



Demand, Capacity and Flow Quality Improvement Collaborative

Learning Set Agenda

Date: Monday 9th October 2023, 10:30 – 15:00

Venue: Room 1.7, Royal College of Psychiatrists, London

Time	Item	Speaker
10:00–10:30	Registration and refreshments	
10:30–10:45	Welcome, housekeeping and recap	Emily Cannon, Head of Quality Improvement
10:45–12:10	Change ideas: What is being planned and tested? <i>DC&F teams share their progress, successes, and challenges so far.</i>	All
12:10–12.30	Sharing learning from the change ideas session	Amar Shah, National Improvement Lead
12:30–13:15	LUNCH	
13:15–14:15	Working with people with lived experience in your DC&F QI project <i>This session will include a panel discussion with people with lived experience from Cheshire and Wirral Partnership NHS Foundation Trust and Bradford District Care NHS Foundation Trust</i>	Sarah Markham, Patient and Carer Representative, NCCMH
14:15–14.50	Equity lens on demand, capacity and flow	Tom Ayers, Director, NCCMH Satwinder Kaur, Patient and Carer Representative, NCCMH
14.50–15:00	Feedback and close	Saiqa Akhtar, Senior QI Advisor, NCCMH