

## Change idea:

## Post-incident debriefs with service leaders

### Predictions

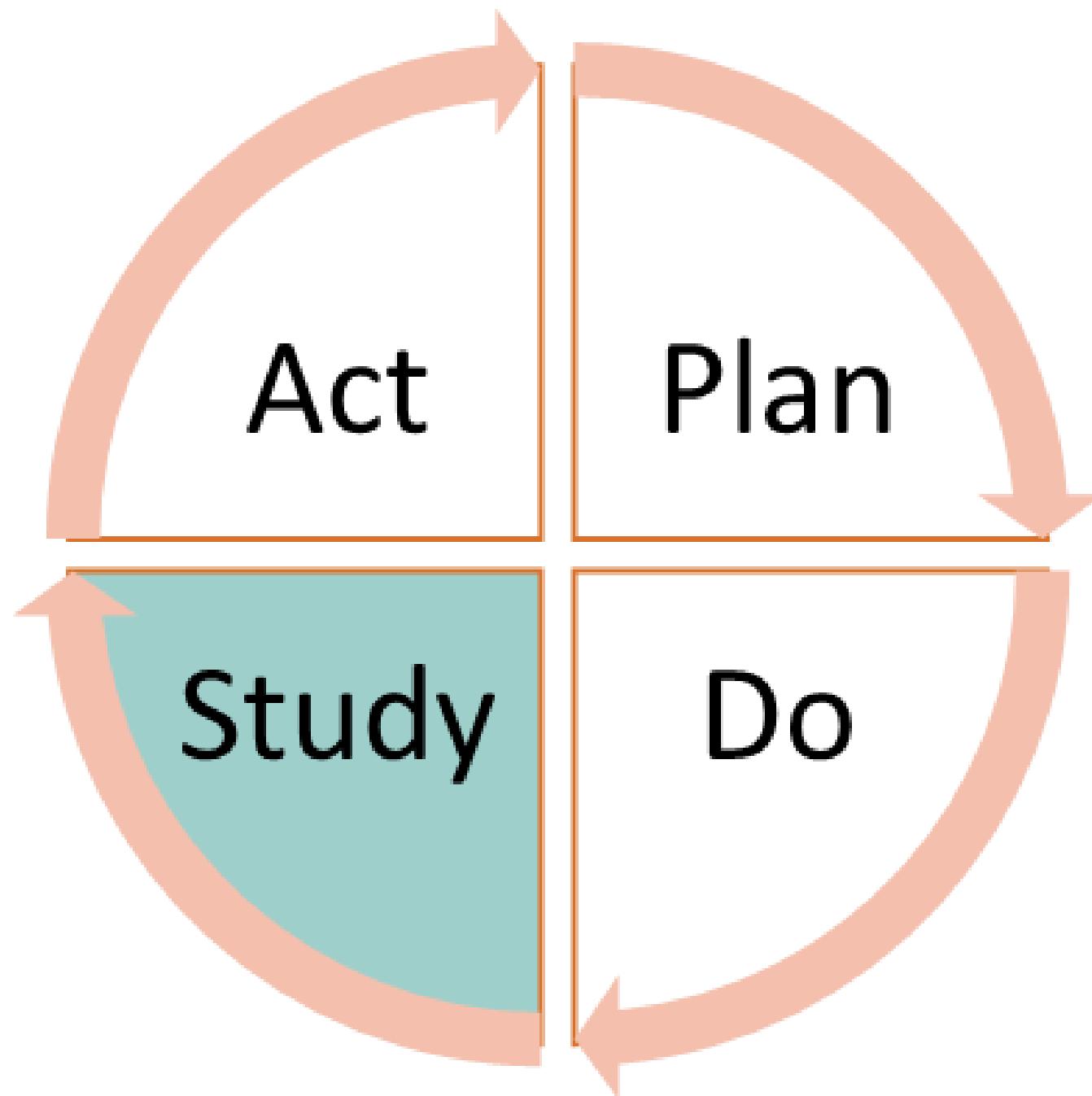
Restrictive interventions will reduce as service leaders will provide staff with information that can help to prevent an incident occurring or if an incident does occur, how staff can best manage the incident for that individual.

### Plan

Create a service user friendly template to use for post-incident debriefs and complete these following an incident/ seclusion.

### Do

Template was created and emailed out to the team. However, staff were unsure on the logistics of completing the template, such as where to file this after completion. Therefore, some were completed but got lost and others got missed due to there not being a clear system in place.



### Study

Staff and service leaders gave positive feedback on the template. However, the system for completing these was not clear to all staff. Therefore measurements were inaccurate. We needed to put a clear and simple system in place, in order to provide clarification, consistency and accurate measurement.

### Act

Copies of the template were put in the ward office where the safety cross is kept and simple instructions were attached to these. As the whole team understands how to use the safety cross and it is a simple measurement tool, a new colour dot was also added onto this for staff to use once a post incident debrief has been completed.

## All teach, all learn

The key message that we want to share is that the simpler the change idea the more likely your team will be to get on board! Some changes may seem straightforward but the simplest of practicalities can stand in the way of your idea reaching its full potential. We now have a clear system in place for post-incident debriefs. Therefore these are being completed and measured accurately. We will keep you updated with our outcomes!

