



Demand, Capacity and Flow Quality Improvement Collaborative

Learning Set Agenda

Date: Tuesday 4 July 2023, 10:30 – 15:00

Venue: Room 1.7, Royal College of Psychiatrists, London

Time	Item	Speaker
10:00–10:30	Registration and refreshments	
10:30–10:40	Welcome, housekeeping and recap	Emily Cannon, Head of Quality Improvement, NCCMH
10.40-10.50	Networking	All
10:50–11.55	Three DC&F teams share their progress and learning so far	<ul style="list-style-type: none">• <i>Improving Access to Psychological Therapies (West London NHS Trust)</i>• <i>Adult Community Mental Health Team (Kent and Medway NHS and Social Care Partnership Trust)</i>• <i>Autism Spectrum Service (Cambridge and Peterborough NHS Foundation Trust)</i>
11.55–12.30	Review driver diagrams and generate change ideas	All
12:30–13:15	Lunch	
13:15–14:00	Plan-Do-Study-Act (PDSA) cycles in action	Renata Souza and Aarti Gandesha, Quality Improvement Coaches, NCCMH
14:00–14.50	Coproduction workshop	Sarah Markham and Ben, NCCMH Patient/Carer representatives
14.50–15:00	Close	Saiqa Akhtar, Senior Quality Improvement Advisor

