

## National Clinical Audit Patient Feedback Survey

### Patient Information Sheet



#### What is this survey for?

The survey is part of a National Clinical Audit which aims to improve the quality of care that memory assessment services provide to people who have confusion or memory problems.

We invite you to share your views about the quality of care you have received and the communication you have had with staff at the memory assessment service.

There are 11 brief questions about the quality of care you received - it should take about 10-15 minutes to answer.

#### What happens to the information?

The information that you provide will be used in reporting to help this memory assessment service, and other services, to improve standards of care by highlighting things that are done well and areas that need improvement.

#### How will my confidentiality be respected?

All information requested is **anonymous**. Your responses are sent to the National Audit of Dementia – not directly to your memory service. Taking part is **optional** and will not affect your care in any way.

#### How can I access the survey?

Follow this survey link for [memory assessment services](#)

Or scan the QR code below to complete on a phone, tablet or laptop.

