

# Change story: Improving staff room – Blake ward

#### Programme aim:

• To reduce restrictive practice by 25% in mental health, learning disabilities and autism inpatient services by testing and scaling the reducing restrictive practice change package.

## What problem were you trying to solve?

- To improve the staff room as the staff room was very small, like a cupboard!
- Wanted to have somewhere nice for staff to go while they are on their break.

#### What did you do?

- Swapping the room with the ward managers office to have a bigger space for the staff room
- We asked the team about what was important to them to feed into the design. For example, we asked: 'what would help keep you safe and well on the ward?'
- Based on the feedback, we bought a microwave so the team could have hot meals.
- New lockers
- New fridge
- New sensory lights
- New radio
- New furniture e.g. sofa and chairs
- Organised to have internet

### How did it go?

- Staff are excited about getting a new space for them to have their breaks.
- It has been nice working as a team to develop the new staff room and has improved staff morale.

#### What did you learn?

 Asking the team open questions about what would work meant we designed something that would meet people's needs and also helped to get people on board to make a positive change.