

Impact of Covid-19 pandemic on hospital care for people with dementia:

Feedback from hospital leads* and carers

Feedback from: 25-30% hospital leads in England and Wales
30 carers across England

Organisational strategy

**Clinicians leading on hospital dementia strategy*

49% hospital leads: dementia strategy/projects were suspended

26% hospital leads: dementia strategies have been updated/created because of the pandemic



Visiting & family contact

90% carers not allowed to visit the person they cared for

43% carers given no explanation about visiting procedures



Communication

91 hospital leads said new methods introduced to communicate with carers, using technology or liaison teams

6 comments from carers said that staff could not help with phone calls with the person with dementia, or it did not work well for them



Staffing

63% hospital leads: team redeployed from a specialist role supporting people with dementia or elderly patients.



Discharge

48 comments from hospital leads said that new rapid discharge process was more efficient, reducing length of stay

55% carers were kept informed about plans for treatment & discharge



Patient Care

15 comments from hospital leads said that loss of specialty wards, or patients with dementia placed on wards not suited to their needs

12 comments from carers expressed concerns about the treatment of the person with dementia

