

**DEMENTIA**  
NATIONAL AUDIT OF  
DEMENTIA



**National Audit of Dementia  
Care in General Hospitals 2016-2017**

**Local report appendices for:**

**Leighton Hospital**

**Mid Cheshire Hospitals NHS Foundation Trust**

**July 2017**

**Commissioned by:**



**HQIP**

Healthcare Quality  
Improvement Partnership

Many thanks to Hwyl for permission to use the cover artwork. Hwyl is an art project run by Dementia Matters in Powys (DMiP) and Arts Alive Wales based at the Brecon War Memorial Hospital. The project focuses on working with elderly patients on hospital wards, with their families, carers, the ward staff and artists on a weekly basis.

With thanks to Rhiannon Davies (DMiP) and Tessa Waite (Arts Alive Wales).

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## Introduction to the appendices

This is the appendices for your local report. Your local report is in a separate document. The appendices present data from Round 3 of the National Audit of Dementia, both at a national level and for your hospital. Data for your hospital in Round 2 is also shown where applicable. When comparing Round 2 data with Round 3 data, please be aware that differences in sample sizes and slight wording changes to some questions, can affect results in both rounds. Therefore, conclusions made from comparing the data should be with caution. Hospitals with less than five returns for the carer or staff questionnaires have not received any data and returns of 5 to 9 questionnaires have not received demographic information. The table below shows how the data tables in the appendices are laid out and what information you can find in each cell.

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
Standard reference and type. Standards document can be found on the <a href="#">audit website</a> .	Question number. Orange items in the casenote audit appendix show low inter-rater reliability.	Question wording as in tool.	The national audit refers to all hospitals from England and Wales that participated in the Round 3 audit.	Data for your hospital from Round 3.	If the same question or a similar question was asked in Round 2, we have provided your Round 2 response for comparison. The carer and staff questionnaires are new tools and therefore this column has been excluded in these appendices.
			We have provided the percentage 'yes' response (unless otherwise indicated) and the numerator/denominator. The denominator will change throughout the appendices, depending on whether questions were routed (not asked in some instances), 'N/A' responses were chosen (these have been excluded from the analyses), or where staff and carers did not respond.		

For the organisational checklist, data from 199 hospitals are included in the national audit column (all the registered participants).

195 hospitals participated in the casenote audit, returning 10047 casenotes and this is shown in the national audit column. The national audit column for the casenote audit also shows the median and the inter quartile range for each question (where applicable). Question items which were found to have lower agreement in the inter-rater reliability analysis (see audit [website](#)) have been coloured orange.

196 hospitals returned carer questionnaires. Data from all questionnaires (4664) is presented in the carer questionnaire data tables in Appendix E.

198 hospitals returned staff questionnaires. Data from all questionnaires (14416) is presented in Appendix G. For some questionnaire items, the data for the two most positive answers have been combined, as well as being presented separately. This is provided both at a national level and for your hospital.

# Appendix A: Organisational checklist data

## Governance and delivery of care

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
4.1 [2]	1	A care pathway or bundle for patients with dementia is in place:			
		Yes	<b>60.8%</b> 121/199	<b>Yes</b>	Yes
		In development	<b>26.1%</b> 52/199		
4.2 [2]	1a	<i>(If Q1=Yes or In development)</i> A senior clinician is responsible for implementation and/ or review of the care pathway: (y/n)	<b>97.1%</b> 168/173	<b>Yes</b>	Yes
4.1 [2]	1b	<i>(If Q1=Yes or In development)</i> The dementia care pathway/ bundle is integrated within or linked to the following care pathways:			
		Delirium			
		Yes	<b>65.9%</b> 114/173	<b>No</b>	New question for Round 3
		Pathway in development	<b>26.6%</b> 46/173		
		Stroke			
		Yes	<b>32.9%</b> 57/173	<b>No</b>	New question for Round 3
		Pathway in development	<b>21.4%</b> 37/173		
		Fractured neck of femur			
		Yes	<b>43.6%</b> 75/172	<b>No</b>	New question for Round 3
		Pathway in development	<b>24.4%</b> 42/172		
4.7 [2]	2	The Executive Board regularly reviews information collected on:			
	2a	Re-admissions, in which patients with dementia can be identified in the total number of patients re-admitted (y/n)	<b>31.7%</b> 63/199	<b>No</b>	No
	2b	Delayed discharge/ transfers, in which patients with dementia can be identified in the total number of patients with delayed discharge/ transfers (y/n)	<b>31.7%</b> 63/199	<b>No</b>	No
4.4 [2]	3	The Executive Board regularly reviews the number of in-hospital falls and the breakdown of the immediate causes, in which patients with dementia can be identified (y/n)	<b>60.3%</b> 120/199	<b>Yes</b>	No

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
4.5 [2]	4	The Executive Board regularly receives feedback from the following:			
	4a	Clinical Leads for older people and people with dementia including Modern Matrons/ Nurse Consultant (y/n)	<b>84.9%</b> 169/199	<b>Yes</b> Yes	
	4b	Complaints – analysed by age (y/n)	<b>52.3%</b> 104/199	<b>Yes</b> No	
	4c	Patient Advice and Liaison Services (PALS) – in relation to the services for older people and people with dementia (y/n/na (hospitals in Wales))	<b>58.6%</b> 106/181	<b>Yes</b> No	
	4d	Patient/ public forums or local Healthwatch – in relation to services for older people and people with dementia (y/n)	<b>67.3%</b> 134/199	<b>Yes</b> No	
4.11 [2]	5	There are champions for dementia at:			
	5a	Directorate level (y/n)	<b>81.9%</b> 163/199	<b>Yes</b> Yes	
	5b	Ward level (y/n)	<b>93.5%</b> 186/199	<b>Yes</b> Yes	
N4a [3]	6	Dementia specialist nurses are employed in line with Royal College of Nursing guidance (there is at least one full time dementia specialist nurse for every 300 admissions of people with dementia per year): (y/n)	This question is not reported on as feedback showed hospitals found it difficult to interpret.		
N4b [3]	7	Has a strategy or plan for carer engagement been produced (e.g. using Triangle of Care self-assessment tool)? (y/n)	<b>76.9%</b> 153/199	<b>Yes</b> New question for Round 3	
	8	<i>(If Q7=Yes)</i> Is implementation of the strategy or plan scheduled for review?			
		Yes, more than once a year	<b>41.2%</b> 63/153	<b>Yes, more than once a year</b>	New question for Round 3
		Yes, once a year	<b>34.6%</b> 53/153		
Yes, less than once a year	<b>20.3%</b> 31/153				

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
N4c [3]	9	A Dementia Working Group is in place and reviews the quality of services provided in the hospital: (y/n)	<b>93.5%</b> 186/199	<b>Yes</b>	New question for Round 3
	9a	<i>(If Q9=Yes)</i> The group meets:			
		Annually	<b>0.5%</b> 1/186	<b>Bi-monthly</b>	New question for Round 3
		Bi-annually	<b>0.5%</b> 1/186		
		Quarterly	<b>30.1%</b> 56/186		
		Six-weekly	<b>4.3%</b> 8/186		
		Monthly	<b>33.3%</b> 62/186		
		Bi-monthly	<b>29%</b> 54/186		
		Weekly	<b>0.5%</b> 1/186		
		Unknown	<b>1.6%</b> 3/186		
	9b	<i>(If Q9=Yes)</i> The group includes:			
		Healthcare professionals	<b>100%</b> 186/186	√	New question for Round 3
		Organisations e.g. Alzheimer's Society	<b>64%</b> 119/186	√	
Carer/ service user representation	<b>66.1%</b> 123/186	√			
N7a [3]	10	Ward staffing levels (nurses, midwives and care staff) are made available for the public to view on a monthly basis: (y/n)	<b>88.4%</b> 176/199	<b>Yes</b>	New question for Round 3
	11	An evidence-based tool is used for establishing ward staffing levels: (y/n)	<b>99%</b> 197/199	<b>Yes</b>	New question for Round 3
3.7 [1]	12	Protected mealtimes are established in all wards that admit adults with known or suspected dementia: (y/n)	<b>98%</b> 195/199	<b>Yes</b>	Yes
	12a	<i>(If Q12=Yes)</i> Wards' adherence to protected mealtimes is reviewed and monitored: (y/n)	<b>88.7%</b> 173/195	<b>Yes</b>	Yes
3.8 [1]	13	The hospital has in place a scheme/ programme which allows identified carers of people with dementia to visit at any time including at mealtimes (e.g. Carer's Passport): (y/n)	<b>88.9%</b> 177/199	<b>Yes</b>	New question for Round 3

## Discharge and transfer monitoring

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
N5a [3]	14	Instances where less than 24 hours notice of discharge has been given to carers or family are compiled and reported to the Executive Board:			
		Yes, within the past 6 months	<b>4%</b> 8/199	<b>No</b>	New question for Round 3
		Yes, within the last year	<b>1.5%</b> 3/199		
N3c [3]	15	Instances of night time bed moves (i.e. between the evening meal and breakfast the next morning) are noted and reported at Executive Board level: (y/n)	<b>38.2%</b> 76/199	<b>Yes</b>	New question for Round 3

## Use of personal information documents

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
1.14 [1]	16	There is a formal system (pro-forma or template) in place in the hospital for gathering information pertinent to caring for a person with dementia: (y/n)	<b>98.5%</b> 196/199	<b>Yes</b>	Yes
	17a	<i>(If Q16=Yes)</i> Information collected by the pro-forma includes personal details, preferences and routines: (y/n)	<b>100%</b> 196/196	<b>Yes</b>	Yes
	17b	<i>(If Q16=Yes)</i> Information collected by the pro-forma includes reminders or support with personal care: (y/n)	<b>98.5%</b> 193/196	<b>Yes</b>	Yes
	17c	<i>(If Q16=Yes)</i> Information collected by the pro-forma includes recurring factors that may cause or exacerbate distress: (y/n)	<b>100%</b> 196/196	<b>Yes</b>	Yes
	17d	<i>(If Q16=Yes)</i> Information collected by the pro-forma includes support or actions that can calm the person if they are agitated: (y/n)	<b>99%</b> 194/196	<b>Yes</b>	Yes
1.15 [3]	17e	<i>(If Q16=Yes)</i> Information collected by the pro-forma includes life details which aid communication: (y/n)	<b>99.5%</b> 195/196	<b>Yes</b>	Yes
1.14 [1]	18	<i>(If Q16=Yes)</i> Information collected by the pro-forma includes how the person with dementia communicates with others/ understands communication: (y/n)	<b>99.5%</b> 195/196	<b>Yes</b>	New question for Round 3



Std no. [Type]	Question number and text		National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
1.14 [1]	19	(If Q16=Yes) The form prompts staff to approach carers or relatives to collate necessary information: (y/n)	<b>93.4%</b> 183/196	<b>Yes</b>	Yes
20	Documenting use of personal information in practice: Hospitals selected three wards ( <b>not</b> mental health wards) which had the highest admissions of people with dementia. 10 patients in these wards were checked to see if the personal information document was present. Included were patients with dementia who needed a personal information document such as "This is Me" (any patients with dementia who did not require a personal information document were excluded).				
	Ward 1:		<b>4</b>		New question for Round 3
	Ward 2:		<b>15</b>		
	Ward 3:		<b>18</b>		
	Number of patients checked:		-	<b>11</b>	New question for Round 3
	Range		<b>0-40</b>	-	-
	Median		<b>10</b>	-	-
	Number of these patients where the information was present:		-	<b>7</b>	New question for Round 3
	Percentage of patients where the information was present:		-	<b>64%</b>	New question for Round 3
	Range		<b>0-100%</b>	-	-
	Mean		<b>49%</b>	-	-
Median		<b>50%</b>	-	-	

## Recognition of dementia

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
9.3 [1]	21	There is a system in place across the hospital that ensures that all staff in the ward or care area are aware of the person's dementia or condition and how it affects them: (y/n)	<b>90.5%</b> 180/199	<b>Yes</b>	No

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
9.3 [1]	<i>(If Q21=Yes)</i> Please say what this is:				
	21a	A visual indicator, symbol or marker	<b>91.1%</b> 164/180	√	N/A
		Alert sheet or electronic flag	<b>23.9%</b> 43/180	-	
		A box to highlight or alert dementia condition in the notes or care plan	<b>33.9%</b> 61/180	-	
		Other	<b>18.9%</b> 34/180	-	
	22	There is a system in place across the hospital that ensures that staff from other areas are aware of the person's dementia or condition whenever the person accesses other treatment areas: (y/n)	<b>70.4%</b> 140/199	<b>Yes</b>	No
	<i>(If Q22=Yes)</i> Please say what this is:				
	22a	A visual indicator, symbol or marker	<b>87.1%</b> 122/140	√	N/A
		Alert sheet or electronic flag	<b>18.6%</b> 26/140	-	
		A box to highlight or alert dementia condition in the notes or care plan	<b>20.7%</b> 29/140	-	
Other		<b>17.9%</b> 25/140	-		
9.13 [2]	23	The dementia lead or dementia working group collates feedback from carers on the written and verbal information provided to them: (y/n)	<b>81.9%</b> 163/199	<b>Yes</b>	New question for Round 3

## Training, learning and development

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
7.2 [2]	24	There is a training and knowledge framework or strategy that identifies necessary skill development in working with and caring for people with dementia: (y/n)	<b>95.5%</b> 190/199	<b>Yes</b>	No

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
7.4 [2]	25	The following questions are about training that is provided to acute healthcare staff who are involved in the care of people with dementia (or suspected dementia):			
		Dementia awareness training:			
		Doctors			
		Mandatory	<b>46.2%</b> 92/199	√	√
		Provided on induction	<b>63.3%</b> 126/199	√	-
		Provided in the last 12 months	<b>58.8%</b> 117/199	-	-
		Not provided in the last 12 months	<b>8.5%</b> 17/199	-	-
		Nurses			
		Mandatory	<b>51.8%</b> 103/199	√	√
		Provided on induction	<b>74.4%</b> 148/199	√	-
		Provided in the last 12 months	<b>68.3%</b> 136/199	-	-
		Not provided in the last 12 months	<b>1%</b> 2/199	-	-
		Healthcare assistants			
		Mandatory	<b>51.8%</b> 103/199	√	√
		Provided on induction	<b>71.4%</b> 142/199	√	-
		Provided in the last 12 months	<b>68.3%</b> 136/199	-	-
		Not provided in the last 12 months	<b>1%</b> 2/199	-	-
		Other allied healthcare professionals, e.g. physiotherapists, dieticians			
		Mandatory	<b>47.7%</b> 95/199	√	√
		Provided on induction	<b>64.8%</b> 129/199	√	-
		Provided in the last 12 months	<b>67.8%</b> 135/199	-	-
		Not provided in the last 12 months	<b>3.5%</b> 7/199	-	-

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
7.4 [2]	25	Support staff in the hospital, e.g. housekeepers, porters, receptionists			
		Mandatory	<b>41.2%</b> 82/199	√	√
		Provided on induction	<b>57.8%</b> 115/199	√	-
		Provided in the last 12 months	<b>63.8%</b> 127/199	-	-
		Not provided in the last 12 months	<b>11.1%</b> 22/199	-	-
7.11 [3]	26	Involvement of people with dementia and carers and use of their experiences is included in the training for ward staff: (y/n)	<b>82.4%</b> 164/199	<b>Yes</b>	Yes
7.5 [3]	27	What format is used to deliver basic dementia awareness training?			
		eLearning module	<b>72.9%</b> 145/199	√	New question for Round 3
		Workshop or study day	<b>91%</b> 181/199	√	
		Higher education module	<b>22.6%</b> 45/199	-	
		Other	<b>29.1%</b> 58/199	√	

7.5 [3]	28	Hospitals were asked to provide figures on the number of staff trained in dementia awareness. Only 34 hospitals could provide this for at least one of the years specified. Therefore, there is no data on training figures.
N7b [3]	29	What is the total number of adult beds excluding maternity and mental health beds in your hospital at 31 March 2016? This information was to compare with question 28 so is therefore not included.

## Specific resources supporting people with dementia

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
6.2 [2]	30	The hospital has access to intermediate care services, which will admit people with dementia: (y/n)	<b>93%</b> 185/199	<b>Yes</b>	Yes
6.3 [3]	30a	<i>(If Q30=Yes)</i> Access to intermediate care services allows people with dementia to be admitted to intermediate care directly and avoid unnecessary hospital admission: (y/n)	<b>84.3%</b> 156/185	<b>Yes</b>	Yes
7.1 [2]	31	There is a named dignity lead to provide guidance, advice and consultation to staff: (y/n)	<b>70.4%</b> 140/199	<b>Yes</b>	Yes
6.4 [2]	32	There is a named person/ identified team who takes overall responsibility for complex needs discharge and this includes people with dementia: (y/n)	<b>95.5%</b> 190/199	<b>Yes</b>	Yes
6.5 [2]	33a	<i>(If Q32=Yes)</i> This person/ team has training in ongoing needs of people with dementia: (y/n)	<b>92.6%</b> 176/190	<b>Yes</b>	Yes
6.6 [3]	33b	<i>(If Q32=Yes)</i> This person/ team has experience of working with people with dementia and their carers: (y/n)	<b>98.4%</b> 187/190	<b>Yes</b>	Yes
6.7 [2]	34	There is a social worker or other designated person or team responsible for working with people with dementia and their carers, and providing advice and support, or directing to appropriate organisations or agencies: (y/n)	<b>75.9%</b> 151/199	<b>Yes</b>	No

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
N3b [2]	35	The hospital can provide finger foods for people with dementia (please select one option only):			New question for Round 3
		Patients can choose a complete meal option (including vegetarian) that can be eaten without cutlery (finger food) on every day	<b>65.3%</b> 130/199	√	
		Patients can choose a complete meal option (including vegetarian) that can be eaten without cutlery on four to six days per week or more	<b>1%</b> 2/199	-	
		Patients can choose a complete meal option (including vegetarian) that can be eaten without cutlery on two or three days per week or more	<b>0%</b> 0/199	-	
		Patients can choose a complete meal option (including vegetarian) that can be eaten without cutlery on only one day per week	<b>0%</b> 0/199	-	
		Finger food consists of sandwiches/wraps only	<b>33.7%</b> 67/199	-	
		Patients who may be unable to use cutlery will never be admitted to the hospital	<b>0%</b> 0/199	-	
3.11 [2]	36	The hospital can provide 24 hour food services for people with dementia (please select one option only):			New question for Round 3
		In addition to the main meals, other food, for example toast, sandwiches, cereals, soup, and lighter hot dish(es) are available 24 hours a day	<b>50.8%</b> 101/199	√	
		In addition to the main meals, other food, for example toast, sandwiches, cereals, soup are available, but less than 24 hours a day	<b>10.6%</b> 21/199	-	
		Simple food supplies for example bread, cereal, yoghurt and biscuits are available 24 hours a day	<b>32.2%</b> 64/199	-	
		Only snacks (biscuits, cake) are available 24 hours a day	<b>3%</b> 6/199	-	
Food is not available 24 hours a day	<b>3.5%</b> 7/199	-			
6.10 [2]	37	There is access to advocacy services with experience and training in working with people with dementia: (y/n)	<b>95%</b> 189/199	<b>Yes</b>	Yes

## Environment

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
6.11 [3]	Opportunities for social interaction for patients with dementia are available (e.g. to eat/ socialise away from their bed area with other patients):				
	38	On all adult wards	<b>15.1%</b> 30/199	√	New question for Round 3
		On care of the elderly wards	<b>38.7%</b> 77/199	-	
		Other	<b>30.2%</b> 60/199	-	
		No	<b>16.1%</b> 32/199	-	
N8a [3]	The physical environment within the hospital has been reviewed using an appropriate tool (e.g. King's Fund Enhancing the Healing Environment) to establish whether it is "dementia-friendly":				
	39	Throughout the hospital	<b>42.7%</b> 85/199	-	New question for Round 3
		All adult wards/ areas	<b>13.6%</b> 27/199	-	
		All care of the elderly wards/ areas	<b>18.1%</b> 36/199	-	
		Designated dementia wards only	<b>3%</b> 6/199	-	
		Other	<b>13.1%</b> 26/199	√	
		No	<b>9.5%</b> 19/199	-	
	40	<i>(If Q39=Yes)</i> Environmental changes based on the review are:			
		Completed	<b>15%</b> 27/180	-	New question for Round 3
		Underway	<b>56.7%</b> 102/180	√	
		Planned but not yet underway	<b>10%</b> 18/180	-	
		Planned but funding has not been identified	<b>15.6%</b> 28/180	-	
		Plans are not in place	<b>2.8%</b> 5/180	-	

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
N8a [3]	<i>(If Q39=Yes)</i> Service users/ carers/ lay volunteers have been part of the team reviewing the environment:				
	41	Throughout the hospital	<b>36.7%</b> 66/180	-	New question for Round 3
		All adult wards/ areas	<b>9.4%</b> 17/180	-	
		All care of the elderly wards/ areas	<b>13.3%</b> 24/180	-	
		Designated dementia wards only	<b>5%</b> 9/180	-	
		Other	<b>13.3%</b> 24/180	√	
		They have not been part of the team	<b>22.2%</b> 40/180	-	
	<i>(If Q39=Yes)</i> There are plans to further review the changes implemented:				
	42	Yes, we are already undertaking/ have already done this	<b>49.4%</b> 89/180	-	New question for Round 3
		Yes, once the work is completed	<b>40%</b> 72/180	√	
		No plans are in place	<b>10.6%</b> 19/180	-	



## Appendix B: Patient demographics

Age range	National audit Round 3: % (N)	Your hospital Round 3: % (N)
34 - 65	<b>2.2%</b> (221)	<b>3.8%</b> (2)
66 - 80	<b>24.3%</b> (2445)	<b>18.9%</b> (10)
81 - 100	<b>73%</b> (7332)	<b>77.4%</b> (41)
101 - 108	<b>0.4%</b> (39)	<b>0%</b> (0)
Unknown	<b>0.1%</b> (10)	<b>0%</b> (0)

Age	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Range	<b>34 - 108</b>	<b>47 - 96</b>
Mean	<b>84</b>	<b>85.1</b>
Median	<b>85</b>	<b>86</b>

Gender	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Male	<b>40.1%</b> (4029)	<b>34%</b> (18)
Female	<b>59.9%</b> (6018)	<b>66%</b> (35)

Ethnicity	National audit Round 3: % (N)	Your hospital Round 3: % (N)
White/ White British	<b>82.1%</b> (8250)	<b>71.7%</b> (38)
Black/ Black British	<b>1.2%</b> (123)	<b>0%</b> (0)
Asian/ Asian British	<b>1.9%</b> (193)	<b>0%</b> (0)
Chinese	<b>0.1%</b> (10)	<b>0%</b> (0)
Mixed	<b>0.1%</b> (11)	<b>0%</b> (0)
Not documented	<b>2.1%</b> (210)	<b>1.9%</b> (1)
Other	<b>12.4%</b> (1250)	<b>26.4%</b> (14)

First language	National audit Round 3: % (N)	Your hospital Round 3: % (N)
English	<b>77.4%</b> (7778)	<b>94.3%</b> (50)
Welsh	<b>0.6%</b> (61)	<b>0%</b> (0)
Other European language	<b>1%</b> (96)	<b>0%</b> (0)
Asian language	<b>1.4%</b> (144)	<b>0%</b> (0)
Not documented	<b>19%</b> (1909)	<b>5.7%</b> (3)
Other	<b>0.6%</b> (59)	<b>0%</b> (0)

Primary diagnosis/ cause of admission*	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Respiratory	<b>19.9%</b> (1998)	<b>13.2%</b> (7)
Fall	<b>13.3%</b> (1332)	<b>20.8%</b> (11)
Urinary/ renal	<b>9%</b> (901)	<b>7.5%</b> (4)
Hip dislocation/ hip fracture	<b>7.5%</b> (754)	<b>1.9%</b> (1)
Sepsis	<b>6.3%</b> (633)	<b>7.5%</b> (4)
Delirium/ confusion	<b>6%</b> (604)	<b>9.4%</b> (5)
Gastrointestinal	<b>5.9%</b> (595)	<b>3.8%</b> (2)
Cardiac/ vascular	<b>5.1%</b> (517)	<b>1.9%</b> (1)
Stroke	<b>3.8%</b> (380)	<b>1.9%</b> (1)
Neurological	<b>3.6%</b> (364)	<b>3.8%</b> (2)
Skin lacerations/ lesions	<b>2%</b> (204)	<b>3.8%</b> (2)
Impaired consciousness	<b>2%</b> (198)	<b>1.9%</b> (1)
Dementia**	<b>1.9%</b> (195)	<b>7.5%</b> (4)
Other	<b>1.9%</b> (192)	<b>0%</b> (0)
Unable to cope/ frailty	<b>1.6%</b> (160)	<b>3.8%</b> (2)
Dehydration	<b>1.4%</b> (143)	<b>0%</b> (0)
Haematology	<b>1.1%</b> (115)	<b>0%</b> (0)
Endocrine/ metabolic	<b>1.1%</b> (112)	<b>0%</b> (0)
Other fractures	<b>1%</b> (96)	<b>1.9%</b> (1)
Cancer	<b>0.9%</b> (94)	<b>3.8%</b> (2)
Surgical/ non-surgical procedure	<b>0.9%</b> (86)	<b>0%</b> (0)
Pain/ swelling	<b>0.8%</b> (85)	<b>0%</b> (0)
Hepatology	<b>0.8%</b> (84)	<b>1.9%</b> (1)
Oral/ visual/ auditory	<b>0.4%</b> (45)	<b>0%</b> (0)
Rheumatic	<b>0.4%</b> (45)	<b>0%</b> (0)
Psychiatric	<b>0.4%</b> (42)	<b>1.9%</b> (1)
Adverse reaction to medication/ allergy/ overdose	<b>0.3%</b> (28)	<b>1.9%</b> (1)
Injury/ trauma	<b>0.2%</b> (24)	<b>0%</b> (0)
Not documented/ unknown	<b>0.2%</b> (21)	<b>0%</b> (0)

\*Primary cause of admission was taken as the first reason entered on the casenote audit.

\*\*Out of 195 noted with Dementia as cause of admission, 142 of these had dementia as the only cause of admission.

Speciality of the ward patients spent the longest time in	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Care of the Elderly/ Complex Care	<b>41.1%</b> (4125)	<b>26.4%</b> (14)
General Medical	<b>23.5%</b> (2359)	<b>58.5%</b> (31)
Other Medical	<b>9.9%</b> (999)	<b>3.8%</b> (2)
Orthopaedics	<b>8.9%</b> (892)	<b>1.9%</b> (1)
Surgical	<b>6.8%</b> (681)	<b>3.8%</b> (2)
Stroke	<b>4.5%</b> (456)	<b>3.8%</b> (2)
Cardiac	<b>2.5%</b> (248)	<b>0%</b> (0)
Other	<b>1.4%</b> (136)	<b>0%</b> (0)
Nephrology	<b>0.5%</b> (52)	<b>0%</b> (0)
Obstetrics/ Gynaecology	<b>0.4%</b> (41)	<b>0%</b> (0)
Critical Care	<b>0.2%</b> (23)	<b>1.9%</b> (1)
Oncology	<b>0.2%</b> (22)	<b>0%</b> (0)
Unknown	<b>0.1%</b> (13)	<b>0%</b> (0)

Patients who:	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Died in hospital	<b>12.8%</b> (1285)	<b>18.9%</b> (10)
Self-discharged from hospital	<b>0.1%</b> (12)	<b>0%</b> (0)
Were marked 'fast track discharge'/ 'discharge to assess'/ 'transfer to assess'/ expedited with family agreement for recorded reasons	<b>5.5%</b> (482)	<b>7%</b> (3)
Received end of life care in hospital/ was on an end of life care plan	<b>13%</b> (1302)	<b>15.1%</b> (8)

Length of stay in the hospital	National audit Round 3: % (N)	Your hospital Round 3: % (N)
2 - 10 days	<b>45.3%</b> (4553)	<b>30.2%</b> (16)
11 – 20 days	<b>25.5%</b> (2559)	<b>30.2%</b> (16)
21 – 30 days	<b>11.3%</b> (1132)	<b>7.5%</b> (4)
31 – 40 days	<b>6.7%</b> (671)	<b>7.5%</b> (4)
41 – 50 days	<b>4.2%</b> (418)	<b>7.5%</b> (4)
51 – 60 days	<b>2.3%</b> (230)	<b>3.8%</b> (2)
61 – 70 days	<b>1.7%</b> (168)	<b>1.9%</b> (1)
71 – 80 days	<b>1%</b> (102)	<b>1.9%</b> (1)
81 – 90 days	<b>0.6%</b> (62)	<b>3.8%</b> (2)
More than 90 days	<b>1.5%</b> (152)	<b>5.7%</b> (3)

Length of stay in the hospital	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Range	<b>2-775</b>	<b>3-369</b>
Median (days)	<b>12</b>	<b>16</b>

Place of residence before/ after admission	National audit Round 3: % (N)		Your hospital Round 3: % (N)	
	Before	After*	Before	After*
Own home	<b>57.7%</b> (5793)	<b>40.2%</b> (3519)	<b>52.8%</b> (28)	<b>18.6%</b> (8)
Respite care	<b>0.8%</b> (80)	<b>1.6%</b> (136)	<b>1.9%</b> (1)	<b>4.7%</b> (2)
Rehabilitation	<b>0.4%</b> (37)	<b>2.4%</b> (207)	<b>0%</b> (0)	<b>0%</b> (0)
Psychiatric ward	<b>0.5%</b> (48)	<b>0.7%</b> (62)	<b>0%</b> (0)	<b>0%</b> (0)
Carer's home	<b>2.1%</b> (212)	<b>2.1%</b> (181)	<b>5.7%</b> (3)	<b>2.3%</b> (1)
Intermediate care	<b>0.3%</b> (27)	<b>2%</b> (172)	<b>0%</b> (0)	<b>2.3%</b> (1)
Residential care	<b>16.9%</b> (1701)	<b>17.7%</b> (1551)	<b>15.1%</b> (8)	<b>16.3%</b> (7)
Nursing home	<b>19.7%</b> (1981)	<b>28.7%</b> (2511)	<b>24.5%</b> (13)	<b>48.8%</b> (21)
Palliative care	<b>0%</b> (5)	<b>0.6%</b> (54)	<b>0%</b> (0)	<b>4.7%</b> (2)
Transfer from another hospital	<b>1.4%</b> (145)	<b>3.9%</b> (343)	<b>0%</b> (0)	<b>2.3%</b> (1)
Long stay care	<b>0.2%</b> (18)	<b>0.3%</b> (26)	<b>0%</b> (0)	<b>0%</b> (0)

Change in residence*	National audit Round 3: % (N)	Your hospital Round 3: % (N)
No change	<b>73.4%</b> (6428)	<b>53.5%</b> (23)
Own/ carer's home to nursing/ residential care	<b>11.1%</b> (972)	<b>25.6%</b> (11)

\*These figures exclude patients who died while in hospital.

## Appendix C: Casenote audit data

### Assessment

#### Multidisciplinary assessment

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
1.9 [1]	14	An assessment of mobility was performed by a healthcare professional: (y/n/could not be assessed for recorded reasons)	<b>93.8%</b> 8558/9126 (96%, 91-98%)	<b>90%</b> 45/50	97.5% 39/40	
	15	An assessment of nutritional status was performed by a healthcare professional: (y/n/could not be assessed for recorded reasons)	<b>89.8%</b> 8832/9837 (93%, 86-96%)	<b>82.4%</b> 42/51	90.7% 39/43	
	15a	(If Q15=Yes) The assessment of nutritional status includes recording of BMI (Body Mass Index) or weight:				
			Yes, there is a recording of the patient's BMI or weight	<b>85.9%</b> 7580/8822 (89%, 79-96%)	<b>92.9%</b> 39/42	86.5% 32/37
		Other action taken	<b>4%</b> 352/8822 (2%, 0-5%)	<b>0%</b> 0/42	New answer options for Round 3	
	Yes or other action taken	<b>89.9%</b> 7932/2288 (93%, 85-98%)	<b>92.9%</b> 39/42			
1.10 [1]	16	Has a formal pressure ulcer risk assessment been carried out and score recorded? (y/n)	<b>95.5%</b> 9590/10044 (98%, 94-100%)	<b>98.1%</b> 52/53	97.7% 43/44	
1.12 [1]	17	As part of the multidisciplinary assessment has the patient been asked about any continence needs? (y/n/could not be assessed for recorded reasons)	<b>88%</b> 8572/9744 (92%, 85-97%)	<b>98.1%</b> 52/53	85% 34/40	
1.11 [1]	18	As part of the multidisciplinary assessment has the patient been assessed for the presence of any pain? (y/n/could not be assessed for recorded reasons)	<b>83.2%</b> 8185/9840 (90%, 77-98%)	<b>100%</b> 53/53	100% 42/42	

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
1.13 [1]	19	Has an assessment of functioning been carried out?			
		Yes, a standardised assessment has taken place	<b>45.3%</b> 4212/9294 (45%, 23-66%)	<b>14%</b> 7/50	25% 10/40
		Yes, an occupational therapy and/or a physiotherapy assessment has taken place	<b>42.8%</b> 3977/9294 (44%, 26-58%)	<b>72%</b> 36/50	New answer options for Round 3
		Yes, other	<b>1.7%</b> 161/9294 (0%, 0-2%)	<b>0%</b> 0/50	
		Yes (all options)	<b>89.8%</b> 8350/9294 (92%, 85-96%)	<b>86%</b> 43/50	

### Mental state assessment

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
1.3 [2]	20	Has a standardised mental status test been carried out? (y/n/could not be assessed for recorded reasons)	<b>54%</b> 4684/8682 (55%, 38-72%)	<b>44%</b> 22/50	64.9% 24/37
1.4 [2]	21	Has an assessment been carried out for recent changes or fluctuation in behaviour that may indicate the presence of delirium?			
		Yes, and there were indications that delirium may be present	<b>25.9%</b> 2603/10047 (24%, 14-36%)	<b>13.2%</b> 7/53	25% 11/44
		Yes, but there was no indication that delirium may be present	<b>18.5%</b> 1863/10047 (15%, 6-25%)	<b>7.5%</b> 4/53	13.6% 6/44
		Yes (both options)	<b>44.5%</b> 4466/10047 (42%, 27-60%)	<b>20.8%</b> 11/53	38.6% 17/44
1.5 [2]	21a	<i>(If Q21=Yes)</i> Has the patient been clinically assessed for delirium by a healthcare professional? (y/n)	<b>85.3%</b> 2220/2603 (90%, 78-100%)	<b>71.4%</b> 5/7	81.8% 9/11

## Information about the person with dementia

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
1.14 [1]	22	Does the care assessment contain a section dedicated to collecting information from the carer, next of kin or a person who knows the patient well? (y/n)	<b>57.2%</b> 5727/10010 (58%, 31-85%)	<b>50.9%</b> 27/53	15.9% 7/44
	22a	<i>(If Q22=Yes)</i> Has information been collected about the patient regarding personal details, preferences and routines?			
		Yes	<b>47.4%</b> 2669/5626 (53%, 30-77%)	<b>48.1%</b> 13/27	71.4% 5/7
		Unknown*	<b>33.1%</b> 1865/5626 (14%, 0-44%)	<b>25.9%</b> 7/27	New answer option for Round 3
	22b	<i>(If Q22=Yes)</i> Has information been collected about the patient's food and drink preferences?			
		Yes	<b>44.1%</b> 2476/5616 (50%, 29-71%)	<b>40.7%</b> 11/27	New question for Round 3
		Unknown*	<b>34.1%</b> 1916/5616 (16%, 3-48%)	<b>22.2%</b> 6/27	
	22c	<i>(If Q22=Yes)</i> Has information been collected about the patient regarding reminders or support with personal care?			
		Yes	<b>55.3%</b> 3116/5631 (64%, 42-80%)	<b>51.9%</b> 14/27	71.4% 5/7
		Unknown*	<b>29.9%</b> 1685/5631 (13%, 0-37%)	<b>18.5%</b> 5/27	New answer option for Round 3
	22d	<i>(If Q22=Yes)</i> Has information been collected about the patient regarding recurring factors that may cause or exacerbate distress?			
		Yes	<b>32.6%</b> 1818/5583 (35%, 18-56%)	<b>37%</b> 10/27	14.3% 1/7
		Unknown*	<b>37.8%</b> 2110/5583 (20%, 5-50%)	<b>25.9%</b> 7/27	New answer option for Round 3

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
1.14 [1]	22e	(If Q22=Yes) Has information been collected about the patient regarding support or actions that can calm the person if they are agitated?			
		Yes	<b>28.2%</b> 1564/5539 (26%, 13-50%)	<b>33.3%</b> 9/27	0% 0/7
		Unknown*	<b>39.1%</b> 2167/5539 (20%, 7-52%)	<b>25.9%</b> 7/27	New answer option for Round 3
1.15 [3]	22f	(If Q22=Yes) Has information been collected about the patient regarding life details which aid communication?			
		Yes	<b>43.1%</b> 2413/5598 (50%, 25-70%)	<b>40.7%</b> 11/27	28.6% 2/7
		Unknown*	<b>35.3%</b> 1977/5598 (17%, 3-46%)	<b>25.9%</b> 7/27	New answer option for Round 3

\*Unknown response options refer to situations in which the information is usually recorded in a document which accompanies the patient (e.g. "This is Me" or patient passport) and no copy is available in the notes.



## Discharge

### Assessment before discharge

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
5.3 [2]	23	At the point of discharge the patient's level of cognitive impairment, using a standardised assessment, was summarised and recorded: (y/n)	<b>22.4%</b> 1639/7329 (17%, 9-30%)	<b>29.7%</b> 11/37	8.1% 3/37
	23a	<i>(If 23=No)</i> Please comment:			
		Patient too unwell/ not responsive	<b>3.3%</b> 189/5690	<b>3.8%</b> 1/26	New question for Round 3
		Patient has advanced dementia (i.e. patient's advanced dementia makes the assessment not appropriate)	<b>1.9%</b> 110/5690	<b>0%</b> 0/26	
		Not routine/ not standard practice	<b>5.8%</b> 331/5690	<b>0%</b> 0/26	
		Not documented/ unknown reason	<b>78.1%</b> 4444/5690	<b>88.5%</b> 23/26	
	Dementia diagnosis (i.e. dementia diagnosis mentioned as a reason for not completing assessment)	<b>10.8%</b> 616/5690	<b>7.7%</b> 2/26		
	24	At the point of discharge the cause of cognitive impairment was summarised and recorded: (y/n)	<b>69.1%</b> 5067/7329 (72%, 57-84%)	<b>83.8%</b> 31/37	73% 27/37
	25	Have there been any symptoms of delirium? (y/n)	<b>32.3%</b> 2367/7329 (33%, 22-41%)	<b>29.7%</b> 11/37	24.3% 9/37
	25a	<i>(If Q25=Yes)</i> Have the symptoms of delirium been summarised for discharge? (y/n)	<b>47.9%</b> 1133/2367 (45%, 33-64%)	<b>63.6%</b> 7/11	66.7% 6/9
26	Have there been any persistent behavioural and psychiatric symptoms of dementia (wandering, aggression, shouting) during this admission? (y/n)	<b>19.4%</b> 1425/7329 (19%, 13-26%)	<b>29.7%</b> 11/37	21.6% 8/37	
26a	<i>(If Q26=Yes)</i> Have the symptoms of behavioural and psychiatric symptoms of dementia been summarised for discharge? (y/n)	<b>44.5%</b> 635/1426 (40%, 23-60%)	<b>36.4%</b> 4/11	62.5% 5/8	

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
5.3 [2]	27	Is there a recorded referral to a social worker for assessment of housing and care needs due to a proposed change in residence?	<b>65.5%</b> 1649/2519 (71%, 53-89%)	<b>95.2%</b> 20/21	New question for Round 3
	27a (i)	<i>(If Q27=Yes):</i> There are documented concerns about the patient's capacity to consent to the referral:	<b>70.4%</b> 1161/1649 (75%, 50-89%)	<b>5%</b> 1/20	New question for Round 3
	27a (ii)	The patient had capacity on assessment and their consent is documented	<b>11.9%</b> 138/1161 (0%, 0-20%)	<b>0%</b> 0/1	
		The patient lacked requisite capacity and evidence of a best interests decision has been recorded	<b>69.9%</b> 811/1161 (75%, 50-90%)	<b>100%</b> 1/1	
		There is no record of either consent or best interest decision making*	<b>18.3%</b> 212/1161 (14%, 0-33%)	<b>0%</b> 0/1	
	27a (i)	There are no documented concerns about the patient's capacity to consent to the referral:	<b>29.6%</b> 488/1649 (25%, 11-50%)	<b>95%</b> 19/20	
	27a (iii)	The patients consent was requested and this is recorded	<b>29.1%</b> 142/488 (25%, 0-50%)	<b>5.3%</b> 1/19	
		There is no record of the patients consent*	<b>70.9%</b> 346/488 (75%, 50-100%)	<b>94.7%</b> 18/19	
	27a (ii & iii)	Consent or best interests (responses options combined)	<b>66.2%</b> 1091/1649 (67%, 50-86%)	<b>10%</b> 2/20	
		No consent or best interests (response options combined)	<b>33.8%</b> 558/1649 (33%, 14-50%)	<b>90%</b> 18/20	

\*Please note that these figures include 1.9% of casenotes where it was specified that the capacity assessment information is kept with social worker notes, which are unavailable to the auditor.

## Discharge coordination and multi-disciplinary team input

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den
6.4 [2]	28	Did a named person/ identified team co-ordinate the discharge plan? (y/n/na)	<b>82%</b> 5807/7083 (89%, 72-96%)	<b>89.2%</b> 33/37	97.3% 36/37
5.4 [1]	29a	Is there evidence in the notes that the discharge coordinator/ person or team planning discharge has discussed place of discharge and support needs with the person with dementia? (y/n/na)	<b>53.9%</b> 3327/6169 (55%, 38-72%)	<b>34.3%</b> 12/35	59.3% 16/27
	29b	Is there evidence in the notes that the discharge coordinator/ person or team planning discharge has discussed place of discharge and support needs with the person's carer/ relative? (y/n/na)	<b>80.7%</b> 5597/6935 (82%, 71-91%)	<b>76.5%</b> 26/34	87.9% 29/33
	29c	Is there evidence in the notes that the discharge coordinator/ person or team planning discharge has discussed place of discharge and support needs with the consultant responsible for the patient's care? (y/n)	<b>75.1%</b> 5501/7329 (81%, 63-91%)	<b>89.2%</b> 33/37	70.3% 26/37
	29d	Is there evidence in the notes that the discharge coordinator/ person or team planning discharge has discussed place of discharge and support needs with other members of the multidisciplinary team? (y/n)	<b>81.5%</b> 5971/7329 (85%, 76-93%)	<b>86.5%</b> 32/37	91.9% 34/37
5.6 [1]	30	Has a single plan/ summary for discharge with clear updated information been produced? (y/n)	<b>85.1%</b> 6234/7329 (92%, 77-97%)	<b>97.3%</b> 36/37	75.7% 28/37
5.7 [2]	31	Are any support needs that have been identified documented in the discharge plan/ summary? (y/n/na)	<b>60.2%</b> 4211/6995 (61%, 44-79%)	<b>72.2%</b> 26/36	73.5% 25/34
5.8 [1]	32	Has the patient and/ or carer received a copy of the plan/ summary? (y/n/na)	<b>80.6%</b> 5621/6975 (94%, 72-100%)	<b>97.2%</b> 35/36	75.7% 28/37
N5b [2]	33	Was a copy of the discharge plan/ summary sent to the GP/ primary care team on the day of discharge? (y/n/na)	<b>93.6%</b> 6701/7156 (98%, 93-100%)	<b>100%</b> 36/36	New question for Round 3

## Discharge planning

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
5.1 [2]	34	Was discharge planning initiated within 24 hours of admission? (y/n/na)	<b>47.4%</b> 2483/5242 (48%, 27-67%)	<b>25.9%</b> 7/27	84.4% 27/32
	34a	<i>(If Q34=N/A)</i> Please select the recorded reason why discharge planning could not be initiated within 24 hours:			
		Patient acutely unwell	<b>62.5%</b> 1306/2088	<b>90%</b> 9/10	0% 0/5
		Patient awaiting assessment	<b>9.1%</b> 190/2088	<b>0%</b> 0/10	60% 3/5
		Patient awaiting history/ results	<b>6.1%</b> 127/2088	<b>10%</b> 1/10	0% 0/5
		Patient awaiting surgery	<b>9.6%</b> 200/2088	<b>0%</b> 0/10	40% 2/5
		Patient presenting confusion	<b>5.7%</b> 120/2088	<b>0%</b> 0/10	0% 0/5
		Patient on end of life plan	<b>0%</b> 1/2088	<b>0%</b> 0/10	-
		Patient being transferred to another hospital	<b>0.1%</b> 2/2088	<b>0%</b> 0/10	0% 0/5
		Patient unresponsive	<b>0.3%</b> 6/2088	<b>0%</b> 0/10	0% 0/5
		Patient being discharged to nursing/ residential care	<b>6.5%</b> 136/2088	<b>0%</b> 0/10	0% 0/5
		Not recorded	-	-	0% 0/5
		Other	<b>0%</b> 0/2088	<b>0%</b> 0/10	0% 0/5

## Support for carers and family

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den (Median, IQR)	Your hospital Round 3: % Num/Den	Your hospital Round 2: % Num/Den	
5.10 [2]	35	Carers or family have received notice of discharge and this is documented:			
		Less than 24 hours	<b>19.5%</b> 1432/7329	<b>8.1%</b> 3/37	29.7% 11/37
		24 hours	<b>12.2%</b> 897/7329	<b>24.3%</b> 9/37	10.8% 4/37
		25 - 48 hours	<b>14.7%</b> 1075/7329	<b>13.5%</b> 5/37	16.2% 6/37
		More than 48 hours	<b>27.1%</b> 1985/7329	<b>29.7%</b> 11/37	18.9% 7/37
		No notice at all	<b>0.5%</b> 35/7329	<b>0%</b> 0/37	0% 0/37
		Not documented	<b>24.2%</b> 1770/7329	<b>16.2%</b> 6/37	24.3% 9/37
		No carer, family, friend/ could not contact	<b>1.8%</b> 132/7329	<b>8.1%</b> 3/37	0% 0/37
		Patient specified information withheld	<b>0%</b> 3/7329	<b>0%</b> 0/37	New answer option for Round 3
5.5 [2]	36	An assessment of the carer's current needs has taken place in advance of discharge: (y/n/na)	<b>67.3%</b> 2605/3868 (70%, 50-88%)	<b>70.6%</b> 12/17	50% 6/12

## Appendix D: Carer demographics

Age range	National audit Round 3: % (N)	Your hospital Round 3: % (N)
18 – 24 years	<b>1%</b> (48)	<b>0%</b> (0)
25 – 34 years	<b>2.9%</b> (133)	<b>2.3%</b> (1)
35 – 44 years	<b>5.6%</b> (259)	<b>2.3%</b> (1)
45 – 54 years	<b>16.2%</b> (749)	<b>9.3%</b> (4)
55 – 64 years	<b>25.8%</b> (1193)	<b>34.9%</b> (15)
65 – 74 years	<b>20.8%</b> (960)	<b>16.3%</b> (7)
75 – 84 years	<b>19.1%</b> (885)	<b>30.2%</b> (13)
85 years or over	<b>7.4%</b> (343)	<b>2.3%</b> (1)
Prefer not to say	<b>1.2%</b> (56)	<b>2.3%</b> (1)

Gender	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Male	<b>30.6%</b> (1413)	<b>29.5%</b> (13)
Female	<b>68.1%</b> (3150)	<b>70.5%</b> (31)
Other	<b>0.1%</b> (4)	<b>0%</b> (0)
Prefer not to say	<b>1.2%</b> (57)	<b>0%</b> (0)

Ethnicity	National audit Round 3: % (N)	Your hospital Round 3: % (N)
White/ White British	<b>88.4%</b> (4079)	<b>97.7%</b> (42)
Black/ Black British	<b>3%</b> (140)	<b>0%</b> (0)
Asian/ Asian British	<b>3.3%</b> (152)	<b>0%</b> (0)
Mixed	<b>1%</b> (44)	<b>0%</b> (0)
Chinese	<b>0.2%</b> (9)	<b>0%</b> (0)
Other	<b>1.4%</b> (64)	<b>0%</b> (0)
Prefer not to say	<b>2.7%</b> (124)	<b>2.3%</b> (1)

Relationship to patient	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Spouse or partner	<b>33.5%</b> (1558)	<b>36.4%</b> (16)
Family member	<b>55.9%</b> (2597)	<b>56.8%</b> (25)
Friend	<b>4.4%</b> (203)	<b>2.3%</b> (1)
Professional carer (health or social care)	<b>5.4%</b> (249)	<b>4.5%</b> (2)
Other	<b>0.9%</b> (41)	<b>0%</b> (0)

One of main carers for patient	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Yes	<b>77.8%</b> (3356)	<b>80%</b> (32)

## Appendix E: Carer questionnaire data

### Patient care

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den
9.3 [1]	1	Do you feel that hospital staff were well informed and understood the needs of the person you look after?		
		Yes, definitely	<b>46.5%</b> 2130/4578	<b>41.9%</b> 18/43
		Yes, to some extent	<b>43.3%</b> 1980/4578	<b>51.2%</b> 22/43
		No	<b>10.2%</b> 468/4578	<b>7%</b> 3/43
7.4 [2]	2	Do you feel confident that hospital staff delivered high quality care that was appropriate to the needs of the person you look after?		
		Yes, definitely	<b>54.2%</b> 2489/4592	<b>59.5%</b> 25/42
		Yes, to some extent	<b>36.4%</b> 1672/4592	<b>31%</b> 13/42
		No	<b>9.4%</b> 431/4592	<b>9.5%</b> 4/42
1.14 [1]	3	Was the person you look after given enough help with personal care from hospital staff? <i>For example, eating, drinking, washing and using the toilet.</i>		
		Yes, definitely	<b>55.4%</b> 2456/4433	<b>56.1%</b> 23/41
		Yes, to some extent	<b>34.2%</b> 1515/4433	<b>34.1%</b> 14/41
		No	<b>10.4%</b> 462/4433	<b>9.8%</b> 4/41
7.4 [2]	4	Was the person you look after treated with respect by hospital staff?		
		Yes, definitely	<b>76%</b> 3471/4569	<b>78%</b> 32/41
		Yes, to some extent	<b>20.8%</b> 952/4569	<b>22%</b> 9/41
		No	<b>3.2%</b> 146/4569	<b>0%</b> 0/41

## Communication

Std no. [Type]	Question number and text		National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den
9.7 [2]	5	Were you (or the patient, where appropriate) kept clearly informed about their care and progress during the hospital stay? <i>For example, about plans for treatment and discharge.</i>		
		Yes, definitely	<b>41.8%</b> 1908/4566	<b>39.5%</b> 17/43
		Yes, to some extent	<b>40.4%</b> 1843/4566	<b>32.6%</b> 14/43
		No	<b>17.8%</b> 815/4566	<b>27.9%</b> 12/43
9.11 [2]	6	Were you (or the patient, where appropriate) involved as much as you wanted to be in decisions about their care?		
		Yes, definitely	<b>47.5%</b> 2138/4497	<b>45%</b> 18/40
		Yes, to some extent	<b>36.4%</b> 1637/4497	<b>27.5%</b> 11/40
		No	<b>16.1%</b> 722/4497	<b>27.5%</b> 11/40
1.14 [1]	7	Did hospital staff ask you about the needs of the person you look after to help plan their care?		
		Yes, definitely	<b>45.4%</b> 2053/4524	<b>41.9%</b> 18/43
		Yes, to some extent	<b>34.5%</b> 1563/4524	<b>37.2%</b> 16/43
		No	<b>20.1%</b> 908/4524	<b>20.9%</b> 9/43



## Overall

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den
	8	Overall, how would you rate the care received by the person you look after during the hospital stay?	
		<b>34.5%</b> 1602/4645	<b>32.6%</b> 14/43
		<b>33.9%</b> 1575/4645	<b>37.2%</b> 16/43
		<b>17%</b> 790/4645	<b>16.3%</b> 7/43
		<b>9.6%</b> 446/4645	<b>7%</b> 3/43
		<b>5%</b> 232/4645	<b>7%</b> 3/43
	9	How likely would you be to recommend the service to friends and family if they needed similar care or treatment?	
		<b>42.5%</b> 1933/4544	<b>44.2%</b> 19/43
		<b>34.1%</b> 1551/4544	<b>27.9%</b> 12/43
		<b>14.3%</b> 648/4544	<b>18.6%</b> 8/43
		<b>4.8%</b> 220/4544	<b>0%</b> 0/43
		<b>4.2%</b> 192/4544	<b>9.3%</b> 4/43

## Support for the carer

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den
	10	Overall, how satisfied are you with the support <b>you</b> have received from this hospital to help you in your role as a carer?	
		<b>50.3%</b> 2204/4379	<b>50%</b> 20/40
		<b>34%</b> 1487/4379	<b>27.5%</b> 11/40
		<b>9.9%</b> 434/4379	<b>10%</b> 4/40
		<b>5.8%</b> 254/4379	<b>12.5%</b> 5/40

## Appendix F: Staff demographics

% of patients encounter in role who have dementia/ possible dementia	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Up to 25%	<b>31.9%</b> (4559)	<b>35.1%</b> (34)
26 - 50%	<b>25.6%</b> (3651)	<b>22.7%</b> (22)
51 - 75%	<b>24.4%</b> (3489)	<b>21.6%</b> (21)
More than 75%	<b>18.1%</b> (2588)	<b>20.6%</b> (20)

Gender	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Male	<b>15.7%</b> (2260)	<b>11.2%</b> (11)
Female	<b>83.2%</b> (11954)	<b>88.8%</b> (87)
Other	<b>0.2%</b> (34)	<b>0%</b> (0)
Prefer not to say	<b>0.8%</b> (113)	<b>0%</b> (0)

Ethnicity	National audit Round 3: % (N)	Your hospital Round 3: % (N)
White/ White British	<b>79.9%</b> (11467)	<b>91.8%</b> (90)
Black/ Black British	<b>4.1%</b> (594)	<b>1%</b> (1)
Asian/ Asian British	<b>8%</b> (1150)	<b>5.1%</b> (5)
Mixed	<b>1.3%</b> (183)	<b>0%</b> (0)
Chinese	<b>0.5%</b> (73)	<b>1%</b> (1)
Other	<b>4.5%</b> (646)	<b>1%</b> (1)
Prefer not to say	<b>1.7%</b> (241)	<b>0%</b> (0)

Job role	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Registered nurse (Band 5 or 6)	<b>29.9%</b> (4300)	<b>32.7%</b> (32)
Registered nurse (Band 7 or above)	<b>12.7%</b> (1831)	<b>16.3%</b> (16)
Healthcare assistant	<b>23.1%</b> (3324)	<b>17.3%</b> (17)
Doctor	<b>11.5%</b> (1645)	<b>17.3%</b> (17)
Allied healthcare professional	<b>11.9%</b> (1713)	<b>3.1%</b> (3)
Therapy assistant/ allied healthcare professional assistant	<b>2.6%</b> (367)	<b>1%</b> (1)
Student	<b>2.3%</b> (332)	<b>4.1%</b> (4)
Ward based administrators	<b>4%</b> (571)	<b>6.1%</b> (6)
Other/ unknown	<b>1.9%</b> (279)	<b>2%</b> (2)

Hours worked per week	National audit Round 3: % (N)	Your hospital Round 3: % (N)
Up to 29 hours	<b>13%</b> (1866)	<b>14.3%</b> (14)
30 hours or more	<b>87%</b> (12458)	<b>85.7%</b> (84)

<b>Time worked in the hospital</b>	<b>National audit Round 3: % (N)</b>	<b>Your hospital Round 3: % (N)</b>
Less than 6 months	<b>8%</b> (1148)	<b>2%</b> (2)
6 - 11 months	<b>9.5%</b> (1364)	<b>1%</b> (1)
1 - 2 years	<b>15.6%</b> (2242)	<b>15.3%</b> (15)
3 - 5 years	<b>16.4%</b> (2350)	<b>16.3%</b> (16)
6 - 10 years	<b>15.9%</b> (2283)	<b>24.5%</b> (24)
11 - 15 years	<b>12.1%</b> (1739)	<b>10.2%</b> (10)
More than 15 years	<b>22.4%</b> (3205)	<b>30.6%</b> (30)

## Appendix G: Staff questionnaire data

### Specialist services for dementia

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	National audit Round 3: % (Yes, always and Yes, most of the time responses combined)	Your hospital Round 3: % Num/Den	Your hospital Round 3: % (Yes, always and Yes, most of the time responses combined)	
4.11 [2]	1	Do you feel supported by specialist services for dementia in your hospital? <i>E.g. dementia specialist team, mental health liaison, dementia champions.</i>				
	1a	During office hours <i>i.e. Monday-Fri, 9am-5pm</i>				
		Yes, always	<b>28.7%</b> 4026/14024	<b>61.6%</b> 8640/14024	<b>45.4%</b> 44/97	<b>72.2%</b> 70/97
		Yes, most of the time	<b>32.9%</b> 4614/14024		<b>26.8%</b> 26/97	
		Yes, sometimes	<b>26.8%</b> 3760/14024	-	<b>24.7%</b> 24/97	-
		No	<b>11.6%</b> 1624/14024	-	<b>3.1%</b> 3/97	-
	1b	Out of office hours				
		Yes, always	<b>7.8%</b> 874/11207	<b>23.5%</b> 2637/11207	<b>8.9%</b> 7/79	<b>24.1%</b> 19/79
		Yes, most of the time	<b>15.7%</b> 1763/11207		<b>15.2%</b> 12/79	
		Yes, sometimes	<b>27.9%</b> 3129/11207	-	<b>30.4%</b> 24/79	-
No		<b>48.6%</b> 5441/11207	-	<b>45.6%</b> 36/79	-	

## Dementia care training

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den
7.4 [2]	2	What form did your dementia training at this hospital take? <i>Please tick all that apply:</i>	
		<b>42.8%</b> 5653/13205	<b>56.3%</b> 54/96
		<b>53.2%</b> 7030/13205	<b>30.2%</b> 29/96
		<b>5.4%</b> 713/13205	<b>4.2%</b> 4/96
		<b>7.7%</b> 1018/13205	<b>15.6%</b> 15/96
		<b>7.3%</b> 961/13205	<b>6.3%</b> 6/96
		<b>17.3%</b> 2278/13205	<b>18.8%</b> 18/96
	2a	Following your training at this hospital, do you feel better prepared to provide care/ support to people with dementia?	
		<b>42.2%</b> 4502/10670	<b>46.2%</b> 36/78
		<b>50.5%</b> 5390/10670	<b>50%</b> 39/78
	<b>7.3%</b> 778/10670	<b>3.8%</b> 3/78	

## Information and communication

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	National audit Round 3: % (Yes, always and Yes, most of the time responses combined)	Your hospital Round 3: % Num/Den	Your hospital Round 3: % (Yes, always and Yes, most of the time responses combined)	
9.3 [1]	3	In your current role, do you think that personal information is available to you to help you care for/ support people with dementia? <i>E.g. their likes/ dislikes, preferred name, past job.</i>				
		Yes, always	<b>21.4%</b> 3072/14345	<b>59.9%</b> 8597/14345	<b>18.4%</b> 18/98	<b>66.3%</b> 65/98
		Yes, most of the time	<b>38.5%</b> 5525/14345		<b>48%</b> 47/98	
		Yes, sometimes	<b>33%</b> 4734/14345	-	<b>27.6%</b> 27/98	-
		No	<b>7.1%</b> 1014/14345	-	<b>6.1%</b> 6/98	-
	3a	Do you have the opportunity to use this information to help you care for/ support people with dementia?				
		Yes, always	<b>26.6%</b> 3549/13329	<b>67.5%</b> 9003/13329	<b>27.2%</b> 25/92	<b>69.6%</b> 64/92
		Yes, most of the time	<b>40.9%</b> 5454/13329		<b>42.4%</b> 39/92	
		Yes, sometimes	<b>30.6%</b> 4074/13329	-	<b>29.3%</b> 27/92	-
		No	<b>1.9%</b> 252/13329	-	<b>1.1%</b> 1/92	-
7.4 [2]	4	In your current role, do you feel encouraged to accommodate the individual needs and preferences of people with dementia? <i>E.g. taking time to speak and interact at the pace of the person with dementia, permitting them to walk around the ward.</i>				
		Yes, always	<b>28.9%</b> 4145/14333	<b>62.1%</b> 8904/14333	<b>31.6%</b> 31/98	<b>57.1%</b> 56/98
		Yes, most of the time	<b>33.2%</b> 4759/14333		<b>25.5%</b> 25/98	
		Yes, sometimes	<b>27.3%</b> 3913/14333	-	<b>32.7%</b> 32/98	-
	No	<b>10.6%</b> 1516/14333	-	<b>10.2%</b> 10/98	-	

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	Your hospital Round 3: % Num/Den	
7.12 [1]	6	As a team, how often do you talk about the way you care for/ support people with complex needs (including dementia)?		
		Frequently	<b>49.8%</b> 6203/12457	<b>55.6%</b> 45/81
		Occasionally	<b>37.2%</b> 4636/12457	<b>34.6%</b> 28/81
		Almost Never	<b>9.7%</b> 1210/12457	<b>7.4%</b> 6/81
		Never	<b>3.3%</b> 408/12457	<b>2.5%</b> 2/81

## Patient care and nutrition

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	National audit Round 3: % (Yes, always and Yes, most of the time responses combined)	Your hospital Round 3: % Num/Den	Your hospital Round 3: % (Yes, always and Yes, most of the time responses combined)	
3.8 [1]	7	Can carers of people with dementia visit at any time on the ward(s) you work on? <i>i.e. visits are not limited to normal visiting hours and may include mealtimes.</i>				
		Yes, always	<b>51.2%</b> 6131/11978	<b>78.5%</b> 9402/11978	<b>60.8%</b> 48/79	<b>87.3%</b> 69/79
		Yes, most of the time	<b>27.3%</b> 3271/11978		<b>26.6%</b> 21/79	
		Yes, sometimes	<b>16.1%</b> 1927/11978	-	<b>6.3%</b> 5/79	-
		No	<b>5.4%</b> 649/11978	-	<b>6.3%</b> 5/79	-
7.18 [1]	8	Do you think that the people with dementia you care for/ support, have their nutritional needs met while on the ward(s) you work on?				
		Yes, always	<b>25.9%</b> 3181/12263	<b>76.1%</b> 9330/12263	<b>31.3%</b> 25/80	<b>91.3%</b> 73/80
		Yes, most of the time	<b>50.1%</b> 6149/12263		<b>60%</b> 48/80	
		Yes, sometimes	<b>19.2%</b> 2357/12263	-	<b>7.5%</b> 6/80	-
		No	<b>4.7%</b> 576/12263	-	<b>1.3%</b> 1/80	-

Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	National audit Round 3: % (Yes, always and Yes, most of the time responses combined)	Your hospital Round 3: % Num/Den	Your hospital Round 3: % (Yes, always and Yes, most of the time responses combined)	
4.9 [2]	9	Do you think the ward(s) you work on is able to respond to the individual needs of people with dementia as they arise? <i>E.g. pain relief, personal care, toileting, mobility assistance.</i>				
		Yes, always	<b>30.4%</b> 2785/9148	<b>78%</b> 7137/9148	<b>40.6%</b> 26/64	<b>87.5%</b> 56/64
		Yes, most of the time	<b>47.6%</b> 4352/9148		<b>46.9%</b> 30/64	
		Yes, sometimes	<b>18.7%</b> 1708/9148	-	<b>12.5%</b> 8/64	-
		No	<b>3.3%</b> 303/9148	-	<b>0%</b> 0/64	-
	10	Is additional staffing support provided if dependency needs on the ward(s) you work on increase?				
		Yes, always	<b>10.7%</b> 977/9143	<b>38.2%</b> 3493/9143	<b>10.9%</b> 7/64	<b>42.2%</b> 27/64
		Yes, most of the time	<b>27.5%</b> 2516/9143		<b>31.3%</b> 20/64	
		Yes, sometimes	<b>42.5%</b> 3887/9143	-	<b>43.8%</b> 28/64	-
		No	<b>19.3%</b> 1763/9143	-	<b>14.1%</b> 9/64	-
N3c [3]	11	Are night time bed moves for people with dementia avoided where possible on the ward(s) you work on? <i>By night time bed moves, we mean bed moves between the evening meal and breakfast the next morning.</i>				
		Yes, always	<b>16.3%</b> 1474/9047	<b>48.8%</b> 4416/9047	<b>32.8%</b> 21/64	<b>67.2%</b> 43/64
		Yes, most of the time	<b>32.5%</b> 2942/9047		<b>34.4%</b> 22/64	
		Yes, sometimes	<b>27.7%</b> 2506/9047	-	<b>20.3%</b> 13/64	-
	No	<b>23.5%</b> 2125/9047	-	<b>12.5%</b> 8/64	-	



Std no. [Type]	Question number and text	National audit Round 3: % Num/Den	National audit Round 3: % <i>(Yes, always and Yes, most of the time responses combined)</i>	Your hospital Round 3: % Num/Den	Your hospital Round 3: % <i>(Yes, always and Yes, most of the time responses combined)</i>	
3.7 [1]	12	In the last week (except in emergency situations), were patient mealtimes kept free of any clinical activity on the ward(s) you work on?				
		Yes, always	<b>28.3%</b> 2488/8788	<b>67.6%</b> 5944/8788	<b>25.4%</b> 16/63	<b>63.5%</b> 40/63
		Yes, most of the time	<b>39.3%</b> 3456/8788		<b>38.1%</b> 24/63	
		Yes, sometimes	<b>16.8%</b> 1476/8788	-	<b>19%</b> 12/63	-
		No	<b>15.6%</b> 1368/8788	-	<b>17.5%</b> 11/63	-
N3b [2]	13	Can you access finger food (i.e. food which can be eaten without a knife/ fork/ spoon) for people with dementia as an alternative to main meals?				
		Yes, always	<b>38%</b> 3356/8822	<b>65.2%</b> 5754/8822	<b>74.6%</b> 47/63	<b>92.1%</b> 58/63
		Yes, most of the time	<b>27.2%</b> 2398/8822		<b>17.5%</b> 11/63	
		Yes, sometimes	<b>22.5%</b> 1983/8822	-	<b>7.9%</b> 5/63	-
		No	<b>12.3%</b> 1085/8822	-	<b>0%</b> 0/63	-
3.11 [2]	14	Can you access snacks for people with dementia in between meals?				
		Yes, always	<b>44.5%</b> 4060/9119	<b>73.2%</b> 6675/9119	<b>65.6%</b> 42/64	<b>90.6%</b> 58/64
		Yes, most of the time	<b>28.7%</b> 2615/9119		<b>25%</b> 16/64	
		Yes, sometimes	<b>20.7%</b> 1886/9119	-	<b>7.8%</b> 5/64	-
		No	<b>6.1%</b> 558/9119	-	<b>1.6%</b> 1/64	-
N3a [2]	15	Are the nutrition and hydration needs of people with dementia communicated at handovers/ safety briefings?				
		Yes, always	<b>46.2%</b> 4199/9090	<b>79.6%</b> 7238/9090	<b>53.1%</b> 34/64	<b>87.5%</b> 56/64
		Yes, most of the time	<b>33.4%</b> 3039/9090		<b>34.4%</b> 22/64	
		Yes, sometimes	<b>15.5%</b> 1408/9090	-	<b>7.8%</b> 5/64	-
		No	<b>4.9%</b> 444/9090	-	<b>4.7%</b> 3/64	-

## Appendix H: Staff suggestions for your hospital

The staff questionnaire included a question asking staff to make one suggestion on how their hospital could improve care and support provided to people with dementia. Below, all suggestions from staff at Leighton Hospital are provided.

<b>Registered Nurses (Band 5 or 6)</b>
Additional staff to care for patients with dementia. Quicker access to social service support. Additional volunteers to help at all mealtimes.
Additional training for staff who care for people with dementia, more available.
By wards being able to request extra staff to help properly support dementia patients and give them the time and care they need/ deserve and to not have staff then taken off us. By having areas where patients can wander safely and are not having to be restricted in where they go, as often the frustration/ behavioural issues occur when staff are having to ask patients to 'sit down' all the time.
Colour coded furniture e.g. if patient is in 'purple' bay then chairs etc. would be purple too (familiarity).
Designated extra dementia key worker in each clinical area who will have time to chat, take more time, have more time to walk about with patient - use day room to provide more appropriate environment to engage with patients.
Have dementia nurse role champions on each ward. This would be a staff nurse who focuses on assessing the patients with dementia from a holistic point of view.
Have more volunteers throughout the trust to sit with patients and interact.
Having staff enough so can interact with dementia patients and having an environment more distracted for them to spend their time.
Improving staffing levels when dementia patient ratio is high on the ward would provide better care quality. It only takes one patient with dementia to be distressed and disorientated and this can take up valuable nursing and support worker time whereby other patients are neglected. This has a very negative affect upon the individual staff members dealing with the confused and agitated patient. You are left feeling guilty and inadequate that you have been unable to provide the best care for other patients in your care. Furthermore, you are left feeling emotionally and physically drained. It would be beneficial to have access to more radios, CD players and music which is age appropriate to dementia patients, to play in the bays and side rooms.
Increase staffing to accommodate the extra time needed for each individual who has dementia.
Is really important to have the right staff. Sometimes when we have extra staff, other wards think we are over-numbered and take them. Is a good idea the gardens, and all the activities that we could do. Dementia patients, in general need more time. When they are mixed with acute patients, with active treatments, it's hard to find time to stop and talk, or walk around [with them].
Less patients in a bay, so staff to patient ratio is better and care is of a higher standard.
More staff or dedicated area staff to give time to spend sitting, talking and doing activities with patients which would help to reduce the stress of being an inpatient in hospital setting.
More staff to ensure that the patient to staff ratio is better to ensure patient needs are met in a better way i.e. their needs are priority. Staffing could be one nurse and health care assistant to four patients with dementia, instead of one of each to 8.
More training to all members of staff and departments who interact, or not, with patients with dementia. More staff to be available when nursing patients with dementia to enable more time with them and meet their needs. More support for both patients and families/ carers with dementia. More activities/ access to TV/ radio/ newspapers for people with dementia for free so accessible to all, not just those who can afford it - to help alleviate boredom of ward environment. A dementia support team or worker who can be called

## Registered Nurses (Band 5 or 6)

upon. Nutritional needs could be improved with increase of staff or employ volunteers to help and prompt patients with dementia at mealtime of insufficient numbers, or if ward activity levels high.

Most patients with dementia require a little extra support with their needs, this unfortunately cannot always be provided on acute wards where high dependency of the critically ill and palliative care patients along with their families is a necessity. I am aware that money is tight in the trust and the NHS in general but a specialist ward for dementia patients who have a tendency to wander and try to leave our care would be very beneficial. I am sure I am not the only person who has suggested this course of action.

Personal information form including likes and dislikes that can be completed on admission with the family/ carer.

Sometime the patient just needs someone to sit with them and talk to them. Not always possible in a busy hospital environment.

Staffing levels improved on ward with increased needs. Not enough time to spend with patients with dementia - general feeling of ward that they can be a burden to already overstretched staff which is a shame as if we had extra time with dementia patients, we would be able to accommodate their needs better.

The environment could be improved to be more dementia friendly.

To give dementia patients a more homely area than a clinical setting to help avoid and any further disorientation and/ or confusion.

When the acuity is high we don't always have the extra staff and a lot of the time staff are taken to other wards and we are left short.

## Registered Nurses (Band 7 or above)

A dedicated ward environment decorated and equipped suitably for dementia patients. Increased staff ratio, recognising the complex needs of this group of patients in an acute setting.

Activities during the day for inpatients.

Bigger dementia team.

Dementia friendly coloured paintwork (doors to identify patient areas more easily) to aid independence.

Ensuring that we have all the resources we need out of hours.

Garden area for Ward 4. Less beds on Ward 4. More dementia specialist nurses.

Implementation of a frailty pathway to negate the need for admission through AMU (acute medical unit).

Improve signage and decoration on ward areas so that patients with dementia can find their way about more easily.

More activities or an area where people could become involved in activity and wander freely without risk.

More people either paid, volunteers or relatives/ carers to sit with the patient when they are in unfamiliar surroundings, especially at mealtimes. However, hospitalisation is often an opportunity for relatives to have some respite from the 24-hour caring they do at home so you cannot expect them to be in the hospital for hours on end.

Outside space for patients to take fresh air. More renaissance material.

Specialist dementia devoted unit is required. Dementia friendly environment is needed i.e. not to look like a hospital ward. More staff in order to devote appropriate time. Decrease bed base.

We have excellent links with [name] (dementia lead nurse and privacy and dignity matron), we work closely with patients and their families to ensure they receive the best possible individualised care, we complete patient passports to ascertain our patients' needs, fears, likes, dislikes etc.

## Healthcare Assistants

All patients with dementia should have their own personal passports.
By not running the ward short of qualified nurses which happens a lot and also running short of HCAs which happens a lot. Meaning the patients do NOT get the care and attention they need.
Extra staff or team members to provide company, activities and all round assistance when needed.
Give more training to all staff.
I feel that more can be done to get people out of the hospital setting. We have a lot of long stay patients with dementia - hospital is to get better and [then] should be able to go to a place of care i.e. home or care setting. Improve facilities to help with feeling more comfortable. More staff i.e. trained and healthcare [assistants].
I think that wards that care for the needs of dementia patients would benefit from more support and more staff to accommodate the needs of dementia patients... because very often we never have time as carers to support and sit with dementia patients, and very often I feel that dementia patients just need company and someone to talk to.
Just ensure all staff have correct knowledge and understanding of how to support a patient and family when dementia effects a person and family. Everyone is an individual and everyone's needs can be different and everyone matters.
More activities suitable to stimulate patients.
More detailed information regarding likes/ dislikes; things that can calm them down/ distract them; information regarding life, work, children, etc.
More staff, so more time with patients.
Not enough training given to new staff. Not enough passports done when patients arrive.
Provide more activities to occupy people with dementia, provide more support workers depending on the needs.
Somewhere outside for patients to go in warm weather. Access to a garden, (currently in progress), dementia specialised volunteers? At weekends a snack trolley doesn't come around. We should have in my opinion, a stocked fridge of snacks, available whenever for easy access, rather than have to ask, as staff from kitchen are not allowed to give extra. Would be much easier. Yogurts, custards (long life).
Support could be much improved by having extra staff to look after each person's needs - the basic staff ratio falls apart when you have 50% of dementia patients on the ward and equipment you have loaned to other wards (sensor equipment is returned broken). Criteria for 1:1 care is usually stretched on my ward to 1:4 or 1:5 patients which doesn't work if they need you at the same time. And the mix of dementia patients and 'compos mentus' patients can result in aggression against each other and you play referee. Detoxing and dementia patients don't mix! Dementia patients need more time for care, because it takes longer for them to process, the activity you're performing (hygiene etc.). But due to ward pressures (volume of work) you can't give them the time they need, so everyone ends up frustrated and can make the dementia patient have aggression towards carers. But wards/ hospital budgets don't always stretch to extra nurses. We could do so much better with extra help.
There is not enough staff to provide individual preferences of patients with dementia. We are unable to walk each of them around the wards as there would be no staff then to tend to the other patients.
We could do with more mental health input. We usually have to wait a long time once referred, for them to see the patient.

## Doctors

1. We have the plan to refurbish our ward as a dementia friendly ward. 2. There is also a plan to create a garden just attached to the ward. 3. The relatives/ carers should be strongly encouraged to come and to help in feeding their relatives. It will also keep the patients more oriented.

Enabling more frequent access to carers.

Improved staffing levels and bed numbers so that patients are on appropriate wards for their needs.

More HCA staff required to assist with personal care. More care rounds.

To have basic community mental health support to reliably avoid unnecessary admissions, due to simple dementia issues. More staff are needed to help/ nurse/ entertain dementia patients.

## Allied Healthcare Professionals

I believe that a registered nurse who has cared for the patient should go with the patient when visiting other areas of the hospital i.e. theatres, X ray, CT etc. This enables the best handover possible to the receiving department. This is something which I believe needs to be addressed as this does not always happen.

Provide more stimulus to patients with dementia, for example in the form of simple colouring books, twiddle mitts, picture books. Patients appear well cared for but have no interaction at bedside once nursing duties have been done. One option may be to have hospital volunteers to act as dementia friends and to colour and chat or sing with the patients to provide stimulus.

To have access to the paperwork the patient holds on their likes/ dislikes. To have a pathway and standard operating procedure (SOP) for dealing with this group to ensure the highest quality, personalised and effective healthcare. Due to the link between dementia and hearing loss, I want to ensure that there is a process to test the hearing of those with dementia and have a management plan that compliments the current paperwork.

## Students

Better equipment regard dementia. Occupying dementia patients.

Further training for HCAs to support dementia patients.

Some form of activity in the afternoon to keep patients well motivated and encourage patients to participate. Menus given the day before and the next day patients forget what they ordered - maybe have their menus first thing on the day.

Time, staff, environment.

## Therapy Assistants & Allied Healthcare Professional Assistants

*No comments from therapy assistants and allied healthcare professional assistants for your hospital.*

## Ward-based Administrators

I work on an acute medical ward with a speciality in endocrinology. I feel that the ward is not the best place to give adequate care to patients with dementia. Staff ratio to patients is not adequate to care for patients with dementia. The ward is not set up for dementia patients i.e. no relatives' room. The day room used for other things so not always available.

My ward is working hard to improve environment for dementia patients e.g. different coloured doors, decluttering the ward and we are in the process of designing and fund-raising for a dementia friendly garden. The consultants of the ward are very approachable if we need any help or advise.

Our ward is at present fundraising for a dementia friendly garden. We are trying to declutter the ward to colour coordinate the bays.

## Other / Unknown

I am pushing for all [people with dementia] to have a hearing assessment because of the link with hearing impairment and dementia.

I think our dementia patients are treated very well but think staff should have more training.



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