

Welcome to AIMS WA/AT Annual Forum 2019!

Wednesday 6th April

10.00 - 16.00

Wifi username: RCPsych-WiFi

Password: RCP19@w1f1



#aimsforum19

AIMS WA/AT: The Team



Amy Colwill
Programme Manager



Tasha Penfold
Deputy
Programme Manager



Alex Nugent
Project Officer

CCQI: Accreditation and Quality Networks



- Work with mental health services across the UK to assess and improve the quality of care they provide
- Cover most specialist mental health services
- Publish standards based on national guidelines, available literature and recent research
- Use a process of peer review and self-review against service standards to promote high quality care and to reach accreditation
- Networking function, providing opportunity for continuous learning through online forums, training days and events

Project Basics



- Standards: literature and consensus
- Self-Review
 - 3 months: audits of policies/procedures, environment & facilities, health records; staff, patients & carers
- Peer-Review
 - One day, multiple meetings, validate self-review data
 - Disciplinary team – clinicians & experts by experience
- Accreditation Decision
 - Accredited; Deferred; Not Accredited

Current AIMS WA/AT membership

136 members

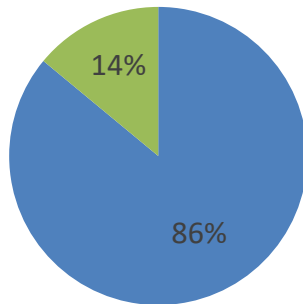
- 64 of which are accredited
- 72 of which are:
 - 71 in the review stage
 - 1 Not accredited



Common themes

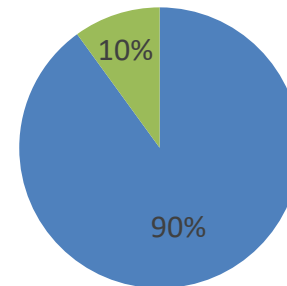
Areas of achievement

Patient's feel listened to and understood by staff members



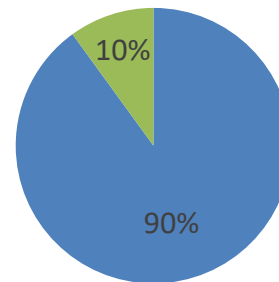
■ Yes ■ No

Staff health and wellbeing is being supported



■ Yes ■ No

Involving carers in discussions around the patients care and treatment



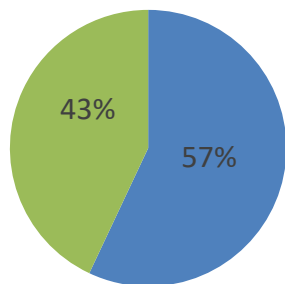
■ Yes ■ No

Data taken from:
312 Carers
779 Patients
1719 Staff
June 2017 - Now

Common themes

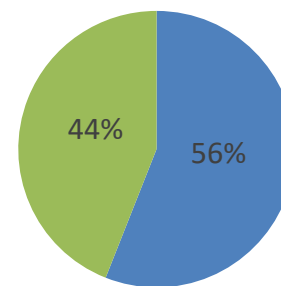
Areas of improvement

Offering patients a copy of their care plan



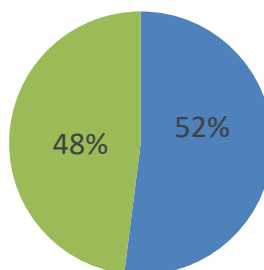
■ Yes ■ No

Provision of activities for patients in the evenings



■ Yes ■ No

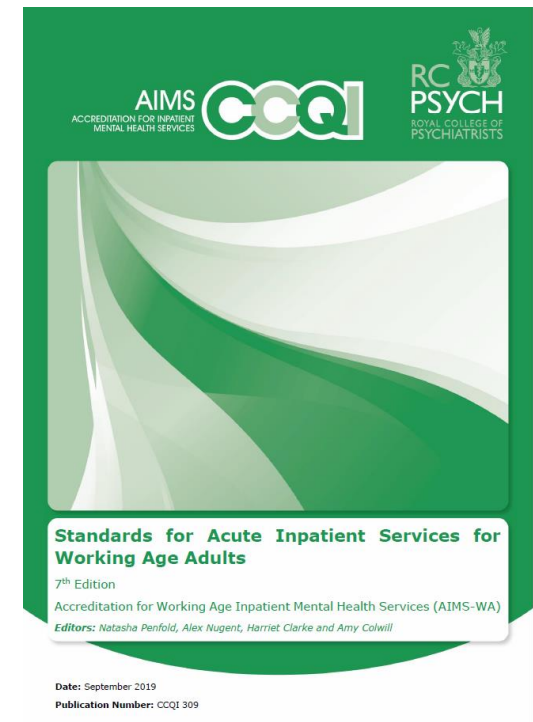
Provision of carer's information packs



■ Yes ■ No

7th Edition Standards

- Launched 7th edition standards in September 2019
- Robust process of revision, made up of face to face and online consultation with professionals, patients and carers
- Mapped against the 3rd Edition of the CCQI Core Inpatient Standards with the inclusion of specialist standards
- Inclusion of sustainability standards
- Reduced the amount of standards by 1/3
- Improve the experience of members allowing the process to be more streamlined and easier to complete



Achievements in 2019



- Conducted 35 peer-reviews and attended 6 accreditation committee meetings
- Hosted events such as Annual Forum and Special Interest day on Aiming for Accreditation
- Provided peer reviewer training across the UK
- Welcomed new members to AC and AG

Plans for 2020



- Launch of Knowledge Hub platform
- Re-launch of AT standards
- Publish a national report
- Conferences and events driven by the needs of our members
- Expanding the network to offer different membership options

Developmental Membership

Cost is the same as the accreditation option £1900 + VAT per year

Opportunity to have another developmental review the following year or proceed onto accreditation.

Self Review

- 3 Month Self-Review
- Teams mark themselves against the standards
 - No Questionnaires



Peer-Review

- Time for open discussion
- Less emphasis on policies/training records etc.
 - Can have an area of focus
- Reviewers don't need to be trained



Report

- Report which details findings on the peer-review day.
 - Action planning template

Associate membership



- Access to self-review audit tools, support from peers and network activities and events
- No peer-review
- £800 + VAT
- Beneficial for:
 - Services not yet ready to apply for accreditation or developmental reviews
 - Services with financial constraints

Quality Network for Inpatient Working Age Mental Health Services



Get involved!

Contribute to the on-going work and help us shape the future of the project:

- Join the Accreditation Committee
- Join the Advisory Group
- Attend peer reviews
- Contribute to our events
- Join our discussion forum



Any questions?

