

Change Idea

Holford PDSA 1 – Capturing the effect of reducing restrictive interventions on staff

THE IDEA:

Reducing restrictive interventions which are used to support patient and staff safety can have a detrimental effect on staff & patient safety. We wanted to be able to measure how safe staff felt on a regular basis

WHY:

To ensure that there are no negative affects to the sense of staff and patient safety on the wards as a result of the number of restrictive interventions reducing

Was there a point today where least restrictive practice felt unsafe? **MHiColab**

Purpose We are collecting this information to monitor if there are negative effects to the sense of staff and patient safety on the wards through testing ideas that are designed to reduce restrictive interventions

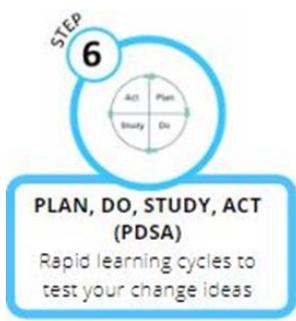


TO ANSWER THE ABOVE QUESTION PLEASE SCAN THE QR CODE.

THE RESULTS FROM THIS WILL HELP THE TRUST UNDERSTAND HOW STAFF FEEL ABOUT **LEAST RESTRICTIVE PRACTICE.**

Thank you in advance.

Owner: _____ Review Date: _____



Learning from rapid cycles of change PDSA

FIRST SET OF CYCLES: 17/06/2022 to November 2022

PLAN:

- Ask each nurse to complete once each day
- Will measure no of nurses responding and number of nurses working that day
- Count number of safe & unsafe responses

PREDICTION:

Increase response rate with greater understanding of what we are trying to achieve

DO: We found that staff were querying what the question meant

STUDY: The question wasn't working

ACT: We rephrased the question until it made sense to staff

Will we



NEXT SET OF CYCLES: November to 19/12/2022

PLAN:

- To encourage more people to complete the survey the security nurse will take on the role to encourage responses
- QR collection of data

PREDICTION:

Increase response rate with greater understanding of what we are trying to achieve

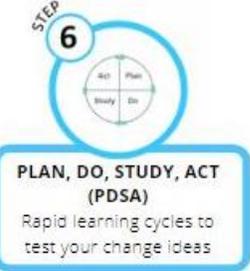
DO: Staff appeared to be more engaged

STUDY: The number of responses increased

ACT: The process is working

Will we





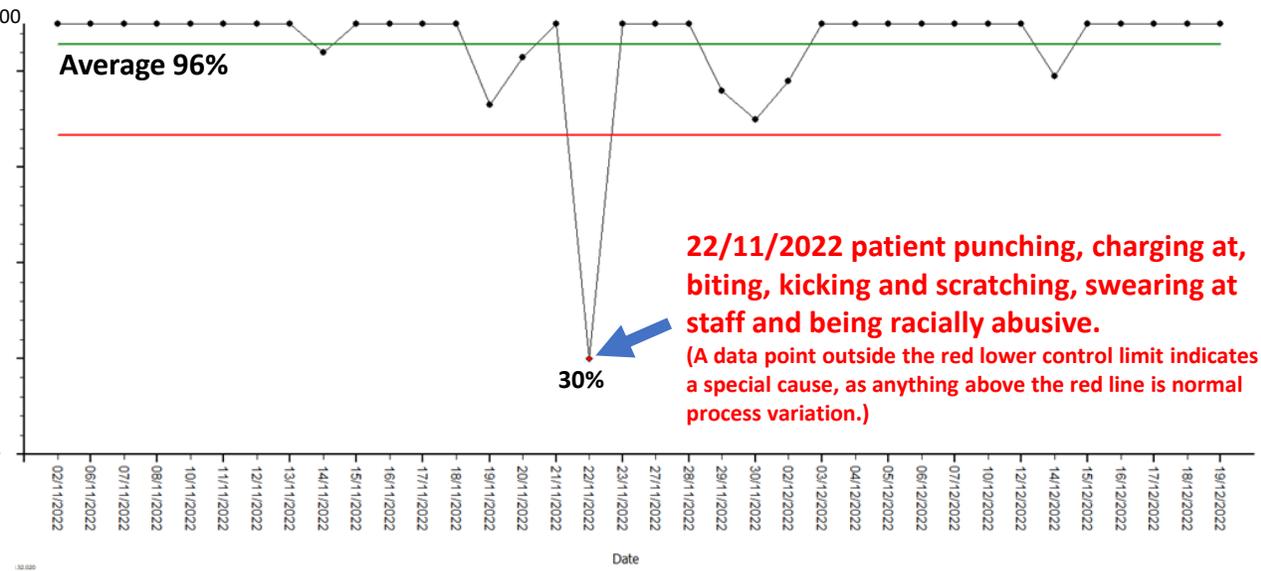
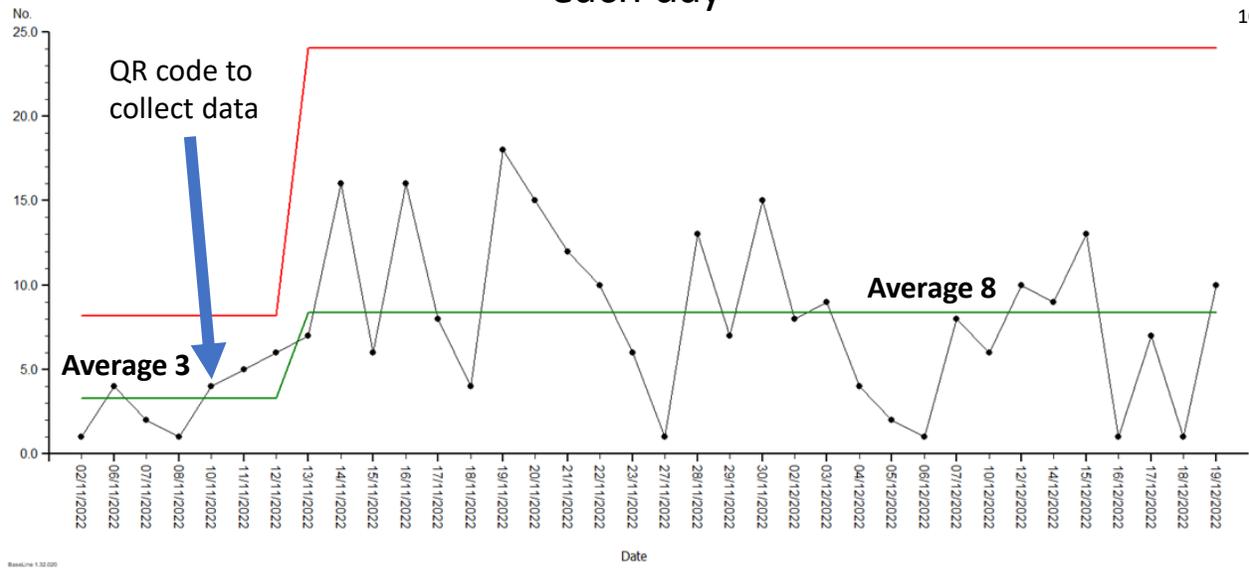
PDSA Data

PROCESS MEASURE
 The average number of staff responding to the survey has increased from an average of 3 to 8 staff from 12/11/2022
 (8 points above the green average line equals an increase)

OUTCOME MEASURE
 The percentage of staff reporting that they feel safe appears to be consistent at an average of 96% except on 21/11/2022 when only 30% felt safe

PROCESS MEASURE: No of staff responding to question each day

OUTCOME MEASURE: Percentage of staff reporting that they feel safe when a least restrictive intervention was used



22/11/2022 patient punching, charging at, biting, kicking and scratching, swearing at staff and being racially abusive.
 (A data point outside the red lower control limit indicates a special cause, as anything above the red line is normal process variation.)