

HTAS HOME TREATMENT ACCREDITATION SCHEME CCQI

RC PSYCH ROYAL COLLEGE OF PSYCHIATRISTS

Welcome to the 6th annual National Home Treatment Teams Forum

#HTASFORUM

COLLEGE CENTRE FOR QUALITY IMPROVEMENT CCQI

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Where we were Where we are Where we're going

Emily Lesnik
Programme Manager

COLLEGE CENTRE FOR QUALITY IMPROVEMENT CCQI

Introduction to the CCQI/HTAS



- Currently 26 projects (Quality Networks, Clinical Audits, Accreditation Networks)
- Engages directly with clinicians, frontline staff, managers and patients
- Supports services to take responsibility for improving local mental health services
- More than 90% of mental health services in the UK participate in one or more of these initiatives



What is HTAS



The Home Treatment Accreditation Scheme (HTAS)

*Aims to work with teams to **assure and improve the quality of crisis resolution and home treatment services** for people with acute mental illness and their carers.*

- Accreditation and Developmental review process
- Involving service users and carers in HTAS is a priority



HTAS in 2017/18

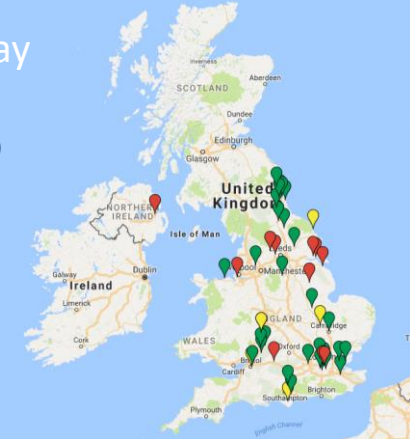


- Welcomed 10 new member teams
- College Accreditation and Review System used for the entirety of the past 12 months
- Rolled out developmental membership with 5 services – Open discussion



HTAS today

- 60 member services (previously 50)
- 35 services currently accredited
- 18 currently in review
- 5 developmental
- 2 not accredited



HTAS Today



- 93 Trained Reviewers
- Nurses, Psychiatrists, Psychologists, Social Worker, OT, Managers etc.
- 12 Service user representatives
- 12 Carer representatives



Staff confidence and satisfaction



- Induction
- Assessment incl. confidentiality
- Mandatory training
 - Mental Health and Capacity Acts
 - Personal safety
 - Equality and diversity
 - Safeguarding



Staff Key Areas



- 76% offer carers' assessments
- 89% know about policy on removing medications
- 97% patient provided with a discharge plan
- Training
 - Suicide 77% and self-harm awareness 57%
 - Alcohol and substance misuse 72%
 - Basic counselling skills 74%



Service user satisfaction



- Assessment
 - Arranged appointments
 - Explained how long they would be involved
 - Explained team approach
- Emergency contacts
- Confidentiality
- Discharge planning



Service user areas



- 77% provided with a copy of the care plan
- 57% offered information about advocacy, mentoring, befriending and mediation
- 63% have a named worker who manages their care



HTAS in 2017/18



- Standards revision Spring 2019 – open consultations for anyone who's a member
- National Report in 2019
- Future Events
 - **Peer reviewer training**
16 January London 2019
December 2019
 - **HTAS Forum** Nov 2019





Thank you!



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