

To enhance staff wellbeing and create joy in work

Team culture

- Having a work-life balance
- Everyone can share what is impacting their wellbeing, and be heard
- Everyone makes suggestions and tests ideas to make things better
- Having ownership over your own work
- Being able to bring your whole self to work
- Recognition and feeling valued

- Protecting time for breaks; Supporting staff to 'leave work at work'
- Allocating space and time for staff to share challenges and provide feedback
- Structure for raising and solving small frustrations at work; Structure for highlighting and strengthening what makes a good for staff

Relationships and team work

- Staff appreciation and celebrating successes in the team
- Increasing connections and bonding as a team

- Provision of refreshments/treats for staff
- Box/board/online tool to share appreciation for each other; Regular time together to share positive feedback
- Networking; In-person get together; Making time and space for non-work conversations; Out of work socialising; Celebrating staff birthdays; Eating together

Supporting staff

- Making wellbeing business as usual
- Protected time to focus on wellbeing
- Opportunities for individual growth and development
- Improving the staff environment
- Time and space for reflection

- Conversations about wellbeing; Walking meeting/taking a break from the screen; Allowing for breaks in between meetings; Wellbeing champions/buddies; Physical activity
- Wellbeing sessions/promoting wellbeing; Flexible working
- Sharing examples of good practice/lessons learned; Career clinics; In-house learning (learning sessions or visits to other teams); Regular attendance and presentations at conferences
- Improving the physical environment for staff; Increasing availability of refreshments; Improving equipment for the environment
- Protected time for individual and/or team reflection

Ways of working

- Communication within the team
- Flexibility in how the team works
- Shared goals, meaning and purpose
- Reviewing and improving how we do things
- Personal safety

- Improving communication with the team (clinical); Improving communication within the team (non-clinical)
- Flexibility on working pattern
- Coming together to reflect on team/organisation goals, meaning and purpose
- Changing existing processes for clinical work; improving induction and information about the team/service; Changing the duration and/or structure of meetings; Protecting time for planning/focused tasks; Changing processes to support staff to take annual leave; Use of data to promote learning
- Improving physical safety of staff