



# Demand, Capacity and Flow Quality Improvement Collaborative

## Launch event agenda

**Date:** Friday 27 January 2023, 11:00 – 15:00

**Venue:** Royal College of Psychiatrists, London

Time	Item	Speaker
10:30 - 11:00	<b>Registration</b>	
11:00 – 11:10	Welcome	Amar Shah, National Improvement Lead
11:10 – 11:25	Icebreaker	
11.25 – 11.55	Demand, capacity and flow through a patient, family, and equality lens	Ben Walford and Sarah Markham, Patient/ Carer representatives
11.55 – 12.55	Understanding demand and capacity, and why it is important to optimize patient flow	Amar Shah, National Improvement Lead
<b>12:55 – 13:40</b>	<b>Lunch</b>	
13.40 – 14.10	A Quality Improvement Journey <a href="#">Improving access to Hackney Integrated Learning Disability Service</a>	Laura Checkley, East London Foundation Trust Kirsty Haberland, East London Foundation Trust
14.10 – 14.55	Next steps for your QI project – flow chart exercise	QI Coaches
14.55 – 15:00	Close	Tom Ayers, Director of NCCMH





## Attendees

### Organisation

### Teams

**North East London NHS Foundation Trust**

Adult Autism Spectrum Disorder Service

Waltham Forest Mental Health Single Point of Access Service

Havering Mental Health and Wellness Teams

Havering Child and Adolescent Mental Health Service (CAMHS)

**Oxford Health NHS Foundation Trust**

North and West Older Adult CMHT

**Cheshire & Wirral NHS Foundation Trust**

Complex needs Service

**Bradford District Care NHS Foundation Trust**

Core CAMHS – Streamlining access

Memory Assessment and Treatment Service

**Cambridge and Peterborough NHS Foundation Trust**

Adult Specialist Mental Health

**Black County Healthcare NHS Foundation Trust**

Discharge Team

**Avon and Wiltshire Mental Health Partnership NHS Trust**

Right Care Programme

Community Programme

**Cornwall NHS Foundation Trust**

Kerrier Community CAMHS Team

**Kent and Medway Partnership NHS and Social Care Trust**

Dartford, Gravesend and Swanley Mental Health Team

**West London NHS Trust**

Hounslow IAPT

Ealing Acton MINT

Ealing North MINT

Ealing Southall MINT

**Coventry and Warwickshire Partnership NHS Trust**

Coventry and Warwickshire Community Mental Health & Wellbeing Team

**Royal College of Psychiatrists**

Human Resources Recruitment Team

