

# Covid-19 and Enabling Environments FAQs

*Q: When will EE Assessments start happening again?*

A: The Royal College of Psychiatrists has cancelled all assessments and reviews until at least 31<sup>st</sup> August 2020.

*Q: Can I book a visit for September?*

A: We hope to re-start assessments in September, but we cannot be sure yet. We cannot schedule new visits in at the moment, but we will get in touch as soon as we are able to.

*Q: Could assessment visits be done remotely?*

A: Over the next few months, we will be considering whether any parts of the assessment could be done remotely. If we are able to establish an adequate way of conducting parts of the assessment remotely this might mean that we can start to offer assessments again. We will let you know if this becomes a possibility, but at the moment we are not able to undertake assessments remotely.

*Q: Our award is due to expire before 31<sup>st</sup> August, what should I do?*

A: If your award is due to expire before 31<sup>st</sup> August 2020, we will extend your award by 6 months as long as you are still a paid EE Member. We will check your most recent regulator's report (CQC, HMI Prison, HMI Probation etc.) for any concerns before we extend your award.

*Q: Our Interim report is due before 31<sup>st</sup> August, what should I do?*

A: You will still need to complete your interim reports, but we realise some parts of the report will be difficult under the current situation. We have written some new guidance on how to complete your interim report during the Covid-19 restrictions in a separate document. You will find the Interim Guidance on our website [here](#). If you have trouble completing your report to the original deadline, we can offer an extension, just let us know.

*Q: Will my EE membership run out?*

A: If your membership is due to expire in the next few months, please contact us to renew your membership. EE membership gives you access to our online tools, discussion forums, EE telephone clinics and the training sessions. Whilst Covid-19 restrictions are in place we will be delivering these trainings online where possible.

*Q: What about the work we've already done?*

A: Don't worry – the work you've already done will still count. We are able to extend the expiry date of your evidence. Usually we accept evidence less than 12 months old. For services who had their portfolio ready and have had their visit cancelled or postponed because of Covid-19 restrictions your portfolio will be valid for an additional 9 months.

*Q: Will my Portfolio go out of date?*

A: For services who have had their visits cancelled or postponed due to Covid-19 we will accept evidence up to 21 months old. This is an extension of 9 months on top of the usual 12 months for evidence already in your portfolio.

*Q: What about the training we wanted to attend?*

A: The Royal College of Psychiatrists has also cancelled all trainings and events until 31<sup>st</sup> Aug 2020. The EE team will be holding online trainings to replace the trainings we had scheduled. Details will be on the website and you can sign up to these in the usual way by emailing [eeadmin@rcpsych.ac.uk](mailto:eeadmin@rcpsych.ac.uk)

*Q: Can I still access the EE Telephone Clinics?*

A: Yes, the EE Telephone clinics are happening regularly as usual and details can be found on the website [www.enablingenvironments.com](http://www.enablingenvironments.com) under Training and Events.

*Q: Can I still contact my EE Lead?*

A: Yes, Roland, Caroline and Drew are still working as usual. Although they will not be able to visit you, they will be able to provide advice and assistance by phone or email.

*Q: Are the EE project team still at work?*

A: Yes, we are lucky to be able to work from home and so the team is still working hard behind the scenes for you, delivering as much of our service online as possible. The best way to contact us is by emailing [eeadmin@rcpsych.ac.uk](mailto:eeadmin@rcpsych.ac.uk).

*Q: I was training to be an Assessor; can I still do this?*

A: Yes, you can. We are still training assessors ready for when we are able to reopen the assessment process. We anticipate that when we are finally able to start doing assessments again, we will be very busy and so will need your help! Assessor training will be run online from May 2020.

*Q: Is the Award panel still meeting? We had our assessment recently but have not had our award yet.*

A: The award panel are meeting remotely via skype and will be ratifying all assessments already undertaken. Award Panel meetings are quarterly, and your report will be presented at the next available panel meeting.

*Q: I have other questions which are not answered here. Who can I get in touch with?*

A: Email us on [eeadmin@rcpsych.ac.uk](mailto:eeadmin@rcpsych.ac.uk) and we will be pleased to help.