



Demand, Capacity and Flow Quality Improvement Collaborative

Learning Set 3 Agenda

Date: Thursday 22 January, 09:30-15:00

Venue: Room 1.7, Royal College of Psychiatrists, London

Time	Item	Speaker
09:30 - 10:00	Registration and refreshments	
10:00 - 10:10	Welcome and housekeeping	Renata Souza, Senior Quality Improvement Advisor, NCCMH
10:10 - 10:20	Warm up activity	Lucy Jenkinson, Lived Experience Representative, NCCMH
10:20 - 11:05	Vision for lived experience <i>We will continue to explore lived experience involvement in your work</i>	Hannah Lutch and Clementine Fitch-Bunce, Quality Improvement Coaches, NCCMH
11:05-11:15	Break	
11:15 - 12:15	Data for improvement: Why data is important in quality improvement	Josh Bailey and Rachael McGowan, Quality Improvement Coaches, NCCMH
12:15-13:05	Lunch – served in room 1.6	
13:05- 13:55	World café <i>A networking space for teams to connect and learn from one another.</i>	Anna Roach, Quality Improvement Coach, NCCMH
13:55-14:05	Break	
14:05 - 14:45	Working on your project <i>Time for teams to work on their projects and continue to progress their work.</i>	Jaz Seehra, Quality Improvement Coach, NCCMH
14:45 - 14:55	Teams to share take aways from the session	Renata Souza, Senior Quality Improvement Adviser, NCCMH
15:00	Close	Renata Souza, Senior Quality Improvement Adviser, NCCMH
15:00 - 15:30	Teams to continue working on their projects (Optional). QI coaches will be available for support.	