



# Demand, Capacity and Flow Quality Improvement Collaborative

## Learning Set Agenda

**Date:** Thursday 11 January 2024, 10:30 – 15:00

**Venue:** Room 1.7, [Royal College of Psychiatrists](#), London

Time	Item	Speaker
10:00–10:30	<b>Registration and refreshments</b>	
10:30–10:45	<b>Welcome, housekeeping and recap</b>	Emily Cannon, Head of Quality Improvement, National Collaborating Centre for Mental Health
10:45–11:45	<b>Change ideas – focusing on the ‘Study’ and ‘Act’ of PSDA cycles</b> <i>DC&amp;F teams share their progress and learning so far</i>	Dr Amar Shah, National Improvement Lead, Royal College of Psychiatrists
11:45–12:30	<b>Data for improvement: Why data is important in quality improvement</b> <i>DC&amp;F teams reflect on their data and charts</i>	Renata Souza, Quality Improvement Coach, National Collaborating Centre for Mental Health
<b>12:30–13:15</b>	<b>LUNCH</b>	
13:15–13:25	<b>Post lunch energizer</b>	Sarah Markham and Ben, Patient Representatives, National Collaborating Centre for Mental Health
13:25–14:50	<b>Continuing our discussion on equity and demand, capacity, and flow</b>	Tom Ayers, Director, National Collaborating Centre for Mental Health Dr Amrit Sachar, Joint Presidential Lead for Equity and Equality, Royal College of Psychiatrists Sarah Markham and Ben, Patient and Carer Representatives, National Collaborating Centre for Mental Health
14.50–15:00	<b>Feedback and close</b>	