



# Culture of Care

Dear Mental Health Inpatient provider

We are writing to invite you to be part of an exciting new national programme to **improve the culture of Mental Health, Learning Disability and Autism (MHLDA) inpatient care in England**. The programme has been commissioned by **NHS England**, and is a key element of their **Quality Transformation Programme**, sitting within theme 2 (Improving Culture and Supporting Staff). The programme will run for **two years, from April 2024 to March 2026**.

The overall aim of the programme is for wards to provide **safe, therapeutic and equality-focussed care** in line with the ambitions of NHS England's forthcoming co-produced Culture of Care Standards for Mental Health Inpatient Care.

Our partnership, led by the **National Collaborating Centre for Mental Health (NCCMH)**, and including **Black Thrive Global (BTG)**, **Neurodiverse Connection (NDC)** and the **National Confidential Inquiry into Suicide and Safety in Mental Health (NCISH)**, will deliver the programme, and will use our collective expertise, knowledge and experience of Lived Experience (LE) leadership and co-production, Quality Improvement (QI), equity, safety and evidence-based approaches to inform our approach.

The programme is **free** to organisations who provide inpatient MHLDA care, and we would like to work with every such organisation in England (NHS, Community Interest Companies and the Independent Sector).

The attached information pack gives more information about the offer, as well as how to register for the programme, and key dates. Our offer to organisations includes:

- **QI coaching to 2-4 wards and a corporate team** in each organisation to improve the culture of care on the wards.
- **Leadership coaching and reverse mentoring** for executives.
- Supporting organisations to **move away from risk-assessment tools to a holistic approach** to safety on wards.
- Support to provide care that is **trauma-informed, autism-informed and racially equitable**.
- Many opportunities to **share and learn** with every other ward and organisation on the programme.

This programme is the first of its kind to offer this package at scale, and we are ambitious to improve the experience of wards for staff and patients.

We really hope that you will join us and others across the country in this endeavour.

Yours sincerely

**Tom Ayers**, Director, NCCMH

**Jill Corbyn**, Director, NDC

**Jacqui Dyer**, Director, BTG

**Amar Shah**, National Improvement Lead, NCCMH & RCPsych

**Louis Appleby**, **Nav Kapur** and **Pauline Turbull**, NCISH



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[Registration form](#)