



## Demand, Capacity and Flow Quality Improvement Collaborative

### Learning Set Agenda

**Date:** Thursday 16 April 2026, 10:00 – 15:00

**Venue:** Room 1.7, [Royal College of Psychiatrists](#), London

Time	Item	Speaker
09:30-10:00	<b>Registration and refreshments</b>	
10:00-10:15	<b>Welcome, housekeeping and recap</b>	<b>Renata Souza</b> <i>Senior Quality Improvement Advisor, NCCMH</i>
10:15-10:30	<b>Warm up activity</b>	<b>Lucy Jenkinson</b> <i>Lived Experience Representative, NCCMH</i>
10:30-11:25	<b>Equity in QI</b> <i>We will explore how to apply equity principles to your work</i>	<b>Dr. Laura-Louise Arundell</b> <i>Senior Researcher, NCCMH</i>
<b>11:25-11:40</b>	<b>BREAK</b>	
11.40-12.40	<b>World cafe</b> <i>A networking space for teams to connect and learn from one another.</i>	<b>Hannah Lutch</b> <i>Quality Improvement Coach, NCCMH</i>
<b>12:40-13:25</b>	<b>LUNCH</b>	
13:25-13:40	<b>Post lunch energizer</b>	<b>Josh Bailey</b> <i>Quality Improvement Coach, NCCMH</i>
13:40-14:00	<b>Lived experience pledges</b> <i>We will continue to build on the previous pledges that you made to lived experience involvement in your work</i>	<b>Jaz Seehra</b> <i>Quality Improvement Coach, NCCMH</i> <b>Lucy Jenkinson</b> <i>Lived Experience Representative, NCCMH</i>
14:00-14:45	<b>Working on your projects</b> <i>Time for teams to work on their projects and continue to progress their work</i>	<b>Anna Roach</b>



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		<i>Quality Improvement Coach, NCCMH</i>
14.45-15:00	<b>Feedback and close</b>	<b>Clem Fitch-Bunce</b> <i>Quality Improvement Coach, NCCMH</i>
15:00-15:30	<b>Optional:</b> Time for teams to continue working on their projects	