



Personalised risk assessment: Coroners and the CQC, workshop and shared learning Agenda

12.01.26 | 10.00-12.30

Facilitation team	
Dr Leah Quinlivan (She/her)	Research Fellow and Chartered Psychologist, NIHR GM Patient Safety Research Collaboration, University of Manchester
Pea Meyer Higgins (They/them)	Lived Experience Advisor for NHS England, PAR partner, co-facilitator, and Safety Delivery Group member (Culture of Care Programme).
Dr Emma Nielsen (They/them)	Emma is a researcher. They are also autistic and have lived experience. Emma is a PAR collaborator and will be a co-facilitator for discussions
Eloise Curtis	She is an Expert by Experience and an assessment and self-harm speaker/collaborator for PAR.
Philip Pirie	Lived experience expert
Phil Coombes	CPsychol, Clinical Director of Clinical Projects, Elysium Healthcare
Natasha Bryant	Trust wide Suicide Prevention Lead (Avon and Wiltshire Mental Health Partnership NHS Trust)
Lorna Templeton	Research Associate, CDAS (Centre for Death & Society), University of Bath
Jessica Jacobson	Professor of Criminal Justice, ICPR (Institute for Crime & Justice Policy Research), Birkbeck, University of London

Aims and context

Content warning: Engaging with coroners can be a difficult experience for patients, carers, and healthcare staff. The aim of this session is to discuss experiences of engaging with coroners and the CQC, in relation to self-harm and suicide. We hope to allow space for reflection and shared learning, which will ultimately improve the capacity to provide relational assessments for people who have self-harmed.

Throughout this session, we will discuss sensitive topics including experiences of engaging with coroners, the CQC, self-harm, and suicide. Discussing these difficult topics can hopefully help improve personalised approaches to risk assessment. However, they may bring up past experiences and be upsetting. We always have an open-door policy, and these events will be recorded. Please do take care of yourself as priority. You can leave for sections and come back, and/or mute any sections as often as you wish.

Support and contacts

We will have a support space available throughout the session and afterwards. If you are in crisis or feeling distressed, please do seek help from your trusted personal and professional support network. We have included a list of contact numbers as part of the agenda.

Overview

Leah will chair the session. She will also provide general housekeeping. **Leah and Emma** will overview the importance of considering language, stigma, and trauma when sharing research, views, and experience.

Lorna and Jessica: Voicing Loss, conducted by the Institute for Crime and Justice Policy Research (Birkbeck, University of London) and the Centre for Death and Society (University of Bath), examined the role of bereaved people in coroners' investigations and inquests. A significant proportion of the bereaved people in the study had experience of the coroner process following a death by suicide. The team found a profound mismatch between what people expect of the coronial process and what, in practice, it delivers. Lorna and Jessica will discuss the mismatch and the implications of coronial investigations of deaths by suicide for policy and practice.

Phil will speak about the impact of the coronial process on healthcare staff, fear of the process, and the importance of understanding trauma in healthcare staff.

Philip will speak about his personal experience, and his policy and advocacy work, in supporting services to move away from risk stratification to prediction, including highlighting the letters from the Chief Coroner to all services and other national changes.

Tash will overview progress in transforming the risk assessment process at AWP, including updates in reviews from the CQC.

Workshop component: we invite attendees to share their views, experiences, concerns, and strategies for engaging with coroners and the CQC.

Pea, Leah, and Emma will facilitate the chat, discussion and Q&A.

Time	Item
10.00-10.15	<p>Welcome and introductions (Leah Quinlivan)</p> <ul style="list-style-type: none"> Leah will welcome attendees. She will highlight the importance of safety and wellbeing. Emma and Leah will overview the importance of considering language, stigma, and trauma for self-harm and suicide throughout our discussions
10.15-10.30	<p>Thinking about coroners (Emma Nielsen)</p> <ul style="list-style-type: none"> In this context, Emma will invite attendees to think about coroners in the context of risk assessment and mental health services.
10.30-10.50	<p>Impact of the coroner process on patients: Voicing Loss: Bereaved people's expectations and experiences of the coronial process (Lorna Templeton and Jessica Jacobson)</p> <ul style="list-style-type: none"> Lorna and Jessica will discuss the mismatch and implications of the coronial process for policy and practice, where there are investigations of deaths by suicide.

10.50-11.10	<p>Impact of the coroner process on staff: Clinician experiences of engaging with coroners</p> <ul style="list-style-type: none"> Phil will speak about the impact of the coronial process on healthcare staff. He will speak about the importance of recognising the trauma and fear over coroners and the implications for healthcare systems and the assessment process.
11.10-11.20	Break
11.20-11.40	<p>The importance of moving from unacceptable prediction to relational assessments: personal experiences and policy changes (Philip Pirie)</p> <ul style="list-style-type: none"> Philip will overview the importance of moving away from risk prediction to relational assessments from a personal and policy perspective.
11.40-12.10	<p>Transforming the risk assessment process: experiences and feedback from the CQC (Natasha Byrant)</p> <ul style="list-style-type: none"> Tash will overview the experiences of AWP in transforming their risk assessment process, including recent feedback from the CQC.
12.10-12.20	<p>Workshop and discussion</p> <ul style="list-style-type: none"> We welcome you to network, and to share experiences, concerns and strategies around engaging with coroners and the CQC.
12.20-12.30	<p>Meeting close</p> <ul style="list-style-type: none"> Leah will close the meeting and provide an overview of the next learning and workshop events.
12.30	Close

Help in a crisis contacts

- [Samaritans](#)
Call 116 123 – 24 hours a day, 365 days a year
- Text “[SHOUT](#)” to 85258
Available 24/7
- [SANEline](#)
0300 304 7000 – 4.30pm-10.30pm, 365 days a year
- [Campaign Against Living Miserably \(CALM\)](#)
Call 0800 58 58 58 – 5pm-midnight, 365 days a year
- [Women’s Aid](#) – national domestic violence helpline
Call 0808 2000 247 – 24 hours a day, 7 days a week
- [Papyrus](#) HOPELineUK – for people under 35
Call 0800 068 41 41 – 10am-10pm weekdays, 2pm-10pm weekends, 2pm-5pm bank holidays
- [Childline](#) – for children and young people under 19
Call 0800 1111
- [The Silver Line](#) – for older people
0800 4 70 80 90 – 24 hours a day, 365 days a year

- [NHS 111](#)
Call 111 – 24 hours a day, 365 days a year
- [LGBT Foundation's](#) Helpline
Call 0345 3 30 30 30 – 9am-9pm weekdays, 10am-6pm Saturday
- [No Panic](#) – for people who suffer from panic attacks, phobias, obsessive compulsive disorders and other related anxiety disorders
Call 0844 967 4848 – 10am-10pm, 365 days a year
- [BEAT](#) – support and information about eating disorders
0808 801 0677 – 3pm-10pm, 365 days a year
- [Alcoholics Anonymous](#)
0800 9177 650
- [GamCare](#) – free information, advice and support for anyone harmed by gambling Call 0808 8020 133 – 24 hours a day, 7 days a week
- [James' Place](#) – a charity offering support to men in suicidal crisis at centres in Liverpool, London and Newcastle
Call 0151 303 5757 (James' Place Liverpool), 020 3488 8404 (James' Place London) or 0191 406 6000 (James' Place Newcastle) 9.30am-5.30pm Monday-Friday (except Bank Holidays) or complete a [self-referral form](#)