

Early Intervention in Psychosis Scoring Matrix 2018/2019

In 2018/2019, the Early Intervention in Psychosis Scoring Matrix contains a scoring matrix (p3), comprising three domains and a sub-matrix (p4) of one domain. An overall score will be calculated from domains in the scoring matrix only, and will not include items in the sub-matrix. Each item, each domain and an overall rating will be scored at one of four levels:

Level 4: Top performing

Level 3: Performing well

Level 2: Needs improvement

Level 1: Greatest need for improvement

Overall score

The **overall score** is calculated based on the number of domains rated as 'top performing', 'performing well', 'needs improvement' and 'greatest need for improvement'. It does **not** include the sub-matrix domain *service set up*.

- In order to be rated '**top performing**' overall, a team will be rated:
 - 'Top performing' in the *effective treatment* domain and the *timely access* domain
 - 'Performing well' or higher in the *recording outcome measures* domain
- In order to be rated '**performing well**' overall, a team will be rated:
 - 'Performing well' or higher in the *effective treatment* domain and the *timely access* domain
 - 'Needs improvement' or higher in the *recording outcome measures* domain
 - If a team is rated 'greatest need for improvement' in any domain, they cannot be rated 'performing well' overall
- In order to be rated '**needs improvement**' overall, a team will be rated:
 - 'Needs improvement' or higher in the *effective treatment* domain and the *timely access* domain
 - Any score in the *recording outcome measures* domain
- In order to be rated '**greatest need for improvement**' overall, a team will be rated:
 - 'Greatest need for improvement' in the *effective treatment* domain or the *timely access* domain

Domains

The **effective treatment** domain has 5 items, therefore an overall rating for this domain is calculated based on the number of items rated as 'top performing', 'performing well', 'needs improvement' and 'greatest need for improvement':

- In order to be rated 'top performing' for delivering effective treatment, a team must be rated as 'top performing' in at least 3 items and 'performing well' in the others. If any item is rated as 'needs improvement' or 'greatest need for improvement', a team cannot be 'top performing' in this domain.
- In order to be rated 'performing well' for this domain, a team must be rated as:
 - 'Performing well' in at least 3 items OR;
 - 'Top performing' in at least 3 items and 'needs improvement' in at least 1 item OR;
 - A mixture of 'performing well' or 'top performing' in 3 or more items.
 - If any item is rated as 'greatest need for improvement', a team cannot be 'performing well' in this domain
- In order to be rated 'needs improvement' for this domain, a team will be rated as 'needs improvement' in at least 3 items.
- In order to be rated 'greatest need for improvement' for this domain, a team will be rated as 'greatest need for improvement' in at least 3 items.

The **timely access** domain only has one item so the rating for the item and the domain are the same.

The **recording outcome measures** domain only has one item so the rating for the item and the domain are the same.

The **service set-up** domain has two items. In order to score 'performing well', a team must report they have each item. Please note that this domain does **not** contribute to the overall score.

Scoring Matrix (used to calculate overall score)

Scoring Matrix Item	Item	1 Greatest need for improvement	2 Needs improvement	3 Performing well	4 Top performing
Timely access					
1	Percentage of service users with first episode psychosis that were allocated to, and engaged with, an EIP care coordinator within 2 weeks of receipt of referral	<25%	≥25%	≥53%	≥60%
Effective treatment					
2.1	Percentage of service users with first episode psychosis that took up Cognitive Behavioural Therapy for psychosis (CBTp)*	<12%	≥12%	≥24%	≥36%
2.2	Percentage of service users with first episode psychosis that took up supported employment and education programmes*	<10%	≥10%	≥20%	≥30%
2.3	Percentage of service users with first episode psychosis and their families that took up Family Interventions*	<8%	≥8%	≥16%	≥24%
2.4	Percentage of carers that took up carer-focussed education and support programmes	<25%	≥25%	≥50%	≥75%
2.5	Percentage of service users with first episode psychosis that have had a physical health review and relevant interventions in the last year	<70%	≥70%	≥80%	≥90%

Recording outcome measures					
3	Percentage of service users for whom two or more outcome measures (from HoNOS/HoNOSCA, DIALOG and QPR) were recorded at least twice (assessment and one other time point)	<25%	≥25%	≥50%	≥75%

*Thresholds vary to take into account that:

- a) It may not be appropriate to offer interventions to service users, e.g. those who have joined the service recently
- b) Interventions may not be relevant to all service users
- c) Not all service users offered interventions take up the interventions

Thresholds are calculated for each intervention individually based on studies into take-up of interventions.

Sub-Matrix (not used to calculate overall score)

Sub-matrix Item	Item	1 Greatest need for improvement	2 Needs improvement	3 Performing well	4 Top performing
Service set-up					
4.1	Team provides service to over 35s	N	Provides one of these services	Y	Y
4.2	Team provides Cognitive Behavioural Therapy (CBT) for At-Risk Mental State to service users with At Risk Mental State	N		Y	Provided within the team