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## Appendix I. Audit Methodology and Participation

## Previous audit content and methodology

Four rounds of national audit took place between 2010 and 2018, reporting in 2011, 2013, 2017 and 2019.

For Rounds 3 and 4 of audit, data were collected via:

- A survey of carer experience of quality of care
- A case note audit of people with dementia, focusing on key elements of assessment, monitoring, referral and discharge. Records eligible for audit were those of people with a diagnosis or current history of dementia admitted for 72 hours or longer. Each hospital was asked for 50-100 casenote submissions. Identification of patients was via ICD10 coding which is applied post discharge.
- An organisational checklist looking at governance, resources and training provision
- A staff questionnaire examining support available to staff and the effectiveness of training and learning opportunities.

## Round 5 audit content and participation

#### Prospective identification of patients with dementia:

Hospitals were asked to identify all patients with dementia or concerns about cognition admitted to their hospital between 19 September and 14 October 2022, using any usual systems in place. (Hospitals not reaching the minimum of 40 requested for the period were allowed to extend this)

#### Patient-level audit measures (casenote audit):

Following consultation a reduced data set was developed focussing on key measures: delirium screen and assessment; pain assessment and follow up; discharge planning within 24 hours. Hospitals were asked to submit data on the first 80 patients identified. Hospitals were also offered a Flex period in Spring, during which identification and data entry could be completed. For hospitals choosing to participate in the Flex period a minimum of 40 records was specified in the mandatory period).

#### **Annual Dementia Statement:**

Hospitals were each asked to submit one form with key organisational information building into a series of statements about the hospital's approach to care.

#### Carer Ouestionnaire:

The carer questionnaire asked carers about the care of people with dementia, communication with hospital staff and support for the carer. There was also a free text comment box for any additional feedback. Each hospital was sent 200

copies to distribute, with pre-paid envelopes for direct secure return to the project team. There was also an online version available.

#### Patient feedback survey tool:

This was collected using a newly developed flexible tool, based on feedback from people with dementia about care experience and question format. Hospitals were asked to collect 3-5 per month. As this is the first time this feedback has been collected, and only **36%** of sites report that they can do this regularly, feedback will initially be reported and fed back to sites separately. Data collection is ongoing. Comments made by patients relating to care quality have been used in this report.

#### Patient identification

During the audit and pilot, hospitals revealed different methods of identifying dementia patients in hospitals. These can include:

- electronic flagging, based on known diagnosis/previous admission
- history taken at admission
- referral to a team once admitted
- assessment criteria applied to all in a certain age group or designated "frail"
- review of records of medications or consultations with other services e.g. CMHTs, GPs, memory services
- discussions with families and carers

Hospitals were allowed to use any method or system in place.

#### Data submission

For the Casenote Audit and Annual Dementia Statement, data was submitted via a secure online platform, allowing sites to return to, amend and download their own data.

For the carer questionnaire 200 hard copies were sent to each participating site for distribution. The questionnaire was also available online and in translation.

#### Data returns

Audit tool	Number of participating hospitals	Data received (total)	Range	Interquartile range
Casenote audit	178	14,888 identified 10,642 audited	29 - 281	45
Annual Dementia Statement	168	168	N/A	N/A
Carer questionnaire	160	2,223	10 - 75	17

187 Hospitals registered. Of those **17.6%** (33/187) had mostly paper records, **33.2%** (62/187) had mostly electronic records, and **49.2%** (92/187) had a mixture of both.

### **Data Cleaning**

Data was checked for duplicates and anomalies (e.g. assessment dates outside of the stated admission period) and queries returned to sites for each part of the data. Where sites were unable to resolve queries, the following changes were made:

#### Casenote audit

Duplicates were removed and obvious date errors (e.g. in year) were amended. Where an assessment date was stated to be within/not within 24 hours of admission, but the given date did not match, this was where possible amended.

Where a given date fell out of sequence, this was amended in accordance with information given to preceding questions or to the last preceding date. For example, where an assessment date fell outside of the admission, this was amended in accordance with information submitted to whether the date was within 24 hours of admission, or where this was not possible, to the date of discharge.

Information provided for the discharge information section created additional queries where the date of discharge was prior to an admission or assessment date, and the sequence was amended as above.

Missing responses were recoded to unknown/not documented.

Information given as Other for primary diagnosis, ward, assessments, reason for discharge plan outside of 24 hours, were recategorised.

Bulk upload was available via the online platform for the Casenote audit. Where the online tool had not permitted answers (because of question routing) and these had been included in uploaded data, this data was removed.

#### **Annual Dementia Statement**

Where exceptionally large or small numbers had been returned (e.g. for numbers of admissions or numbers of staff these were queried in order to remove errors/outliers where possible. Missing responses were also queried and recoded as unknown/not documented if no information could be supplied.

#### Carer questionnaire

Questionnaires returned without a site identifier were scrutinised and allocated wherever possible. All identifying information was removed from comments.

## **Data Analysis**

#### Casenote audit

Data was analysed nationally and aggregated at a site level. NB: Sites with returns of less than 25 Casenotes overall have been removed from site level analysis.

#### Carer questionnaire

Data was analysed nationally and aggregated at a site level. NB: Sites with returns of less than 10 questionnaires overall have been removed from site level analysis.

### Carer questionnaire scores

Sites with more than 9 carer questionnaire submissions were used to generate 2 scores, for Overall rating of care quality, and Rating of communication.

#### **Carer Rating of Overall Care Quality**

Question used for calculating score:

**CQ8.** Overall, how would you rate the care received by the person you look after during the hospital stay?

	Excellent	Very Good	Good	Fair	Poor
Score	1	0.75	0.5	0.25	0
		Examples (b	ased on 10 exam	ples)	
Q8	4	1	3	2	
				Total possible	10
				Total score	6.75
				% score	67.5

#### **Carer rating of communication** \*(N/A removed from totals)

Questions used for calculating score:

**CQ5.** Were you (or the patient, where appropriate) kept clearly informed about their care and progress during the hospital stay? For example, about plans for treatment and discharge.

**CQ6**. Were you (or the patient, where appropriate) involved as much as you wanted to be in decisions about their care?

**CQ7.** Did hospital staff ask you about the needs of the person you look after to help plan their care?

	Yes, definit ely	Yes, to some extent	No	Don't Know	Total applica ble N per q	Total possibl e score per q	Tot al N Sco re
Score per respon se	2	1	0	*N/A			
		Exam	ples (based on 10 r	esponse	s)		
Q5	5	3	1	1	9	18	13
Q6	3	5	1	1	9	18	11
Q7	2	4	2	2	8	16	8
	·		Total section score	32			
			Total possible	52			
			% score	61.5			

## Appendix II. Standards measured in Round 5 and Round 6

Casenote audit						
Standards are derived from	Standards are derived from NICE guidelines and recommendations for					
delirium and dementia, a	and from NHS England key principles:					
Delirium screening and assessment	At presentation people with dementia or cognitive impairment should be assessed for recent changes or fluctuations in behaviour which may indicate delirium (CG103).  If any of these changes are present, the person should have an assessment (see recommendation 1.6.1). [2010, amended 2023]					
Pain assessment	People with dementia or cognitive impairment should be assessed for pain using an appropriate measurement or tool including self-reported pain and/or structured observational pain assessment tools (NG97). Overview   Dementia: assessment, management and support for people living with dementia and their carers   Guidance   NICE					
Discharge planning	Discharge planning should start within 24 hours of admission.  NHS England have worked with a number of partners to identify five key principles which can help ensure that patients are discharged in a safe, appropriate and timely way. Plan for discharge from the start					
	Statement om the Dementia Friendly Hospital Charter <u>DF</u> 8.cdr (dementiaaction.org.uk)					
Staff knowledge and skills	Care is provided by staff who are appropriately trained in dementia care. Staff demonstrate a proactive approach to caring for people and are knowledgeable and skilled in identifying and addressing needs.					
Assessment	People with dementia and their family carers have access to an accurate assessment of their needs and care is delivered accordingly.					
Environment	The care environment is comfortable and supportive, promoting patient safety, well-being and independence and people with dementia are enabled to find their way around the hospital.					
Governance	Systems are in place to support continuous improvement of quality of care for people with					

dementia and their carers whilst in hospital,
including resources and governance structures that
support staff to deliver care that is dementia-
friendly.

#### **Carer questionnaire**

The carer questionnaire was independently developed by the Patient Experience Research Centre at Imperial College London and has been used in 2 previous rounds of the audit. Items were identified by a panel of carers as top priority items relating to the care of people with dementia and as questions which all carers/family members visiting people with dementia in hospital would find relevant, and would be able to answer.

The carer questionnaire also aligns with the statements of the Dementia Friendly Hospital Charter:

Partnership	People with dementia and their families/carers are recognised as partners in their care. This includes:  • Choice and control in decisions affecting their care
	<ul> <li>Support whilst in hospital and on discharge.</li> </ul>
Care	People with dementia and their family/carers receive care that is person-centred and meets specific individual needs.

# <u>Appendix III. Casenote Audit Round 5 National Results - Identification</u>

#### Please see above for link to the tool.

NB: Sampling method differed between R4 and R5, including sample size. Information from both datasets is shown and comparison should be made with caution.

If Round 4 data is not present, data is new to Round 5.

## Information about the patient

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	Min-65	<b>2%</b> 304/14888	<b>2.3%</b> 228/9782
	66-80	<b>27.3%</b> 4060/14888	<b>24.4%</b> 2386/9782
	81-100	<b>70.4%</b> 10480/14888	<b>73.0%</b> 7146/9782
1.3. Age at admission	101-108	<b>0.3%</b> 44/14888	<b>0.2%</b> 19/9782
	Unknown	<b>0%</b> 0/14888	<b>0%</b> 3/9782
	Minimum	30	19
	Maximum	106	105
	Mean	84	84
	Female	<b>54.9%</b> 8172/14888	-
1.4. Sex	Male	<b>42.9%</b> 6383/14888	-
	Unknown/Not Documented	<b>2.2%</b> 333/14888	-
1.5. Gender	Female	<b>51.6%</b> 7675/14888	<b>58.6%</b> 5728/9782

	Male	<b>40.3%</b> 6003/14888	<b>41.4%</b> 4054/9782
	Non-binary/Other	<b>0%</b> 0/14888	-
	Unknown/Not Documented	<b>8.1%</b> 1210/14888	-
	White	<b>83.9%</b> 12485/14888	<b>80.7%</b> 7898/9782
	Asian/Asian British	<b>2.5%</b> 379/14888	<b>2.5%</b> 245/9782
1.6. Ethnicity	Black/Black British	<b>2.1%</b> 311/14888	<b>1.5%</b> 150/9782
	Mixed	<b>0.7%</b> 100/14888	<b>0.1%</b> 14/9782
	Other	<b>1.1%</b> 162/14888	<b>2.1%</b> 201/9782
	Unknown/Not Documented	<b>9.7%</b> 1451/14888	<b>13.0%</b> 1274/9782
	English	<b>75.0%</b> 11161/14888	<b>77.7%</b> 7602/9782
	Welsh	<b>0.5%</b> 71/14888	<b>0.6%</b> 62/9782
1.7. First language	Other European Language	<b>0.7%</b> 106/14888	<b>0.8%</b> 77/9782
	Any Asian Language	<b>1.4%</b> 208/14888	<b>1.7%</b> 169/9782
	Other	<b>0.5%</b> 67/14888	<b>0.7%</b> 70/9782
	Unknown/Not Documented	<b>22%</b> 3275/14888	<b>18.4%</b> 1802/9782
	Cancer	<b>0.3%</b> 42/14888	<b>0.7%</b> 70/9782
1.9. Primary diagnosis/cause of admission?	Cardiac/vascular/ chest pain	<b>4.4%</b> 653/14888	<b>6.4%</b> 629/9782
	Dehydration/ nutrition	<b>1.4%</b> 215/14888	<b>1.4%</b> 134/9782

Delirium/ confusion/ cognitive impairment	<b>10.8%</b> 1614/14888	<b>6.2%</b> 604/9782
Dementia	<b>1%</b> 144/14888	<b>1.6%</b> 160/9782
Endocrine/ metabolic condition	<b>1%</b> 144/14888	<b>1.5%</b> 146/9782
Fall	<b>23.2%</b> 3447/14888	<b>14.8%</b> 1449/9782
Gastrointestinal	<b>5.1%</b> 755/14888	<b>4.5%</b> 442/9782
Haematology related	<b>0.6%</b> 90/14888	<b>1.5%</b> 143/9782
Hepatology/liver related	<b>0.2%</b> 31/14888	<b>0.9%</b> 92/9782
Hip fracture/ dislocation	<b>3.5%</b> 514/14888	<b>6.4%</b> 627/9782
Other Fracture/ dislocation	<b>1.2%</b> 186/14888	<b>1.9%</b> 184/9782
Impaired consciousness/ reduced responsiveness/ drowsiness or dizziness	<b>2.4%</b> 359/14888	<b>1.7%</b> 166/9782
Neurological problem/seizure/ head injury/ headache	<b>2.8%</b> 415/14888	<b>2.5%</b> 238/9782
Psychiatric/ psychological/ behavioural problems	<b>0.5%</b> 76/14888	<b>0.3%</b> 32/9782
Respiratory	<b>12.9%</b> 1927/14888	<b>19.1%</b> 1862/9782
Sepsis	<b>4.2%</b> 632/14888	<b>6%</b> 586/9782
Skin problems/ lacerations/lesions	<b>1%</b> 148/14888	<b>2.1%</b> 202/9782
Stroke or related	<b>2.4%</b> 354/14888	<b>3.2%</b> 316/9782

	Surgical/non-	1%	0.5%
	surgical procedure	152/14888	50/9782
	Urinary/	<b>5.7</b> %	8.7%
	urogenital/renal	843/14888	849/9782
	Unable to cope/	<b>1.9%</b>	1.8%
	frailty	278/14888	172/9782
	Other – please specify	<b>11.5%</b> 1717/14888	<b>2.2%</b> 218/9782
	Unknown/Not	1/1//14000 <b>1%</b>	<b>0.6%</b>
	documented	152/14888	60/9782
	decarrier		
1.10. Please say whether this	Elective	0.9%	1.3%
is an emergency or elective		140/14888	128/9782
admission	Emorgonov	99.1%	98.7%
	Emergency	14748/14888	9654/9782
1.11. Was delirium noted as	No	66.3%	64%
part of the admitting	110	9868/14888	4617/7212
condition?	Yes	<b>33.7</b> %	<b>36%</b>
	. 55	5020/14888	2595/7212
	Known dementia	74.6%	_
	Tariowir derriend	11100/14888	
1.12. Dementia status	"Probable"		
	dementia/	25.4%	=
	Concerns about	3788/14888	
	cognition		
	Alzheimer's	<b>33.2</b> %	_
	Disease (F00, G30)	3683/11100	
	Dementia in Alzheimer's	8.6%	
	disease, atypical or	956/11100	-
	mixed type (F00.2)	930/11100	
	Vascular Dementia	18.9%	
	(F01)	2099/11100	-
	Dementia with		
1101 (:floressor) \A/betiethe	Lewy bodies	<b>2.5%</b>	-
1.12.1. (if known) What is the	(G31.9)	282/11100	
subtype of dementia?	Fronto-temporal	0.7%	_
	Dementia (G31.8)	79/11100	-
	Dementia in	2.2%	
	Parkinson's	248/11100	-
	disease (F02.3)	2 10/11100	
	Delirium due to		
	known	0.5%	
	psychological	51/11100	-
	condition,	•	
	including delirium		

	superimposed on		
	dementia		
	Unspecified	16.1%	
	dementia (F03)	1792/11100	-
	Dementia subtype		
	Unknown/not	17.2%	-
	documented	1910/11100	
	O	67.5%	59%
	Own home	10045/14887	5776/9782
	Dognita	0.4%	0.8%
	Respite care	60/14887	874/9782
	Rehabilitation	0.2%	0.3%
	ward	32/14887	31/9782
	Dayahiatria ward	0.3%	0.5%
	Psychiatric ward	43/14887	46/9782
	Carer's home	1.9%	1.4%
1.13. Place in which the	Carers nome	290/14887	138/9782
person was living or	Intermediate/	0.4%	0.7%
receiving care before	community	55/14887	73/9782
admission	rehabilitation care	33/14007	73/3762
adiffission	Residential care	15.7%	17.9%
	Residential care	2334/14887	1753/9782
	Nursing home	13%	18.1%
	Truising nome	1940/14887	1775/9782
	Palliative care	0%	0.0%
		2/148887	3/9782
	Transfer to	0.3%	0.9%
	another hospital	45/14887	90/9782
	Long stay care	0.3%	0.2%
	Loring Stay care	41/14887	23/9782
	Care of the elderly	30.2%	<b>42.8</b> %
	care or the claimy	4490/14888	4184/9782
1.14. On the date of	Oncology	0.1%	0.2%
submission, what ward/unit		20/14888	24/9782
is the person admitted to?	Cardiac	1.8%	2.6%
is the person darrieted to:		267/14888	250/9782
*NB Question asked in	Orthopaedics	6%	9%
Round 4:	2.52,2404.00	891/14888	881/9782
5. Please identify the	Critical care	0.3%	0.3%
speciality of the ward that	2	43/14888	27/9782
this patient spent the longest	Stroke	2.8%	4.3%
period on during this		417/14888	417/9782
admission	General medical	27.3%	22.9%
		4066/14888	2239/9782
	Surgical	5.4%	5.3%
	_ 5 5. 5 5.1	804/14888	520/9782

Nephro	ology	<b>0.5%</b> 69/14888	<b>0.5%</b> 45/9782	
Other m	edical	<b>13.1%</b> 1946/14888	<b>8.5%</b> 829/9782	
Obstet gynaeco		<b>0.2%</b> 37/14888	<b>0.3%</b> 32/9782	
Othe	er	<b>12.3%</b> 1836/14888	<b>3.4%</b> 334/9782	
Unknow docume	-	<b>0%</b> 2/14888	<b>0%</b> 0/9782	

# <u>Appendix IV. Casenote Audit Round 5 National Results – Key metrics</u>

#### Please see above for link to the tool.

NB: Sampling method differed between R4 and R5, including sample size. Information from both datasets is shown and comparison should be made with caution.

If Round 4 data is not present, data is new to Round 5.

† Excludes NA responses

### **Delirium Screening and Assessment**

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	Single Question in Delirium (SQiD)	<b>32.4%</b> 3449/10642	<b>7.3%</b> 711/9762
2.2. Have any of the following screening assessments been carried out for this patient to identify recent changes or	History taken from someone who knows the patient well in which they were asked about any recent changes in cognition/behaviour	<b>70.8%</b> 7539/10642	<b>29.6%</b> 2888/9762
fluctuation in behaviour that may indicate the	4AT	<b>35%</b> 3730/10642	<b>9.9%</b> 969/9762
presence of delirium?	CAM	<b>5.3%</b> 563/10642	<b>5.2%</b> 350/6681
	OSLA	<b>0.4%</b> 47/10642	-
	Other	<b>13.6%</b> 1446/10642	<b>6.6%</b> 641/9762
Was delirium assessed?	Yes, within 24 hours of admission	<b>80.9%</b> 8605/10642	-
(With patients who had delirium noted on admission included in 'within 24	Yes, more than 24 hours after admission	<b>6.2%</b> 664/10642	-
hours')	No	<b>12.9%</b> 1373/10642	-

	Any initial screen/ assessment	<b>87.1%</b> 9269/10642	<b>57.6%</b> 5272/9147
	0-1 days	<b>92.3%</b> 8201/8882	-
Days from admission to delirium screen	2-3 days	<b>5.6%</b> 496/8882	-
assessment (out of those completed within 1 week)	4-5 days	<b>1.4%</b> 122/8882	-
	6-7 days	<b>0.7%</b> 63/8882	-
2.4. Did the initial assessment selected above find evidence that	Yes, delirium may be present	<b>48.1%</b> 4342/9032	<b>50.8%</b> 2391/4706
delirium may be present?	No evidence of delirium	<b>51.8%</b> 4677/9032	<b>49.2%</b> 2315/4706
	Yes, the patient was diagnosed with delirium	<b>71.5%</b> 3106/4342	<b>81.4%</b> 1503/1849
2.5. (If found that delirium may be present) was a diagnosis of delirium	No, it was confirmed the patient did not have delirium	<b>15.2%</b> 661/4342	-
confirmed?	No further investigation took place	<b>13.2%</b> 575/4342	-
2.6. (If delirium diagnosis confirmed) was a management plan (for investigation and treatment) for delirium put in place?	Yes	<b>92.5%</b> 2872/3106	-
2.7. (If delirium diagnosis confirmed) was a care plan (for nursing care) for delirium put in place?	Yes	<b>50%</b> 1552/3106	-

## Pain Assessment

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	Yes, within 24 hours of admission	<b>85.1%</b> 8936/10505	-
2.8. Has the patient been asked about, and/or has there	Yes, more than 24 hours after admission	<b>6.5%</b> 687/10505	-
been an assessment for presence of pain?†	No	<b>8.4%</b> 882/10505	-
	Any pain assessment	<b>91.6%</b> 9623/10505	<b>85.4%</b> 8201/9600
	0-1 days	<b>95.2%</b> 9069/9527	-
Days from admission to pain assessment (out of those	2-3 days	<b>3.7%</b> 357/9527	-
completed within 1 week)	4-5 days	<b>0.8%</b> 77/9527	-
	6-7 days	<b>0.3%</b> 24/9527	-
	The Abbey Pain scale	<b>10.3%</b> 991/9623	-
	Pain assessment in advanced dementia (PAINAID)	<b>1.3%</b> 125/9623	-
2.8.b. (If yes) what pain assessment tool was used:	Checklist of nonverbal pain indicators (CNPI) observation score	<b>1%</b> 98/9623	-
	Question only	<b>65.9%</b> 6338/9623	-
	None	<b>0%</b> 3/9623	-
	Other	<b>26.6%</b> 2561/9623	-

	Patients who had questioning as their only pain assessment	<b>61.1%</b> 5580/9623	-
	Yes, within 24 hours of first pain assessment	<b>83.1%</b> 7995/9623	-
2.9. Was pain reassessed?	Yes, more than 24 hours after first pain assessment	<b>9.3%</b> 895/9623	-
2.3. Was pain reassessed:	No	<b>7.6%</b> 733/9623	-
	Any pain reassessment	<b>92.4%</b> 8890/9623	-
	0-1 days	<b>93.6%</b> 8267/8832	-
Days from first pain assessment to pain reassessment (out of those completed within 1 week)	2-3 days	<b>4.9%</b> 436/8832	-
	4-5 days	<b>1.1%</b> 94/8832	-
	6-7 days	<b>0.4%</b> 35/8832	-
	The Abbey Pain scale	<b>11.1%</b> 987/8890	-
	Pain assessment in advanced dementia (PAINAID)	<b>1%</b> 91/8890	-
2.9.b. (If yes) what pain assessment tool was used in reassessment:	Checklist of nonverbal pain indicators (CNPI) observation score	<b>0.8%</b> 68/8890	-
	Question only	<b>64.1%</b> 5697/8890	-
	None	<b>0%</b> 0/8890	-
	Other	<b>28.2%</b> 2505/8890	-

Patients who had questioning as their	59.5%	_	_	_	_	_	_	_
only repeat pain assessment	5288/8890	-	-	-	-	-	-	-

## Discharge Planning

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	Yes, within 24 hours of admission	<b>38.7%</b> 4118/10642	<b>51.3%</b> 2665/5191
2.10. Were the required actions to prepare for discharge identified?	Yes, more than 24 hours after admission	<b>46.8%%</b> 4981/10642	-
	No	<b>14.5%</b> 1541/10642	-
	Yes (combined)	<b>85.5%</b> 9099/10642	-
	Yes, within 24 hours of admission	<b>31.9%</b> 3391/10642	-
2.11. Has an expected date of	Yes, more than 24 hours after admission	<b>32.2%</b> 3427/10642	-
discharge been recorded?	No	<b>35.9%</b> 3822/10642	-
	Yes (combined)	<b>64.1%</b> 6818/10642	-
Days from admission that the	0-1 days	<b>55.5%</b> 4423/7969	-
required actions to prepare for discharge were identified (out of those identified within 1 week)	2-3 days	<b>25.2%</b> 2007/7969	-
	4-5 days	<b>12.2%</b> 971/7969	-
	6-7 days	<b>7.1%</b> 568/7969	-
2.12. Was a named member of staff	Yes, within 24 hours of admission	<b>39%</b> 4152/10642	-

	T		
(nurse/consultant/discharge coordinator) or named team	Yes, more than 24 hours after admission	<b>33.2%</b> 3538/10642	-
responsible clearly identified to coordinate discharge?	No	<b>27.7%</b> 2949/10642	-
	Yes (combined)	<b>72.2%</b> 7690/10642	<b>85.3%</b> 5950/6975
	Patient acutely unwell	<b>46.9%</b> 3067/6540	<b>61.3%</b> 1239/2020
	Patient awaiting assessment	<b>15.8%</b> 1035/6540	<b>8.8%</b> 177/2020
	Patient awaiting history/results	<b>4.9%</b> 320/6540	<b>7.7%</b> 156/2020
	Patient awaiting surgery	<b>5.4%</b> 355/6540	<b>9.6%</b> 193/2020
	Patient presenting confusion	<b>3.9%</b> 256/6540	<b>5.8%</b> 118/2020
2.13 If the discharge planning was not initiated within 24	Patient on end of life plan	<b>4.4%</b> 288/6540	<b>0%</b> 1/2020
hours of admission, please select the recorded reason	Patient transferred to another hospital	<b>0.7%</b> 43/6540	<b>0.2%</b> 5/2020
why?	Patient unresponsive	<b>0.3%</b> 20/6540	<b>0.3%</b> 7/2020
	Patient being discharged to nursing/residential care	<b>2.1%</b> 139/6540	<b>5%</b> 100/2020
	Other (please specify)	<b>3.4%</b> 224/6540	<b>1.2%</b> 24/2020
	No reason recorded	<b>9.4%</b> 612/6540	-
	Unknown/Not documented	<b>2.8%</b> 181/6540	-

# <u>Appendix V. Casenote Audit Round 5 National Results – Discharge information</u>

#### Please see above for link to the tool.

NB: Sampling method differed between R4 and R5, including sample size. Information from both datasets is shown and comparison should be made with caution.

If Round 4 data is not present, data is new to Round 5.

## **Discharge Information**

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	Yes	<b>86.4%</b> 9164/10601	-
3.2 Has the patient been discharged?	No, the patient died	<b>11.5%</b> 1224/10601	-
	No, still an inpatient	<b>2%</b> 213/10601	-
	Minimum	0	-
Length of stay in days	Maximum	153	-
	Median	10	-
	Up to 1 week	<b>34.7%</b> 3589/10347	-
	1-2 weeks	<b>25.4%</b> 2631/10347	-
Length of stay in weeks	2-3 weeks	<b>13.8%</b> 1426/10347	-
	3-4 weeks	<b>8.7%</b> 898/10347	-
	4-5 weeks	<b>5.8%</b> 595/10347	-

	5-10 weeks	<b>9.7%</b> 999/10347	-
	10-20 weeks	<b>2%</b> 209/10347	-
	Own home	<b>50.7%</b> 4650/9164	-
	Respite care	<b>0.6%</b> 55/9164	-
	Rehabilitation ward	<b>2.1%</b> 192/9164	-
	Psychiatric ward	<b>0.5%</b> 47/9164	-
	Carer's home	<b>1.7%</b> 152/9164	-
3.4 Place in which the person was living or receiving care	Intermediate/ Community rehabilitation care	<b>3.3</b> % 305/9164	-
after discharge	Residential care	<b>17.6%</b> 1610/9164	-
	Nursing home	<b>20.9%</b> 1914/9164	-
	Palliative care	<b>0.7%</b> 68/9164	-
	Transfer to another hospital	<b>1.3%</b> 120/9164	-
	Long stay care	<b>0.1%</b> 13/9164	-
	Unknown/Not documented	<b>0.4%</b> 38/9164	-
	Own home/short term to long term care	<b>12.9%</b> 1156/8981	-
Change in place of care from admission to discharge	Long term to own home/short term	<b>3.4%</b> 309/8981	-
	No change	<b>83.7%</b> 7516/8981	-
3.5 At the point of discharge was the patient based on the	Yes	<b>92%</b> 9558/10388	-
right ward for the responsible consultant specialty?		<b>7.6%</b> 788/10388	-

	Unknown/Not documented	<b>0.4%</b> 42/10388	-
3.6 (If still an inpatient) is the	Yes	<b>96.7%</b> 206/213	-
patient based on the right ward for the responsible consultant specialty?	No	<b>2.8%</b> 6/213	-
	Unknown/Not documented	<b>0.5%</b> 1/213	-
Overall percentage of outliers	Patient not on right ward	<b>7.5%</b> 794/10558	-
3.7 (If the patient died) Was	Yes	<b>80.6%</b> 987/1224	-
the patient receiving end of life care/on an end of life care	No	<b>19%</b> 233/1224	-
plan?	Unknown/Not documented	<b>0.3%</b> 4/1224	-

## Appendix VI. Annual Dementia Statement National results

NB: The tool and questions differed between R4 and R5. Information from both datasets is shown and comparison should be made with caution.

If Round 4 data is not present, data is new to Round 5.

† Excludes NA responses

## **Admissions**

Question	Response	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	Minimum	11,186	-
1.1. How many admissions (overall) do you have within a year (past year)?*	Maximum	198,460	-
*outliers removed	Median	60,432	-
	Total hospitals responded	<b>92.3%</b> 155/168	-
	Minimum	33	-
1.2. How many of these admissions were people with dementia?*	Maximum	29,769	-
*outliers removed	Median	1,871	-
	Total hospitals responded	<b>92.3%</b> 155/168	-
	Minimum	0.1%	-
1.3. Percentage of people with dementia admitted to the	Maximum	15%	-
hospital	Median	3%	-
	Total hospitals responded	<b>92.3%</b> 155/168	-
1.4. Do dementia leads in your hospital think that most	Yes	<b>62.5%</b> 105/168	-

people with dementia/cognitive problems are identified during their admission?	No	<b>33.9%</b> 57/168	-
	Not Known/ Undocumented	<b>3.6%</b> 6/168	-
1.5. Can you estimate a proportion of people with dementia who may not be identified during admission?	Less than 5%	<b>28.6%</b> 48/168	-
	Up to 10%	<b>10.1 %</b> 17/168	-
	Up to 15%	<b>8.3 %</b> 14/168	-
	Up to 20%	<b>6.5 %</b> 11/168	-
	Up to 25%	<b>8.3 %</b> 14/168	-
	An unknown number	<b>38.1%</b> 64/168	-

## Assessment and Discharge

Question	From Round 5 National Casenote Data
2.1. Percentage of people with dementia who received an initial assessment/screen for delirium	<b>87.1%</b> 9269/10642
2.2. Percentage who received delirium assessment/screen within 24 hours	<b>80.9%</b> 8605/10642
2.3. Percentage of people with dementia who received an assessment for pain †	<b>91.6%</b> 9623/10505
2.4. Percentage who received pain assessment within 24 hours	<b>85.1%</b> 8936/10505
3.1. Percentage of patients who had discharge planning started within 24 hours of admission *No NA option was provided for this question, cases where a reason was given for Discharge Planning not being initiated within 24hrs of admission is treated as NA	<b>83.5%</b> 4084/4891
Percentage of patients who had discharge planning started within 24 hours of admission *Including NA responses for Discharge Planning not being initiated within 24hrs of admission	<b>38.7%</b> 4118/10642

# Feedback about the care provided to people with dementia.

Question	Response	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
4.1. Rating of overall care quality by carers	(From R5 National Carer Questionnaire Data Q8)	<b>65.6%</b> 4841/7496	-
4.2. Rating of communication by carers	(From R5 National Carer Questionnaire Data Q5,6,7)	<b>60%</b> 6392/10844	
4.3. Do you collect feedback	Yes	<b>35.7%</b> 60/168	-
on a regular basis from people with dementia	No	<b>58.9%</b> 99/168	-
admitted to the hospital?	Not Known/ Undocumented	<b>5.4%</b> 9/168	-
	Minimum	1	-
	Maximum	More than 10	-
4.4. Based on the past six months, what is the average	Median	5	-
number of people with dementia per month providing feedback? *If 'Yes' to 4.3	Total hospitals responded	<b>35.7%</b> 60/168	-
	1	<b>16.7%</b> 10/60	-
	2	<b>10%</b> 6/60	-
	3	<b>11.7%</b> 7/60	-

4	<b>10%</b> 6/60	-
5	<b>20%</b> 12/60	-
6	<b>0%</b> 0/60	-
7	<b>1.7%</b> 1/60	-
8	<b>6.7%</b> 4/60	-
9	<b>0%</b> 0/60	-
10	<b>6.7%</b> 4/60	-
More than 10	<b>16.7%</b> 10/60	-

## Governance

Question	Response	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	All about me	<b>8.3%</b> 14/168	-
	Butterfly scheme	<b>6%</b> 10/168	-
	Forget me not	<b>7.7%</b> 13/168	-
5.1. The name of the personal information document or	Getting to know me	<b>4.8%</b> 8/168	-
scheme you use in the hospital	Hospital passport	<b>1.8%</b> 3/168	-
	More than one	<b>10.7%</b> 18/168	-
	This is Me	<b>42.9%</b> 72/168	-
	Other	<b>14.9%</b> 25/168	-

	None	<b>3%</b> 5/168	-
	Minimum	0	0
5.2. Number of people with	Maximum	4332	33
dementia who had a bedside check	Median	10	-
	Total hospitals responded	<b>91.1%</b> 153/168	-
	Minimum	0	0
5.3. Number of people with dementia who had an up to date document with their	Maximum	4129	20
personal information at their bedside	Median	5	-
trieli bedside	Total hospitals responded	<b>91.1%</b> 153/168	-
	Minimum	0%	0%
Percentage of people with an	Maximum	100%	100%
up-to-date document with their personal information at	Median	42.3%	-
their bedside	Average	46.2%	59%
	Total hospitals responded	<b>85.7%</b> 144/168	-
<b>Falls</b> 5.4. Does your DATIX or other	Yes	<b>63.7%</b> 107/168	<b>64.1%</b> 125/195
monitoring system identify the proportion of people with dementia who have been	No	<b>31.5%</b> 53/168	-
affected within the totals over the past year for: In hospital falls	Not Known/ Undocumented	<b>4.8%</b> 8/168	-
5.4.1. Is this information presented to the Board/	Quarter	<b>59.8%</b> 64/107	-
responsible sub committee/ oversight committee for	Six months	<b>7.5%</b> 8/107	-

review with an improvement plan every:	Year	<b>2.8%</b> 3/107	-
*If 'Yes' to 5.4	Not specified	<b>12.1%</b> 13/107	-
	No	<b>15.9%</b> 17/107	-
	Not Known/ Undocumented	<b>1.9%</b> 2/107	-
<b>Readmissions</b> 5.5. Does your CAMIS or other	Yes	<b>46.4%</b> 78/168	<b>36.9%</b> 72/195
monitoring system identify the proportion of people with dementia who have been	No	<b>49.4%</b> 83/168	-
affected within the totals over the past year for: readmissions within 30 days	Not Known/ Undocumented	<b>4.2%</b> 7/168	-
	Quarter	<b>43.6%</b> 34/78	-
5.5.1. Is this information presented to the Board/	Six months	<b>9%</b> 7/78	-
responsible sub committee/ oversight committee for	Year	<b>5.1%</b> 4/78	-
review with an improvement plan every:	Not specified	<b>20.5%</b> 16/78	-
*If 'Yes' to 5.5	No	<b>19.2%</b> 15/78	-
	Not Known/ Undocumented	<b>2.6%</b> 2/78	-
Delayed discharges  5.6. Does your CAMIS or other monitoring system identify the proportion of people with dementia who have been affected within the totals over the past year for: Delayed discharges or transfers of care	Yes	<b>36.9%</b> 62/168	<b>40%</b> 78/195
	No	<b>58.9%</b> 99/168	-
	Not Known/ Undocumented	<b>4.2%</b> 7/168	-
5.6.1. Is this information presented to the Board/	Quarter	<b>41.9%</b> 26/62	-
responsible sub committee/ oversight committee for	Six months	<b>6.5%</b> 4/62	-

review with an improvement plan every:	Year	<b>1.6%</b> 1/62	-
*If 'Yes' to 5.6	Not specified	<b>30.6%</b> 19/62	-
	No	<b>16.1%</b> 10/62	-
	Not Known/ Undocumented	<b>3.2%</b> 2/62	-
5.7. Does your DATIX or other monitoring system identify	Yes	<b>49.4%</b> 83/168	-
the proportion of people with dementia who have been affected within the totals over	No	<b>46.4%</b> 78/168	-
the past year for: Newly developed in hospital pressure ulcers	Not Known/ Undocumented	<b>4.2%</b> 7/168	-
	Quarter	<b>57.8%</b> 48/83	-
5.7.1. Is this information presented to the Board/	Six months	<b>6%</b> 5/83	-
responsible sub committee/ oversight committee for	Year	<b>1.2%</b> 1/83	-
review with an improvement plan every:	Not specified	<b>20.5%</b> 17/83	-
*If 'Yes' to 5.7	No	<b>12%</b> 10/83	-
	Not Known/ Undocumented	<b>2.4%</b> 2/83	-
Incidents flagged as involving violence or aggression  5.8. Does your DATIX or other	Yes	<b>58.3%</b> 98/168	-
monitoring system identify the proportion of people with dementia who have been affected within the totals over	No	<b>37.5%</b> 63/168	-
the past year for: incidents flagged as involving violence or aggression	Not Known/ Undocumented	<b>4.2%</b> 7/168	-

5.8.1. Is this information	Quarter	<b>53.1%</b> 52/98	-
	Six months	<b>10.2%</b> 10/98	-
presented to the Board/ responsible sub committee/	Year	<b>3.1%</b> 3/98	-
oversight committee for review with an improvement	Not specified	<b>20.4%</b> 20/98	-
plan every: *If 'Yes' to 5.8	No	<b>11.2%</b> 11/98	-
	Not Known/ Undocumented	<b>2%</b> 2/98	-
5.9. Do you have a dementia	Yes	<b>82.1%</b> 138/168	<b>92.3%</b> 180/195
strategy group/working party?	No	<b>13.7%</b> 23/168	-
	Not Known/ Undocumented	<b>4.2%</b> 7/168	-
	Once a quarter or more	<b>88.4%</b> 122/138	-
5.9.1. How often do they	Every 3-6 months	<b>8%</b> 11/138	-
meet? *If 'Yes' to 5.9	Every 6-12 months	<b>2.9%</b> 4/138	-
11 Tes 10 3.5	Every 18-24 months	<b>0.7%</b> 1/138	-
	Not Known/ Undocumented	<b>0%</b> 0/138	-
5.9.2. Please indicate who is involved:	True	<b>100%</b> 138/138	<b>100%</b> 180/180
Trust dementia leads *If 'Yes' to 5.9	False	<b>0%</b> 0/138	-
Patient/public representatives	True	<b>44.9%</b> 62/138	<b>65.6%</b> 118/180
*If 'Yes' to 5.9	False	<b>55.1%</b> 76/138	-
Local Healthwatch	True	<b>20.3%</b> 28/138	-

*If 'Yes' to 5.9	False	<b>79.7%</b> 110/138	-
People with dementia and carers	True	<b>35.5%</b> 49/138	-
*If 'Yes' to 5.9	False	<b>64.5%</b> 89/138	-
Local campaigning groups/ charities	True	<b>51.4%</b> 71/138	<b>73.3%</b> 132/180
*If 'Yes' to 5.9	False	<b>48.6%</b> 67/138	-
	No Dementia strategy group	<b>13.7%</b> 23/168	-
Distribution of Dementia	At least one group involved	<b>75.6%</b> 127/168	-
strategy group involvement	All groups involved	<b>6.5%</b> 11/168	-
	Not known/ Undocumented	<b>4.2%</b> 7/168	-
5.10.1. Is the hospital signed	Yes	<b>87.5%</b> 147/168	-
up to: Johns Campaign	No	<b>8.3%</b> 14/168	-
Johns Campaign	Not Known/ Undocumented	<b>4.2%</b> 7/168	-
5.10.2. Is the hospital signed up to:	Yes	<b>85.1%</b> 143/168	-
Dementia Friendly Hospitals	No	<b>11.3%</b> 19/168	-
Charter	Not Known/ Undocumented	<b>3.6%</b> 6/168	-

## Staff expertise and training

Question	Response	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	Minimum	0	-
6.1. Number of lead nurses for	Maximum	6	-
dementia employed by your - Trust (WTE)	Median	1	-
	Total hospitals responded	<b>95.2%</b> 160/168	-
	Minimum	0	-
6.2. Number of consultant physicians who are specialists	Maximum	20	-
for dementia employed by your Trust (WTE)	Median	1	-
	Total hospitals responded	<b>92.9%</b> 156/168	-
	Minimum	0	-
6.3. Number of Allied Healthcare Professionals who	Maximum	94	-
are specialists in dementia working in your Trust	Median	0	-
	Total hospitals responded	<b>93.5%</b> 157/168	-
6.4. Percentage of all staff employed by your hospital/Trust who have received Tier 1 dementia training	Minimum	0%	-
	Maximum	100%	-
	Median	86.4%	-
	Mean	75.7%	-

	Total hospitals responded	<b>80.4%</b> 135/168	-
Percentage of Tier 1 dementia trained staff	True	<b>19.6%</b> 33/168	-
employed by the hospital/Trust is unknown	False	<b>80.4%</b> 135/168	-
6.4.1. What level is this reported at?	Hospital	<b>14.8%</b> 20/135	-
*If 6.4 is not unknown	Trust	<b>85.2%</b> 115/135	-
	Minimum	0%	-
6.5. Percentage of staff working on your adult wards	Maximum	100%	-
OR across your Trust who have received Tier 2	Median	45%	-
dementia training	Mean	44.8%	-
	Total hospitals responded	<b>57.7%</b> 97/168	-
Percentage of Tier 2 dementia trained staff	True	<b>42.3%</b> 71/168	-
working on adult wards OR across the Trust is unknown	False	<b>57.7%</b> 97/168	-
6.5.1. What level is this	Hospital	<b>14.4%</b> 14/97	-
reported at?	Trust	<b>85.6%</b> 83/97	-
6.6. Do you require contracts with external providers (for services such as	Yes	<b>40.5%</b> 68/168	-
catering and security) where staff come into contact with	No	<b>54.8%</b> 92/168	-
people with dementia to provide their staff with dementia awareness training?	Not Known/ Undocumented	<b>4.8%</b> 8/168	-
6.6.1. Who is this for? *If 'Yes' to 6.6	All contracted services	<b>50%</b> 34/68	-

All contracted services with staff working on adult wards	<b>13.2%</b> 9/68	-
Some contracted services	<b>36.8%</b> 25/68	-
Not Known/ Undocumented	<b>0%</b> 0/68	-

## **Nutrition and Environment**

Question	Response	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
7.1. Total number of adult wards	Minimum	5	-
	Maximum	85	-
	Median	21	-
	Total hospitals responded	<b>94.6%</b> 159/168	-
7.2. Total number of adult wards where finger foods are available as meal options for each meal	Minimum	0	-
	Maximum	85	-
	Median	19	-
	Total hospitals responded	<b>94.6%</b> 159/168	-
7.3. Percentage of adult wards where finger foods are available as a meal option	Minimum	0%	-
	Maximum	100%	-
	Median	100%	-

	Mean	90%	-
	Total hospitals responded	<b>94.6%</b> 159/168	-
7.4. Total number of adult	Minimum	0	-
wards where people with dementia can have snack	Maximum	83	-
foods as a meal replacement or at any time as a	Median	20	-
supplement	Total hospitals responded	<b>94.6%</b> 159/168	-
	Minimum	0%	-
7.5. Percentage of adult wards where people with	Maximum	100%	-
dementia can have snack foods as a meal	Median	100%	-
replacement or at any time as a supplement	Mean	95%	-
	Total hospitals responded	<b>94.6%</b> 159/168	-
	Taken place throughout the hospital	<b>35.7%</b> 60/168	<b>53.3%</b> 104/195
8.1. Has the physical environment within the hospital been reviewed using an appropriate tool (for example, King's Fund Enhancing the Healing Environment; Patient Led Assessment of the Care Environment etc.) to establish whether it is 'dementia-friendly'?	Taken place on all adult wards and public areas	<b>8.9%</b> 15/168	<b>9.2%</b> 18/195
	Taken place on all adult wards	<b>6%</b> 10/168	-
	Taken place on all care of the elderly wards	<b>11.9%</b> 20/168	<b>14.9%</b> 29/195
	Taken place on some wards	<b>26.8%</b> 45/168	-
	Not taken place	<b>5.4%</b> 9/168	<b>7.2%</b> 14/195
	Not Known/ Undocumented	<b>5.4%</b> 9/168	-

	Completed	<b>11.9%</b> 20/168	<b>15.3%</b> 28/183
	Underway	<b>52.4%</b> 88/168	<b>62.8%</b> 115/183
8.2. Environmental changes	Planned but not yet underway	<b>8.3%</b> 14/168	<b>13.1%</b> 24/183
based on the review are:	Planned but no funding has been identified	<b>7.1%</b> 12/168	<b>7.1%</b> 13/183
	Not yet planned	<b>13.1%</b> 22/168	<b>1.6%</b> 3/183
	Not Known/ Undocumented	<b>7.1%</b> 12/168	-

# Appendix VII. Carer Questionnaire Round 5 National Results

† 'Don't know' and 'I don't need/want any support' responses were excluded from the sample sizes of relevant questions.

NB: All Carer Questionnaires indicating admission outside of the data collection period were excluded from this summary.

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	Spouse or partner	<b>36.3%</b> 802/2212	<b>32.5%</b> 1529/4709
	Family Member	<b>52%</b> 1151/2212	<b>56.3%</b> 2649/4709
Which of these best describes your relationship to the person you look after?	Friend	<b>5.7%</b> 125/2212	<b>5.5%</b> 261/4709
	Professional carer (health or social care)	<b>4.6%</b> 102/2212	<b>4.7%</b> 221/4709
	Other	<b>1.4%</b> 32/2212	<b>1%</b> 49/4709
Are you one of the main carers for the person you	Yes	<b>79%</b> 1564/1981	<b>76%</b> 3268/4300
look after? For example, family carer or key worker.	No	<b>21%</b> 417/1981	<b>24%</b> 1032/4300

### **Patient Care**

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
1. Do you feel that hospital staff were well informed and	Yes, definitely	<b>42%</b> 901/2143	<b>51.1%</b> 2368/4638
understood the needs of the person you look after? †	Yes, to some extent	<b>44.4%</b> 952/2143	<b>40.7%</b> 1888/4638

	No	<b>13.5%</b> 290/2143	<b>8.2%</b> 382/4638
	Don't Know	-	-
2. Do you feel confident that hospital staff delivered high quality care that was appropriate to the needs of the person you look after? †	Yes, definitely	<b>49.7%</b> 1066/2144	<b>58.7%</b> 2728/4649
	Yes, to some extent	<b>39.2%</b> 840/2144	<b>33.8%</b> 1571/4649
	No	<b>11.1%</b> 238/2144	<b>7.5%</b> 350/4649
	Don't Know	-	-

## Communication

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
3. Was the person you look	Yes, definitely	<b>48.2%</b> 992/2058	<b>58.5%</b> 2641/4518
after given enough help with personal care from hospital	Yes, to some extent	<b>37.6%</b> 774/2058	<b>32.6%</b> 1473/4518
staff? For example, eating, drinking, washing and using the toilet. †	No	<b>14.2%</b> 292/2058	<b>8.9%</b> 404/4518
	Don't Know	-	-
	Yes, definitely	<b>70.2%</b> 1488/2119	<b>77.5%</b> 3598/4640
4. Was the person you look	Yes, to some extent	<b>25.8%</b> 546/2119	<b>20.2%</b> 939/4640
after treated with respect by hospital staff? †	No	<b>4%</b> 85/2119	<b>2.2%</b> 103/4640
	Don't Know	-	-
5. Were you (or the patient, where appropriate) kept	Yes, definitely	<b>38.7%</b> 827/2138	<b>45.9%</b> 2115/4609
clearly informed about their care and progress during the	Yes, to some extent	<b>39.7%</b> 848/2138	<b>38.5%</b> 1776/4609

hospital stay? For example, about plans for treatment and discharge. †	No	<b>21.7%</b> 463/2138	<b>15.6%</b> 718/4609
	Don't Know	-	-
	Yes, definitely	<b>42.2%</b> 898/2127	<b>51.1%</b> 2317/4535
6. Were you (or the patient, where appropriate) involved	Yes, to some extent	<b>36.8%</b> 782/2127	<b>34.8%</b> 1577/4535
as much as you wanted to be in decisions about their care?	No	<b>21%</b> 447/2127	<b>14.1%</b> 641/4535
	Don't Know	-	-
	Yes, definitely	<b>42.9%</b> 919/2144	<b>48.3%</b> 2193/4545
7. Did hospital staff ask you about the needs of the person you look after to help plan their care? †	Yes, to some extent	<b>32.8%</b> 704/2144	<b>34.3%</b> 1561/4545
	No	<b>24.3%</b> 521/2144	<b>17.4%</b> 791/4545
	Don't Know	-	-

### Overall

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
8. Overall, how would you rate the care received by the person you look after during the hospital stay?	Excellent	<b>28.6%</b> 631/2208	<b>38.2%</b> 1798/4704
	Very good	<b>30.7%</b> 677/2208	<b>33.6%</b> 1580/4704
	Good	<b>19.7%</b> 435/2208	<b>15.8%</b> 745/4704
	Fair	<b>14.5%</b> 320/2208	<b>8.5%</b> 402/4704
	Poor	<b>6.6%</b> 145/2208	<b>3.8%</b> 179/4704

	Extremely likely	<b>36%</b> 767/2129	<b>46.1%</b> 2126/4608
	Likely	<b>35.7%</b> 759/2129	<b>34.1%</b> 1571/4608
9. How likely would you be to recommend the service to friends and family if they	Neither likely nor unlikely	<b>15.9%</b> 338/2129	<b>12%</b> 551/4608
needed similar care or treatment? †	Unlikely	<b>7.9%</b> 169/2129	<b>4.4%</b> 205/4605
	Extremely unlikely	<b>4.5%</b> 96/2129	<b>3.4%</b> 155/4605
	Don't Know	-	-
	Very satisfied	<b>42.8%</b> 882/2063	<b>53.8%</b> 2354/4377
10. Overall, how satisfied are	Somewhat satisfied	<b>37.1%</b> 765/2063	<b>32.4%</b> 1420/4377
you with the support you have received from this hospital to help you in your role as a carer? †	Somewhat dissatisfied	<b>11.9%</b> 246/2063	<b>9.4%</b> 413/4377
	Very dissatisfied	<b>8.2%</b> 170/2063	<b>4.3%</b> 190/4377
	I don't need/want any support	-	-

# About you

Question	Responses	National Audit Round 5 % Num/Den	National Audit Round 4 % Num/Den
	Male	<b>31.8%</b> 688/2163	<b>31.5%</b> 1460/4641
	Female	<b>66.7%</b> 1443/2163	<b>67.4%</b> 3128/4641
1. Gender	Other	<b>0.3%</b> 7/2163	<b>0.1%</b> 3/4641
	Prefer not to say	<b>1.2%</b> 25/2163	<b>1.1%</b> 50/4641
2. Age	18-24 years	<b>0.4%</b> 8/2188	<b>1%</b> 46/4658

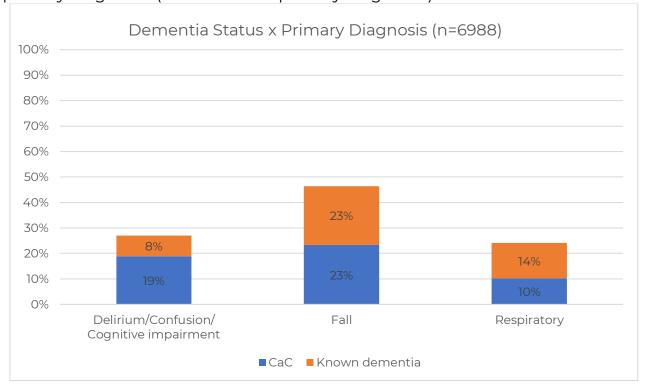
	25-34 years	<b>1.9%</b> 42/2188	<b>3.3%</b> 154/4658
	35-44 years	<b>5.3%</b> 115/2188	<b>6%</b> 280/4658
	45-54 years	<b>15.5%</b> 340/2188	<b>16.9%</b> 787/4658
	55-64 years	<b>23.9%</b> 524/2188	<b>24.5%</b> 1139/4658
	65-74 years	<b>18.9%</b> 413/2188	<b>18.9%</b> 879/4658
	75-84 years	<b>23.9%</b> 523/2188	<b>20.1%</b> 934/4658
	85 years and over	<b>8.7%</b> 191/2188	<b>8.2%</b> 384/4658
	Prefer not to say	<b>1.5%</b> 32/2188	<b>1.2%</b> 55/4658
	White/White British	<b>85.8%</b> 1852/2159	<b>87.2%</b> 4003/4593
	Black/Black British	<b>4.3%</b> 93/2159	<b>3.6%</b> 167/4593
7 Ethnicity	Asian/Asian British	<b>3.8%</b> 82/2159	<b>3.9%</b> 177/4593
3. Ethnicity	Mixed	<b>2.6%</b> 56/2159	<b>1.4%</b> 63/4593
	Other	<b>1.3%</b> 27/2159	<b>1.7%</b> 80/4593
	Prefer not to say	<b>2.3%</b> 49/2159	<b>2.2%</b> 103/4593

### **Appendix VIII. Additional Analysis**

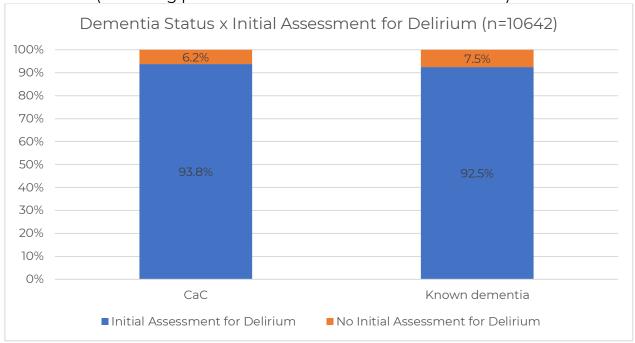
Age Group x Grouped Place of Residence or Care Before Admission (n=14887) 100% 90% 80% 70% 60% 50% 40% 30% 48.9% 20% 28.9% 23% 10% 0% Own home/short term care Long term care Transfer to another hospital ■65 and under ■66 to 80 ■81 to 100 ■ Over 100

Figure A: Place of residence or care before admission, grouped by age.

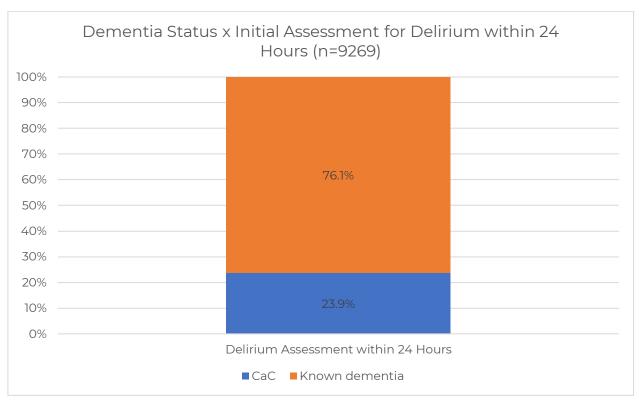
Figure B: Diagnosed dementia/concerns about cognition within the three top primary diagnoses (taken from 24 primary diagnoses).



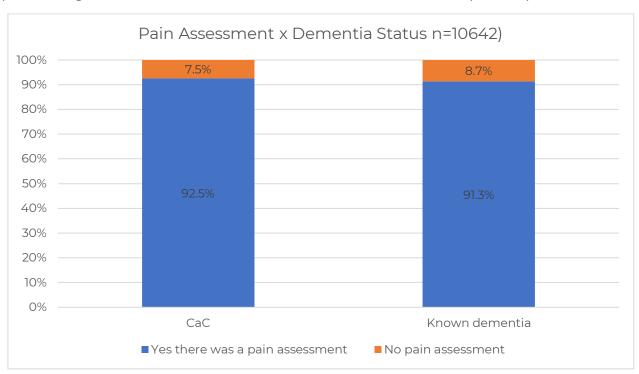
**Figure C**: Diagnosed dementia/concerns about cognition and initial assessment for delirium (including patients who had delirium on admission).



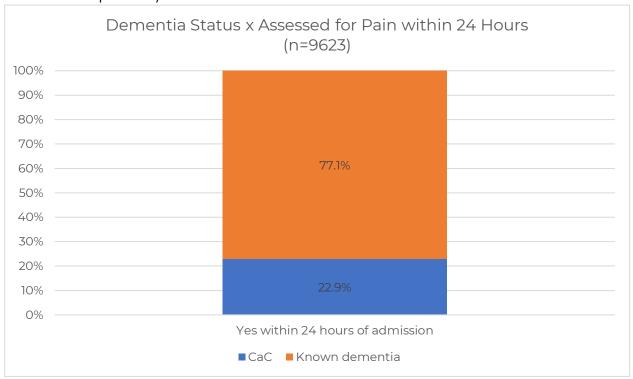
**Figure D**: Diagnosed dementia/concerns about cognition and assessment for delirium within 24 hours of admission (including patients who had delirium on admission).



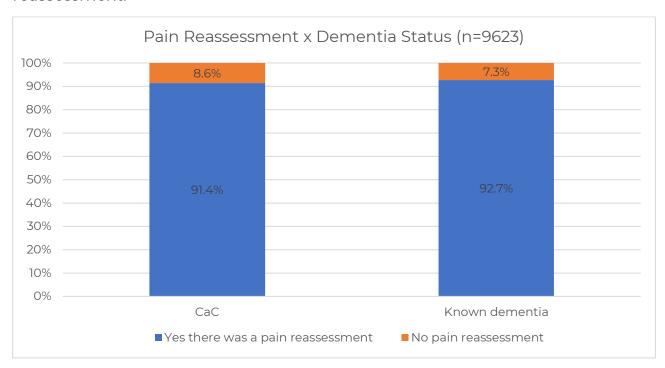
**Figure E**: Diagnosed dementia/concerns about cognition and pain assessment (excluding 'could not be assessed for recorded reasons' responses).



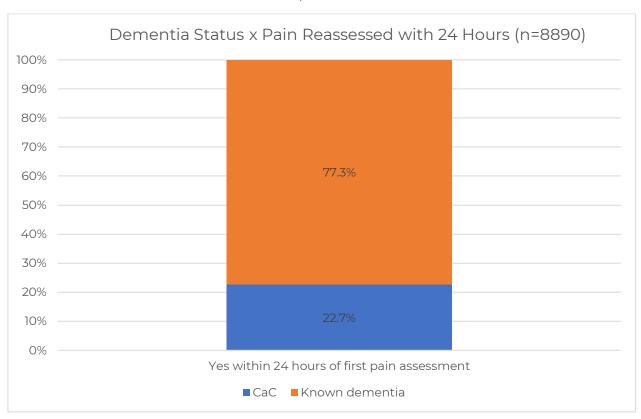
**Figure F**: Diagnosed dementia/concerns about cognition and pain assessment within 24 hours of admission (excluding 'could not be assessed for recorded reasons' responses).



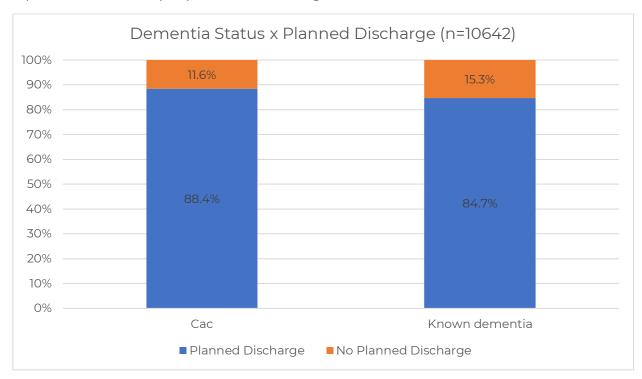
**Figure G**: Diagnosed dementia/concerns about cognition and pain reassessment.



**Figure H**: Diagnosed dementia/concerns about cognition and pain reassessment within 24 hours of first pain assessment.



**Figure I**: Diagnosed dementia/concerns about cognition and whether the required actions to prepare for discharge were identified.



**Figure J**: Diagnosed dementia/concerns about cognition and whether the required actions to prepare for discharge were identified within 24 hours of admission.

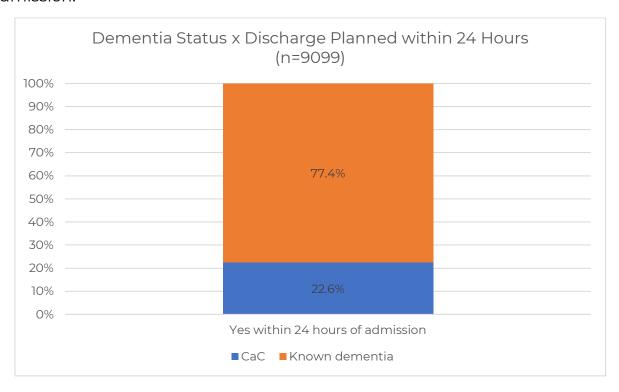


Figure K: Length of stay by age group.

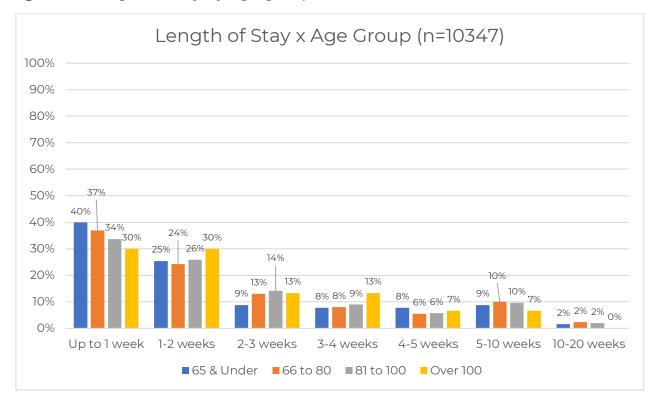
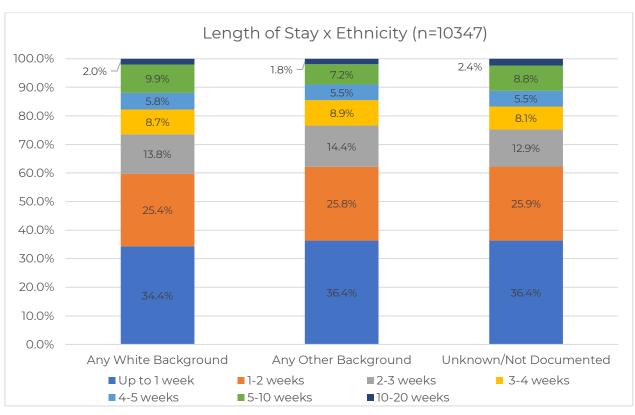


Figure L: Ethnicity and length of stay.



**Figure M**: Length of stay by the top three primary diagnoses (taken from 24 primary diagnoses).

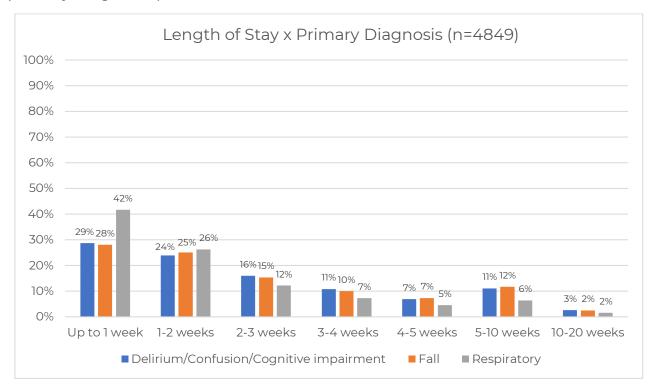
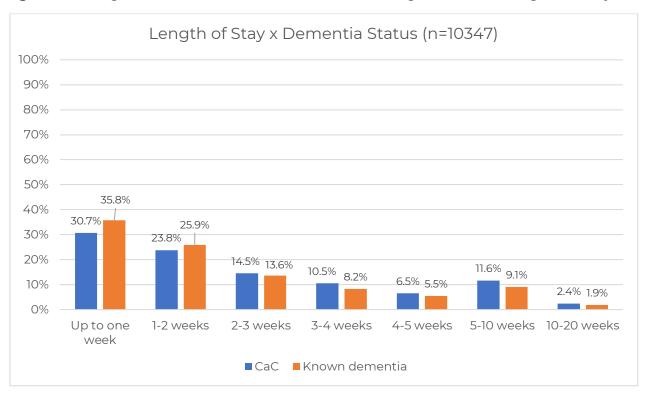
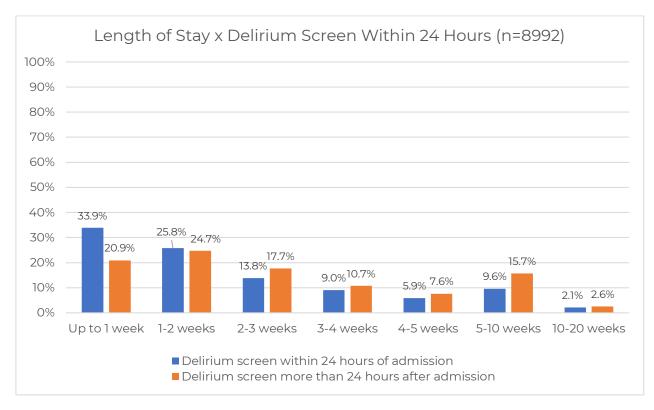


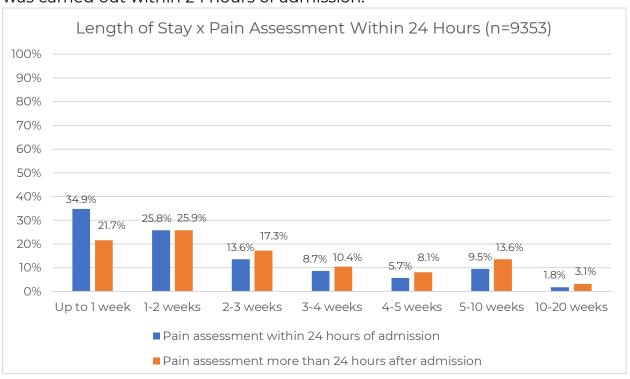
Figure N: Diagnosed dementia/concerns about cognition and length of stay.



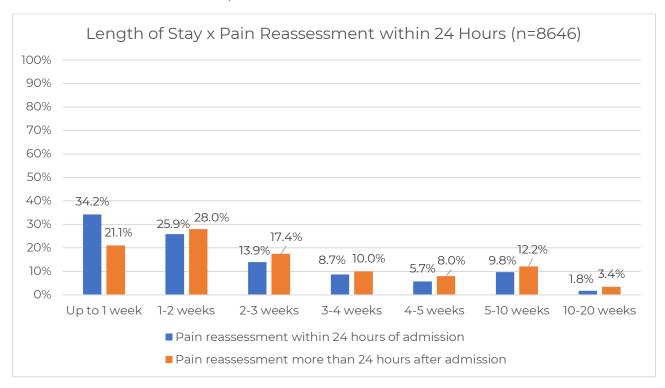
**Figure O**: Length of stay and whether a delirium screening assessment was carried out within 24 hours of admission.



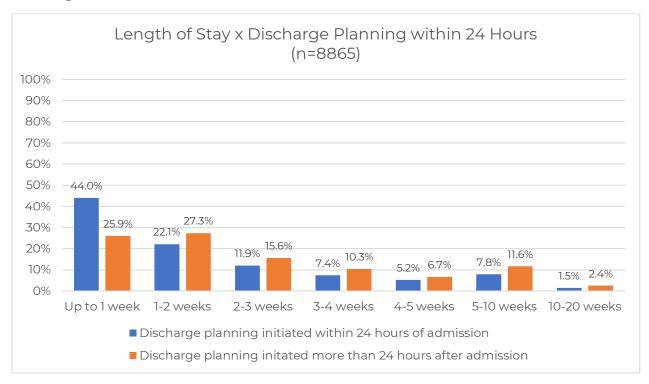
**Figure P**: Length of stay and whether an assessment for the presence of pain was carried out within 24 hours of admission.



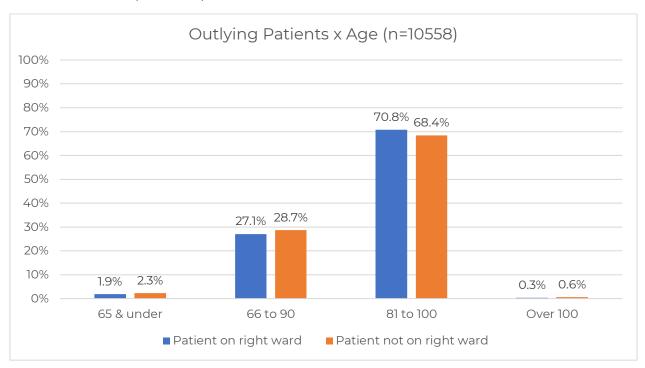
**Figure Q**: Length of stay and whether a reassessment for pain was completed within 24 hours of the first pain assessment.



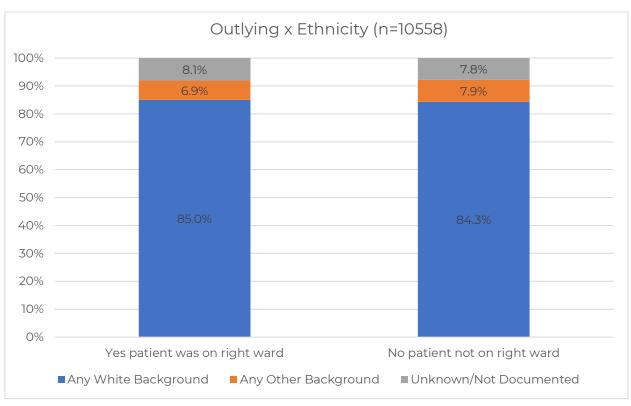
**Figure R**: Length of stay and whether the required actions to prepare for discharge were identified within 24 hours of admission.



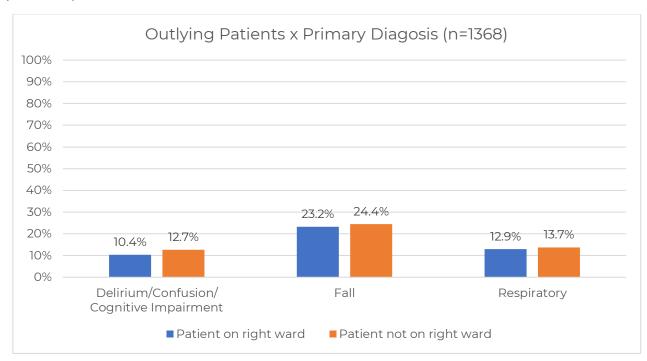
**Figure S**: Age group and whether the patient was based on the right ward for the responsible consultant specialty (including discharged patients and those that were still in patients).



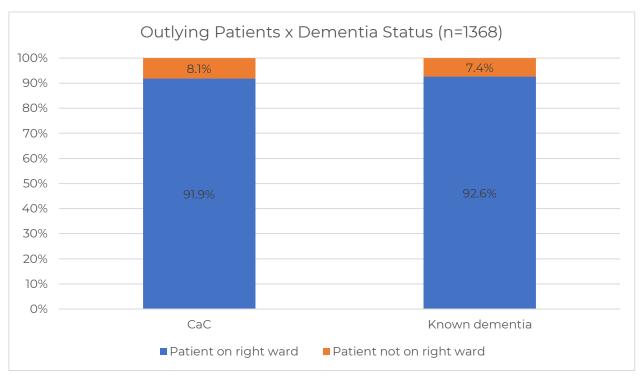
**Figure T**: Ethnicity and whether the patient was based on the right ward for the responsible consultant specialty (including discharged patients and those that were still in patients).



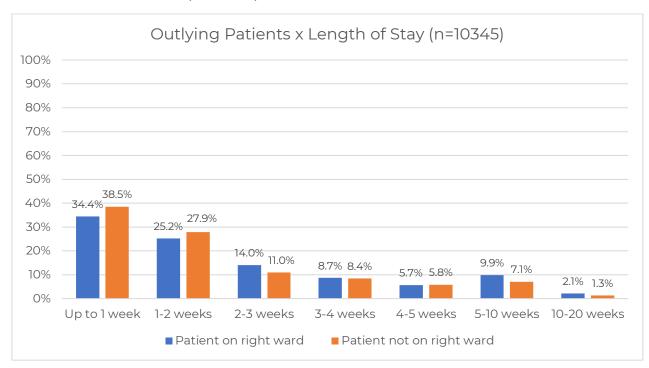
**Figure U**: The top three primary diagnoses (taken from 24 primary diagnoses) and whether the patient was based on the right ward for the responsible consultant specialty (including discharged patients and those that were still in patients).



**Figure V**: Dementia status/concerns about cognition and whether the patient was based on the right ward for the responsible consultant specialty (including discharged patients and those that were still in patients).



**Figure W**: Length of stay an whether the patient was based on the right ward for the responsible consultant specialty (including discharged patients and those that were still in patients).



### Appendix IX. Acknowledgements

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- Kielan Arblaster, Policy Officer, Alzheimer's Society
- Frank Arrojo, Carer Representative
- Mary Bruce, Senior Lecturer Association for Dementia Studies
- Jacqui Bussin, Consultant Geriatrician St Helens and Knowsley and British Geriatrics Society
- James Campbell, Associate Director Healthcare Quality Improvement Partnership
- Lesley Carter, Age UK Clinical Lead
- Liz Champion, Lead Nurse for Dementia Care
- Dr Oliver Corrado, Physician Consultant to the Audit, Joint Chair
- Dr Elizabeth Davies, Senior Medical Officer for Mental Health
- Ian Dovaston, Policy lead, Improvement Cymru
- Hilary Doxford, Service User Representative
- Claire Fry, Senior Project Manager, Dementia. NHS England
- Nicci Gerrard, John's Campaign
- Jayne Goodrick, Carer Representative
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