

9:00	Reception <i>Hot drinks and refreshments will be available from 9AM.</i>	
10:00	Chairs' Welcome <i>Helen Embleton, Clinical Lead for Acute Pathway for NHS England: Northeast and Yorkshire Regional Mental Health Team, Clinical Associate for GIRFT NHS England, and Chair for QN-CRHTT Accreditation Committee, Royal College of Psychiatrists; Katherine Barrett, QN-CRHTT Patient Representative; Brian Hayden, QN-CRHTT Patient Representative, Royal College of Psychiatrists</i>	
10:15	QN-CRHTT Update	
10:30	Improving access through QI: Reducing referral inequities to Luton & South Bedfordshire CRHT for people of Pakistani ethnicity <i>Becky Grace, Principal Clinical Psychologist; Looi Prideaux, Trainee Clinical Psychologist; East London NHS Foundation Trust</i>	
11:15	Break <i>Poster presentations will be available to view during this time.</i>	
11:30	Mental Health Connect Line MDT - a trauma-informed, person-centred approach to caller support <i>Sarah Hodder, Mental Health Helpline Manager; Lauren Collier, Clinical and High Intensity User Lead; Vicky Jones, IRS Clinical Lead; Lauren Oliver, Operational Lead; Cornwall Partnership NHS Foundation Trust</i>	
12:15	Lunch <i>Poster presentations will be available to view during this time.</i>	
13:00	Workshop Sessions <i>These will run concurrently.</i>	
	Done Well is Better Than Perfect – Managing Expectations <i>Ingrid Baldwin, QN-CRHTT Carer Representative, Royal College of Psychiatrists</i>	Improving Substance Use Pathways in a Crisis Resolution and Home Treatment Team: From Audit to Quality Improvement <i>Arya Citanak, Recovery Support Worker; Dieneke Hubbeling, Consultant Psychiatrist, South West London and St. George's Mental Health NHS Trust</i>
		Thematic findings from GIRFT UEC Programme <i>Paul Hopley, Deputy Director of Mental Health; Louise Thomas, Mental Health System Improvement Advisor, NHS England (GIRFT)</i>
14:00	Holding Hope in Failure - reflections from a liaison psychiatry accreditation process <i>Robert Heminway, ST6 Psychiatry Registrar; Joanna Priddy, Principal Psychotherapist and Cognitive Behavioural Therapist, Sheffield Health Partnership University NHS Foundation Trust</i>	
14:45	Break <i>Tea & Coffee available. A video will also be shown at this time:</i> Service User Involvement: From Theory to Practice – Ideas, Impact, and Challenges <i>Eshan Vadgama, QN-CRHTT Patient Representative, Royal College of Psychiatrists</i>	
15:15	The Crisis Psychology Clinic - A Pilot Project <i>Andrew Howe, Consultant Psychiatrist; Charlie Tweed, Specialty Doctor, Claudia Cerrina, Psychologist; Ketan Sonigra, Consultant Forensic Psychologist; South London and Maudsley NHS Foundation Trust</i>	
16:00	Feedback and Closing Remarks	
16:15	Close	