



## DCF learning set 5: Agenda

Tuesday 16 April 2024, 10:30 – 15:00

Time	Item	Speaker
10:00–10:30	<b>Registration and refreshments</b>	
10:30–10:40	<b>Welcome, housekeeping and recap</b>	Emily Cannon, Head of Quality Improvement
10:40–11:05	<b>Hearing from Coventry and Warwickshire Partnership NHS Trust</b> – South Warwickshire Community and Wellbeing Team	Suzanne Madel Williams, Operational place manager
	<i>“Our waits are down from 4 months to six weeks for assessments – we are outcoming appointments, agreeing interventions and we’ve come a long way in a short space of time”.</i>	Jodie Shephard, Head of Place South Warwickshire
11:05–12:35	<b>Space for you - Networking and Sharing</b>  <i>An opportunity for you to network and share your journey. Talking through your change ideas and the impact of your project so far.</i>	Amar Shah, National Improvement Lead, RCPsych
<b>12:35–13:25</b>	<b>LUNCH</b>	
13:25 – 13:50	<b>Hearing from Cambridge and Peterborough NHS Foundation Trust</b> – Cambridgeshire Lifespan Autism Spectrum Service (CLASS)	Janine Robinson Kailash Ludhor Andrea Woods, Jasmine Taylor Susanna Snell
13:50–14:30	<b>Supporting people to engage: some thoughts from lived and learned experience.</b>  <i>Drawing from his own lived experience – plus that of supporting 1000+ university students over the past 14 years – Ben will offer thoughts on the topics of Demand, Flow, waiting lists and discharges.</i>	Ben, DC&F Patient and Carer Representative, RCPsych
14:30–14:55	<b>From Testing to Implementing</b>  <i>You’ve tried ideas and know they work. Next step: embedding them into business as usual</i>	Saiqa Akhtar, Senior Quality Improvement Advisor, NCCMH
14.55–15:00	<b>Feedback and close</b> Call to action: start celebrating your successes	Jaz Seehra, Quality Improvement Coach, NCCMH

