

## Change idea:

*Named nurse sessions prior to next ward review*

### Predictions

Keyworkers will plan specific time to meet with their named patient and discuss their care plan. We will produce guidance for keyworkers so they discuss topics such as the previous ward review actions and plan agenda for next one.

### Plan

Ward manager provided guidance for each member of staff.  
All staff in keyworker teams agreed meeting at least weekly in ward area, using laptops or written information in support if appropriate

### Do

- Some named nurse sessions took place, but not consistently
- The guidance provided was used as a template rather than a prompt
- Care plans not always updated / evaluated

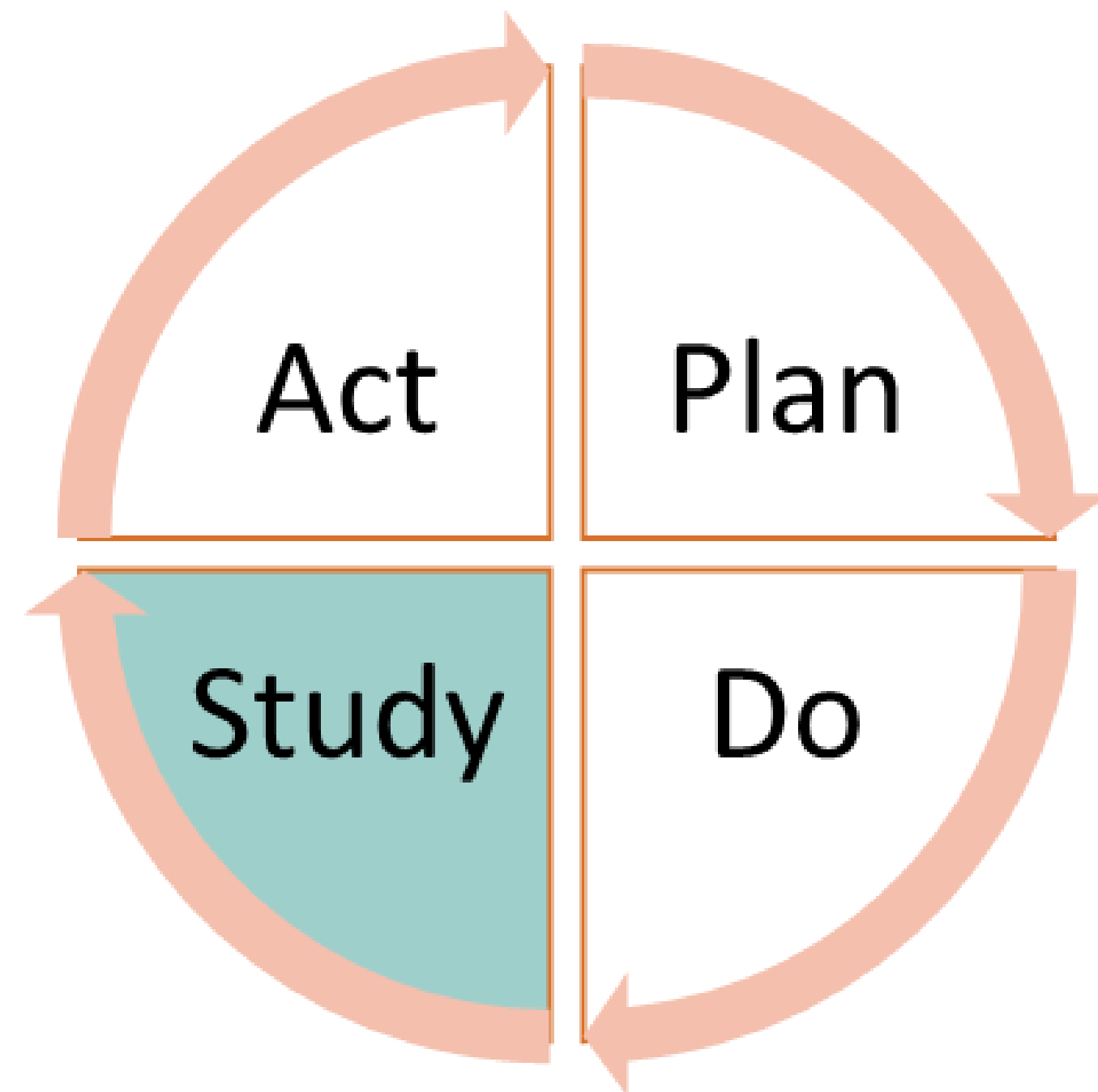
### Study

- Poor understanding of the function of the idea. Do we need to raise more awareness of the QI project?
- Training needs – role of named nurse and function of care plans
- Unfortunately the guide was used almost as an interview, rather than to enhance keyworker sessions

### Act

Adapt:

- Away day planned to increase understanding of QI project
- Update guidance to ensure this cannot be used as a template
- WM and CTL supervising staff in practice to develop and enhance model of care



## All teach, all learn

Working towards consistency in the team.

Explore the challenges staff experience with the idea/approach through team meetings and supervision. The number of named nurse sessions have increased, but we need to promote patients leading the process in response to their current needs, rather than following a structured approach. How does this process lead into the patient's care plan as a whole?

