



Demand, Capacity and Flow Quality Improvement Collaborative

Launch event agenda

Date: Friday 27 January 2023, 11:00 – 15:00

Venue: Royal College of Psychiatrists, London

Time	Item	Speaker
10:30 - 11:00	Registration	
11:00 – 11:10	Welcome	Amar Shah, National Improvement Lead
11:10 – 11:25	Icebreaker	
11.25 – 11.55	Demand, capacity and flow through a patient, family, and equality lens	Ben and Sarah Markham, Patient/ Carer representatives
11.55 – 12.55	Understanding demand and capacity, and why it is important to optimize patient flow	Amar Shah, National Improvement Lead
12:55 – 13:40	Lunch	
13.40 – 14.10	A Quality Improvement Journey Improving access to Hackney Integrated Learning Disability Service	Laura Checkley, East London Foundation Trust Kirsty Haberland, East London Foundation Trust
14.10 – 14.55	Next steps for your QI project – flow chart exercise	QI Coaches
14.55 – 15:00	Close	Tom Ayers, Director of NCCMH





Attendees

Organisation

Teams

North East London NHS Foundation Trust

Adult Autism Spectrum Disorder Service

Waltham Forest Mental Health Single Point of Access Service

Havering Mental Health and Wellness Teams

Havering Child and Adolescent Mental Health Service (CAMHS)

Oxford Health NHS Foundation Trust

North and West Older Adult CMHT

Cheshire & Wirral NHS Foundation Trust

Complex needs Service

Bradford District Care NHS Foundation Trust

Core CAMHS – Streamlining access

Memory Assessment and Treatment Service

Cambridge and Peterborough NHS Foundation Trust

Adult Specialist Mental Health

Black County Healthcare NHS Foundation Trust

Discharge Team

Avon and Wiltshire Mental Health Partnership NHS Trust

Right Care Programme

Community Programme

Cornwall NHS Foundation Trust

Kerrier Community CAMHS Team

Kent and Medway Partnership NHS and Social Care Trust

Dartford, Gravesend and Swanley Mental Health Team

West London NHS Trust

Hounslow IAPT

Ealing Acton MINT

Ealing North MINT

Ealing Southall MINT

Coventry and Warwickshire Partnership NHS Trust

Coventry and Warwickshire Community Mental Health & Wellbeing Team

Royal College of Psychiatrists

Human Resources Recruitment Team

