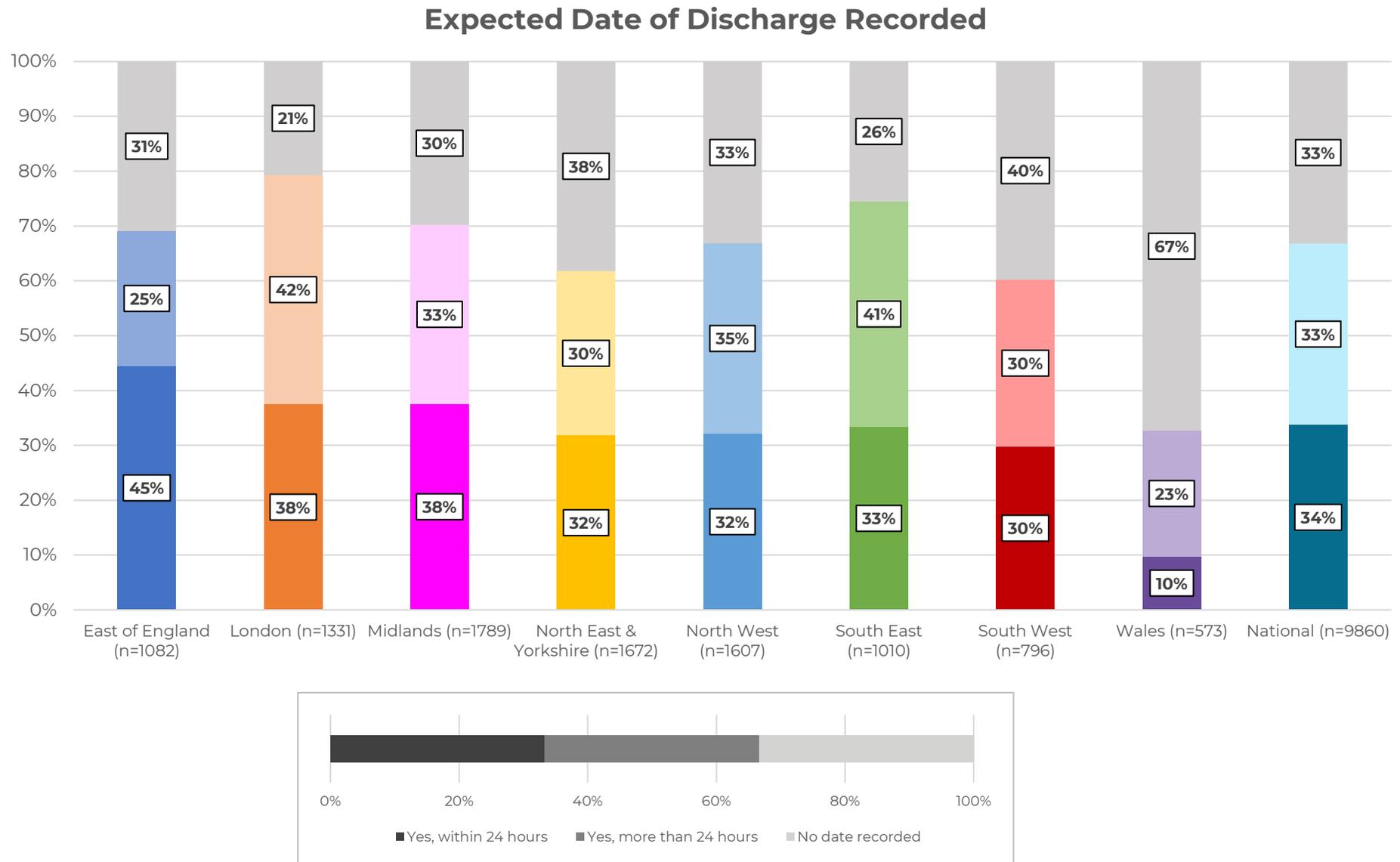


Figure 18: Named member of staff or named team coordinating discharge.

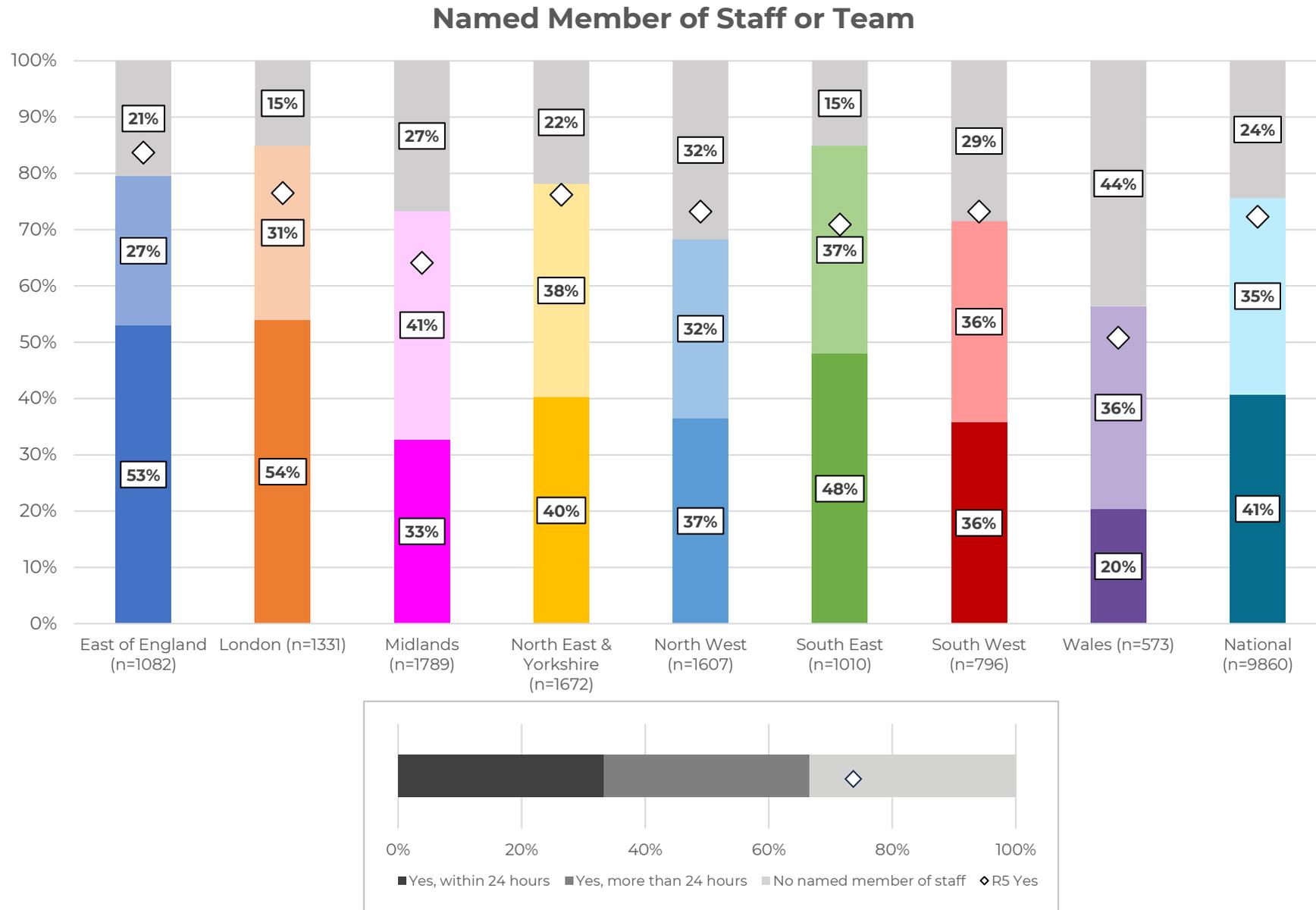
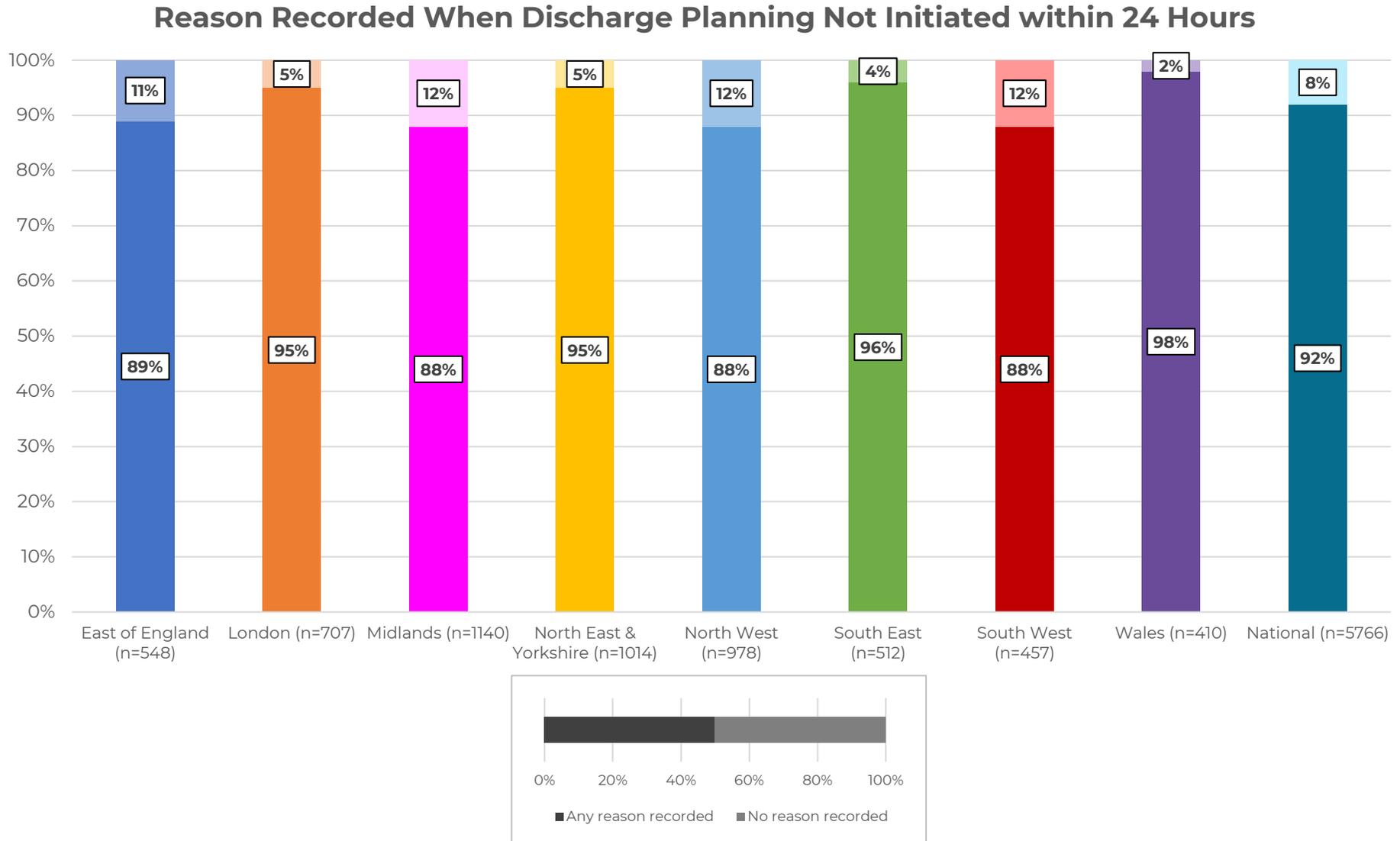


Figure 19: Patients with discharge planning initiated outside of 24 hours – proportion with reasons recorded.

Where patients did not have a discharge plan initiated within 24 hours of admission, the tool permitted a reason to be given. The proportion with a reason given are shown below.



Discharge Information

Figure 20: Length of Stay: Median Days

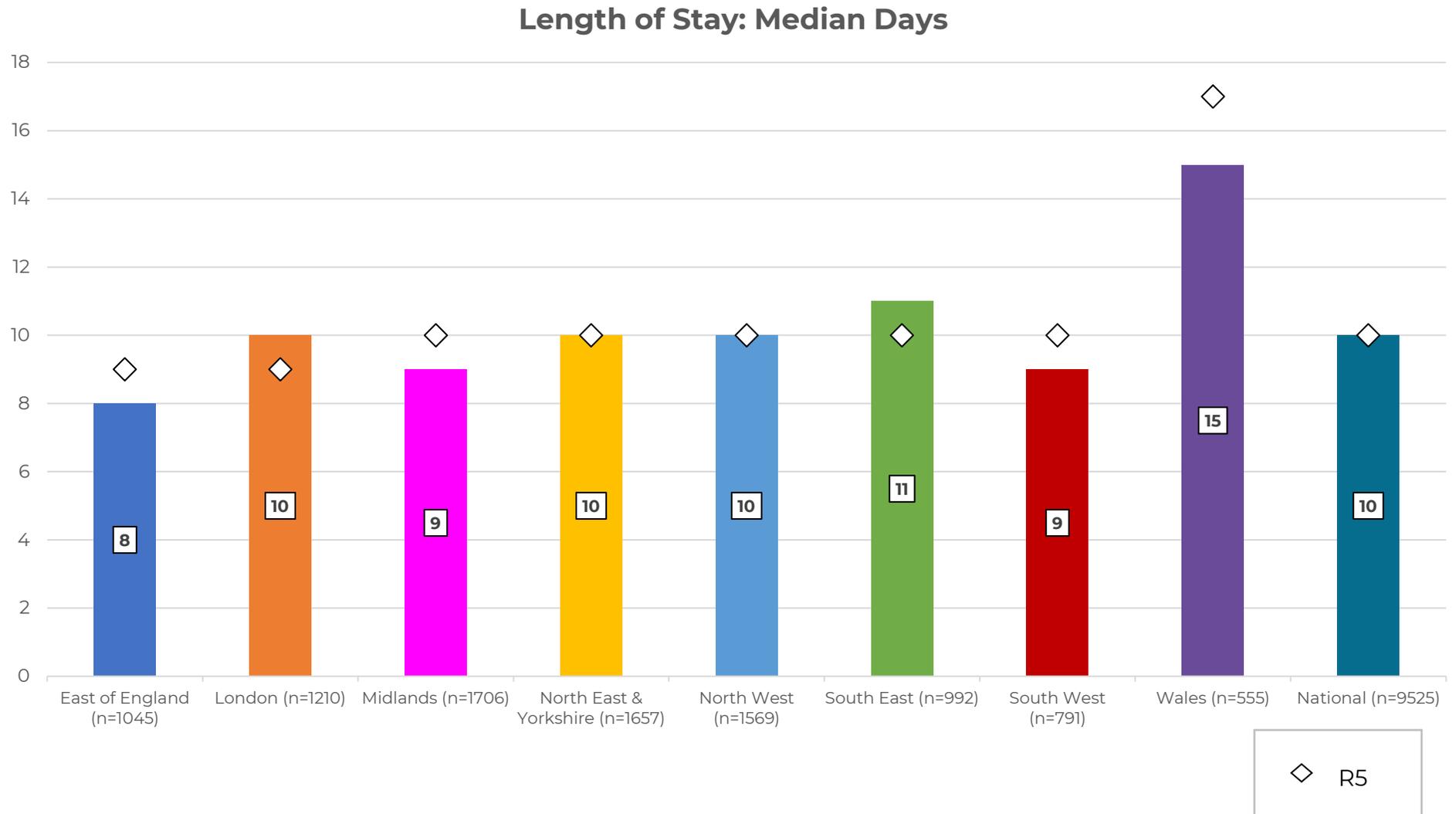
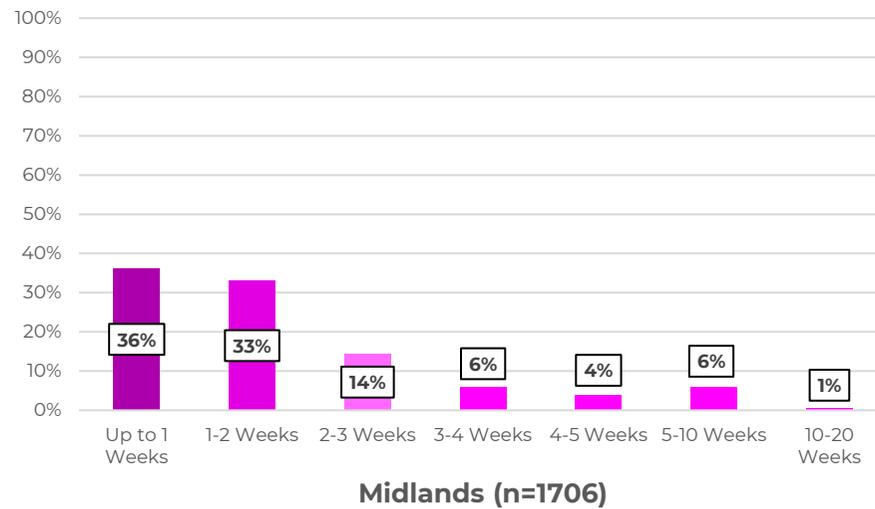
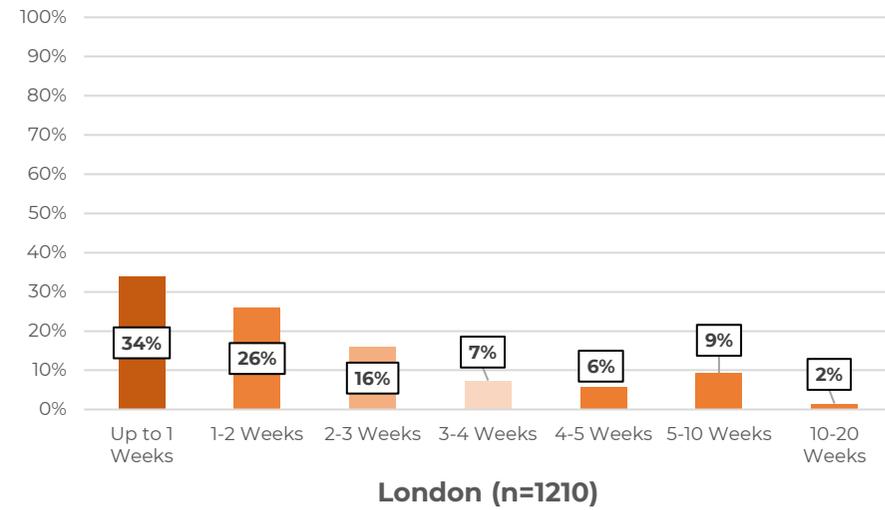
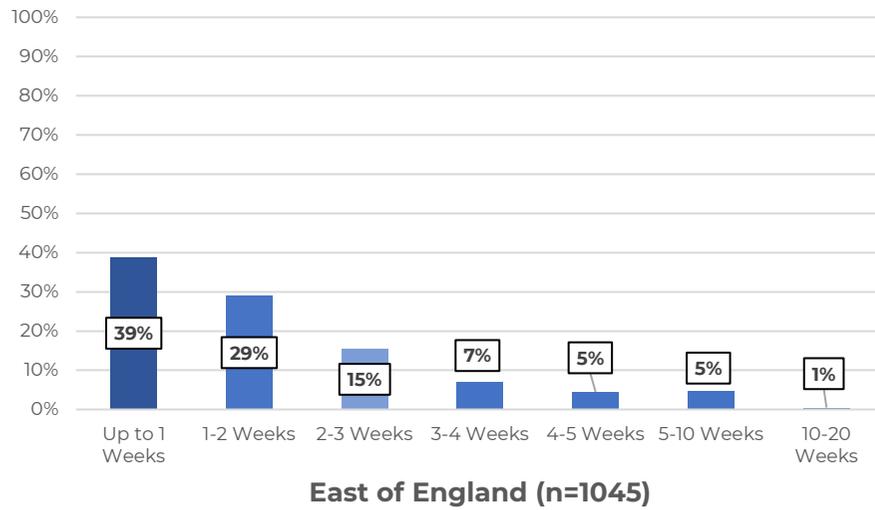
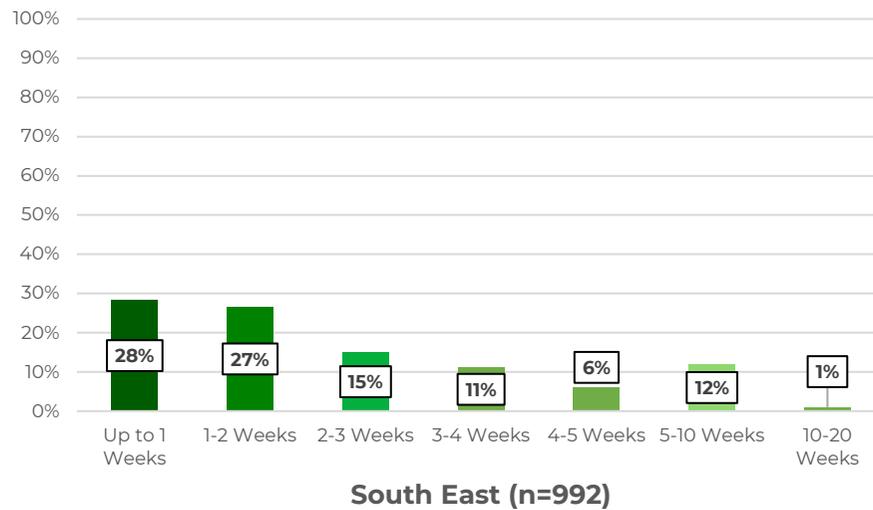
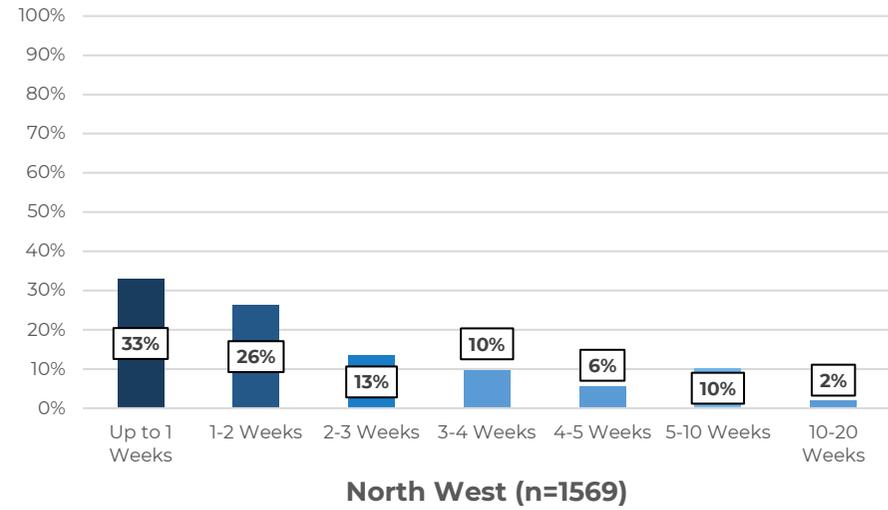
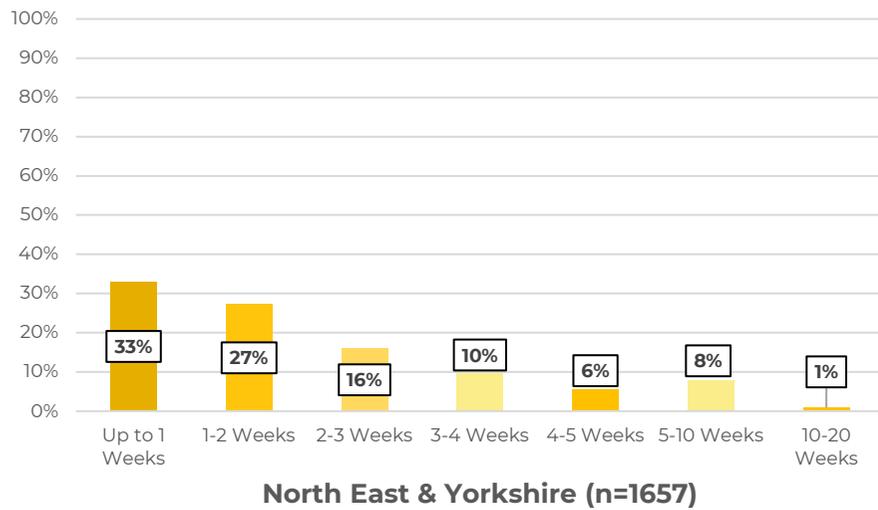


Figure 21: Length of Stay in Weeks



Length of Stay in Weeks continued



Length of Stay in Weeks continued

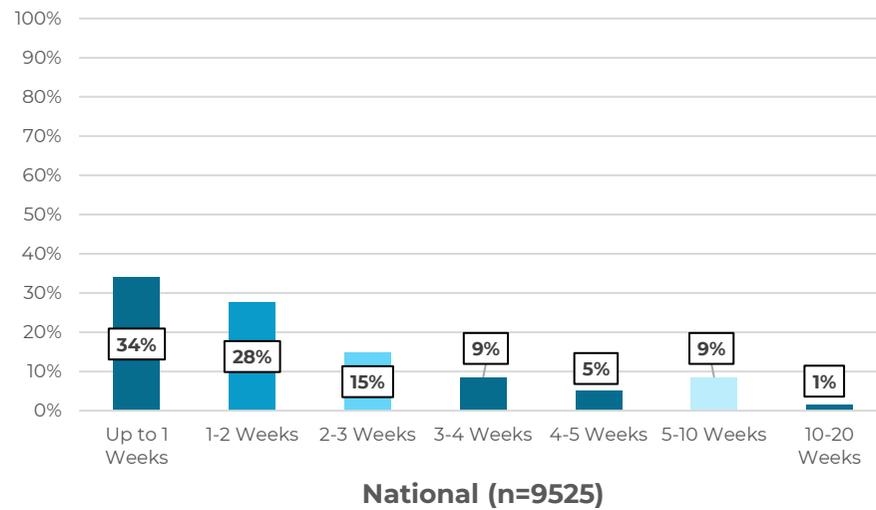
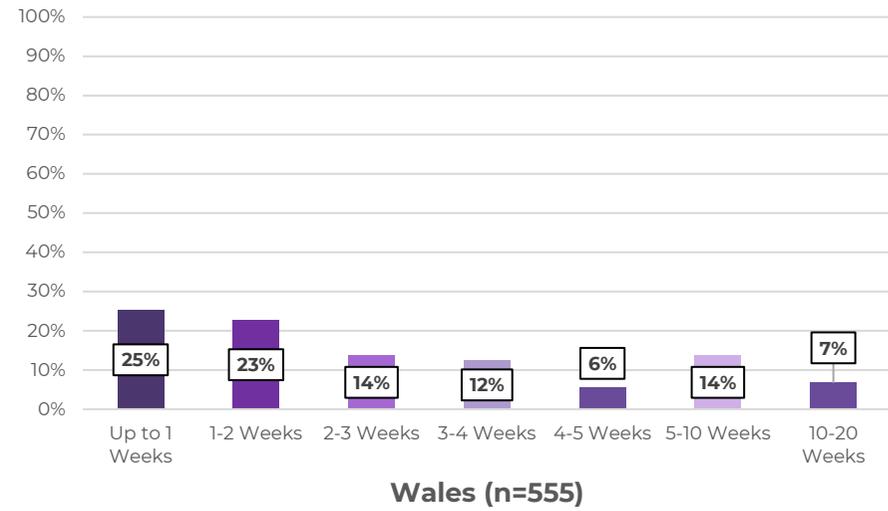
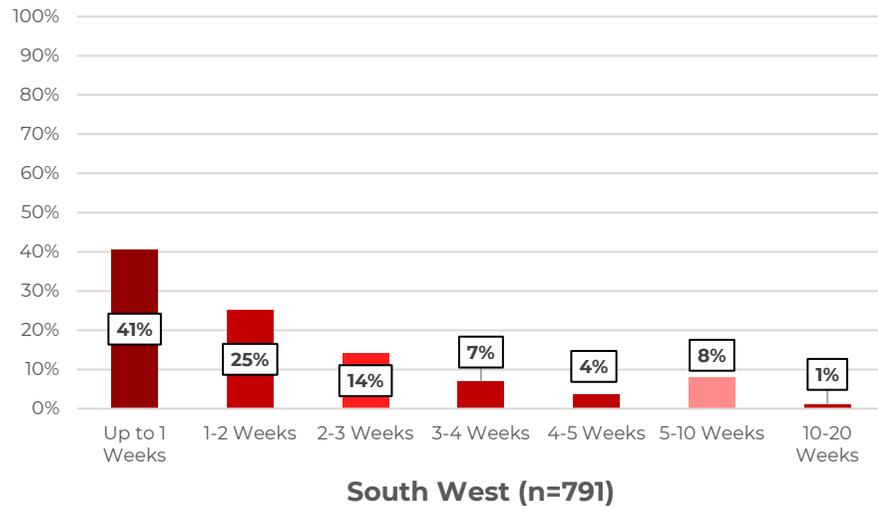


Figure 22: Proportion of patients on the right ward at point of discharge (non-outlying).

This question asked whether patients were on the correct ward for the responsible consultant specialty at the point of discharge (or if not yet discharged, at the point when the data was submitted).

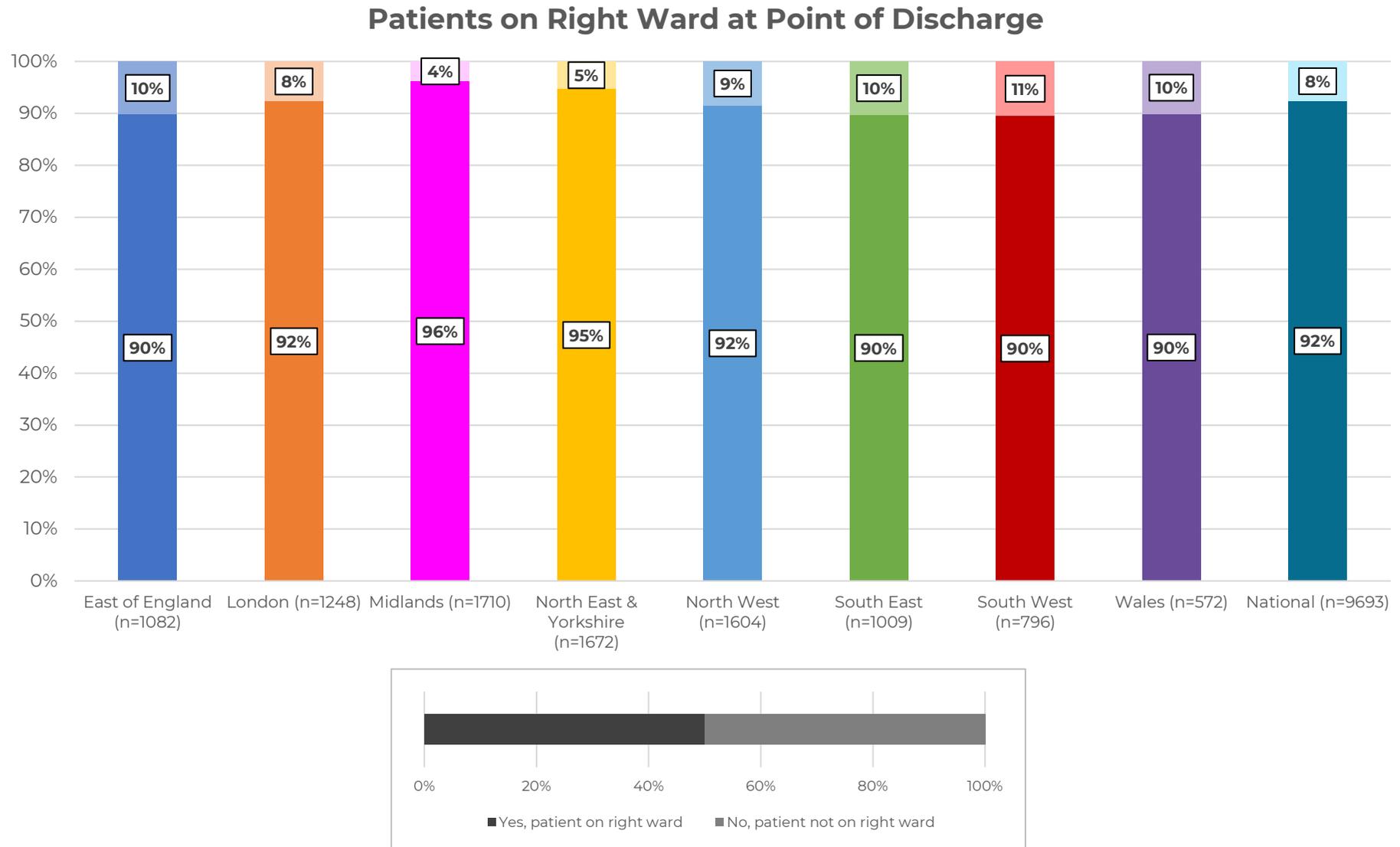
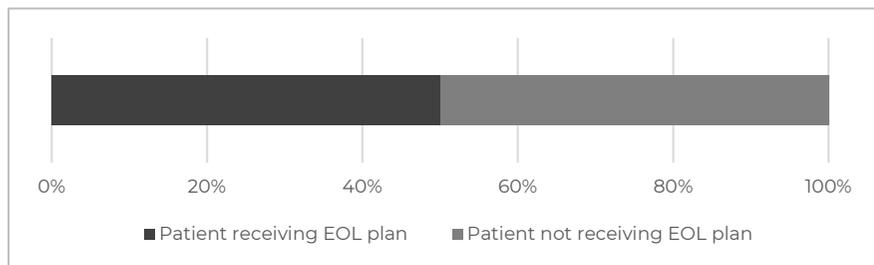
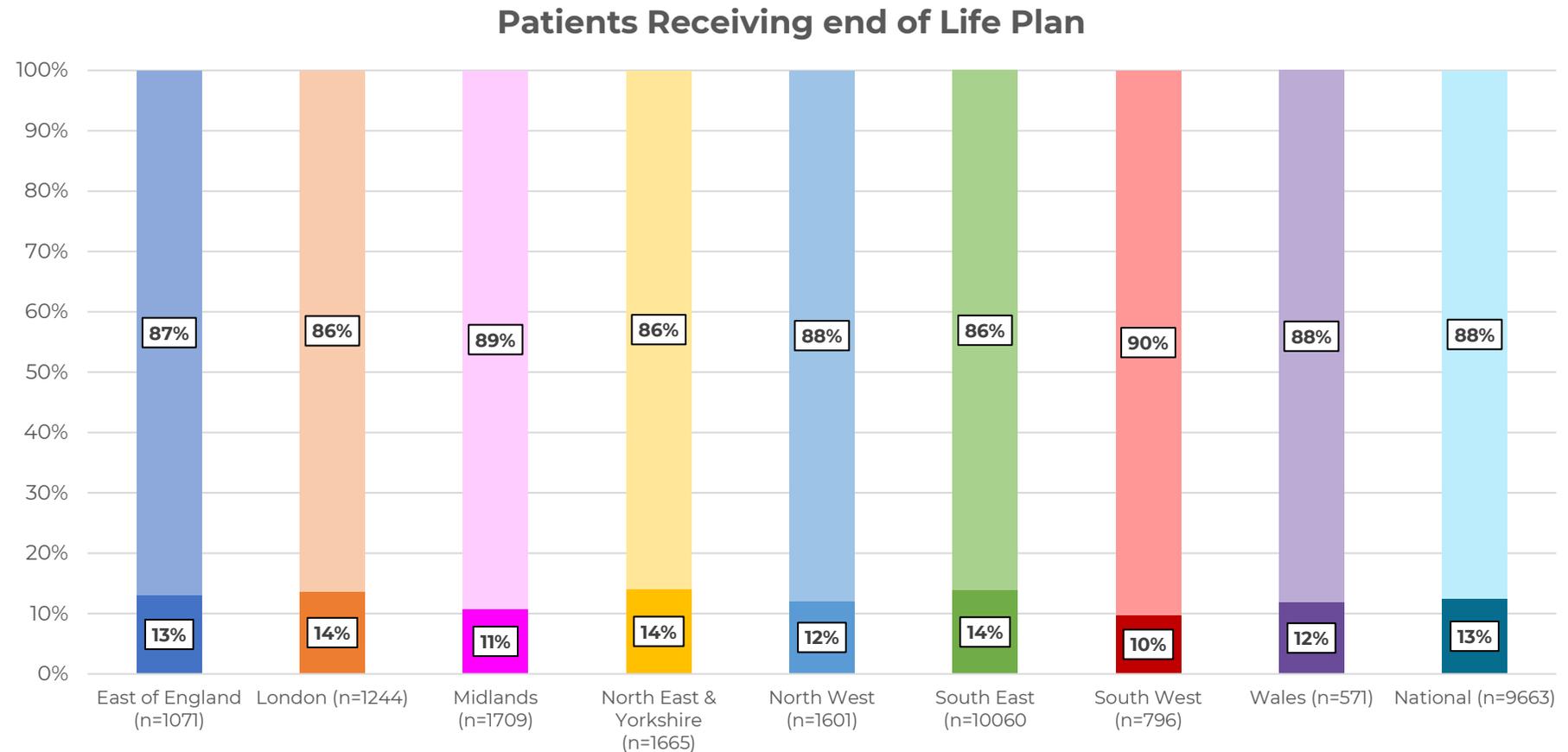


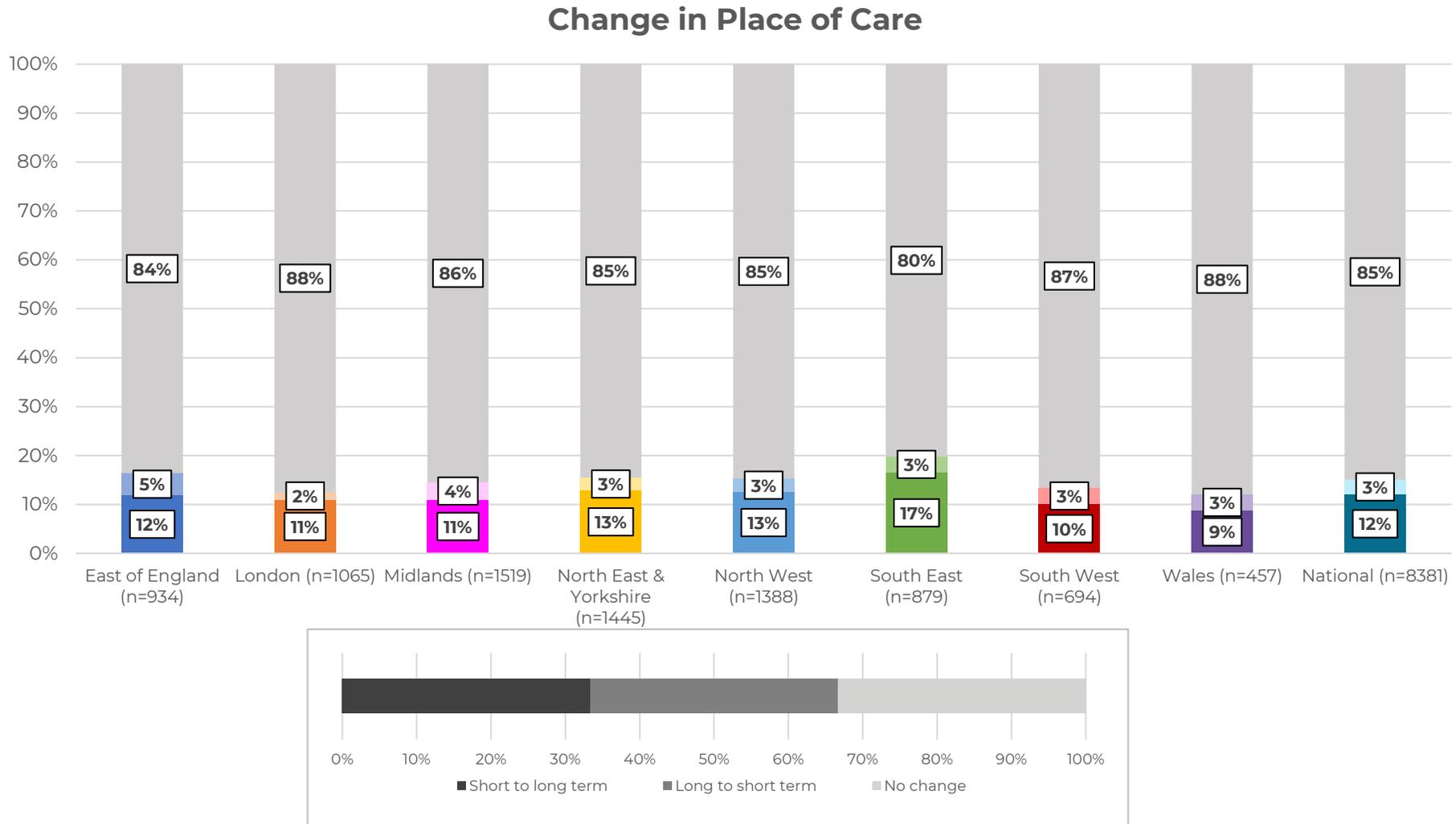
Figure 23: Patients receiving end of life plan.



NB: Patients receiving end of life plan totals in Round 5 only take into account cases where the patient died. Because this was asked for every patient in Round 6, we have not made a comparison with R5 totals here.

Figure 24: Change in Place of Care

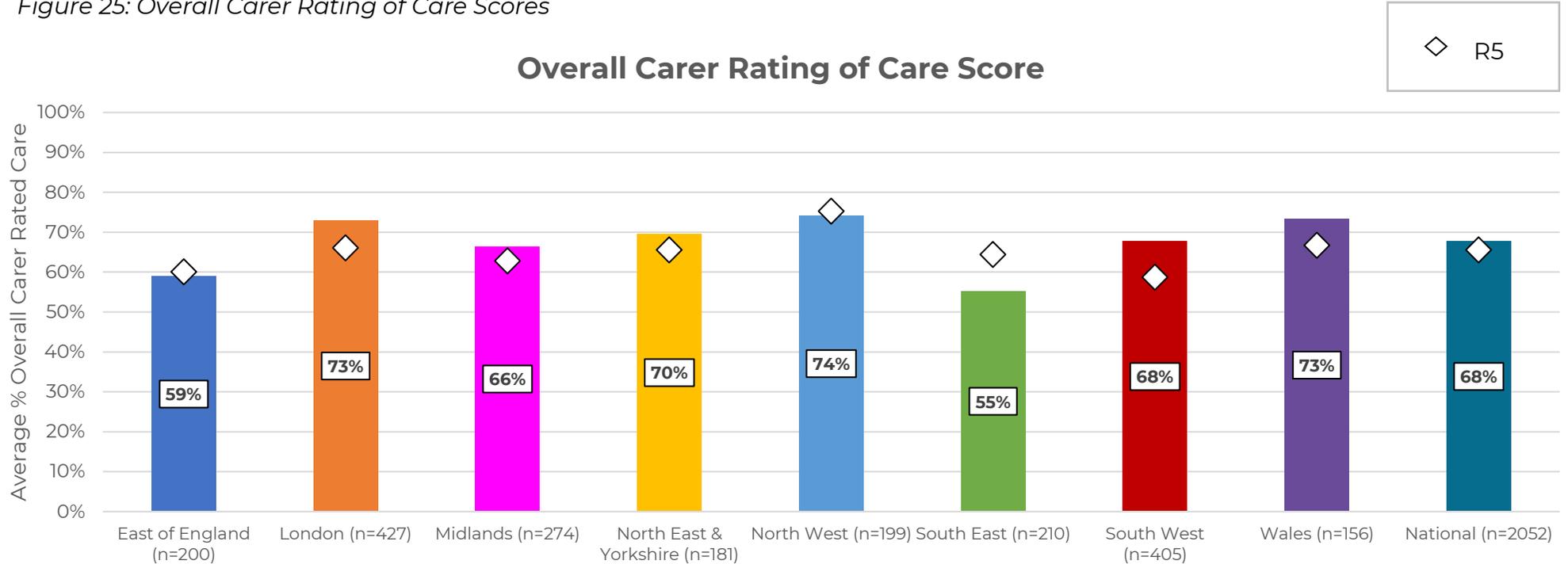
This figure shows the proportion of patients who moved from own home or place of short term care (respite, carer’s home, intermediate, rehab, another hospital) to residential, nursing or long stay care post discharge. It also shows the proportion of patients who moved from long term care to their own home or short term care, as well as patients whose place of care did not change.



Feedback from Carers

Figures below show hospital level carer ratings for overall quality of care and for communication calculated based on the carer questionnaire. Scores were only generated for sites with more than 9 carer questionnaire submissions and these responses exclude all N/A responses. The score ranges indicate the minimum and maximum score per region.

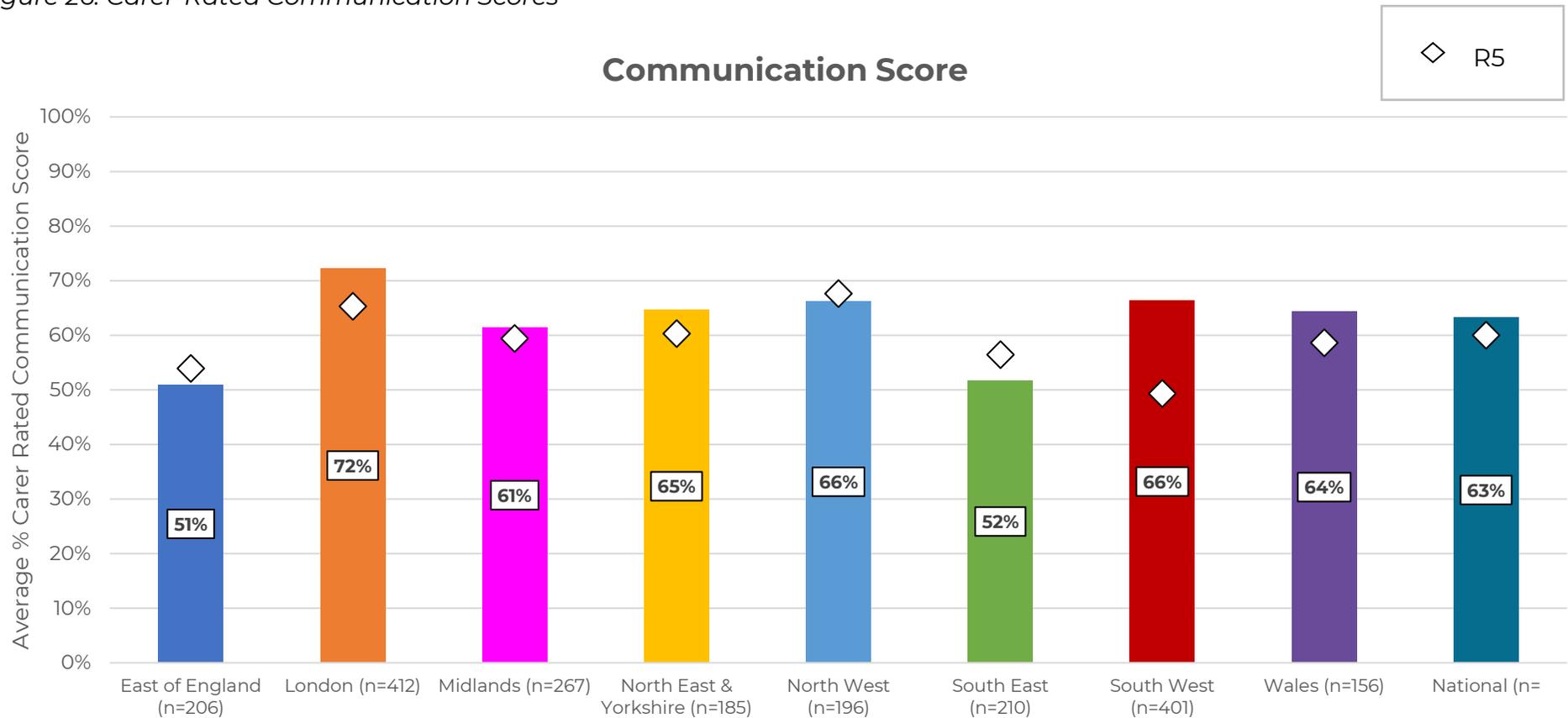
Figure 25: Overall Carer Rating of Care Scores



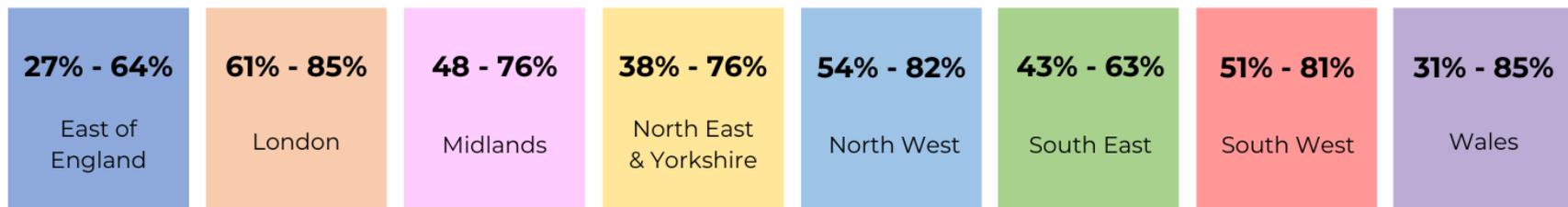
Overall Carer Rating of Care Ranges



Figure 26: Carer-Rated Communication Scores



Carer Communication Score Ranges



Carer Comments

Carers were able to make comments on the questionnaire. The table below shows a summary overview of comments by theme sorted by positive/negative*. (Hospitals were returned all their comments with identifying details removed in January).

*In Hospital Adverse Events can only have negative comments, thus positive comments are N/A

Staff Training

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
0 Positive	1 Positive	0 Positive	0 Positive	0 Positive	0 Positive	1 Positive	0 Positive
3 Negative	5 Negative	8 Negative	6 Negative	6 Negative	2 Negative	5 Negative	6 Negative

Treatment of Patients

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
22 Positive	40 Positive	39 Positive	31 Positive	23 Positive	21 Positive	39 Positive	26 Positive
45 Negative	31 Negative	33 Negative	38 Negative	30 Negative	50 Negative	46 Negative	18 Negative

In-Hospital Adverse Incidents

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
N/A Positive	N/A Positive	N/A Positive	N/A Positive	N/A Positive	N/A Positive	N/A Positive	N/A Positive
1 Negative	1 Negative	3 Negative	1 Negative	2 Negative	0 Negative	3 Negative	0 Negative

Communication

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
14 Positive	17 Positive	12 Positive	8 Positive	8 Positive	11 Positive	19 Positive	9 Positive
51 Negative	34 Negative	49 Negative	38 Negative	38 Negative	43 Negative	57 Negative	32 Negative

Perceptions of Staff

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
59 Positive	51 Positive	39 Positive	41 Positive	58 Positive	45 Positive	82 Positive	33 Positive
12 Negative	9 Negative	6 Negative	4 Negative	12 Negative	6 Negative	8 Negative	6 Negative

Staffing Levels

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
0 Positive	0 Positive	0 Positive	0 Positive	2 Positive	0 Positive	0 Positive	0 Positive
19 Negative	12 Negative	15 Negative	10 Negative	13 Negative	10 Negative	20 Negative	21 Negative

Discharge/Care Transfer

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
2 Positive	2 Positive	1 Positive	0 Positive	0 Positive	2 Positive	0 Positive	0 Positive
7 Negative	5 Negative	8 Negative	6 Negative	6 Negative	9 Negative	14 Negative	2 Negative

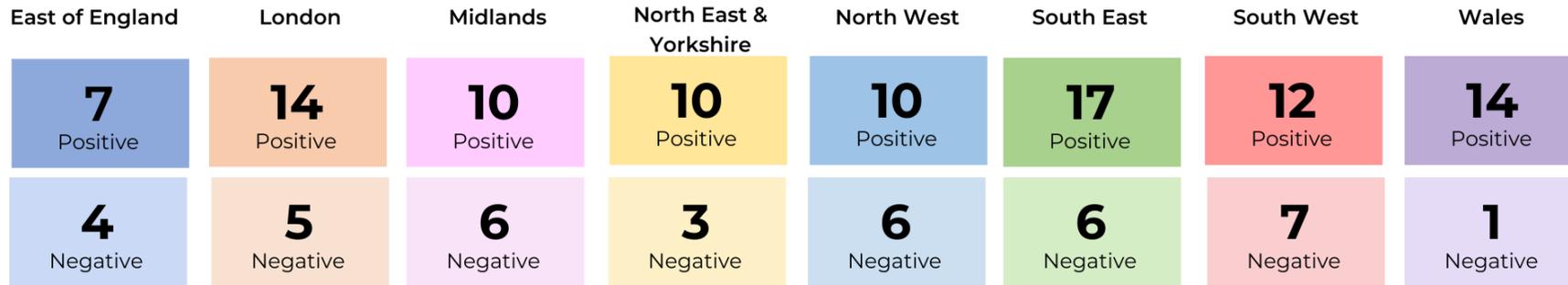
Environment

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
0 Positive	3 Positive	2 Positive	1 Positive	1 Positive	1 Positive	2 Positive	3 Positive
12 Negative	2 Negative	3 Negative	6 Negative	1 Negative	11 Negative	4 Negative	11 Negative

Support for Carers

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
8 Positive	9 Positive	4 Positive	9 Positive	6 Positive	13 Positive	9 Positive	2 Positive
2 Negative	2 Negative	2 Negative	2 Negative	2 Negative	3 Negative	7 Negative	3 Negative

Overall/Other



Appendices

Appendix I: Casenote Audit

† Excludes NA responses

Information about the patient

1.3 Age at admission	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Min-65	2.3% (292)	2% (27)	2.4% (38)	2.6% (54)	2.1% (47)	2.5% (57)	1.4% (15)	3.7% (45)	1.4% (9)
66-80	28.8% (3613)	24.9% (337)	28.6% (449)	30.2% (616)	29.7% (672)	30.1% (700)	27.7% (305)	27.6% (340)	29.8% (194)
81-100	68.6% (8596)	73.1% (991)	68.5% (1074)	66.7% (1360)	68% (1539)	67.2% (1560)	70.8% (780)	68.6% (844)	68.7% (448)
101-108	0.2% (29)	0.1% (1)	0.4% (7)	0.4% (8)	0.2% (4)	0.2% (5)	0.1% (1)	0.2% (2)	0.2% (1)
Minimum	30	44	42	30	46	38	37	42	51
Maximum	104	103	103	103	104	102	101	102	104
Median	84	85	85	84	84	84	85	84	84
Mean	83.6	84.2	83.8	83.2	83.5	83.3	84.1	83.3	83.5
1.4 Sex	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Male	43.5% (5448)	42% (569)	45.2% (708)	44.1% (898)	43% (973)	42.2% (980)	44.4% (489)	44% (542)	44.3% (289)
Female	56.2% (7041)	58% (787)	54.6% (856)	55.9% (1140)	55.4% (1253)	57.8% (1342)	55.5% (611)	56% (689)	55.7% (363)
Unknown/Not documented	0.3% (41)	0% (0)	0.3% (4)	0% (0)	1.6% (36)	0% (0)	0.1% (1)	0% (0)	0% (0)
1.5 Gender	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Male	41% (5134)	41.1% (557)	39.8% (624)	42.7% (871)	43.5% (984)	33.7% (783)	44.2% (487)	43.9% (541)	44% (287)

Female	53.3% (6680)	57.4% (778)	48% (753)	54.9% (1118)	56.5% (1277)	47.2% (1096)	55.5% (611)	56.1% (690)	54.8% (357)
Non-binary/Other	0% (3)	0.1% (2)	0% (0)	0% (0)	0% (1)	0% (0)	0% (0)	0% (0)	0% (0)
Unknown/Not documented	5.7% (713)	1.4% (19)	12.2% (191)	2.4% (49)	0% (0)	19.1% (443)	0.3% (3)	0% (0)	1.2% (8)
1.6 Ethnicity	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Asian/Asian British	2.5% (314)	1.5% (20)	7.3% (115)	3.6% (73)	1.5% (34)	1.9% (44)	1.5% (16)	0.6% (7)	0.8% (5)
Black/ Black British	1.9% (238)	0.4% (5)	10.8% (170)	1.6% (33)	0.6% (13)	0.3% (7)	0.4% (4)	0.5% (6)	0% (0)
Mixed	0.8% (95)	0.9% (12)	0.7% (11)	1.1% (22)	0.4% (9)	0.6% (13)	1% (11)	1.1% (14)	0.5% (3)
White	85.7% (10733)	83.3% (1130)	64.9% (1018)	89.2% (1817)	94.6% (2139)	91.7% (2130)	77.7% (855)	93.4% (1150)	75.8% (494)
Other	1.5% (194)	0.6% (8)	5.5% (87)	0.5% (11)	0.2% (4)	1.1% (25)	2.6% (29)	2.2% (27)	0.5% (3)
Unknown/Not documented	7.6% (956)	13.3% (181)	10.7% (167)	4% (82)	2.8% (63)	4.4% (103)	16.9% (186)	2.2% (27)	22.5% (147)
1.7 First Language	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
English	78.9% (9888)	88.9% (1206)	56.3% (882)	85.4% (1741)	77.3% (1749)	83% (1928)	74.8% (823)	88.3% (1087)	72.4% (472)
Welsh	0.3% (39)	0.1% (1)	0% (0)	0% (1)	0% (1)	0.1% (3)	0% (0)	0% (0)	5.1% (33)
Other European Language	1% (121)	0.8% (11)	3.6% (57)	0.4% (9)	0.4% (8)	0.7% (16)	1.1% (12)	0.2% (3)	0.8% (5)
Any Asian Language	1.8% (220)	0.6% (8)	5.7% (89)	2.2% (45)	1% (22)	1.5% (35)	1.3% (14)	0.3% (4)	0.5% (3)
Other	0.6% (74)	0.2% (3)	2.6% (40)	0.3% (6)	0.3% (6)	0.1% (3)	1% (11)	0.3% (4)	0.2% (1)
Unknown/Not Documented	17.5% (2188)	9.4% (127)	31.9% (500)	11.6% (236)	21% (476)	14.5% (337)	21.9% (241)	10.8% (133)	21.2% (138)
1.9 Primary diagnosis/cause of admission	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Cancer	0.4% (44)	0.3% (4)	0.6% (9)	0.5% (10)	0.4% (9)	0.2% (5)	0.2% (2)	0.3% (4)	0.2% (1)
Cardiac/vascular/ chest pain	4.5% (560)	5% (68)	4.7% (74)	4.2% (86)	3.8% (86)	5.3% (124)	4% (44)	5.4% (66)	1.8% (12)

Dehydration/ nutrition	1.4% (181)	2.2% (30)	1.4% (22)	1.5% (30)	1% (23)	1.3% (31)	1.6% (18)	1.2% (15)	1.8% (12)
Delirium/ confusion/ cognitive impairment	10.8% (1352)	9.5% (129)	13.5% (212)	9% (183)	10.8% (244)	8.3% (192)	16.9% (186)	11% (135)	10.9% (71)
Dementia	0.8% (102)	0.7% (10)	1% (16)	0.7% (14)	0.7% (15)	1% (23)	1.5% (17)	0.4% (5)	0.3% (2)
Endocrine/ metabolic condition	1.2% (145)	1.5% (20)	1.7% (27)	0.9% (18)	1.1% (24)	1% (24)	1% (11)	1.3% (16)	0.8% (5)
Fall	22% (2759)	22.3% (302)	19.5% (306)	21.6% (441)	22.6% (511)	20.8% (484)	24.5% (270)	23.6% (290)	23.8% (155)
Gastrointestinal	5.5% (690)	6.9% (94)	5.5% (87)	5.3% (107)	4.8% (109)	6.2% (144)	5.4% (59)	4.7% (58)	4.9% (32)
Haematology related	0.8% (106)	1.1% (15)	0.4% (6)	1.1% (23)	0.6% (13)	0.9% (22)	1.6% (18)	0.5% (6)	0.5% (3)
Hepatology/liver related	0.3% (36)	0.7% (9)	0.3% (4)	0.1% (2)	0.2% (5)	0.1% (3)	0.3% (3)	0.8% (10)	0% (0)
Hip fracture/ dislocation	3.5% (438)	3.2% (44)	2.5% (39)	3.7% (76)	3.8% (86)	3.7% (87)	3.9% (43)	3.2% (40)	3.5% (23)
Other Fracture/ dislocation	1.5% (182)	1.2% (16)	1.8% (28)	1.3% (27)	1.9% (42)	1.6% (38)	1.7% (19)	0.5% (6)	0.9% (6)
Impaired consciousness/ reduced responsiveness/ drowsiness or dizziness	2.5% (314)	2.7% (37)	3.4% (54)	2.8% (58)	1.7% (38)	1.7% (40)	2.5% (27)	3.5% (43)	2.6% (17)
Psychiatric/ psychological/ behavioural problems	0.8% (101)	0.8% (11)	0.7% (11)	0.8% (16)	0.8% (19)	1% (23)	0.7% (8)	0.5% (6)	1.1% (7)
Neurological problem/seizure/ head injury/ headache	2.6% (323)	2% (27)	3.2% (50)	2.5% (50)	2.1% (48)	3.2% (75)	2.3% (25)	2.9% (36)	1.8% (12)
Respiratory	12.1% (1516)	12.3% (167)	11.7% (183)	11.8% (241)	14.5% (329)	12% (278)	10.1% (111)	10.9% (134)	11.2% (73)
Sepsis	3.9% (492)	5.5% (74)	5.1% (80)	2.8% (58)	3.8% (86)	4.9% (113)	2.9% (32)	2.4% (30)	2.9% (19)
Skin problems/ lacerations/lesions	1.4% (180)	1.2% (16)	0.8% (12)	2.2% (45)	1.7% (39)	1.2% (28)	0.9% (10)	0.8% (10)	3.1% (20)
Stroke or related	2.7% (333)	3.2% (44)	2.2% (34)	2% (40)	3.1% (69)	2.8% (64)	1.5% (17)	3.8% (47)	2.8% (18)

Surgical/non-surgical procedure	1% (128)	1.2% (16)	0.6% (10)	0.4% (9)	1.2% (28)	1.2% (28)	0.6% (7)	1.7% (21)	1.4% (9)
Urinary/urogenital/renal	6.7% (845)	7.7% (105)	5% (79)	6.3% (129)	6.9% (155)	8.6% (199)	6.6% (73)	6.2% (76)	4.4% (29)
Unable to cope/ frailty	2.4% (297)	1.3% (18)	1.1% (17)	2.5% (51)	1.8% (41)	4.3% (100)	2.8% (31)	1.4% (17)	3.4% (22)
Other – please specify	8.5% (1066)	7.1% (96)	7.7% (121)	8% (163)	10.3% (232)	8.2% (191)	6% (66)	11% (136)	9.4% (61)
Unknown/Not documented	2.7% (340)	0.3% (4)	5.5% (87)	7.9% (161)	0.5% (11)	0.3% (6)	0.4% (4)	1.9% (24)	6.6% (43)
1.10 Elective or emergency admission	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Emergency	98.6% (12359)	99.3% (1347)	98.5% (1544)	98.5% (2007)	98.5% (2229)	98.7% (2292)	99.3% (1093)	97.7% (1203)	98.8% (644)
Elective	1.3% (167)	0.7% (9)	1.5% (24)	1.5% (31)	1.5% (33)	1.3% (30)	0.7% (8)	2.3% (28)	0.6% (4)
Unknown/Not documented	0% (4)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0.6% (4)
1.11 Was delirium noted as part of the admitting condition?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	34% (4255)	30.5% (414)	40% (627)	28.9% (589)	35.8% (809)	32.3% (749)	34.5% (380)	38.6% (475)	32.5% (212)
No	64.9% (8129)	69.5% (942)	53.6% (841)	71.1% (1449)	64.2% (1453)	67.7% (1573)	65.5% (721)	61.4% (756)	60.4% (394)
Unknown/Not documented	1.2% (146)	0% (0)	6.4% (100)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	7.1% (46)
1.12 Dementia status	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Known dementia	76.9% (9641)	90.7% (1230)	74.4% (1167)	79.7% (1625)	75.4% (1706)	74.8% (1738)	76.2% (839)	66% (813)	80.2% (523)
Probably dementia/Concerns about cognition	22.2% (2785)	9.3% (126)	19.2% (301)	20.3% (413)	24.6% (556)	25.2% (584)	23.7% (261)	34% (418)	19.3% (126)
Unknown	0.8% (104)	0% (0)	6.4% (100)	0% (0)	0% (0)	0% (0)	0.1% (1)	0% (0)	0.5% (3)

1.12.1 (if known) What is the subtype of dementia?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Alzheimer's Disease (F00, G30)	32.8% (3167)	27.9% (343)	34.6% (404)	28.5% (463)	38.7% (660)	34.1% (592)	38.1% (320)	24.7% (201)	35.2% (184)
Dementia in Alzheimer's disease, atypical or mixed type (F00.2)	10.6% (1025)	10.4% (128)	11.7% (136)	11.2% (182)	8.7% (148)	11.3% (196)	10.7% (90)	10.8% (88)	10.9% (57)
Vascular Dementia (F01)	20.1% (1942)	17.8% (219)	19.3% (225)	22.7% (369)	16.2% (277)	24.2% (421)	17.4% (146)	20.2% (164)	23.1% (121)
Dementia with Lewy bodies (G31.9)	2.2% (215)	2% (24)	3% (35)	1.7% (27)	2.8% (47)	1.5% (26)	2.5% (21)	2.3% (19)	3.1% (16)
Fronto-temporal Dementia (G31.8)	0.5% (50)	0.1% (1)	0.4% (5)	0.8% (13)	0.6% (10)	0.2% (4)	0.8% (7)	1% (8)	0.4% (2)
Dementia in Parkinson's disease (F02.3)	2.1% (199)	2% (25)	1.7% (20)	2.5% (40)	1.5% (26)	1.7% (29)	2.7% (23)	2.3% (19)	3.3% (17)
Delirium due to known psychological condition, including delirium superimposed on dementia	0.6% (53)	0.2% (3)	0.1% (1)	0.1% (2)	0.3% (5)	1.6% (28)	1.3% (11)	0.4% (3)	0% (0)
Unspecified dementia (F03)	14.6% (1412)	8% (99)	15.8% (184)	16.1% (262)	17.6% (300)	14% (243)	12.5% (105)	21.9% (178)	7.8% (41)
Dementia subtype Unknown/not documented	16.4% (1578)	31.5% (388)	13.5% (157)	16.4% (267)	13.7% (233)	11.4% (199)	13.8% (116)	16.4% (133)	16.3% (85)
1.13 Place of care before admission	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Own home	63.4% (7945)	58.8% (797)	65.1% (1020)	61.5% (1253)	64.1% (1450)	58.9% (1368)	69.1% (761)	73.2% (901)	60.6% (395)
Respite care	0.5% (60)	0.4% (6)	0.1% (2)	0.4% (8)	1% (22)	0.4% (9)	0.4% (4)	0.6% (7)	0.3% (2)
Rehabilitation ward	0.2% (30)	0.4% (5)	0% (0)	0.3% (7)	0.1% (2)	0.3% (7)	0.5% (5)	0.1% (1)	0.5% (3)

Psychiatric ward	0.4% (44)	0.4% (5)	0.6% (9)	0.3% (6)	0.3% (6)	0.3% (7)	0.2% (2)	0.4% (5)	0.6% (4)
Carer's home	2.5% (317)	3.2% (43)	3.6% (56)	2.9% (60)	1.1% (26)	2.5% (58)	2.8% (31)	2.6% (32)	1.7% (11)
Intermediate/ community rehabilitation care	0.3% (42)	0.4% (5)	0.1% (2)	0.2% (4)	0.5% (11)	0.4% (9)	0.1% (1)	0.6% (7)	0.5% (3)
Residential care	16.7% (2095)	25.3% (343)	6.7% (105)	20.8% (423)	20.4% (461)	16.4% (381)	12.5% (138)	13% (160)	12.9% (84)
Nursing home	14.6% (1824)	11% (149)	16.5% (259)	13.3% (272)	12.2% (277)	20.2% (470)	13.9% (153)	9.3% (114)	19.9% (130)
Palliative care	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)
Transfer to another hospital	0.4% (50)	0.1% (1)	0.6% (9)	0.2% (5)	0.3% (6)	0.4% (10)	0.4% (4)	0.3% (4)	1.7% (11)
Long stay care	0.1% (14)	0.1% (2)	0.4% (6)	0% (0)	0% (1)	0.1% (3)	0.1% (1)	0% (0)	0.2% (1)
Unknown/Not documented	0.9% (109)	0% (0)	6.4% (100)	0% (0)	0% (0)	0% (0)	0.1% (1)	0% (0)	1.2% (8)
1.14 Ward	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Admissions Unit	23.2% (2903)	16.3% (221)	19.6% (308)	28.9% (590)	18.9% (428)	32.6% (758)	18.2% (200)	20.7% (255)	21.9% (143)
Care of the elderly	34.4% (4304)	38.7% (525)	46.1% (723)	32.9% (671)	36.7% (830)	23% (533)	39% (429)	34.3% (422)	26.2% (171)
Cardiac	1.7% (216)	1.3% (18)	1.2% (19)	1.5% (31)	2.2% (49)	1.9% (45)	1.5% (17)	2.2% (27)	1.5% (10)
Critical care	0.1% (12)	0% (0)	0.1% (1)	0% (0)	0.1% (2)	0.1% (3)	0.1% (1)	0.4% (5)	0% (0)
General medical	14.2% (1778)	12.1% (164)	13.1% (205)	12.1% (246)	12.2% (276)	16.3% (378)	20.4% (225)	8% (99)	28.4% (185)
Nephrology	0.3% (41)	1.5% (21)	0.3% (4)	0.2% (5)	0.3% (6)	0.1% (3)	0% (0)	0.1% (1)	0.2% (1)
Obstetrics/gynaecology	0.2% (28)	0.4% (6)	0.1% (2)	0.3% (7)	0.2% (4)	0.1% (3)	0.3% (3)	0.2% (3)	0% (0)
Oncology	0.1% (13)	0.1% (1)	0.3% (4)	0.1% (3)	0.2% (5)	0% (0)	0% (0)	0% (0)	0% (0)
Orthopaedics	6.5% (815)	6.9% (93)	3.6% (56)	7.1% (144)	7% (158)	5.9% (138)	7.7% (85)	6.5% (80)	9.4% (61)
Stroke	2.7% (341)	3.6% (49)	2.1% (33)	1.6% (33)	3.5% (79)	2.6% (61)	1.4% (15)	4.9% (60)	1.7% (11)
Surgical	5.8% (724)	5.7% (77)	5.7% (90)	3% (61)	5% (113)	7.2% (168)	5.4% (60)	10.6% (130)	3.8% (25)
Other medical	6.4% (800)	10.4% (141)	3.6% (57)	8.7% (178)	7.4% (167)	6.2% (145)	3.3% (36)	5.2% (64)	1.8% (12)

Other	4.3% (542)	2.9% (40)	4.2% (66)	3.4% (69)	6.4% (145)	3.7% (87)	2.7% (30)	6.9% (85)	3.1% (20)
Unknown/Not documented	0.1% (13)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	2% (13)

Delirium Screening and Assessment

2.2 Delirium screening assessments	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Single Question in Delirium (SQiD)	38.9% (3833/9860)	49.5% (536/1082)	27.1% (361/1331)	35.2% (629/1789)	52.7% (881/1672)	42.1% (677/1607)	37.3% (377/1010)	21% (167/796)	35.8% (205/573)
History taken from someone who knows the patient well in which they were asked about any recent changes in cognition/behaviour	73.2% (7221/9860)	78.7% (852/1082)	79.1% (1053/1331)	64.5% (1154/1789)	76.6% (1280/1672)	69.8% (1121/1607)	76.3% (771/1010)	64.9% (517/796)	82.5% (473/573)
4AT	38.3% (3776/9860)	29% (314/1082)	35% (466/1331)	38.5% (689/1789)	41.5% (694/1672)	49.8% (800/1607)	36.4% (368/1010)	30.7% (244/796)	35.1% (201/573)
CAM	3% (293/9860)	1.5% (16/1082)	6.9% (92/1331)	4.9% (87/1789)	2% (33/1672)	1.7% (27/1607)	1.2% (12/1010)	0.9% (7/796)	3.3% (19/573)
OSLA	0.8% (83/9860)	0.1% (1/1082)	1.5% (20/1331)	1.1% (20/1789)	0.1% (2/1672)	1.7% (28/1607)	1% (10/1010)	0% (0/796)	0.3% (2/573)
Other	13.7% (1352/9860)	12.6% (136/1082)	21% (280/1331)	11.6% (208/1789)	8.4% (141/1672)	5.7% (92/1607)	18.8% (190/1010)	24.9% (198/796)	18.7% (107/573)
Any Initial Delirium Screen	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales

Yes, within 24 hours	85.9% (8467/9860)	89% (963/1082)	88.3% (1175/1331)	83.7% (1497/1789)	83.4% (1394/1672)	88.6% (1424/1607)	91.2% (921/1010)	75.9% (604/796)	85.3% (489/573)
Yes, more than 24 hours	5.6% (553/9860)	4.5% (49/1082)	5.9% (79/1331)	5% (89/1789)	8.1% (135/1672)	4.7% (76/1607)	2.6% (26/1010)	7.7% (61/796)	6.6% (38/573)
No	8.5% (840/9860)	6.5% (70/1082)	5.8% (77/1331)	11.3% (203/1789)	8.6% (143/1672)	6.7% (107/1607)	6.2% (63/1010)	16.5% (131/796)	8% (46/573)
Any Initial Delirium Screen	91.5% (9020/9860)	93.5% (1012/1082)	94.2% (1254/1331)	88.7% (1586/1789)	91.4% (1529/1672)	93.3% (1500/1607)	93.8% (947/1010)	83.5% (665/796)	92% (527/573)
Days from admission to delirium screen	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
0-1 days	90.9% (8055/8864)	91.3% (911/998)	88.7% (1093/1232)	93.3% (1446/1550)	88.2% (1320/1497)	91.8% (1366/1488)	96.4% (905/939)	85.7% (553/645)	89.5% (461/515)
2-3 days	5.4% (478/8864)	5.3% (53/998)	6.2% (76/1232)	4.5% (70/1550)	6.9% (104/1497)	4.5% (67/1488)	2.9% (27/939)	8.2% (53/645)	5.4% (28/515)
4-6 days	2.2% (195/8864)	2.1% (21/998)	3% (37/1232)	1.4% (22/1550)	2.6% (39/1497)	2.2% (33/1488)	0.5% (5/939)	3.4% (22/645)	3.1% (16/515)
7-13 days	1% (88/8864)	0.7% (7/998)	1.5% (19/1232)	0.6% (9/1550)	1.4% (21/1497)	0.8% (12/1488)	0.1% (1/939)	1.9% (12/645)	1.4% (7/515)
14-20 days	0.3% (28/8864)	0.4% (4/998)	0.4% (5/1232)	0.1% (1/1550)	0.5% (8/1497)	0.1% (2/1488)	0.1% (1/939)	0.8% (5/645)	0.4% (2/515)
21-27 days	0.2% (14/8864)	0.1% (1/998)	0.2% (2/1232)	0.1% (1/1550)	0.3% (4/1497)	0.3% (5/1488)	0% (0/939)	0% (0/645)	0.2% (1/515)
28-34 days	0.1% (5/8864)	0.1% (1/998)	0% (0/1232)	0.1% (1/1550)	0.1% (1/1497)	0.1% (2/1488)	0% (0/939)	0% (0/645)	0% (0/515)
35-69 days	0% (1/8864)	0% (0/998)	0% (0/1232)	0% (0/1550)	0% (0/1497)	0.1% (1/1488)	0% (0/939)	0% (0/645)	0% (0/515)
70-140 days	0% (0/8864)	0% (0/998)	0% (0/1232)	0% (0/1550)	0% (0/1497)	0% (0/1488)	0% (0/939)	0% (0/645)	0% (0/515)

2.4 Delirium Evidence	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, delirium may be present	49.5% (4388/8864)	41.3% (412/998)	51.2% (631/1232)	54.6% (846/1550)	48.3% (723/1497)	46.7% (695/1488)	53.9% (506/939)	51.5% (332/645)	47.2% (243/515)
No evidence of delirium	50.4% (4470/8864)	58.7% (586/998)	48.8% (601/1232)	45.4% (704/1550)	51.5% (771/1497)	53.2% (792/1488)	46.1% (433/939)	48.2% (311/645)	52.8% (272/515)
Unknown/Not documented	0.1% (6/8864)	0% (0/998)	0% (0/1232)	0% (0/1550)	0.2% (3/1497)	0.1% (1/1488)	0% (0/939)	0.3% (2/645)	0% (0/515)
2.5 Delirium Confirmed	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, the patient was diagnosed with delirium	58.1% (2551/4388)	55.1% (227/412)	75.3% (475/631)	51.9% (439/846)	55.9% (404/723)	47.2% (328/695)	64.4% (326/506)	66.6% (221/332)	53.9% (131/243)
No, it was confirmed the patient did not have delirium	9.2% (405/4388)	6.8% (28/412)	6.8% (43/631)	14.7% (124/846)	8.3% (60/723)	8.6% (60/695)	9.3% (47/506)	6% (20/332)	9.5% (23/243)
No further investigation took place	7.8% (344/4388)	7.3% (30/412)	4.8% (30/631)	9% (76/846)	10.1% (73/723)	10.9% (76/695)	5.7% (29/506)	6.9% (23/332)	2.9% (7/243)
Suspected delirium but not diagnosed	24.7% (1086/4388)	30.8% (127/412)	13% (82/631)	24.5% (207/846)	25.7% (186/723)	33.2% (231/695)	20.6% (104/506)	20.2% (67/332)	33.7% (82/243)
Unknown/Not documented	0% (2/4388)	0% (0/412)	0.2% (1/631)	0% (0/846)	0% (0/723)	0% (0/695)	0% (0/506)	0.3% (1/332)	0% (0/243)
2.6 Delirium Management Plan	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	87% (3165/3637)	84.5% (299/354)	94.1% (524/557)	86.1% (556/646)	89.3% (527/590)	72.8% (407/559)	95.3% (410/430)	84.7% (244/288)	93% (198/213)
No	13% (471/3637)	15.5% (55/354)	5.9% (33/557)	13.9% (90/646)	10.7% (63/590)	27.2% (152/559)	4.7% (20/430)	14.9% (43/288)	7% (15/213)

Unknown/Not documented	0% (1/3637)	0% (0/354)	0% (0/557)	0% (0/646)	0% (0/590)	0% (0/559)	0% (0/430)	0.3% (1/288)	0% (0/213)
2.7 Delirium Care Plan	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	57.8% (2103/3637)	41.8% (148/354)	57.6% (321/557)	53.4% (345/646)	65.9% (389/590)	56.9% (318/559)	69.3% (298/430)	49.7% (143/288)	66.2% (141/213)
No	42% (1529/3637)	58.2% (206/354)	42.4% (236/557)	46% (297/646)	34.1% (201/590)	43.1% (241/559)	30.7% (132/430)	50% (144/288)	33.8% (72/213)
Unknown/Not documented	0.1% (5/3637)	0% (0/354)	0% (0/557)	0.6% (4/646)	0% (0/590)	0% (0/559)	0% (0/430)	0.3% (1/288)	0% (0/213)

Pain Assessment

2.8 Pain Assessment†	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours	92.7% (9072/9784)	92.8% (999/1077)	90.9% (1200/1320)	95.5% (1695/1774)	95.2% (1574/1654)	89.1% (1427/1602)	93.8% (940/1002)	93.6% (743/794)	88.1% (494/561)
Yes, more than 24 hours	5% (491/9784)	5.9% (64/1077)	6.4% (84/1320)	3.1% (55/1774)	2.1% (35/1654)	7.9% (127/1602)	4.5% (45/1002)	4.4% (35/794)	8.2% (46/561)
No	2.3% (221/9784)	1.3% (14/1077)	2.7% (36/1320)	1.4% (24/1774)	2.7% (45/1654)	3% (48/1602)	1.7% (17/1002)	2% (16/794)	3.7% (21/561)
Yes any pain assessment	97.7% (9563/9784)	98.7% (1063/1077)	97.3% (1284/1320)	98.6% (1750/1774)	97.3% (1609/1654)	97% (1554/1602)	98.3% (985/1002)	98% (778/794)	96.3% (540/561)
Days from admission to pain assessment	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
0-1 days	96.3% (9207/9563)	96% (1020/1063)	95.2% (1223/1284)	97.9% (1714/1750)	98.2% (1580/1609)	93.7% (1456/1554)	96.4% (950/985)	97.4% (758/778)	93.7% (506/540)
2-3 days	2.7% (257/9563)	2.6% (28/1063)	3.3% (43/1284)	1.4% (25/1750)	1.4% (22/1609)	4.6% (71/1554)	2.9% (29/985)	1.5% (12/778)	5% (27/540)
4-6 days	0.6% (53/9563)	0.8% (9/1063)	0.9% (11/1284)	0.3% (5/1750)	0.2% (3/1609)	0.8% (13/1554)	0.3% (3/985)	0.5% (4/778)	0.9% (5/540)

7-13 days	0.3% (30/9563)	0.4% (4/1063)	0.4% (5/1284)	0.3% (5/1750)	0.1% (1/1609)	0.6% (10/1554)	0.2% (2/985)	0.3% (2/778)	0.2% (1/540)
14-20 days	0.1% (8/9563)	0.2% (2/1063)	0.1% (1/1284)	0% (0/1750)	0.1% (2/1609)	0.1% (2/1554)	0% (0/985)	0% (0/778)	0.2% (1/540)
21-27 days	0% (2/9563)	0% (0/1063)	0.1% (1/1284)	0.1% (1/1750)	0% (0/1609)	0% (0/1554)	0% (0/985)	0% (0/778)	0% (0/540)
28-34 days	0.1% (6/9563)	0% (0/1063)	0% (0/1284)	0% (0/1750)	0.1% (1/1609)	0.1% (2/1554)	0.1% (1/985)	0.3% (2/778)	0% (0/540)
35-69 days	0% (0/9563)	0% (0/1063)	0% (0/1284)	0% (0/1750)	0% (0/1609)	0% (0/1554)	0% (0/985)	0% (0/778)	0% (0/540)
70-140 days	0% (0/9563)	0% (0/1063)	0% (0/1284)	0% (0/1750)	0% (0/1609)	0% (0/1554)	0% (0/985)	0% (0/778)	0% (0/540)
2.8.b Pain Assessment Tools Used	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
The Abbey Pain scale	9.6% (917/9563)	14.7% (156/1063)	16.6% (213/1284)	10.5% (183/1750)	3.9% (63/1609)	6.5% (101/1554)	2.9% (29/985)	14.5% (113/778)	10.9% (59/540)
Pain assessment in advanced dementia (PAINAID)	1.1% (108/9563)	2.6% (28/1063)	0.6% (8/1284)	0.6% (10/1750)	0.2% (3/1609)	2.6% (41/1554)	1% (10/985)	0% (0/778)	1.5% (8/540)
Checklist of nonverbal pain indicators (CNPI) observation score	2.3% (219/9563)	2.5% (27/1063)	0.5% (6/1284)	0.5% (8/1750)	0.8% (13/1609)	7.5% (116/1554)	1% (10/985)	3.2% (25/778)	2.6% (14/540)
Question only	62.7% (5996/9563)	54.5% (579/1063)	59.9% (769/1284)	64.2% (1123/1750)	74.6% (1200/1609)	48.2% (749/1554)	76.9% (757/985)	68% (529/778)	53.7% (290/540)
Other	28.8% (2752/9563)	32.9% (350/1063)	28% (359/1284)	32% (560/1750)	21.3% (343/1609)	38.9% (604/1554)	19.9% (196/985)	19.9% (155/778)	34.3% (185/540)
Patients who had questioning as their only pain assessment	58.5% (5595/9563)	47.5% (505/1063)	54.4% (699/1284)	57.2% (1001/1750)	73.8% (1188/1609)	44.9% (698/1554)	75.2% (741/985)	62.6% (487/778)	51.1% (276/540)

(*Out of patients who received a pain assessment)									
Pain assessment using a structured tool	40.6% (3968/9784)	51.8% (558/1077)	44.3% (585/1320)	42.2% (749/1774)	25.5% (421/1654)	53.4% (856/1602)	24.4% (244/1002)	36.6% (291/794)	47.1% (264/561)
(*Out of all patients where a pain assessment was appropriate)									
2.9 Pain Reassessment	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours	85.3% (8159/9563)	87.2% (927/1063)	80.3% (1031/1284)	87.3% (1528/1750)	88.8% (1428/1609)	84% (1306/1554)	81.4% (802/985)	91.8% (714/778)	78.3% (423/540)
Yes, more than 24 hours	9.3% (893/9563)	7.3% (78/1063)	11.2% (144/1284)	9.9% (174/1750)	4.7% (75/1609)	10.5% (163/1554)	14.3% (141/985)	4.9% (38/778)	14.8% (80/540)
No	5.1% (487/9563)	5.5% (58/1063)	8.5% (109/1284)	2.7% (48/1750)	5.1% (82/1609)	5.5% (85/1554)	4.3% (42/985)	3.3% (26/778)	6.9% (37/540)
Unknown/Not documented	0.3% (24/9563)	0% (0/1063)	0% (0/1284)	0% (0/1750)	1.5% (24/1609)	0% (0/1554)	0% (0/985)	0% (0/778)	0% (0/540)
Yes any pain reassessment	94.7% (9052/9563)	94.5% (1005/1063)	91.5% (1175/1284)	97.3% (1702/1750)	93.4% (1503/1609)	94.5% (1469/1554)	95.7% (943/985)	96.7% (752/778)	93.1% (503/540)
Days from first pain assessment to pain reassessment	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
0-1 days	93.9% (8498/9051)	95.2% (957/1005)	91.3% (1073/1175)	94.7% (1611/1702)	96.3% (1447/1502)	93.4% (1372/1469)	91.9% (867/943)	96.9% (729/752)	87.9% (442/503)
2-3 days	4.2% (382/9051)	3.7% (37/1005)	5.6% (66/1175)	4% (68/1702)	2.1% (31/1502)	4.2% (62/1469)	6% (57/943)	2.8% (21/752)	8% (40/503)
4-6 days	1.2% (108/9051)	0.5% (5/1005)	2.2% (26/1175)	1% (17/1702)	1.1% (16/1502)	1.1% (16/1469)	1.4% (13/943)	0.1% (1/752)	2.8% (14/503)

7-13 days	0.5% (47/9051)	0.3% (3/1005)	0.8% (9/1175)	0.3% (5/1702)	0.3% (5/1502)	0.9% (13/1469)	0.4% (4/943)	0.1% (1/752)	1.4% (7/503)
14-20 days	0.1% (7/9051)	0.2% (2/1005)	0% (0/1175)	0.1% (1/1702)	0.1% (2/1502)	0.1% (1/1469)	0.1% (1/943)	0% (0/752)	0% (0/503)
21-27 days	0% (4/9051)	0.1% (1/1005)	0.1% (1/1175)	0% (0/1702)	0% (0/1502)	0.1% (2/1469)	0% (0/943)	0% (0/752)	0% (0/503)
28-34 days	0% (3/9051)	0% (0/1005)	0% (0/1175)	0% (0/1702)	0% (0/1502)	0.1% (2/1469)	0.1% (1/943)	0% (0/752)	0% (0/503)
35-69 days	0% (2/9051)	0% (0/1005)	0% (0/1175)	0% (0/1702)	0.1% (1/1502)	0.1% (1/1469)	0% (0/943)	0% (0/752)	0% (0/503)
70-140 days	0% (0/9051)	0% (0/1005)	0% (0/1175)	0% (0/1702)	0% (0/1502)	0% (0/1469)	0% (0/943)	0% (0/752)	0% (0/503)
2.9.b Pain Reassessment Tools Used	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
The Abbey Pain scale	9.4% (854/9051)	15.4% (155/1005)	15% (176/1175)	9.5% (162/1702)	4.1% (61/1502)	7.5% (110/1469)	1.7% (16/943)	14.5% (109/752)	12.9% (65/503)
Pain assessment in advanced dementia (PAINAID)	1.2% (113/9051)	2.6% (26/1005)	0.6% (7/1175)	0.4% (7/1702)	0.1% (2/1502)	3.9% (58/1469)	0.3% (3/943)	0% (0/752)	2% (10/503)
Checklist of nonverbal pain indicators (CNPI) observation score	2.1% (191/9051)	1.8% (18/1005)	0.6% (7/1175)	0.2% (4/1702)	0.8% (12/1502)	7.4% (108/1469)	1.1% (10/943)	2.7% (20/752)	2.4% (12/503)
Question	61.5% (5563/9051)	50.7% (510/1005)	57.6% (677/1175)	62.9% (1071/1702)	75.6% (1136/1502)	47.2% (694/1469)	76.5% (721/943)	70.1% (527/752)	45.1% (227/503)
Other	29.7% (2691/9051)	35.9% (361/1005)	29.3% (344/1175)	34.4% (585/1702)	20% (300/1502)	38.3% (563/1469)	20.7% (195/943)	18% (135/752)	41.4% (208/503)
Patients who had questioning as their only repeat pain assessment	57.8% (5227/9051)	44.6% (448/1005)	54.6% (641/1175)	55.9% (952/1702)	75% (1127/1502)	43.6% (641/1469)	76.2% (719/943)	65% (489/752)	41.7% (210/503)

Discharge Planning

2.10 Were the required actions to prepare for discharge identified?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours of admission	39.9% (3936/9860)	47.7% (516/1082)	45.8% (609/1331)	35.7% (639/1789)	38.3% (641/1672)	37% (594/1607)	44.8% (452/1010)	42.2% (336/796)	26% (149/573)
Yes, more than 24 hours after admission	47.9% (4725/9860)	38.8% (420/1082)	45.4% (604/1331)	52.5% (939/1789)	49.2% (823/1672)	49.1% (789/1607)	45.6% (461/1010)	44.7% (356/796)	58.1% (333/573)
No	12.2% (1199/9860)	13.5% (146/1082)	8.9% (118/1331)	11.8% (211/1789)	12.4% (208/1672)	13.9% (224/1607)	9.6% (97/1010)	13.1% (104/796)	15.9% (91/573)
Any discharge plan initiated	87.8% (8661/9860)	86.5% (936/1082)	91.1% (1213/1331)	88.2% (1578/1789)	87.6% (1464/1672)	86.1% (1383/1607)	90.4% (913/1010)	86.9% (692/796)	84.1% (482/573)
2.11 Expected date of discharge been recorded	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours of admission	33.8% (3333/9860)	44.5% (482/1082)	37.5% (499/1331)	37.6% (673/1789)	31.8% (532/1672)	32.2% (517/1607)	33.4% (337/1010)	29.8% (237/796)	9.8% (56/573)
Yes, more than 24 hours after admission	33% (3253/9860)	24.6% (266/1082)	41.8% (557/1331)	32.6% (583/1789)	30% (502/1672)	34.7% (557/1607)	41.1% (415/1010)	30.4% (242/796)	22.9% (131/573)
No	33.2% (3274/9860)	30.9% (334/1082)	20.7% (275/1331)	29.8% (533/1789)	38.2% (638/1672)	33.2% (533/1607)	25.5% (258/1010)	39.8% (317/796)	67.4% (386/573)
Yes (combined)	66.8% (6586/9860)	69.1% (748/1082)	79.3% (1056/1331)	70.2% (1256/1789)	61.8% (1034/1672)	66.8% (1074/1607)	74.5% (752/1010)	60.2% (479/796)	32.6% (187/573)
Days from admission to discharge plan	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
0-1 days	51.3% (4442/8661)	59.7% (559/936)	56.1% (681/1213)	45.7% (721/1578)	49.9% (731/1464)	49.5% (684/1383)	56.7% (518/913)	54.6% (378/692)	35.3% (170/482)

2-3 days	21.3% (1842/8661)	18.4% (172/936)	20.4% (248/1213)	23.7% (374/1578)	21.3% (312/1464)	21.5% (297/1383)	20.5% (187/913)	21.4% (148/692)	21.6% (104/482)
4-6 days	13.5% (1165/8661)	11.3% (106/936)	12.9% (157/1213)	14.7% (232/1578)	11.3% (166/1464)	14.1% (195/1383)	12.6% (115/913)	13.9% (96/692)	20.3% (98/482)
7-13 days	9.5% (820/8661)	6.9% (65/936)	7.6% (92/1213)	11% (174/1578)	11.7% (171/1464)	10.1% (140/1383)	7.2% (66/913)	6.9% (48/692)	13.3% (64/482)
14-20 days	2.7% (235/8661)	2.2% (21/936)	1.4% (17/1213)	3% (48/1578)	3.7% (54/1464)	2.7% (37/1383)	2.1% (19/913)	1.9% (13/692)	5.4% (26/482)
21-27 days	0.9% (78/8661)	1% (9/936)	0.5% (6/1213)	1% (16/1578)	1% (14/1464)	1.3% (18/1383)	0.4% (4/913)	0.4% (3/692)	1.7% (8/482)
28-34 days	0.5% (45/8661)	0.3% (3/936)	0.6% (7/1213)	0.6% (9/1578)	0.8% (11/1464)	0.7% (9/1383)	0.3% (3/913)	0% (0/692)	0.6% (3/482)
35-69 days	0.4% (34/8661)	0.1% (1/936)	0.4% (5/1213)	0.3% (4/1578)	0.3% (5/1464)	0.2% (3/1383)	0.1% (1/913)	0.9% (6/692)	1.9% (9/482)
70-140 days	0% (0/8661)	0% (0/936)	0% (0/1213)	0% (0/1578)	0% (0/1464)	0% (0/1383)	0% (0/913)	0% (0/692)	0% (0/482)

2.12 Was a named member of staff (nurse/consultant/discharge coordinator) or named team responsible clearly identified to coordinate discharge?

	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours of admission	40.8% (4025/9860)	53% (573/1082)	54% (719/1331)	32.8% (587/1789)	40.3% (673/1672)	36.5% (587/1607)	47.9% (484/1010)	35.8% (285/796)	20.4% (117/573)
Yes, more than 24 hours after admission	34.8% (3430/9860)	26.5% (287/1082)	30.9% (411/1331)	40.5% (725/1789)	37.9% (633/1672)	31.8% (511/1607)	36.9% (373/1010)	35.7% (284/796)	36% (206/573)
No	24.4% (2405/9860)	20.5% (222/1082)	15.1% (201/1331)	26.7% (477/1789)	21.9% (366/1672)	31.7% (509/1607)	15.1% (153/1010)	28.5% (227/796)	43.6% (250/573)

Yes (combined)	75.6% (7455/9860)	79.5% (860/1082)	84.9% (1130/1331)	73.3% (1312/1789)	78.1% (1306/1672)	68.3% (1098/1607)	84.9% (857/1010)	71.5% (569/796)	56.4% (323/573)
2.13 If the discharge planning was not initiated within 24 hours of admission, please select the recorded reason why?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Patient acutely unwell	45.6% (2629/5766)	44.3% (243/548)	53.3% (377/707)	46.9% (535/1140)	40.9% (415/1014)	46.1% (451/978)	42.6% (218/512)	37.2% (170/457)	53.7% (220/410)
Patient awaiting assessment	17.7% (1021/5766)	17.7% (97/548)	12.6% (89/707)	12.6% (144/1140)	24.9% (252/1014)	15.3% (150/978)	22.3% (114/512)	19.9% (91/457)	20.5% (84/410)
Patient awaiting history/results	6.4% (370/5766)	4.7% (26/548)	4.1% (29/707)	7.5% (85/1140)	8% (81/1014)	5.8% (57/978)	10.4% (53/512)	4.4% (20/457)	4.6% (19/410)
Patient awaiting surgery	5.8% (335/5766)	5.7% (31/548)	5.1% (36/707)	5.5% (63/1140)	5.9% (60/1014)	6.2% (61/978)	6.3% (32/512)	6.1% (28/457)	5.9% (24/410)
Patient presenting confusion	4.6% (266/5766)	5.1% (28/548)	7.1% (50/707)	2.9% (33/1140)	4.5% (46/1014)	3.4% (33/978)	4.9% (25/512)	7.7% (35/457)	3.9% (16/410)
Patient on end of life plan	4.3% (248/5766)	5.1% (28/548)	3.7% (26/707)	4.3% (49/1140)	4.1% (42/1014)	4.9% (48/978)	3.1% (16/512)	5.9% (27/457)	2.9% (12/410)
Patient transferred to another hospital	4.3% (30/5766)	0.2% (1/548)	0.3% (2/707)	0.8% (9/1140)	0.3% (3/1014)	0.1% (1/978)	0.2% (1/512)	0.4% (2/457)	2.7% (11/410)
Patient unresponsive	0.3% (16/5766)	0.5% (3/548)	0.4% (3/707)	0.2% (2/1140)	0.3% (3/1014)	0.1% (1/978)	0% (0/512)	0.4% (2/457)	0.5% (2/410)
Patient being discharged to nursing/residential care	1.9% (110/5766)	2.2% (12/548)	2% (14/707)	2.6% (30/1140)	1.3% (13/1014)	1.9% (19/978)	2% (10/512)	1.8% (8/457)	1% (4/410)
Other (please specify)	4.5% (257/5766)	3.1% (17/548)	6.2% (44/707)	4.8% (55/1140)	4.3% (44/1014)	4.4% (43/978)	4.7% (24/512)	4.4% (20/457)	2.4% (10/410)

No reason recorded	8.4% (482/5766)	11.3% (62/548)	5.2% (37/707)	11.7% (133/1140)	5.4% (55/1014)	11.7% (114/978)	3.7% (19/512)	11.8% (54/457)	2% (8/410)
Unknown/Not documented	0% (2/5766)	0% (0/548)	0% (0/707)	0.2% (2/1140)	0% (0/1014)	0% (0/978)	0% (0/512)	0% (0/457)	0% (0/410)

Discharge Information

3.2 Has the patient been discharged?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	88.2% (8549/9693)	86.8% (939/1082)	87.2% (1088/1248)	90.4% (1546/1710)	87.9% (1470/1672)	88.7% (1423/1604)	88.3% (891/1009)	89.9% (716/796)	83.2% (476/572)
No, the patient died	10.1% (976/9693)	9.8% (106/1082)	9.8% (122/1248)	9.4% (160/1710)	11.2% (187/1672)	9.1% (146/1604)	10% (101/1009)	9.4% (75/796)	13.8% (79/572)
No, still an inpatient	1.7% (168/9693)	3.4% (37/1082)	3% (38/1248)	0.2% (4/1710)	0.9% (15/1672)	2.2% (35/1604)	1.7% (17/1009)	0.6% (5/796)	3% (17/572)
Length of stay in days	National R6	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	1	1	1	1	1	1	1	1	1
Maximum	146	94	99	105	146	127	145	93	142
Median	10	8	10	9	10	10	11	9	15
Mean	15.1	12.3	15.4	12.5	14.7	16.3	16.9	13.8	23.3
Length of stay in weeks (N/D excludes any patient where date of discharge not given)	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Up to 1 week	34% (3241/9525)	38.9% (407/1045)	34% (411/1210)	36.2% (617/1706)	33% (547/1657)	33% (517/1569)	28.3% (281/992)	40.6% (321/791)	25.2% (140/555)
1-2 weeks	27.6% (2632/9525)	29% (303/1045)	26% (315/1210)	33% (563/1706)	27.2% (450/1657)	26.3% (412/1569)	26.6% (264/992)	25.2% (199/791)	22.7% (126/555)

2-3 weeks	14.8% (1414/9525)	15.4% (161/1045)	16% (194/1210)	14.4% (246/1706)	16% (265/1657)	13.4% (210/1569)	15% (149/992)	14.3% (113/791)	13.7% (76/555)
3-4 weeks	8.5% (807/9525)	7% (73/1045)	7.4% (90/1210)	6% (102/1706)	9.5% (157/1657)	9.6% (151/1569)	11.1% (110/992)	7% (55/791)	12.4% (69/555)
4-5 weeks	5.1% (484/9525)	4.5% (47/1045)	5.7% (69/1210)	4% (69/1706)	5.6% (92/1657)	5.5% (87/1569)	5.9% (59/992)	3.8% (30/791)	5.6% (31/555)
5-10 weeks	8.5% (813/9525)	4.7% (49/1045)	9.3% (113/1210)	5.9% (101/1706)	7.9% (131/1657)	10.2% (160/1569)	12% (119/992)	8.1% (64/791)	13.7% (76/555)
10-20 weeks	1.4% (134/9525)	0.5% (5/1045)	1.5% (18/1210)	0.5% (8/1706)	0.9% (15/1657)	2% (32/1569)	1% (10/992)	1.1% (9/791)	6.7% (37/555)
3.4 Place in which the person was living or receiving care after discharge	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Own home	48.4% (4138/8549)	49% (460/939)	57.9% (630/1088)	48.8% (755/1546)	46.7% (687/1470)	41.7% (594/1423)	48.3% (430/891)	52.1% (373/716)	43.9% (209/476)
Respite care	1.3% (114/8549)	1.3% (12/939)	0.3% (3/1088)	1.3% (20/1546)	1.7% (25/1470)	1% (14/1423)	2.7% (24/891)	1.8% (13/716)	0.6% (3/476)
Rehabilitation ward	2.2% (191/8549)	1.6% (15/939)	1.4% (15/1088)	2.5% (39/1546)	1.2% (18/1470)	2.3% (33/1423)	1.9% (17/891)	1.4% (10/716)	9.2% (44/476)
Psychiatric ward	0.5% (43/8549)	0.9% (8/939)	0.9% (10/1088)	0.4% (6/1546)	0.5% (8/1470)	0.2% (3/1423)	0.3% (3/891)	0.3% (2/716)	0.6% (3/476)
Carer's home	2.4% (204/8549)	3.2% (30/939)	3.4% (37/1088)	2.5% (38/1546)	0.9% (13/1470)	2.3% (33/1423)	2.4% (21/891)	3.4% (24/716)	1.7% (8/476)
Intermediate/Community rehabilitation care	3.4% (292/8549)	1.6% (15/939)	0.5% (5/1088)	3.1% (48/1546)	5% (74/1470)	3.7% (53/1423)	4.2% (37/891)	7.1% (51/716)	1.9% (9/476)
Residential care	18% (1535/8549)	25% (235/939)	8.9% (97/1088)	19.7% (305/1546)	23.9% (351/1470)	17.5% (249/1423)	13.6% (121/891)	16.2% (116/716)	12.8% (61/476)
Nursing home	21.4% (1831/8549)	16.2% (152/939)	24.1% (262/1088)	19.5% (302/1546)	18% (264/1470)	28% (398/1423)	24.7% (220/891)	15.2% (109/716)	26.1% (124/476)
Palliative care	0.6% (50/8549)	0.7% (7/939)	0.4% (4/1088)	0.5% (7/1546)	0.5% (8/1470)	1.2% (17/1423)	0.7% (6/891)	0% (0/716)	0.2% (1/476)

Transfer to another hospital	1.6% (135/8549)	0.4% (4/939)	1.7% (18/1088)	1.6% (24/1546)	1.5% (22/1470)	2% (28/1423)	0.9% (8/891)	2.5% (18/716)	2.7% (13/476)
Long stay care	0.2% (16/8549)	0.1% (1/939)	0.6% (7/1088)	0.1% (2/1546)	0% (0/1470)	0.1% (1/1423)	0.4% (4/891)	0% (0/716)	0.2% (1/476)
Unknown/Not documented	0% (0/8549)	0% (0/939)	0% (0/1088)	0% (0/1546)	0% (0/1470)	0% (0/1423)	0% (0/891)	0% (0/716)	0% (0/476)
Change in place of care from admission to discharge	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Own home/short term to long term care	12.1% (1012/8381)	11.9% (111/934)	11% (117/1065)	11% (167/1519)	12.9% (186/1445)	12.6% (175/1388)	16.6% (146/879)	10.1% (70/694)	8.8% (40/457)
Long term to own home/short term care	3% (252/8381)	4.5% (42/934)	1.5% (16/1065)	3.5% (53/1519)	2.6% (37/1445)	2.7% (38/1388)	3.2% (28/879)	3.3% (23/694)	3.3% (15/457)
No change	84.9% (7117/8381)	83.6% (781/934)	87.5% (932/1065)	85.5% (1299/1519)	84.6% (1222/1445)	84.7% (1175/1388)	80.2% (705/879)	86.6% (601/694)	88% (402/457)
3.5 At the point of discharge was the patient based on the right ward for the responsible consultant specialty?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	92.4% (8798/9525)	89.8% (938/1045)	92.3% (1117/1210)	96.2% (1641/1706)	94.7% (1569/1657)	91.5% (1436/1569)	89.7% (890/992)	89.5% (708/791)	89.9% (499/555)
No	7.6% (727/9525)	10.2% (107/1045)	7.7% (93/1210)	3.8% (65/1706)	5.3% (88/1657)	8.5% (133/1569)	10.3% (102/992)	10.5% (83/791)	10.1% (56/555)
Unknown/Not documented	0% (0/9525)	0% (0/1045)	0% (0/1210)	0% (0/1706)	0% (0/1657)	0% (0/1569)	0% (0/992)	0% (0/791)	0% (0/555)
3.6 (If still an inpatient) is the patient based on the right ward for	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales

the responsible consultant specialty?									
Yes	92.9% (156/168)	94.6% (35/37)	92.1% (35/38)	75% (3/4)	100% (15/15)	97.1% (34/35)	82.4% (14/17)	60% (3/5)	100% (17/17)
No	5.4% (9/168)	5.4% (2/37)	7.9% (3/38)	0% (0/4)	0% (0/15)	0% (0/35)	11.8% (2/17)	40% (2/5)	0% (0/17)
Unknown/Not documented	1.8% (3/168)	0% (0/37)	0% (0/38)	25% (1/4)	0% (0/15)	2.9% (1/35)	5.9% (1/17)	0% (0/5)	0% (0/17)
Overall percentage of outliers	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Patient not on right ward	7.6% (736/9693)	10.1% (109/1082)	7.7% (96/1248)	3.8% (65/1710)	5.3% (88/1672)	8.3% (133/1604)	10.3% (104/1009)	10.7% (85/796)	9.8% (56/572)
3.7 Was the patient receiving end of life care/on an end of life care plan?									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	12.5% (1210/9693)	12.9% (140/1082)	13.7% (171/1248)	10.8% (185/1710)	14% (234/1672)	12.1% (194/1604)	13.9% (140/1009)	9.8% (78/796)	11.9% (68/572)
No	87.2% (8453/9693)	86% (931/1082)	86% (1073/1248)	89.1% (1524/1710)	85.6% (1431/1672)	87.7% (1407/1604)	85.8% (866/1009)	90.2% (718/796)	87.9% (503/572)
Unknown/Not documented	0.3% (30/9693)	1% (11/1082)	0.3% (4/1248)	0.1% (1/1710)	0.4% (7/1672)	0.2% (3/1604)	0.3% (3/1009)	0% (0/796)	0.2% (1/572)

Appendix II: Annual Dementia Statement

† Excludes N/A responses

Carer Scores

Question/Score	National R6 %	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Rating of overall care quality by carers *Calculated from Q8 of the carer questionnaire	67.8%	58.9%	73%	66.4%	69.6%	74.1%	55.2%	67.7%	73.4%
Rating of communication by carers *Calculated from Q5, 6, 7	63.3%	50.9%	72.3%	61.4%	64.7%	66.3%	51.7%	66.4%	64.3%

Admissions

1.1 How many admissions (overall) do you have within a year (past year)? *outliers removed	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	3756	17201	7848	3756	17568	0	28659	24636	12907
Maximum	471696	198608	125554	232454	803902	243531	471696	146806	57086
Median	72640	82087	39753	95994	72185	76928.5	68309	71400.5	29638
Mean	81340	82442.2	50955	106656.3	125020.8	75875.9	102875.6	76651.5	30753.5

Total hospitals responded	55.2% (95/172)	18	22	27	29	24	17	16	12
1.2 How many of these admissions were people with dementia? *outliers removed	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	207	660	282	207	55	0	844	513	325
Maximum	29831	7888	17480	29831	36238	3484	21960	4712	1010
Median	1895	2140.5	1332	2106	1722	1828.5	1965	1763	658.5
Mean	2593	2654.5	2525.6	3519.1	3162.8	1847.6	3019.2	2047.8	640.9
Total hospitals responded	55.2% (95/172)	18	22	27	29	24	17	16	12
1.3 Percentage of people with dementia admitted to the hospital *outliers removed	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0.5%	0.90%	0.60%	1.10%	0.10%	0.70%	0.50%	0.90%	1.30%
Maximum	20.8%	13.30%	25%	19.10%	7.30%	6.40%	20.80%	6.30%	4.80%
Median	3.0%	3.20%	3.90%	2.50%	2.80%	2.60%	3%	2.90%	2.10%
Mean	3.7%	3.90%	5.90%	3.40%	2.80%	3%	4.10%	3%	2.40%
Total hospitals responded	55.2% (95/172)	18	22	27	29	23	17	16	12
1.4 Do dementia leads in the hospital think most people with dementia are identified during admission?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	70.3% (121/172)	72.2% (13/18)	62.5% (15/24)	66.7% (18/27)	82.8% (24/29)	80.8% (21/26)	82.4% (14/17)	70.6% (12/17)	28.6% (4/14)

No	27.9% (48/172)	27.8% (5/18)	37.5% (9/24)	33.3% (9/27)	17.2% (5/29)	15.4% (4/26)	17.6% (3/17)	29.4% (5/17)	57.1% (8/14)
Not Known/ Undocumented	1.7% (3/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	3.8% (1/26)	0% (0/17)	0% (0/17)	14.3% (2/14)
1.5 Can you estimate a proportion of people with dementia who may not be identified during admission?									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Less than 5%	23.8% (41/172)	11.1% (2/18)	25% (6/24)	7.4% (2/27)	27.6% (8/29)	26.9% (7/26)	52.9% (9/17)	35.3% (6/17)	7.1% (1/14)
Up to 10%	19.8% (34/172)	38.9% (7/18)	29.2% (7/24)	18.5% (5/27)	37.9% (11/29)	0% (0/26)	5.9% (1/17)	5.9% (1/17)	14.3% (2/14)
Up to 15%	7.60% (13/172)	5.6% (1/18)	0% (0/24)	3.7% (1/27)	3.4% (1/29)	11.5% (3/26)	23.5% (4/17)	17.6% (3/17)	0% (0/14)
Up to 20%	8.10% (14/172)	11.1% (2/18)	8.3% (2/24)	18.5% (5/27)	6.9% (2/29)	3.8% (1/26)	5.9% (1/17)	0% (0/17)	7.1% (1/14)
Up to 25%	5.20% (9/172)	5.6% (1/18)	12.5% (3/24)	0% (0/27)	0% (0/29)	7.7% (2/26)	0% (0/17)	0% (0/17)	21.4% (3/14)
An unknown number	35.5% (61/172)	27.8% (5/18)	25% (6/24)	51.9% (14/27)	24.1% (7/29)	50% (13/26)	11.8% (2/17)	41.2% (7/17)	50% (7/14)

Feedback about the care provided to people with dementia

4.3 Do you collect feedback on a regular basis from people with dementia admitted to the hospital?									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales

Yes	49.4% (85/172)	66.7% (12/18)	58.3% (14/24)	48.1% (13/27)	69% (20/29)	30.8% (8/26)	52.9% (9/17)	41.2% (7/17)	14.3% (2/14)
No	44.2% (76/172)	33.3% (6/18)	37.5% (9/24)	44.4% (12/27)	27.6% (8/29)	57.7% (15/26)	41.2% (7/17)	58.8% (10/17)	64.3% (9/14)
Not Known/ Undocumented	6.4% (11/172)	0% (0/18)	4.2% (1/24)	7.4% (2/27)	3.4% (1/29)	11.5% (3/26)	5.9% (1/17)	0% (0/17)	21.4% (3/14)
4.4 Based on the past year, what is the average number of people with dementia per month providing feedback? *If 'Yes' to 4.3									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	1	1	1	1	1	5	1	2	11
Maximum	More than 10	10	11	11	9	11	11	11	11
Median	5	2	3.5	3	5	6.5	5	6	11
Mean	4.9	3	4.4	4	4.4	7.6	6.3	7	11
1	17.9% (15/84)	33.3% (4/12)	28.6% (4/14)	23.1% (3/13)	15% (3/20)	0% (0/8)	11.1% (1/9)	0% (0/7)	0% (0/1)
2	11.9% (10/84)	25% (3/12)	14.3% (2/14)	7.7% (1/13)	10% (2/20)	0% (0/8)	11.1% (1/9)	14.3% (1/7)	0% (0/1)
3	13.1% (11/84)	8.3% (1/12)	7.1% (1/14)	30.8% (4/13)	15% (3/20)	0% (0/8)	11.1% (1/9)	14.3% (1/7)	0% (0/1)
4	6% (5/84)	16.7% (2/12)	7.1% (1/14)	0% (0/13)	5% (1/20)	0% (0/8)	11.1% (1/9)	0% (0/7)	0% (0/1)
5	17.9% (15/84)	8.3% (1/12)	14.3% (2/14)	15.4% (2/13)	25% (5/20)	37.5% (3/8)	11.1% (1/9)	14.3% (1/7)	0% (0/1)
6	8.3% (7/84)	0% (0/12)	7.1% (1/14)	7.7% (1/13)	15% (3/20)	12.5% (1/8)	0% (0/9)	14.3% (1/7)	0% (0/1)
7	2.4% (2/84)	0% (0/12)	0% (0/14)	0% (0/13)	5% (1/20)	12.5% (1/8)	0% (0/9)	0% (0/7)	0% (0/1)
8	2.4% (2/84)	0% (0/12)	0% (0/14)	7.7% (1/13)	5% (1/20)	0% (0/8)	0% (0/9)	0% (0/7)	0% (0/1)
9	2.4% (2/84)	0% (0/12)	0% (0/14)	0% (0/13)	5% (1/20)	0% (0/8)	11.1% (1/9)	0% (0/7)	0% (0/1)

10	3.6% (3/84)	8.3% (1/12)	14.3% (2/14)	0% (0/13)	0% (0/20)	0% (0/8)	0% (0/9)	0% (0/7)	0% (0/1)
More than 10	14.3% (12/84)	0% (0/12)	7.1% (1/14)	7.7% (1/13)	0% (0/20)	37.5% (3/8)	33.3% (3/9)	42.9% (3/7)	100% (1/1)

Governance

5.1 Personal information document or Scheme†	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
All about Me	16.7% (28/168)	0% (0/18)	20.8% (5/24)	55.6% (15/27)	10.3% (3/29)	8% (2/25)	0% (0/17)	0% (0/17)	27.3% (3/11)
Butterfly Scheme	4.2% (7/168)	0% (0/18)	0% (0/24)	0% (0/27)	17.2% (5/29)	4% (1/25)	0% (0/17)	0% (0/17)	9.1% (1/11)
Forget me not	8.9% (15/168)	0% (0/18)	20.8% (5/24)	0% (0/27)	17.2% (5/29)	20% (5/25)	0% (0/17)	0% (0/17)	0% (0/11)
Getting to know me	4.8% (8/168)	0% (0/18)	0% (0/24)	11.1% (3/27)	0% (0/29)	16% (4/25)	0% (0/17)	5.9% (1/17)	0% (0/11)
Hospital passport	3% (5/168)	5.6% (1/18)	0% (0/24)	3.7% (1/27)	3.4% (1/29)	8% (2/25)	0% (0/17)	0% (0/17)	0% (0/11)
This is Me	49.4% (83/168)	77.8% (14/18)	41.7% (10/24)	25.9% (7/27)	37.9% (11/29)	32% (8/25)	76.5% (13/17)	82.4% (14/17)	54.5% (6/11)
Knowing me	1.2% (2/168)	0% (0/18)	0% (0/24)	3.7% (1/27)	0% (0/29)	0% (0/25)	5.9% (1/17)	0% (0/17)	0% (0/11)
My life	1.2% (2/168)	0% (0/18)	0% (0/24)	0% (0/27)	6.9% (2/29)	0% (0/25)	0% (0/17)	0% (0/17)	0% (0/11)
Reach	2.4% (4/168)	0% (0/18)	4.2% (1/24)	0% (0/27)	0% (0/29)	0% (0/25)	17.6% (3/17)	0% (0/17)	0% (0/11)
What matters to me	4.2% (7/168)	11.1% (2/18)	8.3% (2/24)	0% (0/27)	6.9% (2/29)	0% (0/25)	0% (0/17)	5.9% (1/17)	0% (0/11)
Other	3% (5/168)	5.6% (1/18)	0% (0/24)	0% (0/27)	0% (0/29)	12% (3/25)	0% (0/17)	0% (0/17)	9.1% (1/11)
None	1.2% (2/168)	0% (0/18)	4.2% (1/24)	0% (0/27)	0% (0/29)	0% (0/25)	0% (0/17)	5.9% (1/17)	0% (0/11)

Any personal information document or scheme	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Any personal information document or scheme	96.5% (166/172)	100% (18/18)	95.8% (23/24)	100% (27/27)	100% (29/29)	96.2% (25/26)	100% (17/17)	94.1% (16/17)	78.6% (11/14)
5.2 Number of people with dementia who had a bedside check	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0	10	0	0	0	0	0	10	10
Maximum	325	50	150	101	85	140	27	297	325
Median	10	10	10	10	10	10	10	10	10
Mean	20.2	16.7	21.8	17.9	15.3	19.5	11.7	29.5	41.9
Total hospitals responded	95.3% (164/172)	18	24	27	29	24	15	17	10
5.3 Number of people with dementia who had an up to date document with their personal information at their bedside	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0	1	0	0	0	0	0	2	0
Maximum	150	50	150	27	13	110	26	135	9
Median	6	8	8	6	4	9	5	7	4
Mean	9.8	11.2	14.3	7.3	4.1	13.6	7.5	15.3	3.8
Total hospitals responded	94.8% (163/172)	18	24	27	29	24	15	17	9
Percentage of people with an up-to-date document with their personal information at their bedside	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales

*Average based on more than 7 bedside checks									
Minimum	0%	10%	0%	0%	0%	10%	30%	20%	0%
Maximum	100%	100%	100%	100%	90%	100%	96.30%	100%	90%
Median	55.1%	72.50%	65%	48.10%	30.80%	70%	55%	70%	40%
Average	54.50%	63.60%	59.80%	51.20%	33.50%	68%	59.30%	63.10%	35.60%
5.4 Does your DATIX or other monitoring system identify the proportion of people with dementia within the totals for: Falls in hospital									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	70.9% (122/172)	100% (18/18)	62.5% (15/24)	66.7% (18/27)	86.2% (25/29)	65.4% (17/26)	82.4% (14/17)	82.4% (14/17)	7.1% (1/14)
No	28.5% (49/172)	0% (0/18)	37.5% (9/24)	33.3% (9/27)	13.8% (4/29)	34.6% (9/26)	17.6% (3/17)	17.6% (3/17)	85.7% (12/14)
Not Known/Undocumented	0.6% (1/72)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	7.1% (1/14)
Is this information presented to the Board (or responsible sub committee or strategic oversight committee) with an improvement plan every: *If 'Yes' to 5.4									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Quarter	58.2% (71/122)	55.6% (10/18)	66.7% (10/15)	72.2% (13/18)	40% (10/25)	70.6% (12/17)	71.4% (10/14)	42.9% (6/14)	0% (0/1)
Six Months	6.6% (8/122)	0% (0/18)	0% (0/15)	0% (0/18)	20% (5/25)	0% (0/17)	0% (0/14)	21.4% (3/14)	0% (0/1)
Year	4.9% (6/122)	0% (0/18)	0% (0/15)	11.1% (2/18)	8% (2/25)	11.8% (2/17)	0% (0/14)	0% (0/14)	0% (0/1)

Not specified	20.5% (25/122)	38.9% (7/18)	20% (3/15)	11.1% (2/18)	20% (5/25)	17.6% (3/17)	7.1% (1/14)	21.4% (3/14)	100% (1/1)
No	9.8% (12/122)	5.6% (1/18)	13.3% (2/15)	5.6% (1/18)	12% (3/25)	0% (0/17)	21.4% (3/14)	14.3% (2/14)	0% (0/1)
Not known/ Undocumented	0% (0/122)	0% (0/18)	0% (0/15)	0% (0/18)	0% (0/25)	0% (0/17)	0% (0/14)	0% (0/14)	0% (0/1)
Does your CAMIS or other monitoring system identify the proportion of people with dementia within the totals for: readmissions within 30 days	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	47.7% (82/172)	50% (9/18)	50% (12/24)	55.6% (15/27)	62.1% (18/29)	46.2% (12/26)	41.2% (7/17)	52.9% (9/17)	0% (0/14)
No	49.4% (85/172)	50% (9/18)	50% (12/24)	44.4% (12/27)	37.9% (11/29)	53.8% (14/26)	58.8% (10/17)	47.1% (8/17)	64.3% (9/14)
Not known/ Undocumented	2.9% (5/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	35.7% (5/14)
Is this information presented to the Board (or responsible sub committee or strategic oversight committee) with an improvement plan every: *If 'Yes' to 5.5	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Quarter	41.5% (34/82)	55.6% (5/9)	25% (3/12)	66.7% (10/15)	16.7% (3/18)	41.7% (5/12)	71.4% (5/7)	33.3% (3/9)	0% (0/0)
Six Months	12.2% (10/82)	0% (0/9)	0% (0/12)	0% (0/15)	33.3% (6/18)	8.3% (1/12)	0% (0/7)	33.3% (3/9)	0% (0/0)
Year	11% (9/82)	0% (0/9)	16.7% (2/12)	13.3% (2/15)	11.1% (2/18)	25% (3/12)	0% (0/7)	0% (0/9)	0% (0/0)

Not specified	24.4% (20/82)	33.3% (3/9)	50% (6/12)	13.3% (2/15)	11.1% (2/18)	25% (3/12)	14.3% (1/7)	33.3% (3/9)	0% (0/0)
No	11% (9/8)	11.1% (1/9)	8.3% (1/12)	6.7% (1/15)	27.8% (5/18)	0% (0/12)	14.3% (1/7)	0% (0/9)	0% (0/0)
Not known/ Undocumented	0% (0/82)	0% (0/9)	0% (0/12)	0% (0/15)	0% (0/18)	0% (0/12)	0% (0/7)	0% (0/9)	0% (0/0)
Does your CAMIS or other monitoring system identify the proportion of people with dementia within the totals for: Delayed discharge									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	38.4% (66/172)	38.9% (7/18)	29.2% (7/24)	44.4% (12/27)	58.6% (17/29)	50% (13/26)	17.6% (3/17)	41.2% (7/17)	0% (0/14)
No	58.7% (101/172)	61.1% (11/18)	70.8% (17/24)	55.6% (15/27)	41.4% (12/29)	50% (13/26)	82.4% (14/17)	58.8% (10/17)	64.3% (9/14)
Not known/ Undocumented	2.9% (5/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	35.7% (5/14)
Is this information presented to the Board (or responsible sub committee or strategic oversight committee) with an improvement plan every: *If 'Yes' to 5.6									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Quarter	40.9% (27/66)	57.1% (4/7)	0% (0/7)	75% (9/12)	17.6% (3/17)	46.2% (6/13)	100% (3/3)	28.6% (2/7)	0% (0/0)
Six Months	12.1% (8/66)	0% (0/7)	0% (0/7)	0% (0/12)	23.5% (4/17)	7.7% (1/13)	0% (0/3)	42.9% (3/7)	0% (0/0)
Year	6.10% (4/66)	0% (0/7)	28.6% (2/7)	0% (0/12)	5.9% (1/17)	7.7% (1/13)	0% (0/3)	0% (0/7)	0% (0/0)
Not specified	28.8% (19/66)	28.6% (2/7)	71.4% (5/7)	16.7% (2/12)	29.4% (5/17)	23.1% (3/13)	0% (0/3)	28.6% (2/7)	0% (0/0)

No	12.1% (8/66)	14.3% (1/7)	0% (0/7)	8.3% (1/12)	23.5% (4/17)	15.4% (2/13)	0% (0/3)	0% (0/7)	0% (0/0)
Not known/ Undocumented	0% (0/66)	0% (0/7)	0% (0/7)	0% (0/12)	0% (0/17)	0% (0/13)	0% (0/3)	0% (0/7)	0% (0/0)
Does your DATIX or other monitoring system identify the proportion of people with dementia within the totals for: Pressure ulcers (newly developed in hospital)	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	57.6% (99/172)	88.9% (16/18)	50% (12/24)	51.9% (14/27)	82.8% (24/29)	53.8% (14/26)	70.6% (12/17)	41.2% (7/17)	0% (0/14)
No	41.3% (71/172)	11.1% (2/18)	50% (12/24)	48.1% (13/27)	17.2% (5/29)	46.2% (12/26)	29.4% (5/17)	58.8% (10/17)	85.7% (12/14)
Not known/ Undocumented	1.2% (2/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	14.3% (2/14)
Is this information presented to the Board (or responsible sub committee or strategic oversight committee) with an improvement plan every: *If 'Yes' to 5.7	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Quarter	52.5% (52/99)	43.8% (7/16)	33.3% (4/12)	64.3% (9/14)	41.7% (10/24)	64.3% (9/14)	75% (9/12)	57.1% (4/7)	0% (0/0)
Six Months	4% (4/99)	0% (0/16)	0% (0/12)	0% (0/14)	12.5% (3/24)	0% (0/14)	0% (0/12)	14.3% (1/7)	0% (0/0)
Year	8.1% (8/99)	0% (0/16)	16.7% (2/12)	14.3% (2/14)	4.2% (1/24)	14.3% (2/14)	0% (0/12)	14.3% (1/7)	0% (0/0)
Not specified	24.2% (24/99)	50% (8/16)	41.7% (5/12)	14.3% (2/14)	20.8% (5/24)	21.4% (3/14)	0% (0/12)	14.3% (1/7)	0% (0/0)

No	11.1% (11/99)	6.3% (1/16)	8.3% (1/12)	7.1% (1/14)	20.8% (5/24)	0% (0/14)	25% (3/12)	0% (0/7)	0% (0/0)
Not known/ Undocumented	0% (0/99)	0% (0/16)	0% (0/12)	0% (0/14)	0% (0/24)	0% (0/14)	0% (0/12)	0% (0/7)	0% (0/0)
Does your DATIX or other monitoring system identify the proportion of people with dementia within the totals for incidents flagged as involving violence or aggression									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	62.2% (107/172)	77.8% (14/18)	54.2% (13/24)	55.6% (15/27)	82.8% (24/29)	65.4% (17/26)	70.6% (12/17)	64.7% (11/17)	7.1% (1/14)
No	37.2% (64/172)	22.2% (4/18)	45.8% (11/24)	44.4% (12/27)	17.2% (5/29)	34.6% (9/26)	29.4% (5/17)	35.3% (6/17)	85.7% (12/14)
Not known/ Undocumented	0.6% (1/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	7.1% (1/14)
Is this information presented to the Board (or responsible sub committee or strategic oversight committee) with an improvement plan every: *If 'Yes' to 5.8									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Quarter	54.2% (58/107)	57.1% (8/14)	30.8% (4/13)	66.7% (10/15)	37.5% (9/24)	70.6% (12/17)	75% (9/12)	54.5% (6/11)	0% (0/1)
Six Months	7.5% (8/107)	0% (0/14)	0% (0/13)	0% (0/15)	20.8% (5/24)	0% (0/17)	0% (0/12)	27.3% (3/11)	0% (0/1)
Year	5.6% (6/107)	0% (0/14)	0% (0/13)	13.3% (2/15)	8.3% (2/24)	11.8% (2/17)	0% (0/12)	0% (0/11)	0% (0/1)
Not specified	22.4% (24/107)	42.9% (6/14)	53.8% (7/13)	13.3% (2/15)	20.8% (5/24)	11.8% (2/17)	0% (0/12)	9.1% (1/11)	100% (1/1)

No	10.3% (11/07)	0% (0/14)	15.4% (2/13)	6.7% (1/15)	12.5% (3/24)	5.9% (1/17)	25% (3/12)	9.1% (1/11)	0% (0/1)
Not known/ Undocumented	0% (0/107)	0% (0/14)	0% (0/13)	0% (0/15)	0% (0/24)	0% (0/17)	0% (0/12)	0% (0/11)	0% (0/1)
Percentage of hospitals that had monitoring systems in place	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
All monitoring systems	27.9% (48/172)	27.8% (5/18)	29.2% (7/24)	29.6% (8/27)	41.4% (12/29)	42.3% (11/26)	5.9% (1/17)	23.5% (4/17)	0% (0/14)
At least one monitoring system	75% (129/172)	100% (18/18)	66.7% (16/24)	77.8% (21/27)	89.7% (26/29)	69.2% (18/26)	82.4% (14/17)	88.2% (15/17)	7.1% (1/14)
No monitoring system	22.7% (39/172)	0% (0/18)	33.3% (8/24)	22.2% (6/27)	10.3% (3/29)	30.8% (8/26)	17.6% (3/17)	11.8% (2/17)	64.3% (9/14)
Not known/ Undocumented	2.3% (4/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	28.6% (4/14)
5.9 Do you have a dementia strategy group/working party?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	82% (141/172)	83.3% (15/18)	79.2% (19/24)	66.7% (18/27)	82.8% (24/29)	92.3% (24/26)	94.1% (16/17)	100% (17/17)	57.1% (8/14)
No	16.3% (28/172)	16.7% (3/18)	20.8% (5/24)	33.3% (9/27)	17.2% (5/29)	7.7% (2/26)	5.9% (1/17)	0% (0/17)	21.4% (3/14)
Not known/ Undocumented	1.7% (3/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	21.4% (3/14)
How often do they meet? *If 'Yes' to 5.9	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Once a quarter or more	87.2% (123/141)	93.3% (14/15)	73.7% (14/19)	83.3% (15/18)	87.5% (21/24)	87.5% (21/24)	93.8% (15/16)	94.1% (16/17)	87.5% (7/8)
Every 3-6 months	7.8% (11/141)	6.7% (1/15)	15.8% (3/19)	0% (0/18)	12.5% (3/24)	8.3% (2/24)	6.3% (1/16)	5.9% (1/17)	0% (0/8)

Every 6-12 months	4.3% (6/141)	0% (0/15)	10.5% (2/19)	16.7% (3/18)	0% (0/24)	4.2% (1/24)	0% (0/16)	0% (0/17)	0% (0/8)
Every 18-24 months	0% (0/141)	0% (0/15)	0% (0/19)	0% (0/18)	0% (0/24)	0% (0/24)	0% (0/16)	0% (0/17)	0% (0/8)
Not known/ Undocumented	0.7% (1/141)	0% (0/15)	0% (0/19)	0% (0/18)	0% (0/24)	0% (0/24)	0% (0/16)	0% (0/17)	12.5% (1/8)
Please indicate who is involved: *If 'Yes' to 5.9	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Trust dementia leads	98.6% (139/141)	100% (15/15)	100% (19/19)	94.4% (17/18)	100% (24/24)	100% (24/24)	100% (16/16)	100% (17/17)	87.5% (7/8)
Patient/public representatives	49.6% (70/141)	53.3% (8/15)	73.7% (14/19)	33.3% (6/18)	45.8% (11/24)	29.2% (7/24)	56.3% (9/16)	58.8% (10/17)	62.5% (5/8)
Local Healthwatch	28.4% (40/141)	6.7% (1/15)	42.1% (8/19)	27.8% (5/18)	20.8% (5/24)	29.2% (7/24)	31.3% (5/16)	23.5% (4/17)	62.5% (5/8)
People with dementia and carers	37.6% (53/141)	20% (3/15)	36.8% (7/19)	44.4% (8/18)	45.8% (11/24)	29.2% (7/24)	31.3% (5/16)	41.2% (7/17)	62.5% (5/8)
Local campaigning groups/ charities	55.3% (78/141)	73.3% (11/15)	63.2% (12/19)	27.8% (5/18)	50% (12/24)	54.2% (13/24)	62.5% (10/16)	52.9% (9/17)	75% (6/8)
Distribution of Dementia strategy group involvement	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
No Dementia strategy group	17.4% (30/172)	16.7% (3/18)	20.8% (5/24)	37% (10/27)	17.2% (5/29)	7.7% (2/26)	5.9% (1/17)	0% (0/17)	28.6% (4/14)
At least 1 group in strategy group	68.6% (118/172)	83.3% (15/18)	62.5% (15/24)	59.3% (16/27)	75.9% (22/29)	80.8% (21/26)	76.5% (13/17)	82.4% (14/17)	14.3% (2/14)
All groups involved	12.2% (21/172)	0% (0/18)	16.7% (4/24)	3.7% (1/27)	6.9% (2/29)	11.5% (3/26)	17.6% (3/17)	17.6% (3/17)	35.7% (5/14)
Not known/ Undocumented	1.7% (3/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	21.4% (3/14)
5.10.1 Is the hospital signed up to: John's Campaign	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales

Yes	90.1% (155/172)	94.4% (17/18)	100% (24/24)	77.8% (21/27)	100% (29/29)	96.2% (25/26)	100% (17/17)	94.1% (16/17)	42.9% (6/14)
No	7% (12/172)	5.6% (1/18)	0% (0/24)	22.2% (6/27)	0% (0/29)	0% (0/26)	0% (0/17)	5.9% (1/17)	28.6% (4/14)
Not known/ Undocumented	2.9% (5/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	3.8% (1/26)	0% (0/17)	0% (0/17)	28.6% (4/14)
5.10.2 Is the hospital signed up to: Dementia Friendly Hospital Charter	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	82% (141/172)	77.8% (14/18)	91.7% (22/24)	74.1% (20/27)	89.7% (26/29)	84.6% (22/26)	88.2% (15/17)	82.4% (14/17)	57.1% (8/14)
No	15.7% (27/172)	22.2% (4/18)	8.3% (2/24)	25.9% (7/27)	10.3% (3/29)	11.5% (3/26)	11.8% (2/17)	17.6% (3/17)	21.4% (3/14)
Not known/ Undocumented	2.3% (4/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	3.8% (1/26)	0% (0/17)	0% (0/17)	21.4% (3/14)

Staff Expertise and Training

6.1 Does your Hospital/Trust have a lead dementia Nurse	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	93% (160/172)	94.4% (17/18)	100% (24/24)	88.9% (24/27)	96.6% (28/29)	84.6% (22/26)	94.1% (16/17)	100% (17/17)	85.7% (12/14)
No	5.2% (9/172)	5.6% (1/18)	0% (0/24)	11.1% (3/27)	3.4% (1/29)	11.5% (3/26)	5.9% (1/17)	0% (0/17)	0% (0/14)
Not known/ Undocumented	1.7% (3/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	3.8% (1/26)	0% (0/17)	0% (0/17)	14.3% (2/14)
6.1.1 What level is this reported at	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Hospital	12.4% (21/169)	27.8% (5/18)	25% (6/24)	11.1% (3/27)	3.4% (1/29)	8% (2/25)	5.9% (1/17)	11.8% (2/17)	8.3% (1/12)
Trust	87.6% (148/169)	72.2% (13/18)	75% (18/24)	88.9% (24/27)	96.6% (28/29)	92% (23/25)	94.1% (16/17)	88.2% (15/17)	91.7% (11/12)

Not known/Undocumented	0% (0/169)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/25)	0% (0/17)	0% (0/17)	0% (0/12)
6.1.2 Number of lead nurses for dementia employed by your Trust (WTE)	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0	0	1	0	0	0	1	1	0
Maximum	20	4	10	15	20	6	3	5	8
Median	2	2	2	1	1	2	1	3	2
Mean	2.5	1.9	2	3.1	2.9	2.2	1.6	3.1	3.8
Total hospitals responded	95.9% (165/172)	18	24	27	29	25	17	17	8
6.2 Does your Hospital/Trust have consultant physicians who are specialists for dementia	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	79.7% (137/172)	100% (18/18)	95.8% (23/24)	81.5% (22/27)	75.9% (22/29)	80.8% (21/26)	76.5% (13/17)	70.6% (12/17)	42.9% (6/14)
No	19.2% (33/172)	0% (0/18)	4.2% (1/24)	18.5% (5/27)	24.1% (7/29)	19.2% (5/26)	23.5% (4/17)	29.4% (5/17)	42.9% (6/14)
Not known/Undocumented	1.2% (2/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	14.3% (2/14)
6.2.1 What level is this reported at	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Hospital	17.6% (30/170)	38.9% (7/18)	20.8% (5/24)	14.8% (4/27)	10.3% (3/29)	23.1% (6/26)	23.5% (4/17)	5.9% (1/17)	0% (0/12)
Trust	82.4% (140/170)	61.1% (11/18)	79.2% (19/24)	85.2% (23/27)	89.7% (26/29)	76.9% (20/26)	76.5% (13/17)	94.1% (16/17)	100% (12/12)
Not known/Undocumented	0% (0/170)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	0% (0/26)	0% (0/17)	0% (0/17)	0% (0/12)

6.2.2 Number of consultant physicians who are specialists for dementia employed by your Trust (WTE)	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0	0	1	0	0	0	0	0	0
Maximum	39	5	15	39	21	6	7	11	30
Median	1	2	2	2	1	1	2	1	2
Mean	3.4	2.1	3	6.9	2.8	1.6	2.7	1.9	6.7
Total hospitals responded	98.3% (169/172)	18	24	27	29	26	17	17	11
Number of Allied Healthcare Professionals who are specialists in dementia working in your Trust	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0	0	0	0	0	0	0	0	0
Maximum	44	10	14	33	39	4	4	16	44
Median	1	1	2	1	0	0	0	0	12
Mean	3.6	2.6	3.8	4.9	2.3	0.6	0.7	2.7	17.6
Total hospitals responded	97.7% (168/172)	18	24	27	29	25	17	17	11
6.4 Percentage of all staff employed by your hospital or Trust who have received Tier 1 dementia training	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0%	71%	4.70%	0.30%	60%	0%	14%	2.50%	86%
Maximum	100%	100%	100%	100%	99.10%	98%	100%	100%	93.30%
Median	92%	93.50%	85.50%	88.20%	94.80%	77%	87.30%	92%	89.50%
Mean	77.40%	91.40%	71.40%	79.70%	91.30%	53.10%	72.40%	82.40%	89.50%

Hospitals with 0% staff trained	0.7% (1/139)	0% (0/16)	0% (0/22)	0% (0/21)	0% (0/22)	4.5% (1/22)	0% (0/14)	0% (0/14)	0% (0/8)
Hospitals with up to 50% staff trained	15.1% (21/139)	0% (0/16)	18.2% (4/22)	9.5% (2/21)	0% (0/22)	40.9% (9/22)	28.6% (4/14)	14.3% (2/14)	0% (0/8)
Hospitals with up to 75% staff trained	7.9% (11/139)	6.3% (1/16)	22.7% (5/22)	14.3% (3/21)	9.1% (2/22)	0% (0/22)	0% (0/14)	0% (0/14)	0% (0/8)
Hospitals with up to 100% staff trained	76.3% (106/139)	93.8% (15/16)	59.1% (13/22)	76.2% (16/21)	90.9% (20/22)	54.5% (12/22)	71.4% (10/14)	85.7% (12/14)	100% (8/8)
% of Tier 1 dementia trained staff employed by the hospital/trust is unknown	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Unknown	19.2% (33/172)	11.1% (2/18)	8.3% (2/24)	22.2% (6/27)	24.1% (7/29)	15.4% (4/26)	17.6% (3/17)	17.6% (3/17)	42.9% (6/14)
What level is this reported at? *If 6.4 is not unknown	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Hospital	14.4% (20/139)	18.8% (3/16)	22.7% (5/22)	9.5% (2/21)	0% (0/22)	22.7% (5/22)	14.3% (2/14)	14.3% (2/14)	12.5% (1/8)
Trust	85.6% (119/139)	81.3% (13/16)	77.3% (17/22)	90.5% (19/21)	100% (22/22)	77.3% (17/22)	85.7% (12/14)	85.7% (12/14)	87.5% (7/8)
6.5 Percentage of staff working on your adult wards in your hospital OR across your Trust who have received Tier 2 dementia training	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0%	0%	0.60%	0%	0%	0%	4.70%	1.60%	0%
Maximum	96.80%	91%	94%	88%	96.80%	91%	94%	93%	0%
Median	45%	45%	40%	21%	68%	5.40%	75%	75%	0%
Mean	46.40%	45.80%	45.50%	35.20%	62.10%	26.60%	63.60%	54.10%	0%

Hospitals with 0% staff trained	6.10% (6/99)	7.7% (1/13)	0% (0/15)	15.4% (2/13)	6.7% (1/15)	10.5% (2/19)	0% (0/13)	0% (0/11)	0% (0/0)
Hospitals with up to 50% staff trained	47.5% (47/99)	53.8% (7/13)	60% (9/15)	53.8% (7/13)	26.7% (4/15)	63.2% (12/19)	30.8% (4/13)	36.4% (4/11)	0% (0/0)
Hospitals with up to 75% staff trained	14.1% (14/99)	7.7% (1/13)	20% (3/15)	0% (0/13)	20% (3/15)	10.5% (2/19)	23.1% (3/13)	18.2% (2/11)	0% (0/0)
Hospitals with up to 100% staff trained	32.3% (32/99)	30.8% (4/13)	20% (3/15)	30.8% (4/13)	46.7% (7/15)	15.8% (3/19)	46.2% (6/13)	45.5% (5/11)	0% (0/0)
% of Tier 2 dementia trained staff working on adult wards or across the Trust is unknown	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Unknown	42.4% (73/172)	27.8% (5/18)	37.5% (9/24)	51.9% (14/27)	48.3% (14/29)	26.9% (7/26)	23.5% (4/17)	35.3% (6/17)	100% (14/14)
What level is this reported at? *If 6.4 is not unknown	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Hospital	18.2% (18/99)	30.8% (4/13)	26.7% (4/15)	23.1% (3/13)	0% (0/15)	26.3% (5/19)	0% (0/13)	18.2% (2/11)	0% (0/0)
Trust	81.8% (81/99)	69.2% (9/13)	73.3% (11/15)	76.9% (10/13)	100% (15/15)	73.7% (14/19)	100% (13/13)	81.8% (9/11)	0% (0/0)
6.6 Do you require contracts with external providers (for services such as catering and security) to provide their staff with dementia awareness training, where staff come into contact with people with dementia?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	33.7% (58/172)	72.2% (13/18)	33.3% (8/24)	18.5% (5/27)	37.9% (11/29)	30.8% (8/26)	29.4% (5/17)	41.2% (7/17)	7.1% (1/14)

No	63.4% (109/172)	27.8% (5/18)	66.7% (16/24)	81.5% (22/27)	62.1% (18/29)	65.4% (17/26)	70.6% (12/17)	58.8% (10/17)	64.3% (9/14)
Not known/ Undocumented	2.9% (5/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	3.8% (1/26)	0% (0/17)	0% (0/17)	28.6% (4/14)
Who is this for? *If 'Yes' to 6.6	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
All contracted services	44.8% (26/58)	30.8% (4/13)	62.5% (5/8)	80% (4/5)	63.6% (7/11)	37.5% (3/8)	40% (2/5)	0% (0/7)	100% (1/1)
All contracted services with staff working on adult wards	6.9% (4/58)	7.7% (1/13)	12.5% (1/8)	0% (0/5)	9.1% (1/11)	0% (0/8)	0% (0/5)	14.3% (1/7)	0% (0/1)
Some contracted services	48.3% (28/58)	61.5% (8/13)	25% (2/8)	20% (1/5)	27.3% (3/11)	62.5% (5/8)	60% (3/5)	85.7% (6/7)	0% (0/1)
Not known/ Undocumented	0% (0/58)	0% (0/13)	0% (0/8)	0% (0/5)	0% (0/11)	0% (0/8)	0% (0/5)	0% (0/7)	0% (0/1)

Nutrition and Environment

7.1 Total number of adult wards	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	4	10	7	9	5	4	5	12	5
Maximum	85	43	48	85	85	42	39	33	45
Median	21	20.5	19.5	24	21	24	18	24	16
Mean	23.6	21.6	22	29.6	25.5	22.8	20.9	22.5	18.1
Total hospitals responded	97.7% (168/172)	18	24	27	29	25	17	17	11
7.2 Total number of adult wards where finger foods are available as meal	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales

options for each meal									
Minimum	0	0	4	0	0	0	0	12	0
Maximum	85	43	48	85	85	42	39	33	45
Median	19	19	18	24	18	19	18	24	7
Mean	21.2	17.4	21.6	27.5	20.3	20.9	19.9	22.5	13.7
Total hospitals	97.7% (168/172)	18	24	27	29	25	17	17	11
7.3 Percentage of adult wards where finger foods are available as a meal option									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0%	0%	57.10%	0%	0%	0%	0%	100%	0%
Maximum	100%	100%	100%	100%	100%	100%	100%	100%	100%
Median	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	89.60%	77.80%	97.30%	88.40%	89.70%	88.70%	88.20%	100%	82.10%
Total hospitals	97.7% (168/172)	18	24	27	29	25	17	17	11
7.4 Total number of adult wards where people with dementia can have snack foods as a meal replacement or at any time as a supplement									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0	0	3	0	5	1	0	10	0
Maximum	85	43	48	85	85	42	39	33	45
Median	20	20.5	18	24	21	19	18	18	12

Mean	22.8	20.5	21.6	28.4	25.5	22	20.6	20.8	16.4
Total hospitals	97.7% (168/172)	18	24	27	29	25	17	17	11
7.5 Percentage of adult wards where people with dementia can have snack foods as a meal replacement or at any time as a supplement	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Minimum	0%	0%	42.90%	0%	100%	9.10%	0%	31.30%	0%
Maximum	100%	100%	100%	100%	100%	100%	100%	100%	100%
Median	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	95.20%	94.10%	96.70%	92.60%	100%	95.10%	94.10%	94.20%	90.90%
Total hospitals	97.7% (168/172)	18	24	27	29	25	17	17	11
Has the physical environment within the hospital been reviewed using an appropriate tool (for example, King's Fund Enhancing the Healing Environment; Patient Led Assessment of the Care Environment etc.) to establish whether it is	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales

'dementia-friendly'?									
Taken place throughout the hospital	48.3% (83/172)	50% (9/18)	37.5% (9/24)	40.7% (11/27)	79.3% (23/29)	42.3% (11/26)	76.5% (13/17)	29.4% (5/17)	14.3% (2/14)
Taken place on all adult wards and public areas	4.10% (7/172)	5.6% (1/18)	8.3% (2/24)	3.7% (1/27)	3.4% (1/29)	3.8% (1/26)	0% (0/17)	5.9% (1/17)	0% (0/14)
Taken place on all adult wards	2.9% (5/172)	0% (0/18)	0% (0/24)	7.4% (2/27)	3.4% (1/29)	0% (0/26)	0% (0/17)	11.8% (2/17)	0% (0/14)
Taken place on all care of the elderly wards	9.9% (17/172)	5.6% (1/18)	12.5% (3/24)	11.1% (3/27)	10.3% (3/29)	11.5% (3/26)	11.8% (2/17)	11.8% (2/17)	0% (0/14)
Taken place on some wards	23.8% (41/172)	33.3% (6/18)	37.5% (9/24)	33.3% (9/27)	0% (0/29)	30.8% (8/26)	5.9% (1/17)	35.3% (6/17)	14.3% (2/14)
Not taken place	7.6% (13/172)	5.6% (1/18)	4.2% (1/24)	3.7% (1/27)	3.4% (1/29)	7.7% (2/26)	5.9% (1/17)	5.9% (1/17)	35.7% (5/14)
Not Known/Undocumented	3.5% (6/172)	0% (0/18)	0% (0/24)	0% (0/27)	0% (0/29)	3.8% (1/26)	0% (0/17)	0% (0/17)	35.7% (5/14)
Environmental changes based on the review are:	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Completed	12.4% (19/153)	17.6% (3/17)	17.4% (4/23)	15.4% (4/26)	10.7% (3/28)	21.7% (5/23)	0% (0/16)	0% (0/16)	0% (0/4)
Underway	62.1% (95/153)	58.8% (10/17)	39.1% (9/23)	53.8% (14/26)	71.4% (20/28)	52.2% (12/23)	93.8% (15/16)	68.8% (11/16)	100% (4/4)
Planned but not yet underway	9.2% (14/153)	5.9% (1/17)	17.4% (4/23)	7.7% (2/26)	7.1% (2/28)	8.7% (2/23)	0% (0/16)	18.8% (3/16)	0% (0/4)
Planned but no funding has been identified	7.2% (11/153)	5.9% (1/17)	4.3% (1/23)	15.4% (4/26)	7.1% (2/28)	8.7% (2/23)	0% (0/16)	6.3% (1/16)	0% (0/4)
Not yet planned	9.2% (14/153)	11.8% (2/17)	21.7% (5/23)	7.7% (2/26)	3.6% (1/28)	8.7% (2/23)	6.3% (1/16)	6.3% (1/16)	0% (0/4)

Not Known/ Undocumented	0% (0/153)	0% (0/17)	0% (0/23)	0% (0/26)	0% (0/28)	0% (0/23)	0% (0/16)	0% (0/16)	0% (0/4)
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Appendix III: Carer Questionnaire

† 'Don't know' and 'I don't need/want any support' responses were excluded

Demographics

Which of these best describes your relationship to the person you look after?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Spouse or partner	38.8% (919)	41.2% (96)	32.4% (146)	37.6% (115)	37.2% (100)	37.2% (81)	29.2% (82)	54% (238)	36.5% (61)
Family member	50.6% (1197)	49.8% (116)	51.9% (234)	49.3% (151)	56.9% (153)	58.7% (128)	57.7% (162)	36.5% (161)	55.1% (92)
Friend	4.8% (113)	4.7% (11)	7.3% (33)	4.6% (14)	3.7% (10)	2.3% (5)	6% (17)	4.1% (18)	3% (5)
Professional carer (health or social care)	4.4% (103)	2.6% (6)	6.4% (29)	6.9% (21)	1.9% (5)	1.4% (3)	5.3% (15)	4.8% (21)	1.8% (3)
Other	1.4% (34)	1.7% (4)	2% (9)	1.6% (5)	0.4% (1)	0.5% (1)	1.8% (5)	0.7% (3)	3.6% (6)
Are you one of the main carers for the person you look after? For example, family carer or key worker.	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes	80.7% (1682)	81.9% (167)	73% (290)	82.1% (220)	84.1% (201)	81.4% (144)	83.5% (217)	86.1% (328)	72.3% (115)
No	19.3% (403)	18.1% (37)	27% (107)	17.9% (48)	15.9% (38)	18.6% (33)	16.5% (43)	13.9% (53)	27.7% (44)
Gender	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Male	32.2% (752)	35.5% (81)	33.5% (148)	34.7% (107)	28.2% (75)	29.8% (65)	27.8% (76)	32% (139)	37.4% (61)

Female	65.9% (1536)	62.7% (143)	63.6% (281)	61.4% (189)	70.3% (187)	70.2% (153)	70% (191)	67.5% (293)	60.7% (99)
Other	0.1% (3)	0.4% (1)	0% (0)	0.3% (1)	0% (0)	0% (0)	0% (0)	0% (0)	0.6% (1)
Prefer not to say	1.8% (41)	1.3% (3)	2.9% (13)	3.6% (11)	1.5% (4)	0% (0)	2.2% (6)	0.5% (2)	1.2% (2)
Age	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
18-24 years	0.8% (18)	0.4% (1)	1.4% (6)	0.3% (1)	1.5% (4)	1.8% (4)	0.7% (2)	0% (0)	0% (0)
25-34 years	1.8% (43)	0.9% (2)	2.9% (13)	1.9% (6)	1.5% (4)	1.8% (4)	1.8% (5)	1.6% (7)	1.2% (2)
35-44 years	5% (117)	2.2% (5)	5.7% (25)	6.5% (20)	6.7% (18)	3.2% (7)	6.9% (19)	3% (13)	6.1% (10)
45-54 years	14.5% (340)	8.7% (20)	15.6% (69)	17.5% (54)	17.2% (46)	15.1% (33)	20% (55)	10.1% (44)	11.5% (19)
55-64 years	24.2% (566)	27.8% (64)	21.3% (94)	22% (68)	23.6% (63)	29.8% (65)	25.5% (70)	20.2% (88)	32.7% (54)
65-74 years	18.1% (424)	20.4% (47)	17.4% (77)	19.1% (59)	16.9% (45)	17.9% (39)	13.5% (37)	20% (87)	20% (33)
75-84 years	24.2% (567)	23% (53)	24.9% (110)	20.1% (62)	22.8% (61)	24.3% (53)	18.5% (51)	32% (139)	23% (38)
85 years and older	9.1% (213)	13.5% (31)	8.4% (37)	9.1% (28)	7.5% (20)	4.6% (10)	10.5% (29)	12.2% (53)	3% (5)
Prefer not to say	2.3% (53)	3% (7)	2.5% (11)	3.6% (11)	2.2% (6)	1.4% (3)	2.5% (7)	0.9% (4)	2.4% (4)
Ethnicity	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
White/White British	84.5% (1936)	89.9% (204)	61.2% (265)	79% (241)	94.3% (250)	94.5% (207)	86.4% (235)	95.7% (396)	89% (138)
Black/Black British	4.5% (102)	1.3% (3)	13.6% (59)	4.6% (14)	0% (0)	0.5% (1)	4.4% (12)	1.4% (6)	4.5% (7)
Asian/Asian British	4.6% (106)	2.6% (6)	12% (52)	8.2% (25)	1.5% (4)	2.3% (5)	2.2% (6)	1.2% (5)	1.9% (3)
Mixed	1.7% (39)	2.6% (6)	4.4% (19)	1.6% (5)	0.8% (2)	0.9% (2)	1.5% (4)	0% (0)	0.6% (1)
Other	1.6% (36)	1.3% (3)	3.9% (17)	0.3% (1)	0.4% (1)	0.9% (2)	2.6% (7)	1.2% (5)	0% (0)
Prefer not to say	3.1% (71)	2.2% (5)	4.8% (21)	6.2% (19)	3% (8)	0.9% (2)	2.9% (8)	0.5% (2)	3.9% (6)

Carer Questionnaire Responses

1. Do you feel that hospital staff were well informed and understood the needs of the person you look after? †	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, definitely	47.7% (1098/2300)	38.9% (88/226)	58.1% (254/437)	48.3% (144/298)	46.2% (121/262)	45.6% (99/217)	29% (78/269)	53.7% (230/428)	51.5% (84/163)
Yes, to some extent	40.9% (941/2300)	42.5% (96/226)	33% (144/437)	40.9% (122/298)	41.6% (109/262)	43.8% (95/217)	57.2% (154/269)	36.4% (156/428)	39.9% (65/163)
No	11.3% (261/2300)	18.6% (42/226)	8.9% (39/437)	10.7% (32/298)	12.2% (32/262)	10.6% (23/217)	13.8% (37/269)	9.8% (42/428)	8.6% (14/163)
2. Do you feel confident that hospital staff delivered high quality care that was appropriate to the needs of the person you look after? †	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, definitely	49.7% (1148/2309)	41.8% (94/225)	57.7% (246/426)	49.5% (149/301)	49.1% (130/265)	54.4% (118/217)	31.8% (87/274)	52.5% (228/434)	57.5% (96/167)
Yes, to some extent	39.8% (920/2309)	41.8% (94/225)	35% (149/426)	40.2% (121/301)	41.9% (111/265)	35.5% (77/217)	55.1% (151/274)	36.9% (160/434)	34.1% (57/167)
No	10.4% (241/2309)	16.4% (37/225)	7.3% (31/426)	10.3% (31/301)	9.1% (24/265)	10.1% (22/217)	13.1% (36/274)	10.6% (46/434)	8.4% (14/167)
3. Was the person you look after given enough help with personal care from hospital staff? For example, eating,	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales

drinking, washing and using the toilet. †									
Yes, definitely	50.2% (1117/2223)	39.8% (86/216)	62.4% (256/410)	51.4% (151/294)	51.4% (132/257)	54.5% (116/213)	29.6% (80/270)	52.5% (213/406)	52.9% (83/157)
Yes, to some extent	37.6% (835/2223)	38.4% (83/216)	29.5% (121/410)	38.4% (113/294)	38.9% (100/257)	35.7% (76/213)	51.9% (140/270)	35.2% (143/406)	37.6% (59/157)
No	12.2% (271/2223)	21.8% (47/216)	8% (33/410)	10.2% (30/294)	9.7% (25/257)	9.9% (21/213)	18.5% (50/270)	12.3% (50/406)	9.6% (15/157)
4. Was the person you look after treated with respect by hospital staff? †									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, definitely	70.4% (1612/2289)	64.8% (142/219)	75.1% (323/430)	70.5% (210/298)	71.8% (191/266)	78.9% (172/218)	47.7% (127/266)	76.4% (327/428)	73.2% (120/164)
Yes, to some extent	25.5% (584/2289)	30.1% (66/219)	22.3% (96/430)	25.8% (77/298)	26.3% (70/266)	19.3% (42/218)	42.1% (112/266)	19.2% (82/428)	23.8% (39/164)
No	4.1% (93/2289)	5% (11/219)	2.6% (11/430)	3.7% (11/298)	1.9% (5/266)	1.8% (4/218)	10.2% (27/266)	4.4% (19/428)	3% (5/164)
5. Were you (or the patient, where appropriate) kept clearly informed about their care and progress during the hospital stay? For example, about plans for treatment and discharge. †									
	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, definitely	42.9% (987/2301)	33.3% (76/228)	53.1% (229/431)	41.6% (124/298)	41.9% (111/265)	41.9% (90/215)	25.7% (70/272)	50.6% (219/433)	42.8% (68/159)
Yes, to some extent	39% (898/2301)	39% (89/228)	36% (155/431)	38.6% (115/298)	40.4% (107/265)	44.2% (95/215)	47.1% (128/272)	33.5% (145/433)	40.3% (64/159)
No	18.1% (416/2301)	27.6% (63/228)	10.9% (47/431)	19.8% (59/298)	17.7% (47/265)	14% (30/215)	27.2% (74/272)	15.9% (69/433)	17% (27/159)

6. Were you (or the patient, where appropriate) involved as much as you wanted to be in decisions about their care? †	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, definitely	46% (1043/2265)	39.1% (88/225)	57.3% (242/422)	45.4% (133/293)	46.3% (120/259)	50.2% (107/213)	30.2% (81/268)	44.5% (191/429)	51.9% (81/156)
Yes, to some extent	37.7% (854/2265)	38.7% (87/225)	31.8% (134/422)	38.6% (113/293)	38.2% (99/259)	36.2% (77/213)	47% (126/268)	39.9% (171/429)	30.1% (47/156)
No	16.2% (368/2265)	22.2% (50/225)	10.9% (46/422)	16% (47/293)	15.4% (40/259)	13.6% (29/213)	22.8% (61/268)	15.6% (67/429)	17.9% (28/156)
7. Did hospital staff ask you about the needs of the person you look after to help plan their care? †	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Yes, definitely	45.6% (1044/2288)	36.6% (83/227)	55.4% (241/435)	40.5% (120/296)	43.1% (113/262)	51.2% (109/213)	30.9% (85/275)	51.4% (219/426)	48.1% (74/154)
Yes, to some extent	33.9% (776/2288)	30.4% (69/227)	31.7% (138/435)	36.1% (107/296)	39.3% (103/262)	32.4% (69/213)	44.4% (122/275)	28.6% (122/426)	29.9% (46/154)
No	20.5% (468/2288)	33% (75/227)	12.9% (56/435)	23.3% (69/296)	17.6% (46/262)	16.4% (35/213)	24.7% (68/275)	20% (85/426)	22.1% (34/154)
8. Overall, how would you rate the care received by the person you look after during the hospital stay?	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Excellent	29.6% (697/2357)	24.8% (57/230)	33.3% (149/447)	24.6% (75/305)	31.1% (84/270)	39.7% (87/219)	18.9% (53/280)	28.8% (126/438)	39.3% (66/168)
Very good	34.6% (815/2357)	31.7% (73/230)	38.9% (174/447)	36.7% (112/305)	38.5% (104/270)	27.9% (61/219)	26.8% (75/280)	35.6% (156/438)	35.7% (60/168)

Good	19.1% (450/2357)	16.1% (37/230)	17% (76/447)	22.6% (69/305)	14.8% (40/270)	19.2% (42/219)	27.1% (76/280)	20.1% (88/438)	13.1% (22/168)
Fair	11% (259/2357)	17.4% (40/230)	7.8% (35/447)	11.1% (34/305)	10.7% (29/270)	7.8% (17/219)	18.2% (51/280)	8.9% (39/438)	8.3% (14/168)
Poor	5.8% (136/2357)	10% (23/230)	2.9% (13/447)	4.9% (15/305)	4.8% (13/270)	5.5% (12/219)	8.9% (25/280)	6.6% (29/438)	3.6% (6/168)

9. How likely would you be to recommend the service to friends and family if they needed similar care or treatment? †

	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Extremely likely	37.3% (849/2279)	32.1% (71/221)	42.5% (185/435)	36.4% (108/297)	37.7% (100/265)	40.4% (86/213)	21.5% (57/265)	41.5% (179/431)	41.4% (63/152)
Likely	38.4% (876/2279)	34.8% (77/221)	38.9% (169/435)	40.1% (119/297)	38.5% (102/265)	34.7% (74/213)	46% (122/265)	35.7% (154/431)	38.8% (59/152)
Neither likely nor unlikely	14.2% (323/2279)	18.6% (41/221)	12.6% (55/435)	15.2% (45/297)	14.3% (38/265)	15.5% (33/213)	16.6% (44/265)	12.3% (53/431)	9.2% (14/152)
Unlikely	5.7% (130/2279)	7.7% (17/221)	3% (13/435)	5.1% (15/297)	6.4% (17/265)	4.7% (10/213)	10.9% (29/265)	5.8% (25/431)	2.6% (4/152)
Extremely unlikely	4.4% (101/2279)	6.8% (15/221)	3% (13/435)	3.4% (10/297)	3% (8/265)	4.7% (10/213)	4.9% (13/265)	4.6% (20/431)	7.9% (12/152)

10. Overall, how satisfied are you with the support you have received from this hospital to help you in your role as a carer? †

	National R6 % (N/D)	East of England	London	Midlands	North East and Yorkshire	North West	South East	South West	Wales
Very satisfied	45.6% (1012/2221)	40.1% (87/217)	53.5% (223/417)	39.9% (116/291)	44% (113/257)	47.8% (100/209)	37.6% (94/250)	47.8% (207/433)	49% (72/147)
Somewhat satisfied	37.9% (842/2221)	34.6% (75/217)	34.8% (145/417)	44.3% (129/291)	41.6% (107/257)	35.4% (74/209)	44.4% (111/250)	33.9% (147/433)	36.7% (54/147)

Somewhat dissatisfied	9.6% (213/2221)	12.4% (27/217)	7.4% (31/417)	8.9% (26/291)	7.4% (19/257)	13.4% (28/209)	9.2% (23/250)	11.3% (49/433)	6.8% (10/147)
Very dissatisfied	6.9% (154/2221)	12.9% (28/217)	4.3% (18/417)	6.9% (20/291)	7% (18/257)	3.3% (7/209)	8.8% (22/250)	6.9% (30/433)	7.5% (11/147)