

An update from the Psychiatric Liaison Accreditation Network

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10 Years of PLAN



- PLAN started in 2009
- Some teams are now on their 3rd cycle of accreditation
- 2 national reports published
- 5 editions of standards
- Many events!

PLAN Membership



- 73 members across England and Wales
- Member status:
 - 38 in the review stage
 - 28 accredited
 - 7 not accredited

The Last Year

- 2 special interest days
 - Pain (January 2019)
 - Older Adults: Cognitive Assessment in Liaison Psychiatry (May 2018 & Feb 2019)
- 23 peer review visits in 2018
- 3 peer reviewer training sessions

Feedback from peer review visits



Host team feedback:

How useful was the support from PLAN before, during and after the visit?

- **84% very useful**
- **16% mostly useful**

How useful was the input from the peer-review team?

- **71% very useful**
- **29% mostly useful**

Feedback from peer review visits



Peer-review team feedback:

How useful were the opportunity to meet people from another service and discuss liaison psychiatry?

- **89% very useful**
- **8% mostly useful**
- **3% partly useful**

Did you feel you had adequate time during the day?

- **87% yes**
- **13% no**

Strategic Focus

Standards Consultation



- Standards Consultation Event
 - 23 April 2019, London
- Reviewing the 5th edition of standards
- Mapping to sustainability principles;
 - Prevention
 - Empowerment (staff and patient)
 - Value
 - Carbon

Children and Young People Standards



- Developed by Dr Saffron Hodayoun (Clinical Fellow) from current legislation, guidance and the Paediatric Liaison Network
- CYP standards pilot starting in April
- The 8 new CYP standards will become an additional 'domain' within the PLAN standards

Developmental Review



- A new developmental membership option is being developed
- This will include a self-review pathway and peer-review visit
- Peer review visit to include an open discussion on the team's choice of an area of challenge

Getting the most out of your peer review



1. How can you involve your wider team, patients and carers in the review process?
2. Following the review, how could you make the most out of the review findings?
3. What would help your team make the most out of your review day and the process as a whole?

Getting the most out of your peer review



- Whole team approach
- Allocate responsibilities amongst the team
- Identify patient and carer representatives
- Liaise with the patient experience team
- Collaborative action planning
- Honestly reflect on each area
- View the process as supportive
- Host team members to attend other peer reviews

Upcoming Initiatives



- Special interest day: Personality disorder
 - Run jointly with the Home Treatment Network
 - 3rd June 2019, London
- Newsletter
 - Bi-annual, next publication in the Summer
- Peer-reviewer training
 - 5th July 2019, Leeds
- PLAN Chat > Knowledge Hub
- National Report

Developing PLAN



- Post-its on each table
- Write down any ideas or things that you would find helpful from the PLAN team;
 - Events
 - Resources
 - Feedback
 - Developments

PLAN Chat Discussion group

Email 'join' to Plan-chat@rcpsych.ac.uk

Thank you!

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www.rcpsych.ac.uk/plan