

Memory Services Spotlight Audit 2021

Organisational Questions

National audit of all memory services in England and Wales aiming to find out about access, waiting times and new ways of working. This has been developed in collaboration with the London Dementia Clinical Network, NHS England and Improvement.

One survey should be completed once per memory service. The deadline for completing this is the **7th January 2022**.

This questionnaire asks you about your organisational structure and provision at your individual memory service or clinic.

Save: This will allow you to return and complete the questionnaire at a later date. To resume please log back into the survey.

Reset: Clears your answers on the current page.

Submit: Once you have answered all of the questions please click submit to send the data to the NAD team.

Please enter the organisational code provided by the NAD Team.
Please contact us if you don't have this.

My service or clinic is in:

- England
- Wales

Q1 Was your memory service closed or paused for new assessments during the first national lockdown (23rd March-July 2020)?

Yes, less than a month

Yes, more than 6 months

Yes, 1-3 months

No

Yes, 4-6 months

Q2 Approximately what percentage of staff were unable to work during the first national lockdown?

This includes those who were shielding or redeployed.

Less than 10%

75%

25%

100%

50%

No staff redeployed

Organisational Questions

Q3 Is your service accredited with the Memory Services National Accreditation Programme (MSNAP)?

Yes

No

Comment:

Q4 What organisation provides the memory service?

Mental Health Trust

Acute Trust

Community services provider

Health Board (*Wales only*)

GP (*Wales only*)

Learning disability service (*Wales only*)

Other

If other, please specify:

Q5 Do you have a named research champion/lead?
This does not need to be someone who conducts research, for example a research champion might talk about local studies in team meetings or keep a "consent for contact" database.

Yes

No

Q6 Do you have a named lead for young onset dementia (under 65)?

Yes

N/A - *under 65s are not normally seen at the memory clinic (e.g. seen in neurology)*

No

Q7 Which patients do you request an ECG for prior to commencing cholinesterase inhibitors?

All patients

Other

Patients where indicated e.g. with a slow pulse or cardiac condition

If other, please specify:

Q8 Are CT and MRI scans reported by neuroradiologists?
Select yes if usually reported by neuroradiologist. Select no if usually reported by a general radiologist.

Yes

No

Q9 Can you view scan images (e.g. using medical imaging technology such as PACS)?
Select yes if you can view scan images electronically in clinic or at the team base. Select no if you can only see the report.

Yes

No

Q10 Is attending imaging appointments facilitated by the memory service?
E.g. phoning relatives to attend with patients, phone call reminders, taking the patient.

Yes

No

Q11 Are you able to refer patients for:

Yes

No

PET scans

DAT scans

CSF examination

SPECT scans

Q12 Is there an opportunity for joint working with:
Select the closest option to current practice. Ad hoc may include occasional emails/phone calls.

	Yes, regular meetings (weekly/monthly)	Yes, quarterly meetings	Yes, adhoc advice	No
Neurology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Neuroradiology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Geriatrics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parkinson's disease clinic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q13 Do you offer a post diagnostic follow up monitoring service?

- Yes for all patients Yes, Other
 Yes, for patients prescribed medication No

If other, please specify:

Please note questions 14-16 are for services in Wales only.

Q14 Is there an offer of a named contact for emotional support through the assessment period?

Yes

No

Q15 Is there an offer of a contact for emotional support following receiving a diagnosis and over the next 48hr period?

Yes

No

Q16 Is there a *Dementia Diagnosis Providing Emotional Support Package* included as part of all MAS staff induction?

Yes

No

What proportion of MAS staff have completed this package?

Q17 Do you provide or offer any of the following post diagnostic services?

- | | | |
|---|--|--|
| <input type="checkbox"/> Dementia advisor or navigation type service | <input type="checkbox"/> Cognitive behaviour therapy | <input type="checkbox"/> Music therapy |
| <input type="checkbox"/> Psychoeducation course e.g. STAR, CRISP programme or other | <input type="checkbox"/> Cognitive rehabilitation | <input type="checkbox"/> Peer-support groups |
| <input type="checkbox"/> Vocational rehabilitation support | <input type="checkbox"/> Cognitive training | <input type="checkbox"/> Occupational therapy |
| <input type="checkbox"/> Cognitive Stimulation Therapy (CST) | <input type="checkbox"/> Counselling and psychotherapy | <input type="checkbox"/> Post-diagnostic counselling |
| <input type="checkbox"/> Pre-diagnostic support | <input type="checkbox"/> Creative arts therapies | <input type="checkbox"/> Post-diagnostic groups |
| <input type="checkbox"/> Advance care planning | <input type="checkbox"/> Dementia/Memory cafes | <input type="checkbox"/> Reminiscence |
| <input type="checkbox"/> Animal-assisted therapy | <input type="checkbox"/> Family/Systemic therapy | <input type="checkbox"/> Signposting |
| <input type="checkbox"/> Assistive technology | <input type="checkbox"/> Involvement groups | <input type="checkbox"/> Specialist information |
| | <input type="checkbox"/> Life Review Therapy | <input type="checkbox"/> Stress/Anxiety management |
| | <input type="checkbox"/> Life story work | |

Q18 Are these services commissioned?

	Provide a commissioned service	Yes, via another provider	Provide but it is not commissioned
Dementia advisor or navigation type service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Psychoeducation course e.g. STAR, CRISP programme or other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vocational rehabilitation support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cognitive Stimulation Therapy (CST)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pre-diagnostic support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advance care planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Animal-assisted therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistive technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cognitive behaviour therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cognitive rehabilitation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cognitive training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counselling and psychotherapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creative arts therapies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dementia/Memory cafes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family/Systemic therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involvement groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Life review therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Life story work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Music therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Peer-support groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Occupational therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-diagnostic counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-diagnostic groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reminiscence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Signposting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Specialist information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stress/Anxiety management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q19 Do you provide or offer any of the following post diagnostic services?
(In Wales you will not get Q17&18 as those are versions of the questions below for England only)

- | | | |
|---|--|--|
| <input type="checkbox"/> Dementia advisor or navigation type service | <input type="checkbox"/> Cognitive behaviour therapy | <input type="checkbox"/> Music therapy |
| <input type="checkbox"/> Psychoeducation course e.g. STAR, CRISP programme or other | <input type="checkbox"/> Cognitive rehabilitation | <input type="checkbox"/> Peer-support groups |
| <input type="checkbox"/> Vocational rehabilitation support | <input type="checkbox"/> Cognitive training | <input type="checkbox"/> Occupational therapy |
| <input type="checkbox"/> Cognitive Stimulation Therapy (CST) | <input type="checkbox"/> Counselling and psychotherapy | <input type="checkbox"/> Post-diagnostic counselling |
| <input type="checkbox"/> Pre-diagnostic support | <input type="checkbox"/> Creative arts therapies | <input type="checkbox"/> Post-diagnostic groups |
| <input type="checkbox"/> Advance care planning | <input type="checkbox"/> Dementia/Memory cafes | <input type="checkbox"/> Reminiscence |
| <input type="checkbox"/> Animal-assisted therapy | <input type="checkbox"/> Family/Systemic therapy | <input type="checkbox"/> Signposting |
| <input type="checkbox"/> Assistive technology | <input type="checkbox"/> Involvement groups | <input type="checkbox"/> Specialist information |
| | <input type="checkbox"/> Life review therapy | <input type="checkbox"/> Stress/Anxiety management |
| | <input type="checkbox"/> Life story work | |

Q20 Are these services commissioned?

	Provided by service directly	Provided jointly with GP service	Yes, via a 3rd sector organisation
Dementia advisor or navigation type service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Psychoeducation course e.g. STAR, CRISP programme or other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vocational rehabilitation support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cognitive Stimulation Therapy (CST)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pre-diagnostic support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advance care planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Animal-assisted therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistive technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cognitive behaviour therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Cognitive rehabilitation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cognitive training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counselling and psychotherapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creative arts therapies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dementia/Memory cafes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family/Systemic therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involvement groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Life review therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Life story work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Music therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Peer-support groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Occupational therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-diagnostic counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post-diagnostic groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reminiscence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Signposting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Specialist information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stress/Anxiety management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the button below to submit your data. You will not be able to make any changes after submitting, so please ensure you have entered the data correctly.