

# Demand, Capacity and Flow Quality Improvement Collaborative

## Learning Set 3 Agenda

**Date:** Thursday 22 January, 09:30-15:00

**Venue:** Room 1.7, Royal College of Psychiatrists, London

Time	Item	Speaker
09:30 - 10:00	<b>Registration and refreshments</b>	
10:00 - 10:10	<b>Welcome and housekeeping</b>	Renata Souza, Senior Quality Improvement Advisor, NCCMH
10:10 - 10:20	<b>Warm up activity</b>	Lucy Jenkinson, Lived Experience Representative, NCCMH
10:20 - 11:05	<b>Vision for lived experience</b> <i>We will continue to explore lived experience involvement in your work</i>	Hannah Lautch and Clementine Fitch-Bunce, Quality Improvement Coaches, NCCMH
11:05-11:15	<b>Break</b>	
11:15 - 12:15	<b>Data for improvement: Why data is important in quality improvement</b>	Josh Bailey and Rachael McGowan, Quality Improvement Coaches, NCCMH
12:15-13:05	<b>Lunch – served in room 1.6</b>	
13:05- 13:55	<b>World café</b> <i>A networking space for teams to connect and learn from one another.</i>	Anna Roach, Quality Improvement Coach, NCCMH
13:55-14:05	<b>Break</b>	
14:05 - 14:45	<b>Working on your project</b> <i>Time for teams to work on their projects and continue to progress their work.</i>	Jaz Seehra, Quality Improvement Coach, NCCMH
14:45 - 14:55	<b>Teams to share take aways from the session</b>	Renata Souza, Senior Quality Improvement Adviser, NCCMH
15:00	<b>Close</b>	Renata Souza, Senior Quality Improvement Adviser, NCCMH
15:00 - 15:30	<b>Teams to continue working on their projects (Optional).</b> <i>QI coaches will be available for support.</i>	