



University of
Hertfordshire



Camden and Islington **NHS**
NHS Foundation Trust

The Hi's and Low's of the Accreditation Journey – a tale from a trainee

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Advantage

Disadvantage



Benefits of accreditation



- Improve public trust that the organization is concerned for patient safety and quality of care.
- Provide a safe and efficient work environment that contributes to worker satisfaction.
- Listen to patient and their families, respect their rights, and involving them in the care process as partners.
- Create a culture that is open to learning from the timely reporting of adverse events and safety concerns.
- Established collaborative leadership that sets priorities for and continues leadership for quality and patient safety levels.

January - September
Initiation Phase

This phase begins the survey preparation process. It lays the foundation to demonstrate compliance. Resources and responsibilities are allocated. It could last from 3 months to 18 months depending on the accreditation strategy

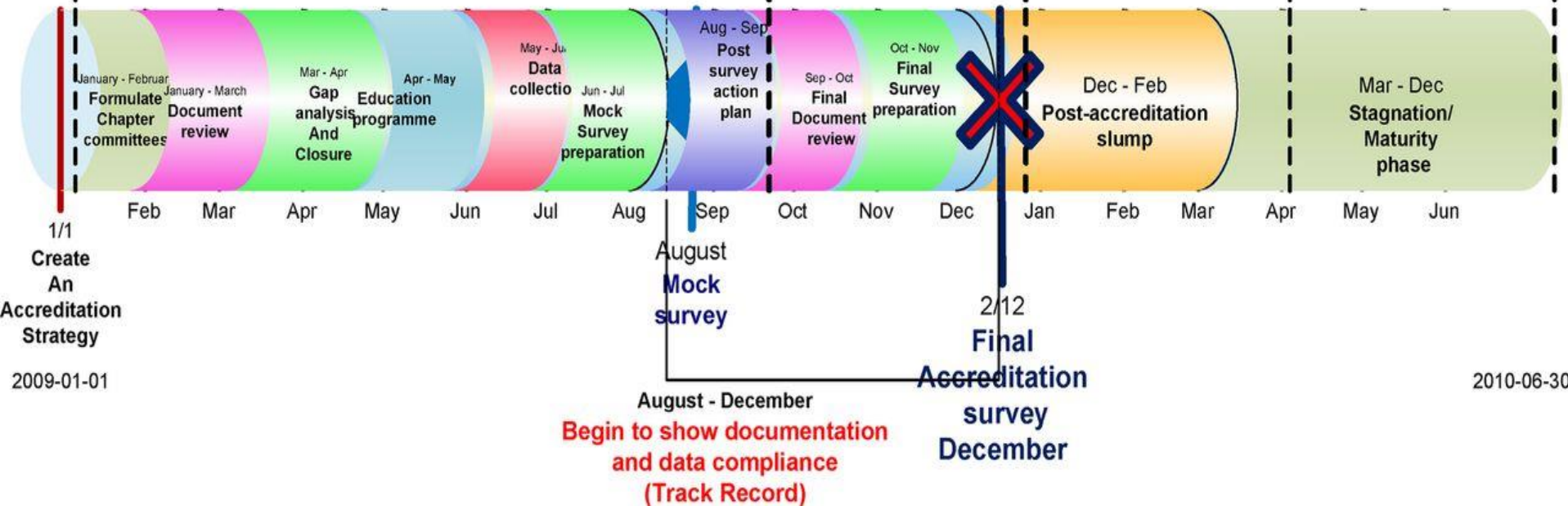
September - December
Pre-survey Phase

This phase is also known as the ramp up phase. The organization builds up to the accreditation survey. The timeframe could range from 3-6 months

December - March
Post-accreditation Stagnation / maturity slump

This phase is also known as the post survey phase. The organization recovers from the demands of the survey. Performance drops during this period. The timeframe could range from 1-6 months

This is the final phase of the life cycle. Performance may begin to improve or continue to decline until the next triennial accreditation survey. This depends on the internal quality programme and ongoing quality initiatives





QUESTIONS
COMMENTS
CONCERNS



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