

# *Liaison Psychiatry in Bloom*



## Stigma & Discrimination

*“....it gets rid of those people quickly, so we can treat people who really need it”*

## Stigma & Discrimination

*EVERY contact you have in your work with staff in a general hospital, you are chipping away at this stigma and discrimination we face.*

## Quotes from Acute Colleagues

*“A fantastic and much needed service”*

*“Very positive addition to our department”*

*“An amazing team who work really hard”*

*“Really value their expertise”*

*“Highly valued colleagues”*

## Quotes from Acute Colleagues

*“They champion the cause of patients”*

*“Very professional and patient focussed”*

*“Deliver high quality care to our patients”*

*“Having them 24/7 is a godsend”*

Most common words used by service users & carers  
about liaison team staff and service

*Exceptional*

*Outstanding*

*Gave me time*

*Kind & understanding*

*Treated me with respect*

*Listened to me*

*Very caring*

*Compassionate*

## Quotes from users & carers

*“Treated me with respect and a normal person, not someone ‘mental’”*

*“Made me feel like I mattered”*

*“For once, I felt someone really cared”*

*“Incredibly understanding and made me feel empowered”*

*“Very compassionate and caring”*

## Quotes from users & carers

*“Words can’t describe how grateful I am”*

*“They helped change my life”*

*“The best mental health care I’ve ever received and it has made a huge difference”*

*“They saved my life”*

*“Without their help, I wouldn’t be here today”*

You are blooming!!

