

National Clinical Audit patient feedback survey - Patient Information Sheet

What is this survey for?

The survey is part of a National Clinical Audit which aims to improve the quality of care that hospitals provide to people who have confusion or memory problems.

We invite you to share your views about the care you have received and about the communication you have had with staff at the hospital.

There are 9 brief questions about care and 3 about demographic information, and it should take no longer than 10-15 minutes to answer.

What happens to the information?

The information that you give will be used to help this hospital and other hospitals, to improve standards of care by highlighting things that are done well and areas that need improvement.

How will my confidentiality be respected?

All the information requested is anonymous. Taking part is optional and will not affect your care in any way.

How can I access the survey?

Follow this link: <https://online1.snapsurveys.com/xftgb3>

Or scan the QR code below to complete on a phone, tablet or laptop.

