



Change Idea

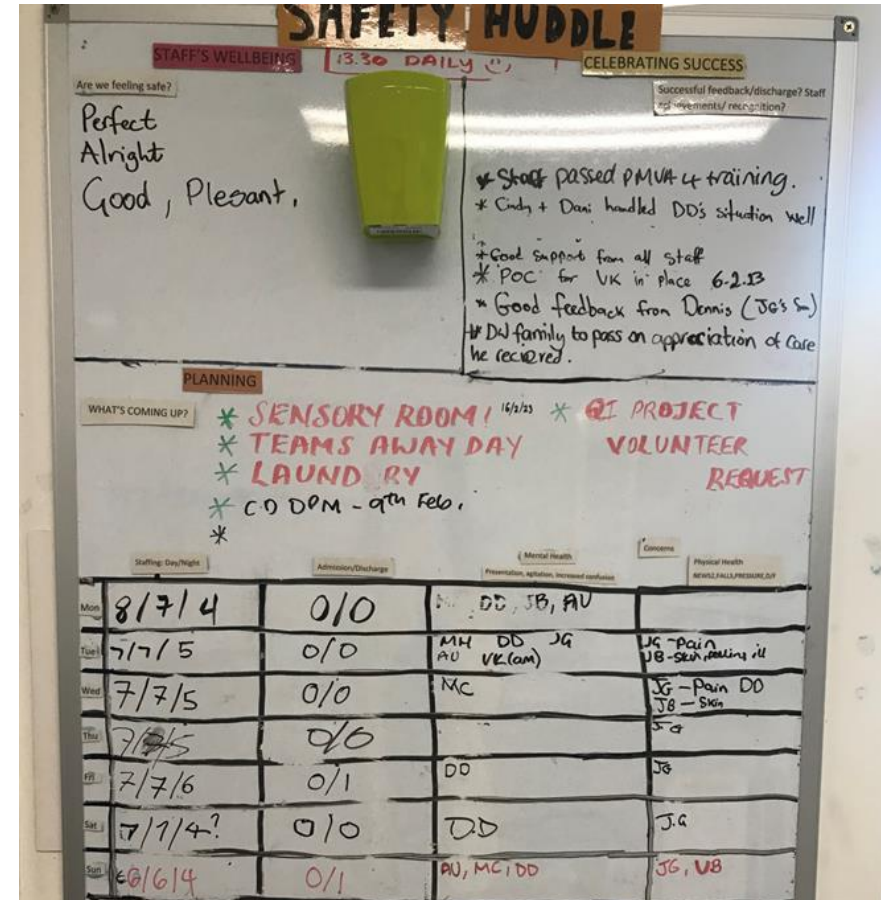
Pyrland 2 PDSA – Safety Huddle

THE IDEA:

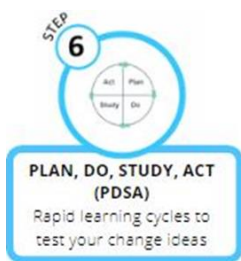
The ward started Safety Huddles from 01/09/2022 at 13:30. This time was chosen as it is part way through the shift and so does not get confused with handover at the end or beginning of the shift.

WHY:

The huddle will enable all staff to participate & support each other, during the shift, to provide the best care for their patients. They are able to raise concerns and put plans in place to increase safety and as well as celebrate team successes.



Learning from rapid cycles of change PDSA



FIRST SET OF CYCLES: September to December 2022

PLAN:

- Design huddle board
- Include question “Are we feeling safe?” to help understand if reducing restrictive interventions is having a negative effect on colleagues
- Let everyone know that the huddle is coming

PREDICTION:

To start with there may be apprehension that the huddle will not be useful as the ward is not used to taking time out as a team during a busy shift

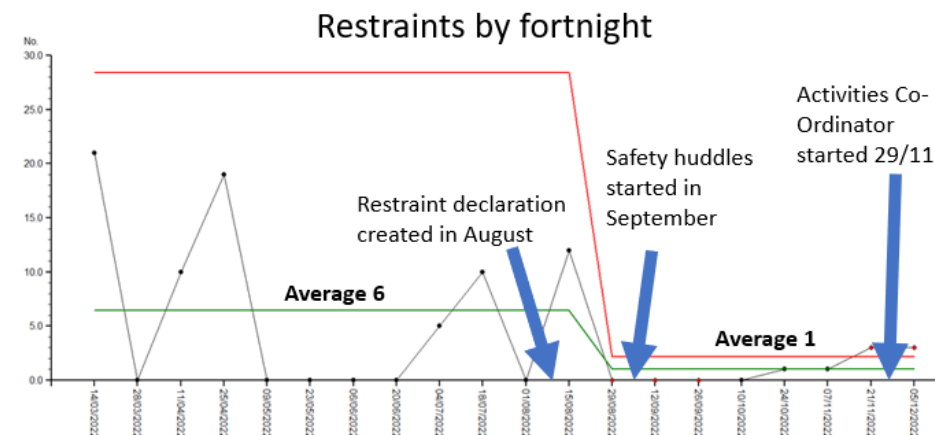
DO: To start with there were mixed views on the huddle but it is being adjusted to meet our needs. It can be hard to think about successes but letters & feedback from patients and families are being put on the board to help the process. The safety question was a bit hit and miss, in the beginning, so it got added to the top of the board.

STUDY: There have been reductions from fortnight commencing 29/08/2022:

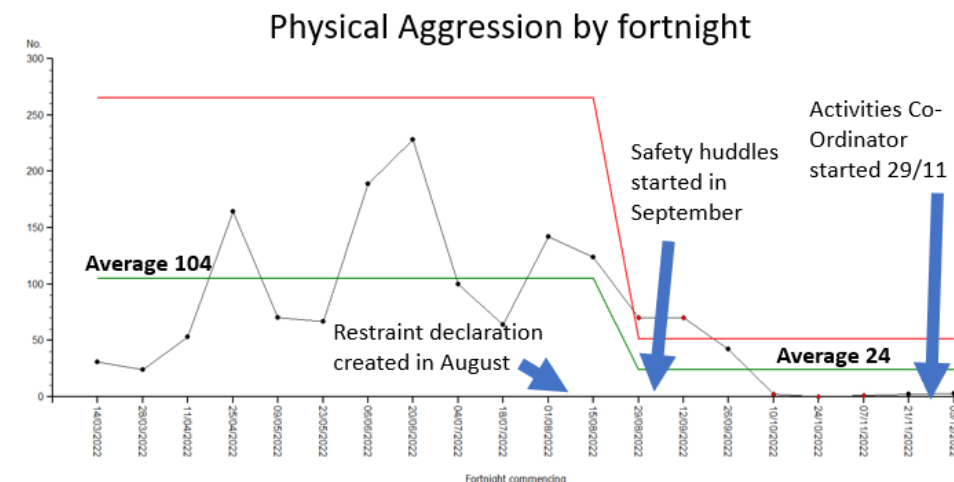
- Restraints from an average of 6 to 1 per fortnight
- Physical aggression from an average of 104 to 24 per fortnight

ACT: The huddle is working and so has been adopted as part of normal practice, however we are adding a section for “suggestions and improvements” where colleagues can add feedback to improve patient’s care &/or the huddle.

Our data from 14/03/2022 to 18/12/2022



Restrains reduced from an average of 6 to 1 per fortnight



Episodes of physical aggression reduced from an average of 104 to 24 per fortnight

