

9:00	Tea, Coffee, and Refreshments <i>Hot drinks and refreshments will be available from 9AM.</i>		
10:00	Chair's Welcome <i>Chairs to be confirmed</i>		
10:15	QN-CRHTT Update		
10:30	Improving access through QI: Reducing referral inequities to Luton & South Bedfordshire CRHT for people of Pakistani ethnicity <i>Dr Becky Grace, Principal Clinical Psychologist; Looi Prideaux, Trainee Clinical Psychologist; East London NHS Foundation Trust</i>		
11:15	Break <i>Poster presentations will be available to view during this time.</i>		
11:30	Mental Health Connect Line MDT - a trauma-informed, person-centred approach to caller support <i>Sarah Hodder; Lauren Collier; Vicky Jones; Lauren Oliver, Operational Lead; Cornwall Partnership NHS Foundation Trust</i>		
12:15	Lunch <i>Poster presentations will be available to view during this time.</i>		
13:00	Workshop Sessions <i>These will run concurrently.</i>		
	Done Well is Better Than Perfect – Managing Expectations <i>Ingrid Baldwin, QN-CRHTT Carer Representative, Royal College of Psychiatrists</i>	Improving Substance Use Pathways in a Crisis Resolution and Home Treatment Team: From Audit to Quality Improvement <i>Arya Citanak; Dr Deineke Hubbeling, Consultant Psychiatrist, South West London Saint George's Mental Health NHS Trust</i>	To be confirmed
14:00	To be confirmed <i>*The topic will be on reflections of the peer review process.</i>		
14:45	Break <i>Tea & Coffee available.</i> <i>*A video will also be shown at this time:</i> Service User Involvement: From Theory to Practice — Ideas, Impact, and Challenges		

	<i>Eshan Vadgama, QN-CRHTT Patient Representative, Royal College of Psychiatrists</i>
15:15	The Crisis Psychology Clinic - A Pilot Project <i>Dr Andrew Howe, Consultant Psychiatrist; Dr Charlie Twee, Specialty Doctor, Claudia Cerrina, Psychologist; Ketan Sonigra, Consultant Forensic Psychologist; Dorothee Bonnigal-Katz, Senior Psychotherapist; South London and Maudsley NHS Foundation Trust</i>
16:00	Feedback and Closing Remarks
16:15	Close