

 **Change idea:** Implementing debrief forms for staff and patients

Predictions

- To learn from events
- For patients to feel listened to and supported
- To have a record of conversations taking place

Plan

To complete debrief forms with staff and patients following an incident

Do

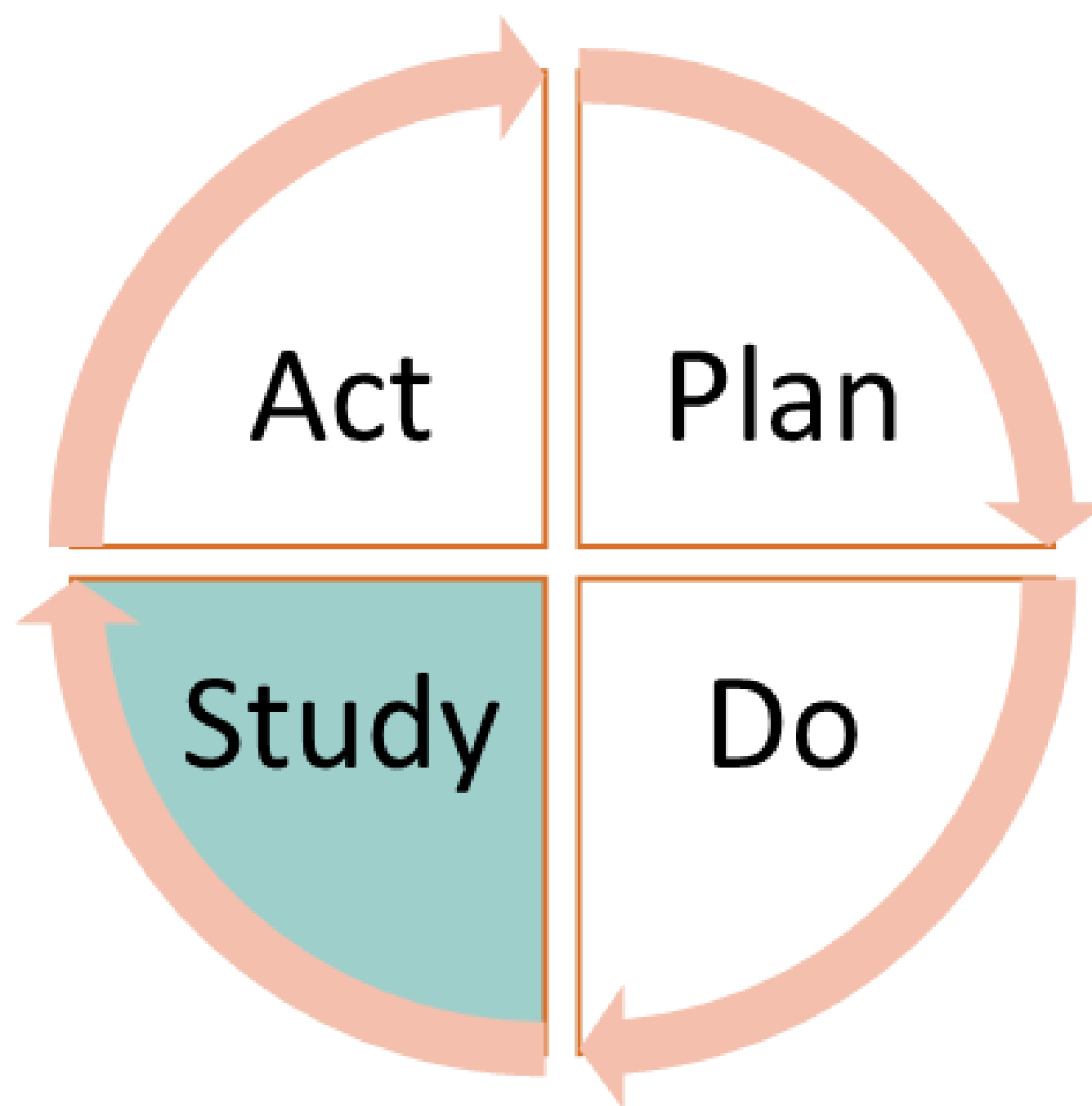
- Debrief forms have been completed with staff and patients on one incident
- Qualitative – staff reported no difference which may have been because we were completing debriefs already, but now we have a record
- The patient reported feeling listened to and appreciated time to put across his perspective

Study

- Patients felt listened to and we have a record as expected

Act

- Adopt debrief forms after each incident
- More completed forms needed to assess learning from incidents
- Review again after ten have been completed



All teach, all learn

- Debrief forms have formalised an approach we were already using – ensures no-one is missed
- Next steps – to identify an ‘incident lead’ on each shift to ensure these are completed, and an audit to monitor this

